



Business Solutions

VTech Announces Interoperability with Metaswitch for VTech SIP Phones

VTech completes partner certification with Metaswitch for ErisTerminal SIP phones

Beaverton, OR (August 23, 2018)— VTech Communications, Inc., a global leader and manufacturer of SIP-based phones, has completed interoperability testing with the [Metaswitch](#)[®] Multimedia Telephony Application Server (MTAS) to obtain Metaswitch Mosaic Partner Certification.

Comprehensive tests involved interoperability with the Metaswitch platform to add the following six new VTech models now available to Metaswitch customers:

ErisTerminal[®] SIP Deskset Series:

- ET685 ErisTerminal SIP Color Deskset
- ET635 ErisTerminal SIP Color Deskset
- ET605 ErisTerminal SIP Deskset

ErisTerminal SIP DECT Mobility Solutions:

- VDP650 SIP DECT 4-Line Base Station
- VDP658 ErisTerminal SIP DECT Cordless 4-Line Deskset
- VDP651 ErisTerminal SIP DECT Cordless 4-Line Handset

“Our certification with Metaswitch will help bring more affordable, high-quality SIP options to cloud service providers and end customers throughout the Americas region,” said Chad Collins, vice president of sales, Americas, VTech Communications. “Together, Metaswitch’s hosted UC solutions and VTech phones can help meet more customer needs, as well as increase flexibility and productivity in the workplace.”

Deskset

Cost-effective and easy to use, new ET600 Series family of SIP desksets (ET605, ET635 and ET685) seamlessly scale from small office to enterprise level businesses. VTech backs the ET600 Series with North American based sales, technical and support teams, as well as an industry-leading three-year warranties. These robust phones include color LCD screens and dedicated feature keys to enable convenient call handling. Zero touch provisioning allows for easy installation.

The ET685 ErisTerminal SIP Color Deskset helps people manage and delegate calls on a daily basis. Employees can easily handle multiple calls via a 4.3-inch color LCD screen, 10 clear lines of information and four soft keys. The ET685 can also simultaneously support up to 12 SIP lines or accounts from a single setup. A second LCD screen gives users access to four pages of six self-labeling feature keys for instant access to programmable functions, eliminating the requirement for an additional side car deployment.

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DECT Mobility – Key System Functionality

Small businesses can easily deploy and use the VDP650 Series phones, which fulfill a previously unaddressed need for active employees. These phones provide complete communication mobility without sacrificing the familiarity of traditional desktop setups. Key system emulation on the VDP651 cordless handset enables someone to place a call on hold with one button, and then retrieve the call from another device. An employee can easily direct a call made to a main number to another employee without interruption. From there, an employee can answer, hold or transfer the incoming call directly from the handset.

“We designed the VDP650 Series as an easy-to-learn solution for busy workplaces. Small businesses like pizza shops, retail stores and auto body shops will likely find this system the perfect tool to improve customer service and internal communications,” said Collins. “It’s easy to handle multiple calls, and always know who’s on hold and who needs attention.”

For more information on VTech® and the VTech Business Solutions SIP phones, please visit <https://businessphones.vtech.com>.

About VTech

VTech provides a diverse collection of telecommunication products that elevate the business consumer experience through state-of-the-art technology and design. The Group’s business phones scale from small operations to enterprise-level corporations. They are sold through a wide network of trusted partners and are backed by industry-leading warranties and U.S.-based training and support. The company has recently added an award-winning collection of SIP phone systems, featuring compatibility with hosted and open-source PBX platforms.

Founded in 1976, VTech is the world’s largest manufacturer of cordless phones and the global leader in electronic learning products from infancy through toddler and preschool. It also provides highly sought-after contract manufacturing services. VTech’s mission is to design, manufacture and supply innovative and high-quality products in a manner that minimizes any impact on the environment, while creating sustainable value for its stakeholders and the community. For more information, please visit businessphones.vtech.com.

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