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VTech Introduces Three-Year Warranty on All ErisTerminal® SIP Phones

The company enhances its industry-leading support for business, providing additional peace of mind for companies that purchase from its award-winning product portfolio

BEAVERTON, Oregon, Sept. 1, 2015 – VTech knows that every increased cost cuts into a business's profit. To provide its customers with one less thing to worry about, today VTech Communications Inc., announced that all ErisTerminal® SIP phones (VSP715, VSP725, VSP735, VSP600, VSP601), will now be covered by a three-year warranty. New phones released in the ErisTerminal product line will also include a three-year warranty.

The ErisTerminal is a cost-effective solution for businesses of all sizes. The systems provide hard-cost savings over traditional analog and digital systems, as well as reduced staffing overhead through their ease of management.

VTech has a legacy of providing more bang for the buck with its ErisTerminal SIP line. Unlike most of its competitors, the company replaces a faulty ErisTerminal device with a new unit, instead of refurbished product. In addition, U.S.-based customer assistance helps make service calls as painless as possible. Today's announced three-year warranty is retroactive, providing an additional year of protection for customers covered under the preexisting warranty.

"Businesses already have enough to worry about. From features to cost to service, we try to ensure that the ErisTerminal product line solves as many of our customer's communications needs as possible," said Graham Williams, vice president Business Phones at VTech. "This warranty extension is a natural progression of our customer-focused attitude."

"VTech is known for quality. That means both quality of product and quality of service," said Patrick Howard, senior director Cloud Solutions and Product Management at Jenne, Inc. "The U.S.-based customer service continues to be a differentiator, and now the three-year warranty will be as well."

VTech's award-winning ErisTerminal portfolio has a product for every customer need. Complete with essential features, such as Power over Ethernet, HD audio, multi-line support and scalability, VTech products let business owners rest assured that their employees will never miss a beat. Installation is a breeze, and users can manage multiple calls with advanced call-handling features and support multiple SIP lines.



For more information on VTech and the VTech ErisTerminal, please visit http://businessphones.vtech.com/products/product_list/eristerminal.

About VTech®

VTech is the global leader in electronic learning products from infancy to preschool and the world's largest manufacturer of cordless phones. It also provides highly sought-after contract manufacturing services and telephony solutions for the hospitality industry. The company has leveraged its expertise and success in cordless telephones to offer a portfolio of cost-effective, cutting-edge business phone solutions as well. Founded in 1976, VTech's mission is to design, manufacture and supply innovative and high-quality products in a manner that minimizes any impact on the environment, while creating sustainable value for its stakeholders and the community.

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For further information on VTech and its array of products, please visit <http://businessphones.vtech.com>.

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