

ErisTerminal® SIP Color Touch Screen Deskset

VSP861

Say goodbye to paper labels and hello to an easy-to-use touchscreen. As the first system in the ErisTerminal family to feature a 5-inch touchscreen deskset, the VSP861 makes calls more productive and a little more enjoyable. Switch between two modes of operation—the home screen or programmable functions. Access home screen icons like call history and call forward, or view up to 15 programmable key functions at a time. Enjoy high-quality calls with G.722 wideband codec support for HD audio. And because the system uses DECT 6.0 technology, talk hands-free whenever you want. With the touch of a button, pair a handset and/or headset to take calls near or away from your desk. Need to record important calls? With the built-in micro SD card slot, you can record and review calls right on the deskset, without having to pay for a subscription from your service provider.



VSP861 Key Features

Advanced call handling

Impress customers with comprehensive call handling features that are compatible with hosted and open-source PBX platforms.*

Flexibility

With support for up to eight SIP lines/accounts, you can manage multiple calls with advanced call handling features.

Intuitive design

You're in business with a user-friendly interface and easy-to-navigate touchscreen.

5-inch color touchscreen

Immersive 5-inch 800x480 color touchscreen user interface for easy navigation and advanced notification options.

Full-duplex speakerphone

Finally, a speakerphone that can keep up with your calls. Increase participation by allowing parties on both ends to speak and be heard—at the same time—for conversations that are more true to life.

HD voice quality

With G.722 wideband codec support for HD audio, calls have never sounded so rich and life-like.

Cordless convenience

Thanks to the built-in DECT 6.0 technology, you can pair a compatible VTech cordless headset and/or handset for hands-free mobility and super-clear sound quality.

Call recording with micro SD card slot

Save calls right to your deskset using a micro SD card (sold separately) in the built-in port. Then enjoy free, easy access to recordings you can review later for missed details or quality assurance.

Dual Ethernet ports

Do more with dual Ethernet ports. Connect your desktop computer or laptop to the phone—no need for extra cabling.

Power over Ethernet (PoE)

With PoE support, you can locate the phones anywhere that's convenient—no AC outlets or complicated wiring required.

Three-year standard warranty

Enjoy the peace of mind that comes with an industry-leading, standard three-year warranty. VTech also provides advanced replacement on warranty claims using new, not refurbished products.

Specifications, Weights and Dimensions

- Color: GM (Gun Metal)
- UPC: 735078035233
- Product dimensions (WxDxH):
BS: 8.93" x 8.40" x 1.75" Corded HS: 8.27" x 1.99" x 2.05" Corded HS on BS at 46 degree: 8.93" x 6.75" x 7.02"
- Product weight: 2.0 lbs
- Giftbox dimensions (WxDxH):
9.19" x 4.25" x 8.81"
- Giftbox weight: 2.4 lbs
- Master pack dimensions (WxDxH):
9.75" x 9.13" x 9.88"
- Master pack weight: 5.6 lbs
- Quantity: 2

Interface

- DECT 6.0 RF module embedded
- DECT 6.0 (2 maximum register): 1 cordless headset VSP505/VH6102 and/or 1 cordless handset VSP601
- Micro SD card slot
- Dual Ethernet ports: GigE
- Base power: Class 3 Power over Ethernet (PoE) or optional AC adapter

Display, Keys and Indicators

- 800 x 480 pixels (w x h) TFT LCD
- 5-inch color touchscreen with LCD backlight (white)
- 30 virtual feature keys
- 4-way navigational pad
- Message waiting LED indicator

Audio / Voice

- Full-duplex base speakerphone
- HAC receiver
- 2.5 mm corded headset jack
- HD voice for receiver and speakerphone

Phone Features

- Supports up to 8 SIP account registrations
- Local phonebook with up to 1000 entries
- Phonebook import/export
- XML/LDAP/BroadSoft® remote phonebook
- Call history up to 200 entries
- Shared Call Appearance (SCA)/Bridged-Line Appearance (BLA)
- Do Not Disturb (DND)
- Busy lamp field (BLF)
- 3-way local conference

- N-way network conference
- Call barring/blocking (block anonymous/blacklist)
- Dial plan/digit map
- Hotline
- Intercom
- Mute
- Redial
- 10 speed dial entries
- Local call recording with micro SD card slot
- Call transfer: blind/attended
- Call hold
- Call park
- Call pickup
- Call forwarding: per-line basis (busy/always/no answer)
- Call restriction
- Call timer (call duration)
- Caller ID
- Call completion
- Phonebook matching (incoming and outgoing calls)
- Multicast paging
- Multi-language support
- Automatic Call Distribution (ACD)

Customization

- Custom startup logo
- Custom wallpaper/idle logo
- Web interface configuration (admin & user)
- Custom base ringer (.WAV)
- XML Browser
- Action URI
- Active URL (CTI support)
- Custom default file

SD Card Features

- Local call recording

Security

- 802.1x
- 802.1pq
- Phone lock
- Transport layer security (TLS)
- Mutual authentication (server and client)
- Certificate management (device & applications)
- AES encryption of config file for provisioning (128/64/32/16 bits)

- Open VPN
- LLDP-MED

Network

- IPv4 or IPv6 with DHCP/Static/PPPoE
- STUN
- NAT
- RTP, SRTP
- SNTP
- VLAN
- DNS override
- Failover support and server redundancy
- Layer 3 QoS (ToS, Diffserv)

Voice Codec

- G.711 a-law & u-law
- G.722
- G.726
- G.729
- iLBC

Provisioning

- HTTP, HTTPS, FTP, TFTP
- DHCP options: 66, 159, 160
- TR-069
- PnP

Maintenance

- Diagnostic: pcap trace and port mirroring
- Software Update Over The Air (SUOTA)
- Schedule resync: time and day setting
- Syslog

Compatibility

- BroadSoft Broadworks®
- Asterisk-based platforms

Other

- Optional AC adapter: VSP-PWR02
- 3-year standard warranty
- Advanced product replacement for warranty claims with new product

Note: Features and functionality may vary, depending on SIP service provider and/or SIP phone system platform.

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