

CALLER ID

If you subscribe to caller ID service, information about each caller appears after the first or second ring. The caller ID log stores up to 50 entries. Each entry has up to 24 digits for the phone number and 15 characters for the name.

Review caller ID log entries

Handset:

1 Press **▼ CID**.

2 Press **▼/▲** to browse the entries.

Telephone base:

1 Press **▼ CID**.

2 Press **▼/▲** to browse the entries.

Dial a caller ID log entry

When your desired caller ID entry displays on the handset or telephone base screen:

Handset: Press **HOME FLASH** - OR - **CELL**

Telephone base: **HOME** - OR - **CELL**

PHONEBOOK

The phonebook can store up to 1,000 entries, which are shared by all handsets and the telephone base. Each entry may consist of a telephone number up to 30 digits, and a name up to 15 characters.

Add a phonebook entry

1 Press **MENU**.

2 Press **▼/▲** to scroll to **Phonebook**, then press **SELECT**.

3 Press **SELECT** to select **Add new entry**.

4 Enter the number, then press **SELECT**.

5 Enter the name, then press **SELECT**.

Delete a phonebook entry

When your desired phonebook entry displays:

1 Press **MUTE DELETE** - OR - **VOICE**

2 Press **SELECT**.

Review phonebook entries

1 Press **▲**.

2 Press **▼/▲** to browse the entries.

Dial a phonebook entry

When your desired phonebook entry displays:

Handset: Press **HOME FLASH** - OR - **CELL**

Telephone base: **HOME** - OR - **CELL**

LCD language setting

If you accidentally set the LCD language to Spanish or French, you can change the LCD language back to English while the telephone is not in use:

- On the telephone base, press **MENU** and then enter **364#**.
- On the handset, press **MENU** and then enter **X364#**.

FOR C-UL COMPLIANCE ONLY

Mesures de sécurité importantes

- Afin de réduire les risques d'incendie, de blessures corporelles ou d'électrocution, suivez toujours ces mesures préventives de base lorsque vous utilisez votre téléphone :
- Lisez et comprenez bien toutes les instructions.
 - Observez toutes les instructions et mises en garde inscrites sur l'appareil.
 - Débranchez le téléphone de la prise murale avant de le nettoyer. N'utilisez pas de nettoyeurs liquides ni en aérosol. N'utilisez qu'un chiffon doux et légèrement humecté.
 - ATTENTION:** Ne pas installer le socle téléphonique à une hauteur supérieure à 2 mètres.
 - N'utilisez pas ce produit près de l'eau, tel que près d'un bain, d'un lavabo, d'un évier ou d'un bac de lavage ou d'une piscine, ou dans un sous-sol humide ou sous la douche.
 - Ne déposez pas ce téléphone sur un chariot, support ou table chancelants. L'appareil pourrait tomber et être sérieusement endommagé.
 - Évitez d'installer le système téléphonique dans les endroits soumis à une température extrême, à la lumière directe du soleil ou à proximité immédiate d'autres appareils électriques ou électroniques. Évitez tout contact avec les sources d'humidité, la poussière, les vapeurs et les liquides corrosifs.
 - Le boîtier de l'appareil est doté de fentes et d'ouvertures d'aération situées à l'arrière ou en dessous. Afin d'empêcher la surchauffe, ces ouvertures ne doivent pas être obstruées en plaçant l'appareil sur un tapis, divan, tapis ou autre surface similaires. Ne placez pas cet appareil à proximité d'un élément de chauffage ni d'une plume électrique. De plus, ne l'installez pas dans une unité murale ou un cabinet fermé qui ne possède pas de ventilation adéquate.
 - Ne faites fonctionner cet appareil qu'avec le type d'alimentation indiqué sur les étiquettes de l'appareil. Vous ne connaissez pas le voltage de votre maison, consultez votre marchand ou votre fournisseur d'électricité.
 - Ne déposez rien sur le cordon d'alimentation. Installez cet appareil dans un endroit sécuritaire, là où personne ne pourra trébucher sur la ligne d'alimentation ni le cordon téléphonique modulaire.
 - N'insérez jamais d'objets à travers les fentes et ouvertures de cet appareil, car ils pourraient tomber à des points de tension dangereux ou courts-circuits, ce qui constituerait un risque d'incendie ou d'électrocution. N'échappez pas de liquides dans l'appareil.
 - Afin de réduire les risques d'électrocution, ne démontez pas l'appareil, mais apportez-le plutôt à un centre de service qualifié s'il doit être réparé. Enlevant le couvercle, vous vous exposez à des tensions dangereuses ou autres dangers similaires. Un remontage inadéquat peut être à l'origine d'une électrocution lors d'une utilisation ultérieure de l'appareil. Débranchez l'appareil avant de procéder au nettoyage. Utilisez un chiffon humide et doux.
 - Ne surchargez pas les prises de courant et les rallonges.
 - Débranchez cet appareil avant de communiquer et communiquez avec le département de service à la clientèle de VTech dans les cas suivants :
 - Lorsque le cordon d'alimentation est endommagé ou écorché.
 - Si du liquide a été échappé dans l'appareil.
 - Si l'appareil a été exposé à une source d'humidité telle que la pluie ou l'eau.
 - Si le produit ne fonctionne pas normalement en respectant les instructions de fonctionnement. Réglez uniquement les commandes indiquées dans les instructions de fonctionnement.
- CONSERVEZ CES INSTRUCTIONS**
- Pile
- N'utilisez que la pile incluse ou l'équivalent. Pour commander une pile de recharge, visitez notre site Web au www.vtechphones.com ou composez le 800-595-9511. Au Canada, visitez le phones. phones.vtechcanada.com ou composez le 800-267-7377.

ANSWERING SYSTEM

About the built-in answering system and voicemail service

For message recording, your telephone has a built-in answering system, and it also supports voicemail service offered by your telephone service provider (subscription is required, and fee may apply).

Built-in answering system VS Voicemail service

BUILT-IN ANSWERING SYSTEM

VOICEMAIL SERVICE

SUPPORTED BY	Telephone system	Telephone service provider
SUBSCRIPTION	No	Yes
FEES	No	May apply
ANSWER INCOMING CALLS	<ul style="list-style-type: none">After 3 rings by default.It can be changed in the handset or the telephone base menu.	<ul style="list-style-type: none">Usually after 2 rings.It can be changed by contacting your telephone service provider.
STORAGE	Telephone base	Server or System
DISPLAY NEW MESSAGES	<ul style="list-style-type: none">Handset - XX New MessagesTelephone base - XX New Messages	<ul style="list-style-type: none">Handset - ✉Telephone base - ✉
RETRIEVE MESSAGES	<ul style="list-style-type: none">Press ▶/■ on the telephone base; ORPress MENU, and then select Play messages on the handset; ORAccess remotely with an access code.	<ul style="list-style-type: none">Press ✉ on the dialpad, and enter an access number from your telephone service provider.

Turn the built-in answering system on or off

On the telephone base:

Press **ANS ON**

Press to turn on; press again to turn off.

Message playback

Handset:

1 Press **MENU**.

2 Press **SELECT** to select **Play messages**.

Telephone base:

Press **CALL BLOCK**

Options while message playback

Skip a message

Press **6** - OR - **CALL BLOCK**

Repeat the playing message

Press **4** - OR - **CALL BLOCK**

Play the previous message

Press **4**

Set number of rings

You can set your answering system to answer calls at least two rings earlier than your voicemail service. For example, if your voicemail service answers after six rings, set your answering system to answer after four rings. Thus, if you are on a call, or if the answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message.

1 Press **MENU**.

2 Press **▼/▲** to scroll to **Answering sys**, then press **SELECT**.

3 Press **▼/▲** to scroll to **Ans sys setup**, then press **SELECT**.

4 Press **▼/▲** to scroll to **# of rings**, then press **SELECT**.

Delete all messages

Handset: Press **ANSWERING SYS**

Telephone base: Press **DELETE ALL OLD**

1 Press **MENU**.

2 Press **▼/▲** to scroll to **Answering sys**, then press **SELECT**.

3 Press **▼/▲** to scroll to **Delete all old**, then press **SELECT**.

THE RBRC SEAL

The RBRC seal on the nickel-metal hydride battery indicates that VTech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada.

The program provides a convenient alternative to placing used nickel-metal hydride batteries into the trash or municipal waste, which may be illegal in your area.

FCC, ACTA AND IC REGULATIONS

FCC Part 15

NOTE: This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference to a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this telephone.

To ensure safety of users, the FCC/ISED has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended use of the product. This product has been tested and found to comply with the FCC/ISED criteria. The handset may be held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more.

This Class B digital apparatus complies with Canadian requirement: CAN ICES-3 (B)/NMB-3(B).

FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format USAAEQ##TXXXX. This identifier must be provided to your telephone service provider upon request.

The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line. See the installation instructions in the user's manual.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if # is 03, the REN is 0.03). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, please contact your telephone service provider.

This equipment must not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone service provider or a qualified installer.

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Replacement to this telephone equipment can only be made by the manufacturer or its authorized agents. For replacement procedures, follow the instructions outlined under the **LIMITED WARRANTY**.

If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider will inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone service provider is required to notify you if such changes are planned.

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:

- Remain on the line and briefly explain the reason for the call before hanging up. Perform such activities in off-peak hours, such as early morning or late evening.

Industry Canada

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt (RSS). Operation is subject to the following two conditions:

- This device may not cause interference.
- This device must accept any interference, including interference that may cause undesired operation of the device.

Privacy of communications may not be ensured when using this telephone.

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.

The Ringer Equivalence Number (REN) for this terminal equipment is 1.0. The REN indicates the maximum number of devices allowed to be connected to a telephone interface. The termination of interference may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices not exceed five.

This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

CALIFORNIA ENERGY COMMISSION BATTERY CHARGING TESTING INSTRUCTIONS

This telephone is set up to comply with the energy-conserving standards right out of the box. These instructions are intended for California Energy Commission (CEC) compliance testing only. When the CEC battery charging testing mode is activated, all telephone functions, except battery charging, will be disabled.

To activate the CEC battery charging testing mode:

- Unplug the telephone base power adapter from the power outlet. Make sure all handsets are plugged with charged batteries before proceeding.
- While you **press and hold #FIND HS**, plug the telephone base power adapter back to the power outlet.
- After about 20 seconds, when the **HOME** light starts flashing, release **#FIND HS** and then press it again within two seconds. You hear a confirmation tone. The **HOME** light turns off and all handsets display **To register HS...** see manual alternately. Allow up to one minute for the process to complete.

If the phone fails to enter this mode, repeat all the steps mentioned above. The telephone base will be powered up as normal if you fail to press **#FIND HS** within two seconds in Step 3.

To deactivate the CEC battery charging testing mode:

- Unplug the telephone base power adapter from the power outlet, and then plug it back in. Then the telephone base is powered up as normal.
- Put the handsets on the telephone base cradle to begin registration.
- The handset shows **Registering...** If the registration is successful, the handset screen displays **Registered** and beeps. The handset is registered with the telephone base.

LIMITED WARRANTY

What does this limited warranty cover?

The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the

NOTE: Before calling for service, please review the user's manual - a check of the Product's controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTech will return replacement Product under this limited warranty. Transportation, delivery or handling charges are prepaid.

VTech assumes no risk for damage or loss of the Product in transit. If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, VTech will notify you and will request that you authorize the cost of replacement prior to any replacement activity. You must bear the cost of replacement and return shipping costs for the replacement of Products that are not covered by this limited warranty.

- What must you return with the Product to get warranty service?**
- Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty; and
 - Include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
 - Provide your name, complete and correct mailing address, and telephone number.

Other limitations

This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral communications related to this Product. VTech provides all other warranties for this Product. The warranty exclusively describes all of VTech's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall VTech be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase

DISCLAIMER AND LIMITATION OF LIABILITY

VTech Communications, Inc. and its suppliers assume no responsibility for any damage or loss resulting from the use of this user's manual. VTech Communications, Inc. and its suppliers assume no responsibility for any loss or claims by third parties that may arise through the use of this product.

Company: VTech Communications, Inc.
Address: 9020 SW Washington Square Road - Ste 555 Tigard, OR 97223, United States
Phone: 1 (800) 595-9511 in the U.S. or 1 (800) 267-7377 in Canada