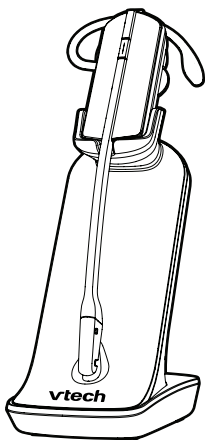


Go to **businessphones.vtech.com**
to register your product for
enhanced warranty support and
the latest VTech product news.

VH621

Convertible Office
Wireless Accessory
Headset



vtech[®]

User's manual

Congratulations

on your purchase of this VTech product. Before using this product, please read the **Important safety information**.

This user's manual provides you with instructions on how to set up and register your new handset. For instructions on using the headset, see the user's manual that came with your VH6210/VH6211 headset or DECT telephone base to which the VH621 headset is registered.

For customer service or product information, visit our website at **businessphones.vtech.com** or call **1 (800) 595-9511**. In Canada, please dial **1 (800) 267-7377**.

Compatible with
Hearing Aid T-Coil



Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association. Used under license.

WHAT'S IN THE BOX

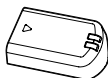
Your product package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.



User's manual



Cordless headset with earbud attached



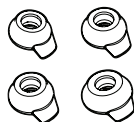
Battery with battery compartment cover



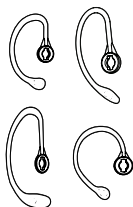
Headset charger



Headset charger power adapter



Four earbuds



Four over-the-ear hooks



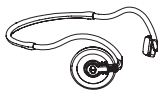
Sponge cover for ear hooks



Two spare rubber rings for headset earpiece



Over the head band



Behind-the-neck band

TABLE OF CONTENTS

Getting started

Headset overview.....	1
Headset lights.....	2
Headset alert tones	3
Headset alert prompts.....	3
Headset charger overview.....	4
Install headset battery	5
Power up the headset charger	6
Charge the headset battery	6
Position the headset	7
Over-the-ear hook	7
Over-the-head band	10
Over-the-neck-band	12

Operation

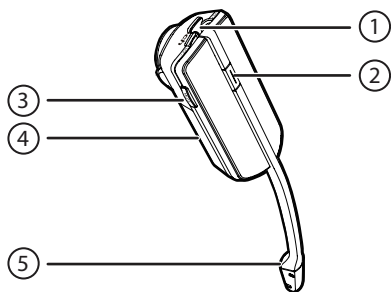
Headset operation.....	14
Power on/off the headset	14
Make a call	14
Answer a call.....	14
End a call	15
Headset ringer	15
Temporary ringer silencing	15
Volume control	15
Mute.....	16
Call waiting (functions only if registered to a DECT telephone).....	16

Appendix

Adding and registering a new headset.....	17
Option 1: Register a headset to your VH6210/VH6211 headset base	18
Option 2: Register a headset to a VU-060 dongle.....	19
Option 3: Register a headset to a DECT cordless telephone base.....	20
Deregistering headsets.....	21
Deregister all headsets from your headset base	21
Deregister all headsets from your Dongle	21
Maintenance	22
Important safety information	23
Safety information	23
Especially about cordless headsets.....	24
Precautions for users of implanted cardiac pacemakers	25
For C-UL compliance	26
FCC Part 68 and ACTA	30
FCC Part 15	32
Limited warranty	33
Technical specifications.....	36
Disclaimer and Limitation of Liability	37

Getting started

Headset overview



1 – VOL+/VOL-

- Slide the volume switch to the right or left to adjust the headset ringer volume while in idle mode, or the listening volume while on a call.

2 – ON/OFF button and LED light

- Press to make, answer or end a call.
- See **Headset lights** for lights behavior.

3 – MUTE

- Mute the microphone during a call.

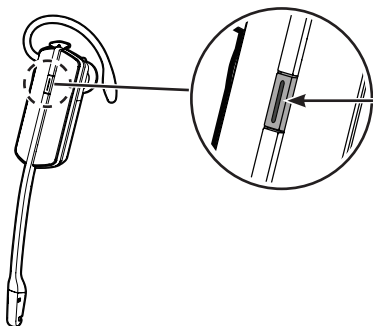
4 – Battery with cover attached

- The battery is permanently attached to the battery compartment cover and they are inseparable from each other. Remove the entire assembled unit to replace the battery.

5 – Microphone

GETTING STARTED

Headset lights



ON/OFF button and LED light

Press to make, answer or end a call.

COLOR	LED LIGHT STATUS	MEANING
Red	Steady light on	The battery is low and the headset is charging in the headset base.
	Flash every 10 seconds	The battery is low and the headset is not in the headset base.
	Flash 3 times	Powering off.
Blue	Steady light on	The battery is fully charged.
	Flash every 10 seconds	The headset is not in the headset base.
	Flash 2 times every 3 seconds	The headset is in use.
	Flash 3 times	Powering on.
	Flash 4 times every 4 seconds	There is an incoming call.
Purple	Steady light on	The battery is well charged.
Red and blue	Alternate slowly	The headset is not registered.
	Alternate quickly	The headset is trying to register to a headset base.
Off	Light off	The battery is depleted.
		No battery is installed.
		The headset is powered off.



GETTING STARTED

Headset alert

Headset alert tones

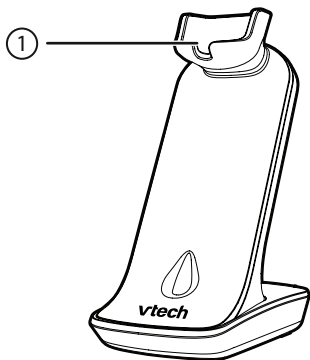
ALERT TONE BEHAVIOR	MEANING
One short beep every 30 seconds	<ul style="list-style-type: none">• The microphone is muted.
Two beeps	<ul style="list-style-type: none">• Error alert tone.• The speaking volume has reached its highest or lowest setting.• Any key is pressed while the headset is out of range.
Two low beeps	<ul style="list-style-type: none">• Call waiting alert tone.
Two rapid beeps every 20 seconds	<ul style="list-style-type: none">• Low battery warning.
Three rapid beeps every 20 seconds	<ul style="list-style-type: none">• The headset is out of range.
Three rapid beeps	<ul style="list-style-type: none">• The headset is powering on or off.

Headset alert prompts

ALERT PROMPT	MEANING
<i>"Mute on"</i>	<ul style="list-style-type: none">• The microphone is muted.
<i>"Mute off"</i>	<ul style="list-style-type: none">• The microphone is re-activated.
<i>"Not registered"</i>	<ul style="list-style-type: none">•  ON/OFF button is pressed while the headset is not registered.
<i>"Out of range"</i>	<ul style="list-style-type: none">• The headset is on a call and out of range.• Any key is pressed while the headset is out of range.
<i>"Low battery"</i>	<ul style="list-style-type: none">•  ON/OFF button is pressed while the headset battery is low.

GETTING STARTED

Headset charger overview



1 – Magnetic charging mount

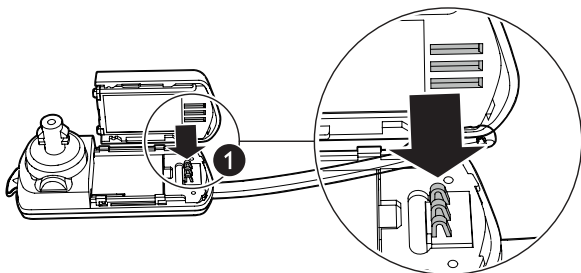
- Place the headset here for charging.

GETTING STARTED

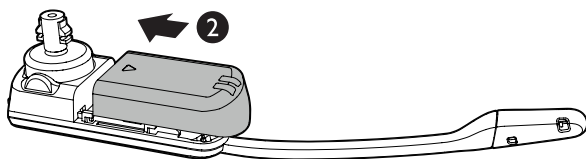
Install headset battery

⚠ CAUTION

- Do not disassemble the battery from its battery compartment cover.
1. Align the metallic contacts between the battery and the battery compartment, and then place the battery down.



2. Slide the battery until it clicks into place.



3. Charge it for at least 30 minutes.

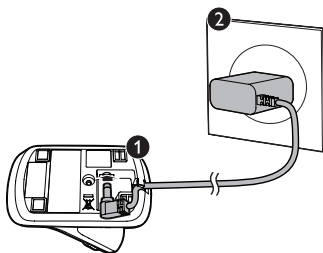
📞 NOTES:

- You will hear the voice prompt "*Low battery*" when you press the **ON/OFF** button while the headset battery is low.
- When fully charged, the headset battery supports up to 5 hours of talk time or 48 hours of standby time.
- To order a replacement battery pack (model BT291865), visit our website at **businessphones.vtech.com** or call **1 (800) 595-9511**. In Canada, dial **1 (800) 267-7377**.

GETTING STARTED


Power up the headset charger

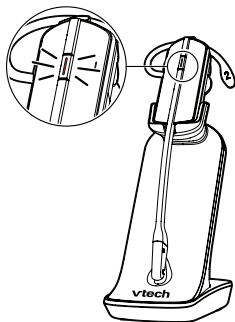
1. Plug the small end of the headset charger power adapter at the back of the headset charger.
2. Plug the large end into an electrical outlet not controlled by a wall switch.



Charge the headset battery

Hang the headset onto the magnetic charging mount. The magnet holds the headset in place.

- The  light will turn:
 - steady red when the headset battery is low while charging;
 - steady purple when the battery is well charged; and
 - steady blue when the battery is fully charged.



NOTE:

- For optimal performance, charge the headset battery for at least 30 minutes before use. The battery is fully charged after 2 hours of continuous charging. When the headset is not in use, recharge by hanging it onto the headset charger.

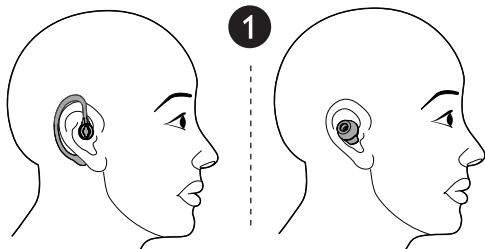
GETTING STARTED

Position the headset

Over-the-ear hook

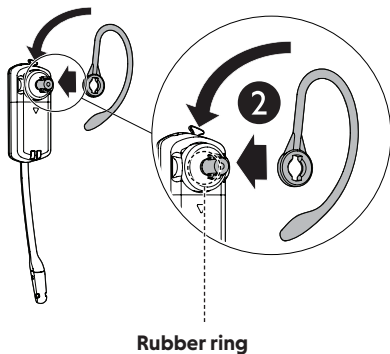
Attach the headset accessories and wear the headset:

1. Mount the earhooks over your ear and insert the earbuds to check the best fitting. Remove them from your ear after checking.



2. Insert your desired earhook to the headset.

- Rotate it until it securely holds in place.



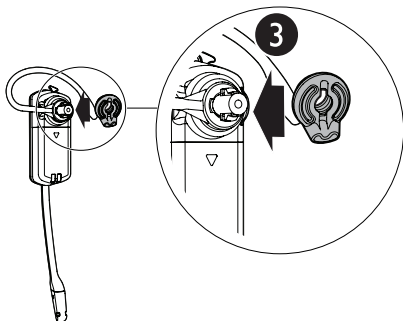
NOTE

- If you accidentally ripped off the rubber ring, use a spare rubber ring to replace it.

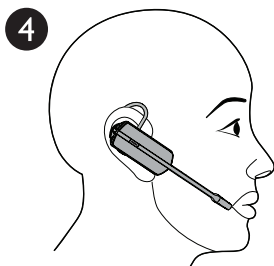
GETTING STARTED

Position the headset

3. Insert your desired earbud to the headset.
 - Make sure the protruding bump is pointing towards your mouth when placed on your ear. The protruding bump on the earbud holds the headset securely in your ear.



4. Hook the headset on your ear. Adjust the angle of the headset until the microphone is pointing towards your mouth.



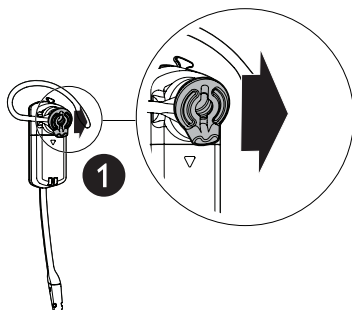
GETTING STARTED

Position the headset

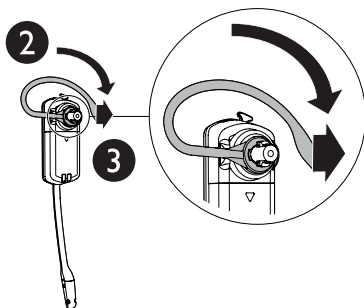
Remove the earbud and earhook:

Remove the earbud and earhook, when you need to replace them in the **Over-the-ear** hook, when you need to change to the **over-the-head** and **behind-the-neck** style.

1. Hold both sides of the earbud. Twist and pull the earbud until it separates from the earpiece.



2. Rotate the earhook to vertical direction.



3. Pull the earhook until it separates from the headset.

To re-insert another set of earbud and earhook, refer to the previous section.

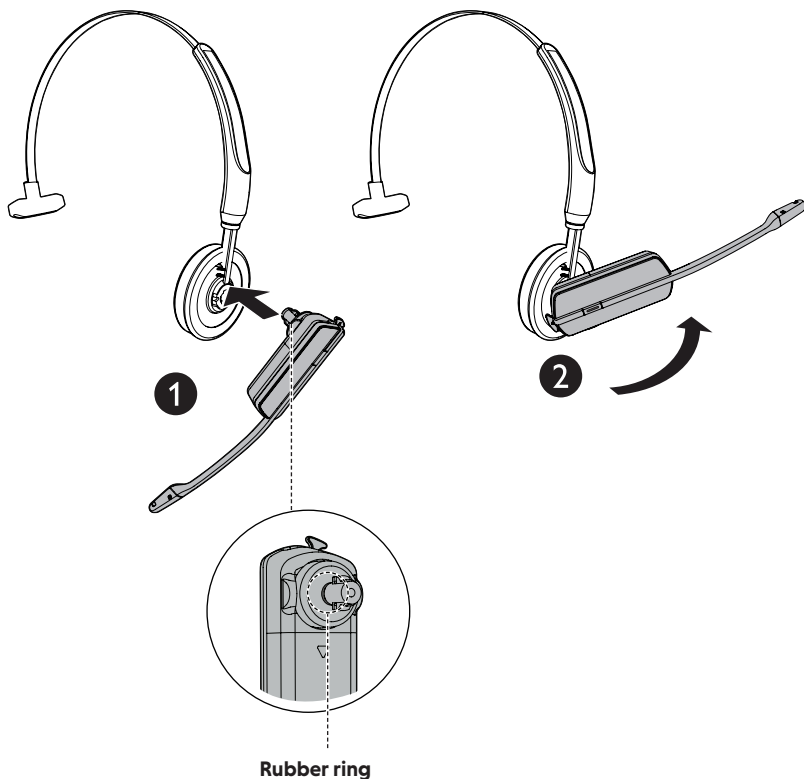
GETTING STARTED

Position the headset

Over-the-head band

Attach the headband and wear the headset:

1. With the headset at a vertical angle (microphone pointing down), insert the headset earpiece into the headband.
2. Rotate the headset to a horizontal direction until it holds into place.



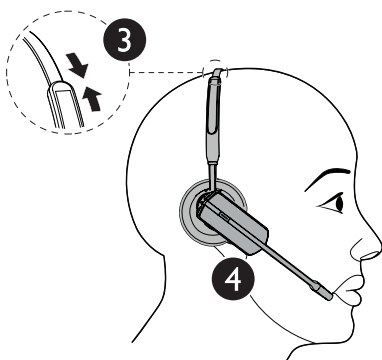
NOTE

- If you accidentally ripped off the rubber ring, use a spare rubber ring to replace it.

GETTING STARTED

Position the headset

3. Adjust the headband to fit your head.
4. Rotate the angle of the headset until the microphone is pointing towards your mouth.
 - Make sure the protruding bump is pointing towards your mouth when placed on your ear.
The protruding bump on the earbud holds the headset securely in your ear.



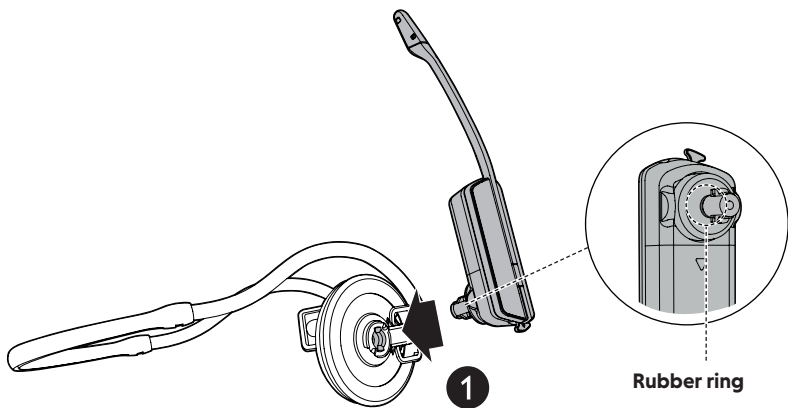
GETTING STARTED

Position the headset

Over-the-neck-band

Attach the neckband and wear the headset:

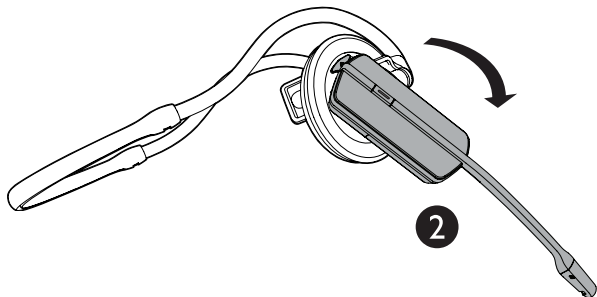
1. With the headset at a vertical angle (microphone pointing down), insert the headset earpiece into the neckband.



NOTE

- If you accidentally ripped off the rubber ring, use a spare rubber ring to replace it.

2. Rotate the headset to a horizontal direction until it clicks into place.



GETTING STARTED

Position the headset

3. Place the neckband around your neck and over your ears.
4. Adjust and rotate the angle of the headset until the microphone is pointing towards your mouth.
 - Make sure the protruding bump is pointing towards your mouth when placed on your ear. The protruding bump on the earbud holds the headset securely in your ear.



OPERATION


Headset operation

Power on/off the headset

Power on the headset before use.

To power on the headset:


- Press and hold  **ON/OFF** button for two seconds.

The  LED light flashes blue three times and you hear three beeps when it is being powered on.

Power off the headset if it will not be used for a long time.

To power off the headset:


- Press and hold  **ON/OFF** button for four seconds.

The  LED light flashes red three times and you hear three beeps when it is being powered off.




Prolonged exposure to high volume levels using the headset may damage your hearing.

Make a call

1. Follow the instructions in your telephone user's manual for making calls.
2. Press the  **ON/OFF** button on the headset to join the call.

You can hang up the call at your telephone at any time to leave the call. The headset will continue the call.

Answer a call


- Press the  **ON/OFF** button on the headset to answer an incoming call.

You hear the caller through the headset earpiece.

OPERATION

Headset operation

End a call

1. Press the  **ON/OFF** button on the headset to leave the phone conversation at the headset.
2. Hang up the call at your telephone to end the call.

Headset ringer

The headset base and headset do not have external ringers. When you receive calls, the headset earpiece rings.

To change the volume of the earpiece ringer:

- Slide the volume switch at the top of the headset towards **VOL+** or **VOL-** when the headset is not in use.

To turn off the earpiece ringer:

- Slide the volume switch at the top of the headset towards **VOL-** until you hear two beeps when the headset is not in use.

Temporary ringer silencing

Press **MUTE** to temporarily silence the ringer in the headset earpiece. This silences the ringer without disconnecting the call. The next incoming call rings normally at the preset volume.

Volume control

To adjust the listening volume:

- While on a call, slide the volume switch at the top of the headset towards **VOL+** or **VOL-** to adjust the listening volume.



NOTE:

- When the listening volume reaches the minimum or maximum setting, you hear two beeps.

OPERATION

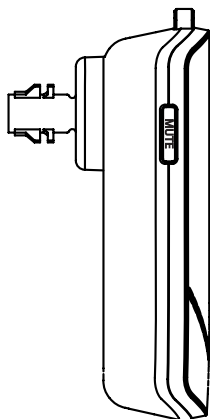
Headset operation

Mute

The mute function turns off the headset microphone. You can hear the caller, but the caller cannot hear you.

To mute a call:

- Press **MUTE** on the headset to turn off the headset microphone. The voice prompt *"Mute on"* plays. The **MUTE | SPARE BATT** light on the headset base flashes and a short beep plays every 30 seconds.



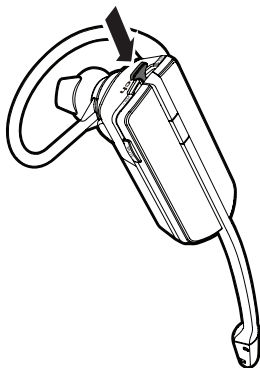
To take a call off mute:

- Press **MUTE** on the headset to resume the two-way conversation. You hear the voice prompt *"Mute off"*.

Call waiting (functions only if registered to a DECT telephone)

When you subscribed to call waiting service from your telephone service provider, you hear an alert tone if there is an incoming call while you are on another call.

- Press down the **VOL+/VOL-** switch to put the current call on hold and take the new call.
- Press down the **VOL+/VOL-** switch to switch back and forth between calls.



APPENDIX

Adding and registering a new headset

The VH621 headset must be registered to either the VH6210/VH6211 headset base, VU-060 Dongle, or VTech DECT cordless telephone before use.

Option 1: Register it as an extra headset to a VH6210/VH6211 headset base.

Option 2: Register it as an extra headset to a VU-060 dongle.

Option 3: Register it to a VTech or AT&T DECT cordless telephone. The telephone base recognizes and counts a headset the same as a handset.

Visit **businessphones.vtech.com** for the compatibility lists of cordless telephone models that are compatible with the VH621 headset.



Refer to your telephone user's manual for the maximum number of handsets/headsets that you can register to the telephone base. If you have the maximum number of handsets/headsets registered, you need to follow the deregistration instructions in your user's manual.

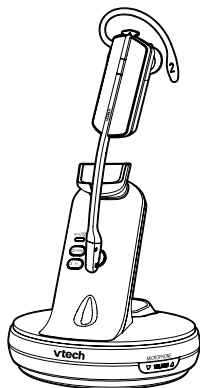
You can only register the headset to one product at a time.


APPENDIX

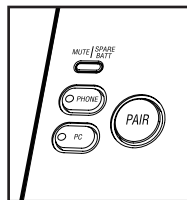
Adding and registering a new headset



Option 1: Register a headset to your VH6210/VH6211 headset base

1. Make sure the battery is properly installed in the headset. The  LED light flashes slowly in red and blue to indicate the headset is not registered.
2. Place the headset in the headset base and allow it to charge for at least one hour before beginning registration.
3. Remove the headset from the headset base.
4. Press and hold the **PAIR** button for about four seconds until the **PHONE** light on the headset base turns on, and then release the button.
5. Return the headset to the headset base for registration. The  LED light alternates quickly in red and blue.



It takes about 60 seconds to complete the registration process. Once the headset is registered, The  LED light turns red when the battery is low and being charged, or turns purple when the battery is well charged, or turns blue when the battery is fully charged.



If the registration fails, you hear the voice prompt *"Not registered"* when you press the  **ON/OFF** button on the headset, and the  **ON/OFF** button light on the headset alternates slowly in red and blue. Try the registration process again.





NOTE:


- You cannot register a headset if another system headset is in use.



APPENDIX

Adding and registering a new headset

Option 2: Register a headset to a VU-060 dongle

1. Make sure the battery is properly installed in the headset (see page 4). The  LED light flashes slowly in red and blue to indicate the headset is not registered.
2. Place the headset in the charger cradle and allow it to charge for at least one hour before beginning registration.
3. Remove the headset from the charger cradle.
4. Press and hold the pair button on the Dongle for about four seconds until the Dongle LED light on flashes blue slowly, and then release the button.
5. Return the headset to the charger cradle for registration. The  LED light alternates quickly in red and blue.

It takes about 60 seconds to complete the registration process. Once the headset is registered, The  LED light turns red when the battery is low and being charged, or turns purple when the battery is well charged, or turns blue when the battery is fully charged.

If the registration fails, you hear the voice prompt *"Not registered"* when you press the  **ON/OFF** button on the headset, and the  **ON/OFF** button light on the headset alternates slowly in red and blue. Try the registration process again.











NOTE:

- You cannot register a headset if another system headset is in use.


APPENDIX



Adding and registering a new headset

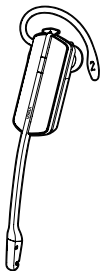
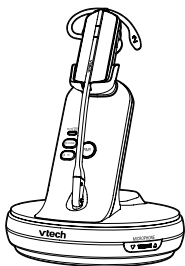
Option 3: Register a headset to a DECT cordless telephone base

1. Make sure the battery is properly installed in the headset. The  LED light on the headset flashes slowly in red and blue to indicate the headset is not registered.
2. Place the headset in the charger cradle and allow it to charge for at least one hour before beginning registration.
3. Remove the headset from the charger cradle.
4. On the telephone base of the cordless phone, press and hold  **/HANDSET LOCATOR**,  **FIND HANDSET** or  **FIND HS**, until the **IN USE** light turns on and the screen displays the "Registering" message, and then release the button. The  LED light flashes quickly in red and blue.
 - **If your telephone base do not have the**  **/HANDSET LOCATOR**,  **FIND HANDSET** or  **FIND HS button:**

Press and hold the **HOLD** button until the screen displays **Registering... Please wait**, then release the button.

It takes about 60 seconds to complete the registration process. Once the headset is registered, The  LED light turns red when the battery is low and being charged, or turns purple when the battery is well charged, or turns blue when the battery is fully charged.

If the registration fails, you hear the voice prompt "Not registered" when you press the  **ON/OFF** button on the headset, and the  **ON/OFF** button light on the headset alternates slowly in red and blue. Try the registration process again.



APPENDIX

Deregistering headsets

You may need to deregister your headsets if you have two registered headsets in your VH6210/VH6211 system and need to replace one of them. You must first deregister both headsets, and then register each headset you wish to use again, one at a time.

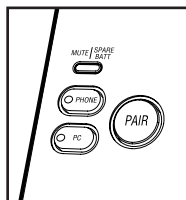



NOTES:

- You cannot deregister the headset(s) if any system headset is in use.
- To deregister all headsets from a VTech or AT&T DECT cordless telephone base, see the user's manual of your cordless telephone system.

Deregister all headsets from your headset base

1. Press and hold the **PAIR** button on the headset base (at least 10 seconds) until the **MUTE | SPARE BATT** light on the headset base turns on and starts to flash in red, then release the **PAIR** button.
2. Immediately press and release the **PAIR** button again. You must press the **PAIR** button while the **MUTE | SPARE BATT** light is still flashing red (The light flashes for about seven seconds. If the light stops flashing, start again with Step 1).




It takes about 10 seconds to complete the deregistration process. The  LED light flashes slowly in red and blue when the deregistration process is successful.

3. To register the headset(s) to the headset base again, follow the registration instructions.

Deregister all headsets from your Dongle

1. Press and hold the pair button on the Dongle for about 10 seconds until the Dongle LED light flashes red quickly, and then release the button.
2. Immediately press the pair button again. The Dongle LED light will turn steady green for 3 seconds, and then turn off.

It takes about 10 seconds to complete the deregistration process. The headset  light will turn steady red when the deregistration process is successful.

APPENDIX

Maintenance

Taking care of your headset

- Your cordless headset contains sophisticated electronic parts, so it must be treated with care.
- Avoid rough treatment.
- Place the headset down gently. Save the original packing materials to protect your headset if you ever need to ship it.

Avoid water

- Your headset can be damaged if it gets wet. Do not use the headset outdoors in the rain, or handle it with wet hands. Do not install the headset charger near a sink, bathtub or shower.

Electrical storms

- Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms.

Cleaning your headset

- Your headset has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or a mild soap.
- Do not use excess water or cleaning solvents of any kind.

Remember that electrical appliances can cause serious injury if used when you are wet or standing in water. If the headset charger should fall into water, DO NOT RETRIEVE IT UNTIL YOU UNPLUG THE POWER CORD AND TELEPHONE LINE CORD FROM THE WALL, then pull the unit out by the unplugged cords.

APPENDIX

Important safety information

When using your equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

Safety information

- **Read and understand all instructions in the user's manual. Observe all markings on the product.**
- **Avoid using a headset during a thunderstorm.** There may be a slight chance of electric shock from lightning.
- **Do not use the headset to report a gas leak in the vicinity of the leak.** Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the headset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. The user should not plug the headset charger into a power outlet, and should not put a charged headset into the cradle, if the headset charger is located in an environment containing concentrations of flammable or flame-supporting gases, unless there is adequate ventilation. A spark in such an environment could create a fire or explosion. Such environments might include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapors; etc.); a leak of natural gas; etc.
- **Do not use this product near water, or when you are wet.** For example, do not use it in a wet basement or shower, or next to a swimming pool, bathtub, kitchen sink, or laundry tub. Do not use liquids or aerosol sprays for cleaning. If the product comes in contact with any liquids, unplug any line or power cord immediately. Do not plug the product back in until it has dried thoroughly.
- **Install this product in a protected location** where no one can trip over any line or power cords. Protect cords from damage or abrasion.
- **If this product does not operate normally, see the Troubleshooting section of this user's manual.** If you cannot solve the problem, or if the product is damaged, refer to the **Limited warranty** section on pages 32-33. Do not open this product except as may be directed in your user's manual. Opening the product or reassembling it incorrectly may expose you to hazardous voltage or other risks.
- **Replace batteries only as described in your user's manual (page 4).** Do not burn or puncture batteries — they contain caustic chemicals.
- **This power adapter is intended to be correctly oriented in a vertical or floor mount position.** The prongs are not designed to hold the plug in place if it is plugged into a ceiling, an under-the-table or a cabinet outlet.

APPENDIX

Important safety information

CAUTIONS

- Use only the power adapter provided with this product. To obtain a replacement, visit our website at **businessphones.vtech.com** or call **1 (800) 595-9511**. In Canada, dial **1 (800) 267-7377**.
- Use only the supplied rechargeable battery or replacement battery (model BT191665). To order, visit our website at **businessphones.vtech.com** or call **1 (800) 595-9511**. In Canada, dial **1 (800) 267-7377**.
- To prevent risk of fire or battery explosion, replace with the correct battery type. Dispose of used batteries according to the instructions.

Especially about cordless headsets

- **Privacy:** The same features that make a cordless headset convenient create some limitations. Telephone calls are transmitted between the headset charger and the headset by radio waves, so there is a possibility that your cordless headset conversations could be intercepted by radio receiving equipment within range of the cordless headset. **For this reason, you should not think of cordless headset conversations as being as private as those on corded telephones.**
- **Electrical power:** The headset charger of this cordless headset must be connected to a working electrical outlet which is not controlled by a wall switch. **Calls cannot be made from the headset if the headset charger is unplugged or switched off, or if the electrical power is interrupted.**
- **Potential TV interference:** Some cordless headsets operate at frequencies that may cause interference to TVs and VCRs. To minimize or prevent such interference, do not place the headset charger of the cordless headset near or on top of a TV or VCR. If interference is experienced, moving the cordless headset farther away from the TV or VCR will often reduce or eliminate the interference.
- **Rechargeable batteries:** This product contains lithium-ion rechargeable batteries. Exercise care in handling batteries in order not to create a short circuit with conductive material such as rings, bracelets and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.
- **Lithium-ion rechargeable batteries:** Dispose of these batteries in a safe manner. Do not burn or puncture. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.

APPENDIX

Important safety information



The RBRC® Seal means that the manufacturer is voluntarily participating in an industry program to collect and recycle lithium-ion rechargeable batteries when taken out of service within the United States. These batteries may be taken to a participating local retailer of replacement batteries or recycling center. You may call 1-800-8-BATTERY® for locations accepting spent Li-ion batteries.

RBRC® and 1-800-8-BATTERY® are registered trademarks of the Rechargeable Battery Recycling Corporation.



CAUTIONS

- There may be a risk of explosion if you use a wrong type of battery. Use only the supplied rechargeable battery or replacement battery (model BT191665).
- Change this product's batteries only in accordance with the instructions and limitations specified in this manual.
- As with any batteries, do not allow conductive materials such as rings, bracelets or keys to come in contact with the metallic parts of the battery. The battery or conductor may overheat and cause harm.
- Do not open or damage the batteries. Released electrolyte is corrosive and may cause injury to the eyes or skin. The electrolyte may be toxic if swallowed.
- Do not dispose of the batteries in a fire. Check with local waste management codes for special disposal instructions. To prevent fire or shock hazard, do not expose this product to water or any type of moisture.
- Observe proper polarity orientation between the battery and metallic contacts.
- Do not disassemble your headset. There are no user-serviceable parts inside. Refer to qualified service personnel for servicing.
- For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.

Precautions for users of implanted cardiac pacemakers

Cardiac pacemakers (applies only to digital cordless devices):

Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable digital cordless devices and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

Pacemaker patients

- Should keep digital cordless devices at least six inches from the pacemaker.
- Should NOT place digital cordless devices directly over the pacemaker, such as in a breast pocket, when it is turned ON.
- Should use the digital cordless device at the ear opposite the pacemaker.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using digital cordless devices.

SAVE THESE INSTRUCTIONS

APPENDIX

For C-UL compliance

In compliance with the bilingual requirements for safety, caution, and warning markings of Canadian Federal and Provincial/Territorial statutes and regulations, the French version of Important safety information is included.

Mesures de sécurité importantes

Lorsque vous utilisez votre appareil, vous devriez toujours suivre certaines mesures de précaution de base afin de réduire les risques d'incendie, d'électrocution et de blessures corporelles, dont ceux qui suivent :

Information relative à la sécurité

- **Veillez lire et comprendre toutes les instructions de ce guide d'utilisation. Relectez toutes les inscriptions apparaissant sur le produit.**
- **Évitez d'utiliser le casque d'écoute pendant un orage.** Il pourrait y avoir un faible risque d'électrocution.
- **N'utilisez pas un casque d'écoute près d'une fuite de gaz.** Dans certaines circonstances, une flamme pourrait se produire lorsque l'adaptateur est branché à une prise de courant, ou lorsque le casque d'écoute est déposé sur son chargeur. Ceci est un événement fréquent associé avec la fermeture d'un circuit électrique. L'utilisateur ne devrait pas brancher un téléphone dans une prise de courant, et ne devrait pas déposer un casque d'écoute chargé dans son chargeur, si le chargeur du casque d'écoute se trouve dans un environnement comportant une concentration de gaz inflammables ou ignifuges, à moins de se trouver dans un endroit où la ventilation est adéquate.
- **N'utilisez pas ce produit près de l'eau ou lorsque vous êtes mouillés.** Par exemple, ne l'utilisez pas dans des sous-sols humides ou sous la douche, ou près d'une piscine, d'un bain, d'un évier de cuisine, ou d'une cuve de lavage. N'utilisez pas de liquides, ou de vaporisateurs aérosol de nettoyage. Si le produit entre en contact avec du liquide, débranchez immédiatement le fil téléphonique ou le cordon d'alimentation. Ne rebranchez pas le produit avant qu'il soit complètement sec.
- **Installez cet appareil dans un endroit protégé** où personne ne peut trébucher sur les cordons d'alimentation ou la ligne téléphonique. Protégez les câbles contre les dommages ou l'abrasion.
- **Si le produit ne fonctionne pas correctement, consultez la section Dépannage (Troubleshooting) de ce guide d'utilisation.** Si vous ne pouvez pas régler le problème, ou si le produit est endommagé, consultez la section **Garantie limitée (Limited warranty)** des pages 32-33. N'ouvrez pas ce produit, sauf tel qu'indiqué dans le guide d'utilisation. L'ouverture du produit ou le remontage inadéquat pourrait vous exposer à des tensions dangereuses ou autres dangers.
- **Remplacez les piles uniquement tel que décrit dans votre guide d'utilisation (page 4).** N'incinerez pas et ne percez pas les piles – elles contiennent des produits chimiques caustiques.

APPENDIX

For C-UL compliance

- **L'adaptateur de courant est conçu pour être orienté verticalement ou installé sur le plancher.** Les broches ne sont pas conçues pour se maintenir en place si la fiche est branchée dans une prise de courant au plafond, sous la table ou sous une armoire.

MISES EN GARDE

- N'utilisez seulement l'adaptateur inclus avec ce produit.
- N'utilisez que la pile de rechargeable incluse ou une pile de recharge (modèle BT191665).
- Afin de prévenir les risques d'incendie ou d'explosion de la pile, remplacez la pile avec une pile du même type. Jetez les piles épuisées en respectant les instructions.

Spécifiquement en rapport avec casque d'écoute sans fil

- **Confidentialité :** Les mêmes caractéristiques qui rendent le casque d'écoute sans fil si pratique créent également des restrictions. Les appels téléphoniques sont transmis entre le socle du casque d'écoute et le casque d'écoute par le biais d'ondes radio, et il se peut que vos conversations téléphoniques sur le casque d'écoute sans fil soient interceptées par d'autres équipements de réception d'ondes radio au sein de la portée du casque d'écoute sans fil. **Pour cette raison, vous ne devez pas considérer les conversations sur un téléphone sans fil comme étant aussi confidentielles que celles d'un téléphone à cordon.**
- **Alimentation électrique :** La base de ce téléphone sans fil (de ce casque d'écoute sans fil) doit être branchée à une prise de courant électrique fonctionnelle. La prise électrique ne doit pas être contrôlée par un interrupteur mural. **Les appels ne peuvent pas être effectués à partir du socle du casque d'écoute n'est pas branchée, si elle est hors fonction ou si le courant électrique est coupé.**
- **Interférences potentielles aux téléviseurs:** Certains casques d'écoute sans fil fonctionnent sur des fréquences pouvant causer des interférences aux téléviseurs et magnétoscopes. Pour réduire ou prévenir de tels parasites, ne pas déposer le socle du casque d'écoute à proximité d'un téléviseur ou magnétoscope, ni directement sur celui-ci. Si votre téléviseur affiche des interférences, éloignez le casque d'écoute sans fil de celui-ci afin de réduire les parasites.
- **Piles rechargeables:** Ce produit comporte des piles rechargeables au lithium-ion. Usez de prudence lorsque vous manipulez de telles piles et veillez à ne pas les court-circuiter avec des matériaux conducteurs, tels que des bagues, bracelets et clés. La pile ou le conducteur peut surchauffer et vous brûler. Respectez la polarité adéquate entre les piles et le chargeur de piles.

APPENDIX

For C-UL compliance

- **Piles rechargeables au lithium-ion:** Jetez ces piles de manière sécuritaire. N'incinerez pas et ne percez pas les piles. Comme pour les autres piles du même type, si elles sont brûlées ou percées, des matières corrosives peuvent s'en échapper, ce qui risque de causer des brûlures ou autres blessures corporelles.



Le sceau de l'organisme de recyclage RBRC^{MD} sur les piles au lithium-ion signifie que le fabricant de cet appareil participe volontairement au programme industriel visant à reprendre et recycler ce type de piles lorsqu'elles ne servent plus, au sein du territoire des États-Unis et du Canada. Vous devez apporter ces piles chez un détaillant participant ou le centre de recyclage le plus près de chez vous. Ou vous pouvez composer le 1-800-8-BATTERY^{MD} afin de connaître les endroits qui acceptent les piles au lithium-ion mortes.

RBRC^{MD} et 1-800-8-BATTERY^{MD} sont des marques déposées de Rechargeable Battery Recycling Corporation.



MISES EN GARDE

- Il y a une faible risque d'explosion si vous utilisez le mauvais type de pile. N'utilisez que la pile rechargeable incluse ou conçue pour fonctionner avec votre appareil (modèle BT191665).
- Remplacez cette pile en respectant les instructions et les limitations spécifiées dans ce guide d'utilisation.
- Comme avec tout matériaux conducteur, veillez à ne pas court-circuiter les bornes de la pile avec des matériaux conducteurs, tels que des bagues, bracelets et clés. La pile ou le conducteur peut surchauffer et vous brûler. La pile ou les conducteurs peuvent surchauffer et causer des blessures.
- N'ouvrez pas et n'endommagez les piles. L'électrolyte qui s'en dégagerait est corrosif et peut causer des blessures aux yeux ou à la peau. L'électrolyte est toxique si avalé.
- N'incinerez pas les piles. Vérifiez auprès des autorités locales pour les instructions de mise aux rebus locales. Afin de prévenir les risques d'incendies, n'exposez pas ce produit à l'eau ou à l'humidité.
- Veuillez respecter la polarité des piles et des bornes métalliques.
- Ne démontez pas votre casque d'écoute. Aucune pièce pouvant être réparée par l'utilisateur ne se trouve à l'intérieur de l'appareil. Confiez la réparation à un technicien qualifié.
- Pour les PRODUITS À BRANCHER À UNE PRISE DE COURANT, la prise de courant doit être installée près du produit, afin d'assurer une accessibilité sécuritaire à la prise de courant

APPENDIX

For C-UL compliance

Mesures préventives pour les utilisateurs de stimulateurs cardiaques implantés dans l'organisme

Stimulateurs cardiaques (ne s'applique qu'aux dispositifs numériques sans fil):

L'organisme 'Wireless Technology Research, LLC (WTR)', une firme de recherche indépendante, a mené une évaluation pluridisciplinaire des interférences entre les dispositifs numériques sans fil et les stimulateurs cardiaques implantés dans l'organisme. Appuyée par l'Administration des aliments et drogues (FDA) des États-unis, la firme WTR recommande aux médecins:

Avis aux détenteurs de stimulateurs cardiaques

- Ils doivent tenir les dispositifs numériques sans fil à une distance d'au moins six pouces du stimulateur cardiaque.
- Ils ne doivent PAS placer les dispositifs numériques sans fil directement sur le stimulateur cardiaque, tel que dans une poche de chemise, lorsque celui-ci est en fonction.
- Ils doivent utiliser les dispositifs numériques sans fil en les appuyant sur l'oreille qui se trouve dans la direction opposée au stimulateur cardiaque.

L'étude effectuée par l'organisme WRS n'a pas identifié de risque pour les détenteurs de simulateurs cardiaques causé par les gens qui utilisent des dispositifs numériques sans fil à proximité de ceux-ci.

CONSERVEZ CES INSTRUCTIONS

APPENDIX

FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format US: AAAEQ##TXXXX. This identifier must be provided to your telephone service provider upon request.

The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See the installation instructions in the user's manual.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g. if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, please contact your telephone service provider.

This equipment may not be used with party lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone service provider or a qualified installer.

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the Limited warranty.

If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone service provider is required to notify you if such changes are planned.

APPENDIX

FCC Part 68 and ACTA

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g. police, fire, medical) in these locations. If you do store or test emergency numbers, please:

Remain on the line and briefly explain the reason for the call before hanging up.

Perform such activities in off-peak hours, such as early morning or late evening.

Industry Canada

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Privacy of communications may not be ensured when using this telephone.

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.

The Ringer Equivalence Number (REN) for this terminal equipment is 1.0. The REN is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five.

This product meets the applicable Innovation, Science, and Economic Development Canada technical specifications.

APPENDIX

FCC Part 15

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is needed.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this device.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. The headset may be safely held against the ear of the user. The headset base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more. A USB cable with a ferrite core must be used with this equipment to ensure compliance with Class B FCC limits.

This Class B digital apparatus complies with Canadian requirement:
CAN ICES-3 (B)/NMB-3(B).

APPENDIX

Limited warranty

1. What does this limited warranty cover?

VTech of this VTech product warrants to the holder of a valid proof of purchase ("CONSUMER" or "you") that the product and all accessories provided in the sales package ("PRODUCT") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the PRODUCT operating instructions. This limited warranty extends only to the CONSUMER for products purchased and used in the United States of America and Canada.

2. What will be done if the PRODUCT is not free from defects in materials and workmanship during the limited warranty period ("materially defective PRODUCT")?

During the limited warranty period, VTech's authorized service representative will repair or replace at VTech's option, without charge, a materially defective PRODUCT. If VTech repairs the PRODUCT, they may use new or refurbished replacement parts. If VTech chooses to replace the PRODUCT, they may replace it with a new or refurbished PRODUCT of the same or similar design. VTech will retain defective parts, modules, or equipment. Repair or replacement of the PRODUCT, at VTech's option, is your exclusive remedy. VTech will return repaired or replacement products to you in working condition. You should expect the repair or replacement to take approximately 30 days.

3. How long is the limited warranty period?

The limited warranty period for the PRODUCT extends for ONE (1) YEAR from the date of purchase. If VTech repairs or replaces a materially defective PRODUCT under the terms of this limited warranty, this limited warranty also applies to repaired or replacement PRODUCT for a period of either (a) 90 days from the date the repaired or replacement PRODUCT is shipped to you or, (b) the time remaining on the original one-year limited warranty; whichever is longer.

APPENDIX

Limited warranty

4. What is not covered by this limited warranty?

This limited warranty does not cover:

- PRODUCT that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water, or other liquid intrusion; or
- PRODUCT that has been damaged due to repair, alteration, or modification by anyone other than an authorized service representative of VTech; or
- PRODUCT to the extent that the problem experienced is caused by signal conditions, network reliability or cable or antenna systems; or
- PRODUCT to the extent that the problem is caused by use with non-VTech accessories; or
- PRODUCT whose warranty/quality stickers, PRODUCT serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or
- PRODUCT purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to products used for rental purposes); or
- PRODUCT returned without a valid proof of purchase (see item 6 on the next page); -or-
- Charges for installation or setup, adjustment of customer controls, and installation or repair of systems outside the unit.

5. How do you get warranty service?

To obtain warranty service in the United States of America, visit **businessphones.vtech.com** or call **1 (800) 595-9511**. In Canada, call **1 (800) 267-7377**.

NOTE: Before calling for service, please review the user's manual; a check of the PRODUCT's controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the PRODUCT(s) to the service location. VTech will return repaired or replaced PRODUCT under this limited warranty to you. Transportation, delivery or handling charges are prepaid. VTech assumes no risk for damage or loss of the PRODUCT in transit. If the PRODUCT failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, VTech will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of products that are not covered by this limited warranty.

APPENDIX

Limited warranty

6. What must you return with the PRODUCT to get warranty service?

You must:

- a. Return the entire original package and contents including the PRODUCT to the service location along with a description of the malfunction or difficulty; and
- b. Include a "valid proof of purchase" (sales receipt) identifying the PRODUCT purchased (PRODUCT model) and the date of purchase or receipt; and
- c. Provide your name, complete and correct mailing address, and telephone number.

7. Other limitations

This warranty is the complete and exclusive agreement between you and VTech of this PRODUCT. It supersedes all other written or oral communications related to this PRODUCT. VTech provides no other warranties for this PRODUCT. The warranty exclusively describes all of VTech's responsibilities regarding the PRODUCT. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law rights: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the PRODUCT is fit for ordinary use) are limited to one year from date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall VTech be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the PRODUCT or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this PRODUCT. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase.

APPENDIX

Technical specifications

RF frequency band	1921.536MHz - 1928.448MHz
Channels	5
Operating temperature	32°F - 122°F 0°C - 50°C
Headset charger voltage (AC adapter output)	6VDC @400mA
Headset voltage	3.2VDC - 4.2VDC
Battery	3.7V 140mAH

APPENDIX

Disclaimer and Limitation of Liability

VTech Communications, Inc. and its suppliers assume no responsibility for any damage or loss resulting from the use of this user's manual.

VTech Communications, Inc. and its suppliers assume no responsibility for any loss or claims by third parties that may arise through the use of this product. VTech Communications, Inc. and its suppliers assume no responsibility for any damage or loss caused by deletion of data as a result of malfunction, dead battery, or repairs. Be sure to make backup copies of important data on other media to protect against data loss.

Company: VTech Communications, Inc.

Address: 9590 SW Gemini Drive, Suite 120, Beaverton, OR
97008, United States

Phone: 1 (800) 595-9511 in the U.S. or 1 (800) 267-7377 in Canada



Designed to fit your home.
And your life.

VTech Communications, Inc.

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