Go to **www.vtechphones.com**
to register your product for enhanced warranty
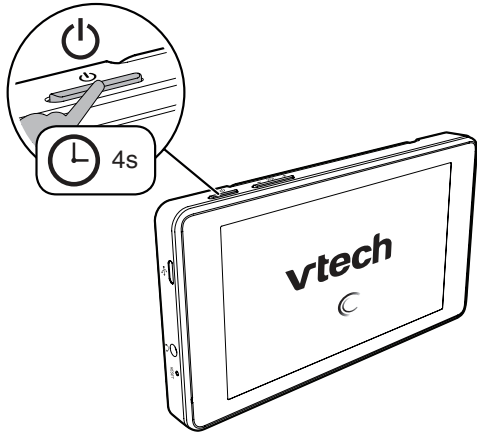support and latest VTech product news.

VC9312-245

VTech 2 Camera Wireless Monitoring System allows you to keep an eye on your areas when you are on the move or away. This wireless monitoring system is Wi-Fi enabled, which uses your home wireless network to stream live video and audio through the HD pan and tilt cameras and the 5-inch touch screen home viewer.

You can also monitor from your smartphone and mobile tablet. VTech 2 Camera Wireless Monitoring System uses **MyVTech Cams** app to let you instantly see and hear what's happening in your areas from anywhere in the world.
The app can be downloaded from the App Store or the Google Play™ Store, directly from your smartphone or mobile tablet.
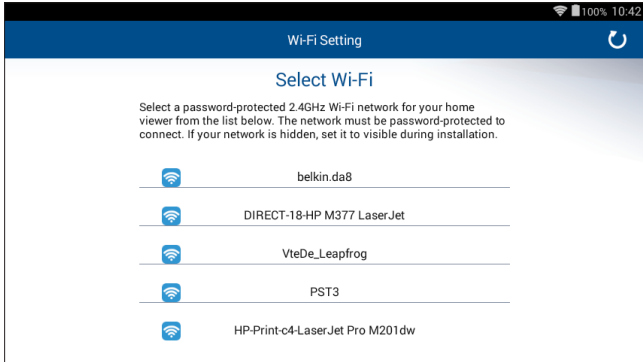
vtech®

Quick start guide
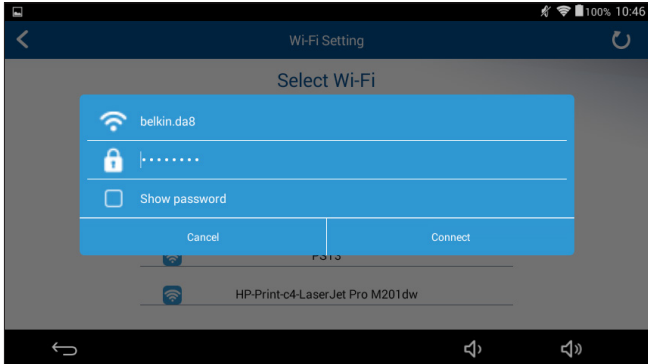
1 Set up Wi-Fi connection

1 After the home viewer is fully charged, power on the home viewer.

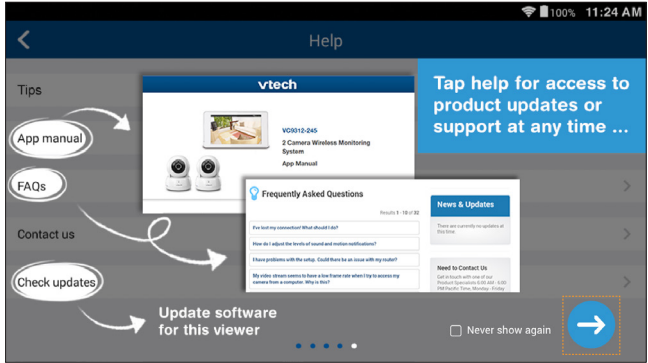**2** Select your prefered and secured 2.4GHz Wi-Fi network with good signal strength.

3 Type in the password of the Wi-Fi network, and then tap **Connect**.

4 A welcoming tutorial will be displayed after connecting to the Wi-Fi network, and each time when you power on the home viewer.
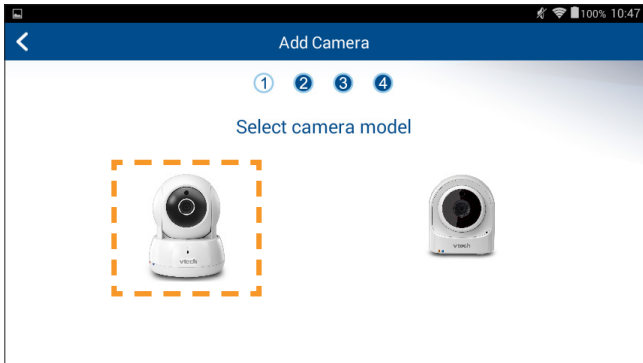• Swipe left to continue reading the tutorial.
• You can tap to check the **Never show again** box on the last page of the tutorial and do not show the tutorial again in future.
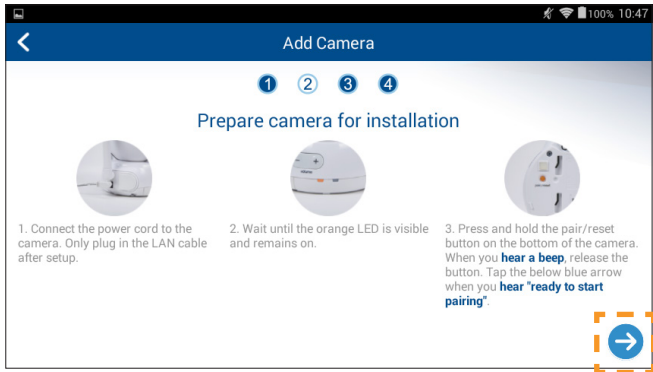• Tap ➜ to continue.

2 Add camera

1 After connecting the home viewer to your Wi-Fi network, tap to select the camera.
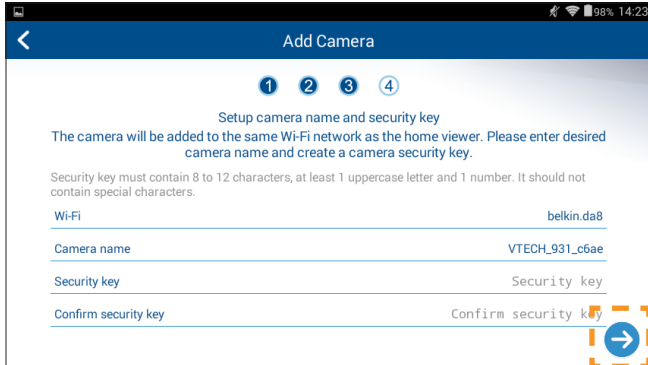

2 Follow the instructions shown on screen, then tap ➜.

3 • Create a security key for the camera. Repeat entering the security key to confirm. The security key must contain 8 to 12 alphanumeric characters with at least one uppercase character and one number.
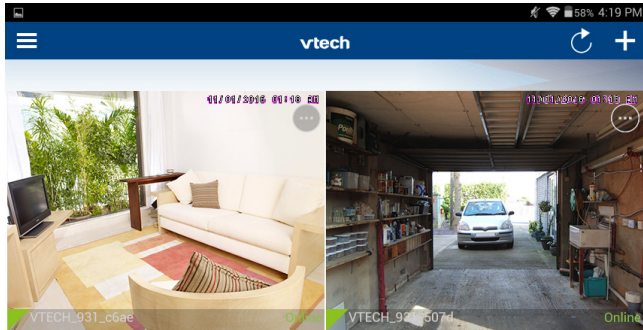• Tap ➜ to continue.

⊗ NOTE
• Write down or remember the security key. You will need to provide the same security key if you want to access your camera remotely.

4 After the camera unit is successfully added to your home viewer, the camera list displays the preview of your camera units.
• The camera list displays two camera previews. If you have more than two camera units, swipe left shows more of your camera units.
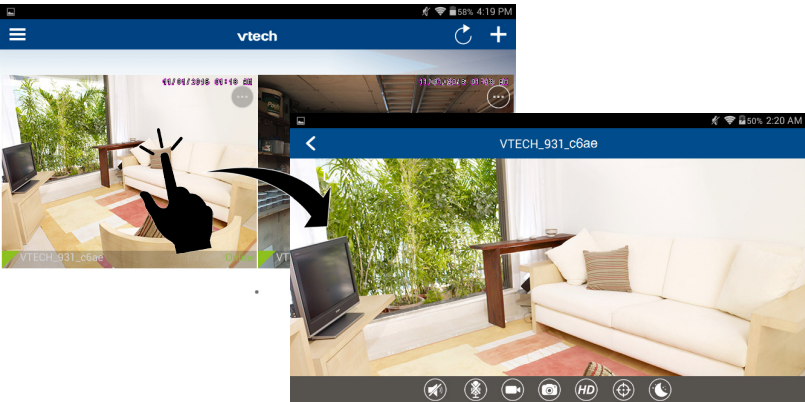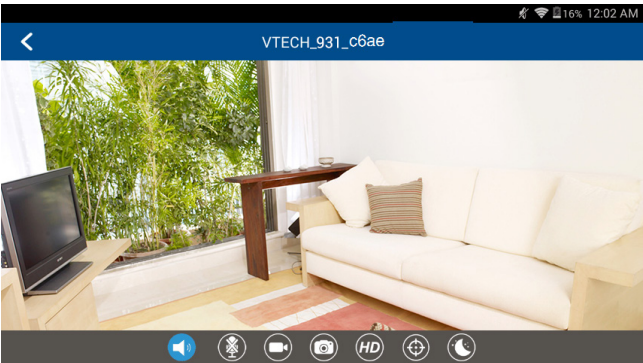

⊗ NOTES
• You can pair up to four camera units to your home viewer.
• The camera preview will be refreshed every second.
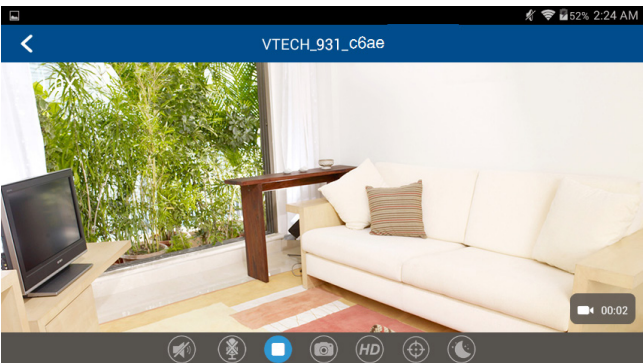
Basic operation

View the live camera
Tap the camera view on the camera list to go to its live view.

Take a snapshot
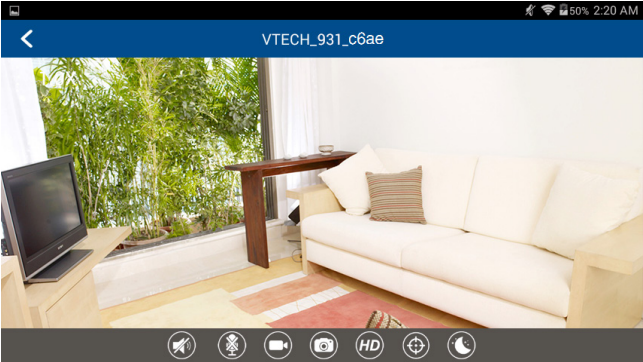Tap 📷 to take a snapshot and save it in the home viewer.

Record a video
Tap ▣ to record a video and save it in the home viewer.
The icon changes to ⬤ when recording. Tap it to stop recording.

Play or mute sound
Tap 🔊 to toggle between play sound or mute sound transmitted from the camera when streaming.
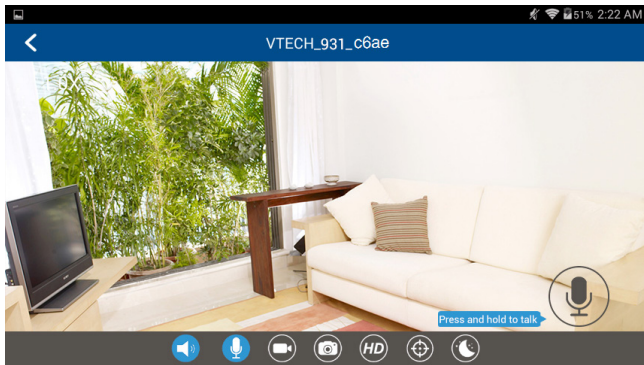• Make sure the home viewer's speaker volume is not muted.
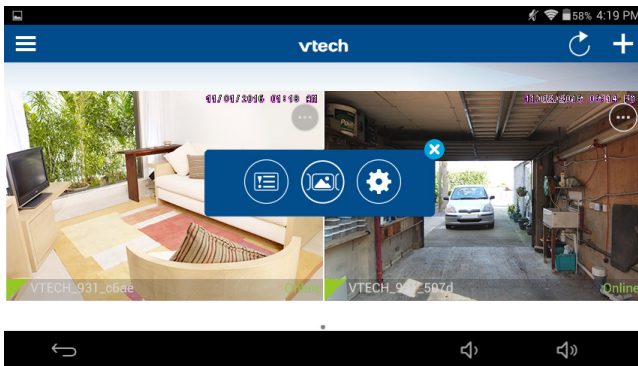
Basic operation

Two-way talk

Tap 🎙 to talk through the home viewer and transmit your voice to the camera's speaker.


Camera settings

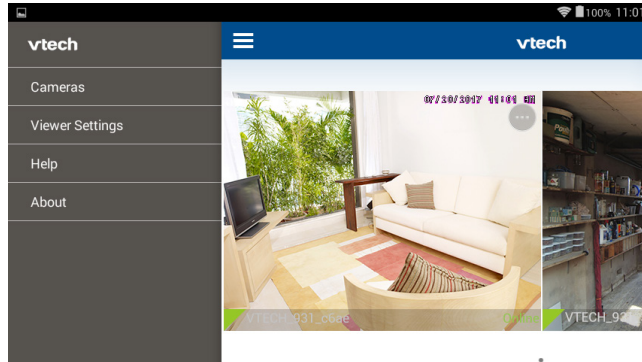On the camera list, tap ⋯ of a camera, and then tap ⚙ to go to its camera settings.

TIP
• If you opt for ceiling mount, you can flip the camera image in Camera settings. Read the online app manual for the instructions.
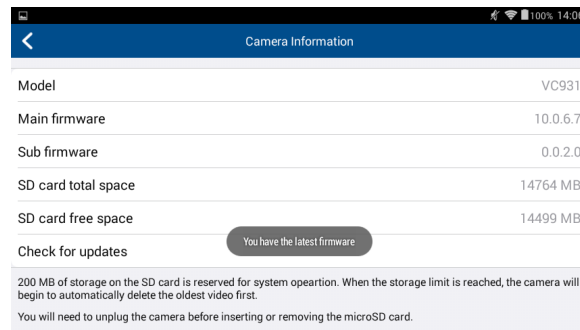
Home viewer settings

On the camera list, tap ☰ and then tap **Viewer Settings** to go to the home viewer settings.

Update software and camera firmware

To ensure that your wireless monitoring system is always at its best performance, check for the camera's firmware updates and the home viewer's software updates from time to time.

• In **Camera settings**, scroll to and tap **Camera information**, then tap **Check for updates** and follow instructions.
• To check for latest software updates, tap ☰ and then tap **Help**. Then, tap **Check updates** and follow instructions.
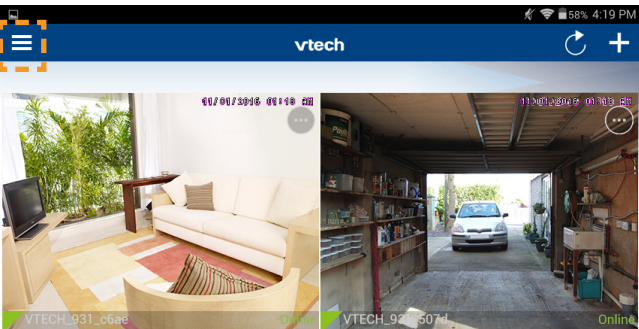

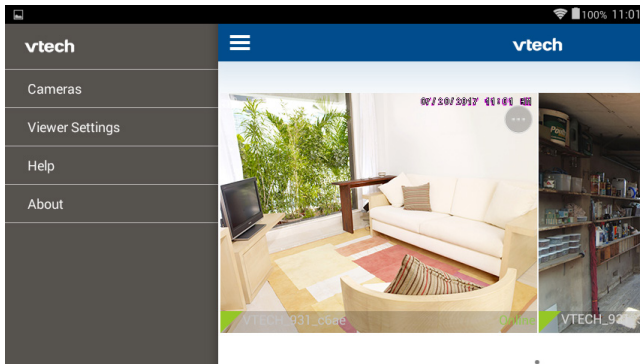## Read the online app manual for complete operation instructions

1 Driven by system updates, the software, app manual, and online FAQs will be updated periodically.

For latest information and supports, go and check the app manual and online FAQs.
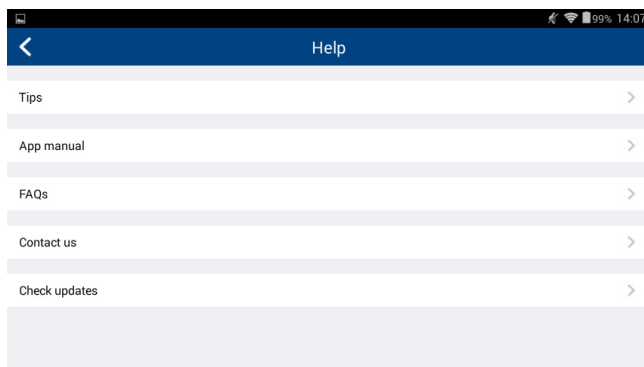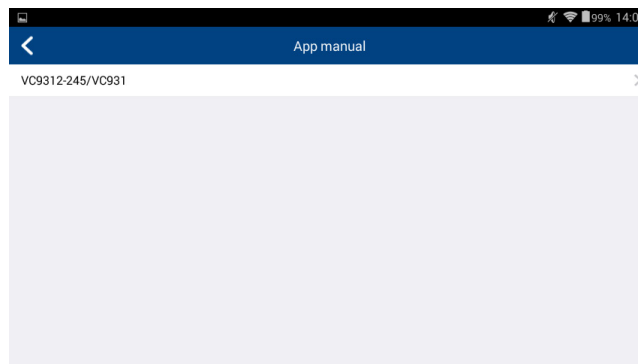
• Tap ☰ to display the side menu.

2 Tap **Help**.

3 Tap **App manual**.
• **Tips** - access the welcoming tutorial.
• **App manual** - access the online app manual.
• **FAQs** - access the online FAQs.
• **Contact us** - visit our online support.
• **Check updates** - check if there is new viewer software updates available.

4 Tap **VC9312-245/VC931** to read the online app manual.

Remote monitoring

1 Download the free **MyVTech Cams** mobile app from the App Store or Google Play store and install it to a mobile device, then you can use your mobile device and the mobile app to monitor your areas remotely.

NOTE
• Make sure your mobile device meets the minimum requirement for the mobile app.

Minimum requirement
The mobile app is compatible with:
• Android™ 4.4 or later; and
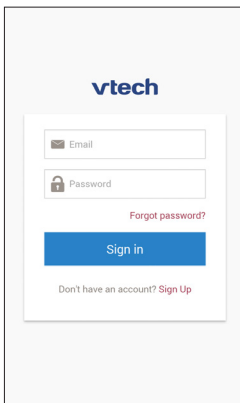• iOS 8.0 or later.

Install MyVTech Cams mobile app
1. Browse the App Store or the Google Play store.
2. Search for the mobile app with the keyword "myvtech cams".
3. Download and install the **MyVTech Cams** mobile app to your mobile device.

Driven by Android and iOS updates, **MyVTech Cams** mobile app, app manual, and online FAQs will be updated periodically.
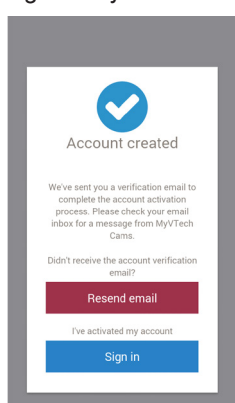
Download and install the latest mobile app. For latest information and supports, go and check the app manual and online FAQs.

2 Tap 📷 to run the mobile app on your mobile device, and then create a camera account.
• We recommend that you use common webmail services, such as Google Gmail for registration of your camera account.

3 Check your email (and Spam folder), and activate your new camera account via the email link, then sign in to your account.

TIPS
Before adding your camera, make sure:
1. Your mobile device is connected to the Wi-Fi network that your home viewer has connected to. They must connect to the same Wi-Fi network when adding camera.
2. Location service on your mobile device is enabled.
3. For Android devices, the "Smart/Auto network switch§" option in "Settings" is disabled. This will avoid your mobile device switching to use mobile data if no or poor Wi-Fi network is found.
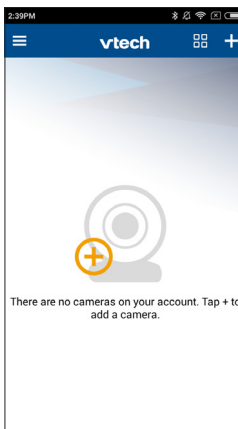   • To ensure adding your camera successfully, we recommend that:
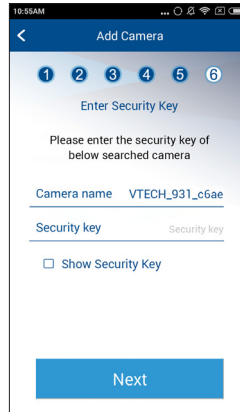   - Turn off mobile data on your Android device before adding camera.
     OR
     - Turn on airplane mode on your Android device, and then turn on Wi-Fi and select the Wi-Fi network before adding camera.

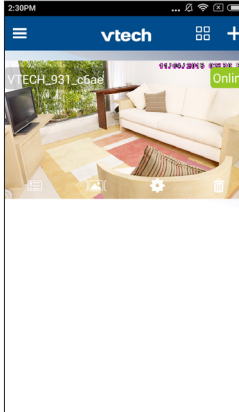§ The name and location of the setting may vary in different mobile brands.

4 Follow the instructions on the screens to add the camera to your camera account.


5 Type in the security key you have set for the camera with your home viewer when prompted. See Step 3 in **2 Add camera** section.

6 Start using your wireless monitoring system remotely.

NOTES
• You must complete the camera setup in the above **1 Set up Wi-Fi network** and **2 Add camera** sections before you can access your camera remotely.
• Your home viewer can pair and access a maximum of four camera units. You can add more camera units to your wireless monitoring system using the **MyVTech Cams** mobile app. Download the mobile app and create a camera account. Then, you can pair your existing camera units in your home viewer and pair additional camera units to your camera account using the mobile app. The mobile app can pair and access up to 10 camera units. The additional camera units can only be paired and accessed via the mobile app.
• Tap ☰ on the camera list to display the side menu, and then tap **Help** to refer to the online mobile app manual for the complete operation instructions.