



User's Manual



Model:
VTech T1300

**For product support
please call: 1 300 369 193**

INTRODUCTION

To your VTech T1300 Corded Phone

- Phonebook –The phonebook stores up to 25 entries.
- Calling Number Display* lets you see who's calling. Your phone stores details of the last 65 callers in the Call log.

* IMPORTANT

You need to subscribe to a Network Calling Number Display service to be able to see the caller's number or name when called, or in the Call list.

This User's Manual provides you with all the information you need to get the most from your phone. Before you make your first call, you will need to set up your phone. Follow the simple instructions on the next few pages.

NEED HELP?

PLEASE LOOK IN THE HELP SECTION AT THE END OF THE User's Manual IF YOU EXPERIENCE ANY OPERATIONAL DIFFICULTIES WITH YOUR VTECH PRODUCT, OR PLEASE CONTACT THE TECHHELP INFORMATION LINE 1300 369 193 OR CONTACT US BY EMAIL AT: tcpsupport_au@vtech.com

GOT EVERYTHING?

The package contains the following items:

- VTech T1300 corded handset
- VTech T1300 base station
- 4 AA 1.5V alkaline batteries
- 1 Wall-mount bracket
- Coiled handset cord
- Telephone line cord and adaptor
- User's Manual

User's manual

T1300



Table of contents

Getting started

Product overview	1
Quick reference guide	2
Base lights	3
Screen icons	3
Display screen messages	3

Getting started

Battery installation	4
Installation options	5
Tabletop installation	5
Wall installation	7

Telephone settings

Telephone settings	10
Set contrast	10
Set date and time	11

Telephone operation

Telephone operation	13
Make a call	13
Answer a call	13
Switch between handset and speakerphone	13
Handset or speakerphone volume	13
Redial	13
Chain dialing	14
Recall/call waiting	15
Hold	15

Mute	15
Ringer volume	16
Call info	16

Speed dial

Speed dial	17
Speed dial overview	17
Store a number in a speed dial location	18
Store a pause or flash in a speed dial entry	18
Store a call history number in a speed dial location	18
Review a speed dial entry	19
Dial a speed dial number	19
Delete a speed dial entry	19

Phonebook

Phonebook operation	20
Phonebook memory capacity	20
Store numbers and names in the phonebook	21
Store a pause or a flash in a phonebook number	21
Store a call history number in the phonebook	22
Review phonebook entries	22
Dial a phonebook number	22
Delete a phonebook entry	22

Table of contents

Calling Number Display operation

- Calling Number Display operation... 23
 - Calling Number Display information 23
 - Information about call history ... 24
 - Review call history 25
 - Remove call records..... 25
 - Display dial 26
 - Display screen messages..... 27

Appendix

- Troubleshooting..... 28
- Maintenance 31
- Important safety information 32
 - Safety information 32
- Customer service & product warranty 34
- Technical specifications 36

Product overview

This T1300 can be used flat on a tabletop or mounted on a wall and does not require AC power for operation. The T1300 also features a 14-number memory for fast dialing and has a phonebook that can store up to 25 additional numbers with names. This telephone has a Calling Number Display feature that supports Calling Number Display with call waiting service. (Calling Number Display services are subscriber services available from your telephone service provider)

This user's manual contains detailed instructions for installing and operating your T1300. Please follow the instructions carefully.

Quick reference guide

DELETE

Press to delete the displayed entry.

When the telephone is idle, press and hold to remove all call history entries

MENU

Press to display the menu.

When in the menu, press to save your setting and advance to the next feature setting.

PHONEBOOK

Press to enter the phonebook or when in phonebook exit and return to idle mode.

PROG

Press to save numbers in speed dial locations.

REDIAL

Press to redial the last number dialed.

When the telephone is idle, press and hold to delete the last number dialed.

RECALL

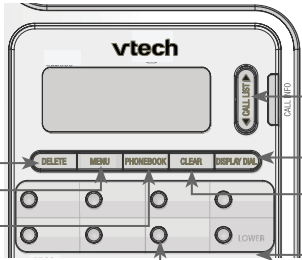
During a call, press to receive an incoming call if you subscribe to the call waiting service from your telephone service provider.

HOLD

Press to place a call on hold.

MUTE

Press to mute the handset or speakerphone microphone; press again to resume conversation.



CALL LIST

Press to review call history records or scroll through options when in the feature menu.

DISPLAY DIAL

Press to dial the displayed number.

CLEAR

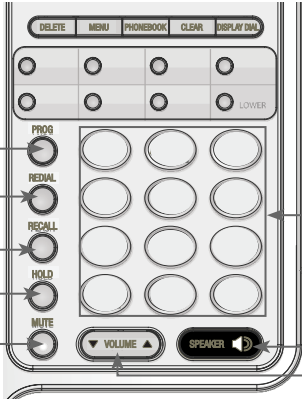
Press to return to idle mode.

LOWER

Press to enter lower locations of speed dial keys.

Speed dial keys

Press to display the numbers stored in speed dial locations.



Dial pad keys

With the handset lifted, press to dial a number.

With the handset on the base, press to search the phonebook by name.

RINGER

Slide the ringer switch on the right side of the telephone base to adjust ringer volume.

SPEAKER

Press to turn the base speakerphone on or off.

VOLUME

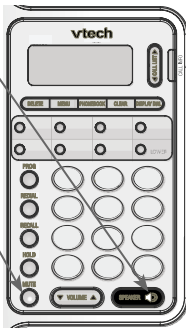
Press to adjust the speakerphone or handset listening volume.

Quick reference guide

Base lights

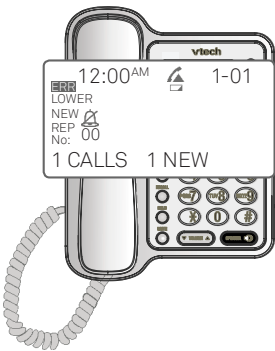
SPEAKER
On when speakerphone is in use.

MUTE
On when speakerphone or handset microphone is muted.



- CALL INFO**
- On when the line is in use.
 - Flashes slowly when a call is on hold.
-OR-
When the connected telephone line cord is not plugged into a wall jack.
-OR-
When the telephone on the same line is in use.
 - Flashes quickly when there is an incoming call.

Screen icons




- ERR** There is an error in the Calling Number Display information.
- NEW** Line is in use or the connected telephone line cord is not plugged into a wall jack.
The Calling Number Display information has not been reviewed.
- REP** A person from this number has called more than once.
- LOWER** The lower speed dial location is active.
- NO:** The position of the number stored in call history.
- Battery icon** The battery power is low.
- Bell icon** The ringer volume is set to **OFF**.

Display screen messages

Displays	Means
STORED	The telephone number displayed is stored.
DELETED	<ul style="list-style-type: none">All entries stored in the call history have been deleted.The last number dialed has been deleted.
END OF LIST	You have reached the end of the call history records.
PHONEBOOK EMPTY	There are no telephone numbers stored in the phonebook.
NO NAME FOUND	There are no names matching the letter combination you have selected.
NO NUMBER	There is no entry stored in the speed dial location you have selected.
LINE IN USE	The connected telephone line cord is not plugged into a wall jack or another telephone on the same line is in use.
LINE RINGING	There is an incoming call.
LINE ON HOLD	The line is on hold.
MEMORY FULL	The phonebook is full.
ONLY 24 ALLOWED	The number you have entered in the phonebook or speed dial memory is over 24 digits.
ONLY 15 ALLOWED	The name you have entered in the phonebook is over 15 characters.
CHECK BATTERY	There are no batteries installed or you need to replace the old batteries.

Battery installation

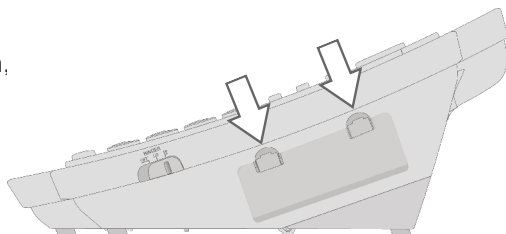
Before using the telephone, you should install the four AA alkaline batteries supplied to provide memory backup and enable the use of some features. The four AA batteries are required for the following features to work: speakerphone, hold, mute, recall, Calling Number Display, screen display, work: feature options menu, phonebook, clock, and the **CALL INFO** light.

If you unplug the telephone from the wall jack, or you lose telephone service for a few minutes, and working batteries are not installed, the following information is lost: call list, numbers stored in the phonebook, redial list, and all settings in the feature menu. We recommend that you change the batteries soon after the low battery icon  appears.

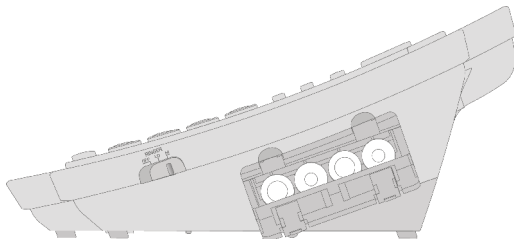


CAUTION: Always unplug the telephone line cord before installing new batteries.

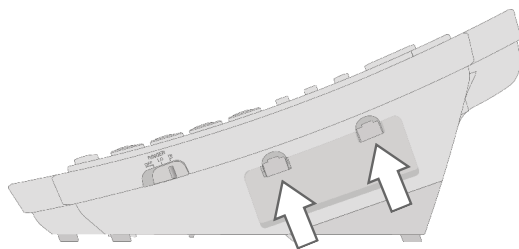
1. Press down on the battery compartment cover tabs as shown, and pull to open the battery compartment cover.




2. Insert four AA alkaline batteries following the polarity markings in the battery compartment.



3. Close the battery compartment cover as shown, making sure the cover snaps into place.



NOTES:

- If there are no batteries installed and the telephone is plugged into a telephone wall jack, the screen display operates using the power from the telephone line when you lift the handset. When operating in this mode, the screen display may be dimmer than usual.
- If no batteries are installed, calls can only be made or answered using the handset. However, you can switch the call to speakerphone mode by pressing  **SPEAKER** while it is in progress.

Installation options

The telephone base comes with the mounting bracket already installed for tabletop use. If you want to mount your telephone on a wall, use the provided wall bracket to connect with a standard dual stud telephone wall-mounting plate. If you do not have this mounting plate, you can purchase one from many hardware or consumer electronic retailers. You might need a professional to install the mounting plate.

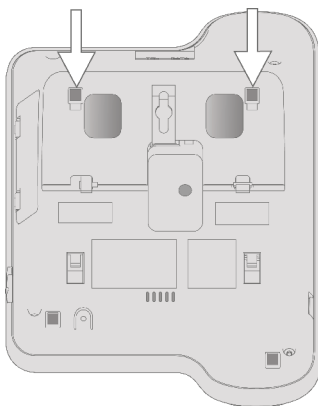
If you subscribe to high-speed Internet service (DSL - digital subscriber line) through your telephone line, you must install a DSL filter (not included) between the telephone line cord and the telephone wall jack. The filter prevents noise and Calling Number Display problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

Tabletop installation

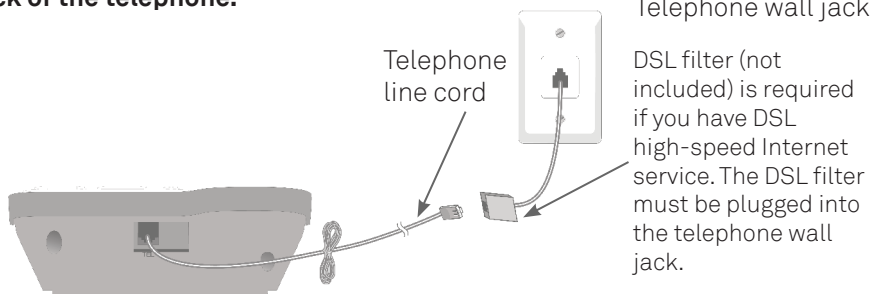
Follow the instructions to install your telephone to tabletop position.

1. Check the mounting bracket.

The telephone's mounting bracket is positioned for tabletop use. Make sure it is secure by pressing the two feet.



2. Connect one end of the telephone line cord to the jack labeled TEL on the back of the telephone.



3. Connect the other end of the line cord into a telephone jack or a DSL filter.

Installation options

4. Connect the handset to the telephone.

Plug one end of the coiled handset cord into the handset jack on the left side of the telephone base. Plug the other end of the coiled cord into the handset, then place the handset on the telephone.



5. Check for dial tone.

Lift the handset and listen for a dial tone. If you cannot hear a dial tone, press **VOLUME ▲**. If you still do not hear a dial tone, see the **Troubleshooting** section of this manual.

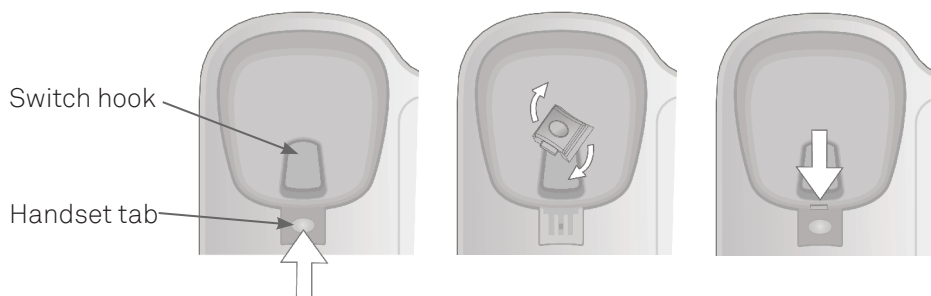
Your telephone will work immediately after installation using the default feature settings (see default settings in **Feature summary**).

Installation options

Wall installation

1. Reverse the handset tab.

This tab holds the handset when you hang up. Hold down the switch hook, and slide the handset tab up and out of its slot. Turn the tab so that the end with the hook is up. Then, insert the handset tab back into its slot.



2. Reposition the mounting bracket for wall use.

Press on the mounting bracket, as shown in **Figure A**, to release the bracket. Rotate the bracket, as shown in **Figure B**, so that the larger end is toward the bottom of the telephone. Secure the bracket by positioning it, as shown in **Figure C**, and pressing it (as indicated by the arrow) into the telephone base until it locks in place.

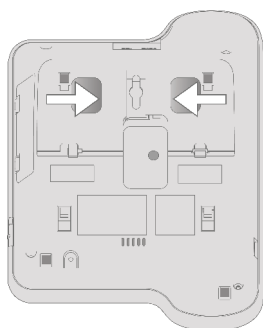


Figure A

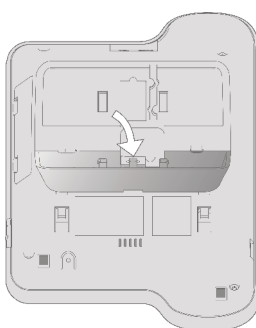


Figure B

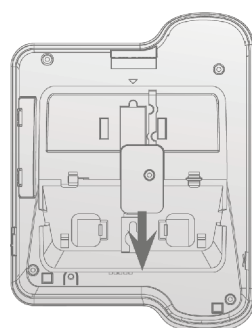
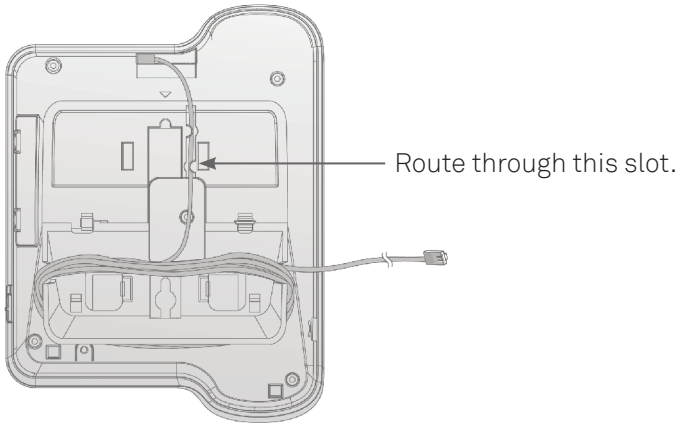


Figure C

Installation options

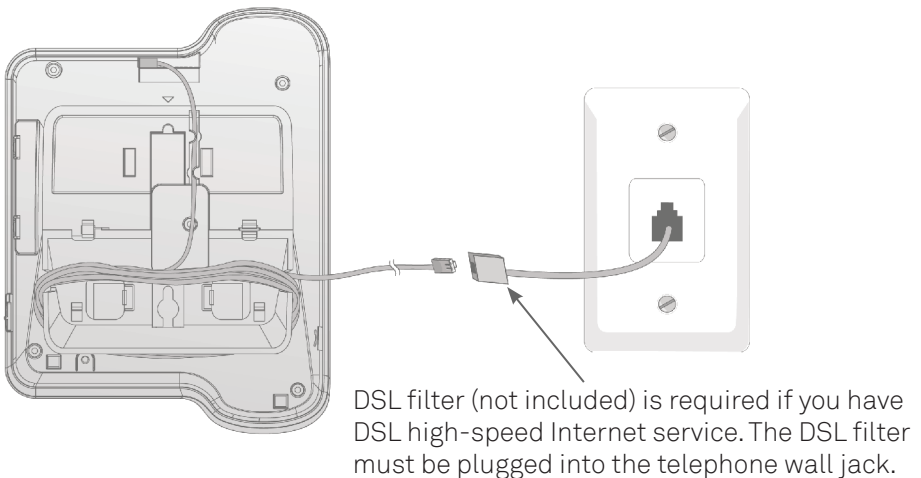
3. Route the telephone line cord.

Plug one end of the telephone line cord into the telephone line jack on the top of the telephone base, and then route the line cord through the slot on the bottom of the telephone base. Route the telephone line cord around the bracket, leaving the last few inches of the line cord for wall jack connection.



4. Connect the telephone line cord to a wall jack.

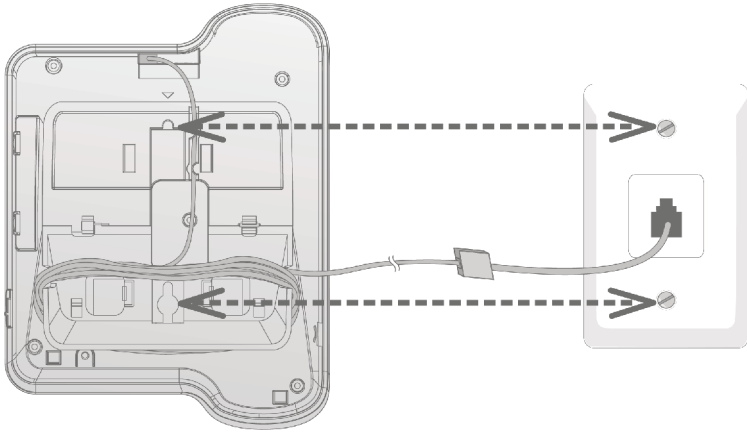
Plug the other end of the telephone line cord into a wall jack or a DSL filter.



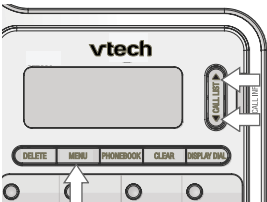
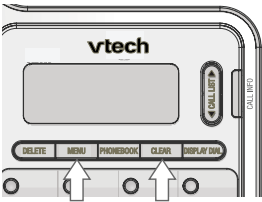
Installation options

5. Mount the telephone on the studs on the mounting plate.

Make sure the telephone line cord snaps firmly into place. Place the telephone just above the studs on the wall jack mounting and then slide the telephone down until it is held securely.



6. Follow steps 4-5 in Tabletop installation.



Telephone settings

The screen will display prompts to help you set up the telephone when you first install it. You can always get back to these setup screens by pressing **MENU**.

NOTE: You can exit feature setup at any time by pressing **CLEAR** or by lifting the handset when there is no incoming call.

Set contrast

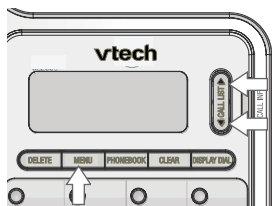
Adjust screen brightness to a comfortable level, from 1 (light) to 4 (dark).

1. Press **MENU** repeatedly until the screen displays:

12:00AM1-01

2

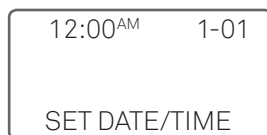
SET CONTRAST
2. Press **CALL LIST ▲** or **CALL LIST ▼** until the screen displays the contrast level you prefer.
3. Press **MENU** to save the setting, and move to the next option.



Telephone settings

Set date and time

1. Press **MENU** repeatedly until the screen displays:



2. Use the dial pad keys (0-9) to change the blinking digits.
 - Press **CALL LIST ▲** to move to the previous digit or **CALL LIST ▼** to move to the next digit.
 - Press **#** (pound key) to select between **AM** and **PM**.
3. When the correct time and date (month-year) are shown, press **MENU** to save the new setting and move to the next option.



NOTE: After the first time you set up the telephone menu, the order of the menu options changes to: **SET DATE/TIME**, **SET CONTRAST**.

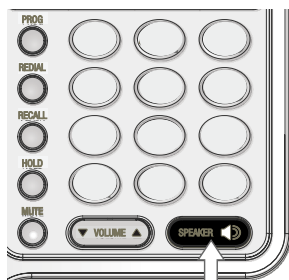
Telephone settings

Feature summary (Default settings indicated by *)

Feature/options	Function
SET DATE/TIME --:-- ----- *	Set the date and time. Use # (pound key) to select between AM and PM . Use CALL LIST ▲ or CALL LIST ▼ to choose a digit to edit, then use the dial pad keys to change the digits.
SET CONTRAST 1 2* 3 4	Adjust screen brightness to a comfortable level, from 1 (light) to 4 (dark).

Telephone operation

Make a call



1. Lift the handset, then enter the telephone number.

-OR-

Press **SPEAKER** on the telephone base, then enter the telephone number.

2. To end the call, hang up.

-OR-

Press **SPEAKER**.

Answer a call

- Lift the handset.

-OR-

Press **SPEAKER**.



NOTE: The **CALL INFO** indicator flashes quickly to show that the telephone is ringing.

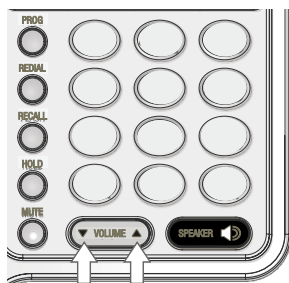
Switch between handset and speakerphone

While on a handset call, press **SPEAKER** and replace the handset in the telephone base.

While on a speakerphone call, lift the handset.

Handset or speakerphone volume

Press **VOLUME ▲** or **VOLUME ▼** to adjust the volume of what you hear while on a call.



Redial

The last number called from this telephone (up to 32 digits) is stored in redial memory.

1. Lift the handset.

-OR-

Press **SPEAKER**.

2. Press **REDIAL**. The number is dialed automatically.



NOTE: When the telephone is idle, press and hold **REDIAL** to delete the last number dialed. **DELETED** displays.

Telephone operation

Chain dialing

Chain dialing is useful if you need to access numbers other than telephone numbers (such as bank account numbers or access codes) from the phonebook, speed dial locations or call history.

1. Lift the handset or press **SPEAKER**.
2. Wait for a dial tone. Dial the first number. You can do this manually, from the phonebook, a speed dial location or the call history.
3. To dial a number (up to 48 digits):

From the phonebook:

- a. Press **PHONEBOOK**.
- b. Press **CALL LIST ▲** or **CALL LIST ▼** to scroll to **REVIEW**. Press **MENU**.
- c. Press **CALL LIST ▲** or **CALL LIST ▼** to scroll to the desired entry.
- d. Press **DISPLAY DIAL**. The telephone will automatically dial the displayed number.

From a speed dial location:

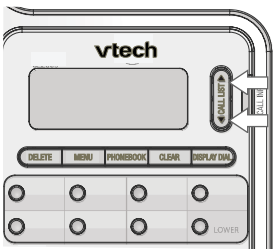
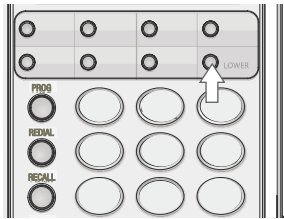
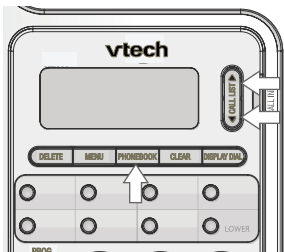
- Press the desired speed dial key.

-OR-

Press **LOWER**, then press the desired speed dial key.
The telephone will automatically dial the displayed number.

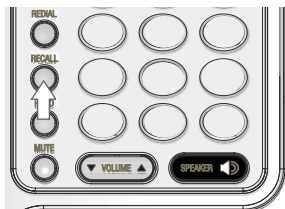
From the call history:

- a. Press **CALL LIST ▲** or **CALL LIST ▼** to scroll to the desired entry.
- b. Press **DISPLAY DIAL**. The telephone will automatically dial the displayed number.



Telephone operation

Recall/call waiting



If you subscribe to call waiting service with your telephone service provider, you can answer a new incoming call without losing your current call.

1. While on a call, press **RECALL** to connect to the new call when you receive a call waiting signal.
2. Press **RECALL** again to return to the original call.



NOTES:

- Use **RECALL** to access other subscriber services, as described by your telephone service provider.
- The flash time is 100ms.
- The telephone cannot display the Calling Number Display information if another telephone on the same line is in use. Make sure all extensions are not in use.

Hold

- Press **HOLD** to put a call on hold.

To return to the call:

- Press **HOLD** again.

-OR-

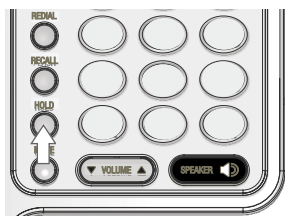
Lift the handset.

-OR-

Press  **SPEAKER**.

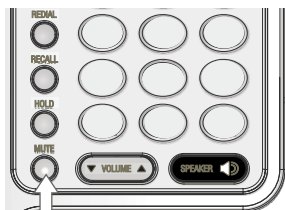
-OR-

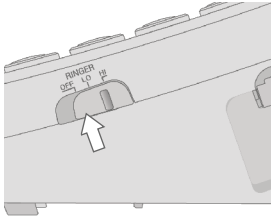
Pick up the call at another extension connected to the same telephone line.



Mute

Press **MUTE** to prevent the other party from hearing you. You will still be able to hear the other party. Press **MUTE** again to return to your two-way conversation.





Telephone operation

Ringer volume

Use the ringer switch on the right side of the base to adjust the ringer volume to **OFF**, **LO** or **HI**. If the ringer switch is set to **OFF**, this telephone will not ring when there is an incoming call. However, the **CALL INFO** indicator will still flash to indicate an incoming call.

Call info

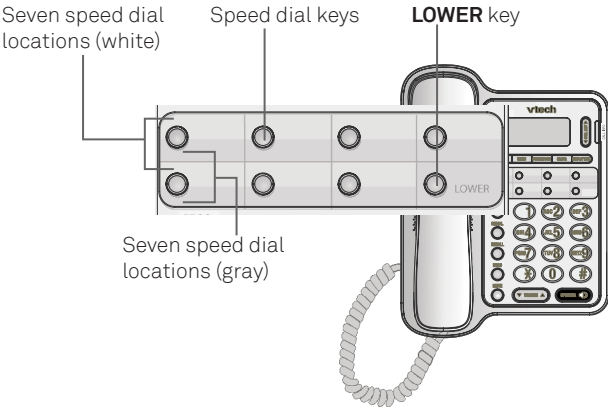
The **CALL INFO** indicator on the telephone is used to indicate there is additional information in the display about the current or previous calls.

Speed dial

Speed dial overview

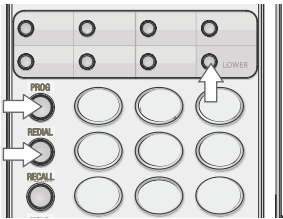
This telephone has 14 speed dial locations where you can store telephone numbers you want to dial using only one or two keys. You can store up to 24 digits in each location. The first seven locations can be accessed using the speed dial keys. To access the remaining seven locations, press **LOWER** and then the speed dial key for the desired location.

You may wish to write the names or telephone numbers of speed dial entries on the phonebook card. Use the white spaces for the first seven locations and the gray spaces for the other seven locations.



Speed dial

Store a number in a speed dial location



There are 14 speed dial locations (seven upper and seven lower). To access an upper location, press a speed dial key. To access a lower location, press **LOWER**, then press a speed dial key.

1. Access the desired speed dial location, as described above.
2. Enter the telephone number you want to store (up to 24 digits). Press **CALL LIST ▲** to backspace and make corrections.

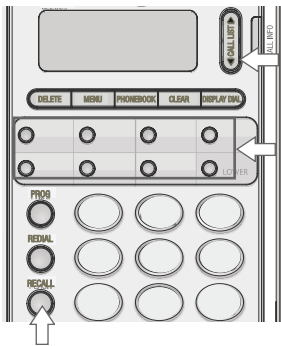
-OR-

Press **REDIAL** to store the last number dialed (up to 24 digits).

3. Press **PROG** to save the entry in the location you pressed in step 1. The screen displays **STORED**.

NOTES:

- If the speed dial location you pressed in step 1 is occupied, delete the number before storing a new number.
- If the number you entered is over 24 digits, the screen displays **ONLY 24 ALLOWED**.



Store a pause or flash in a speed dial entry


While editing numbers, press **CALL LIST ▼** to store a pause in the dialing sequence (**P** displays). Press **RECALL** to store a flash in the dialing sequence (**F** displays).

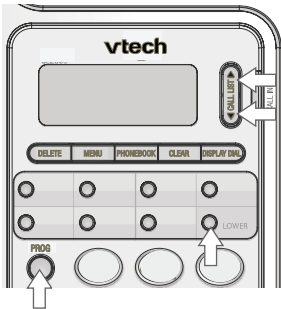
Store a call history number in a speed dial location

1. Press **CALL LIST ▲** or **CALL LIST ▼** to scroll through the call history.
2. Press **PROG**, then press a speed dial key.

-OR-

Press **PROG**, then press **LOWER** and a speed dial key to store the number. The screen displays **STORED**.

 **NOTE:** If the speed dial location you pressed in step 2 is occupied, the new telephone number replaces the old one. Take caution not to replace entries you do not wish to delete from the speed dial locations.



Speed dial

Review a speed dial entry

1. Press the speed dial key for the entry you want to review.

-OR-

Press **LOWER**, then press the speed dial key for the entry you want to review.

2. Press **PROG** or **CLEAR** to return to idle mode.

Dial a speed dial number

Using handset or speakerphone:

1. Lift the handset.

-OR-

Press **SPEAKER**.

2. Press the speed dial key for the number you want to dial.

-OR-

Press **LOWER**, then press the speed dial key for the number you want to dial.

Using DISPLAY DIAL:

1. Press the speed dial key for the number you want to dial.

-OR-

Press **LOWER**, then press the speed dial key for the number you want to dial.

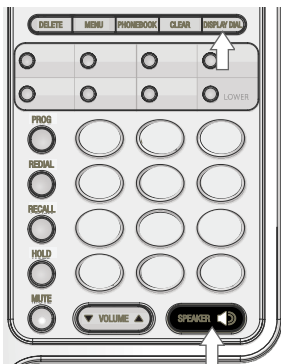
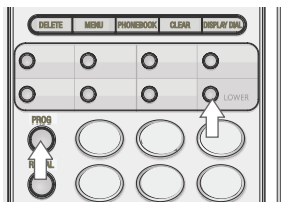
2. When the number is displayed on the screen, press **DISPLAY DIAL** to dial the number automatically by speakerphone.

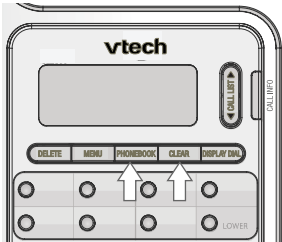
-OR-

Lift the handset, then press **DISPLAY DIAL** to dial the number.

Delete a speed dial entry

1. Follow the directions in **Review a speed dial entry** to find the number you want to delete.
2. When the number you want to delete is displayed, press **DELETE**. The entry is deleted.





Phonebook operation

Phonebook memory capacity

This telephone has a phonebook where you can store up to 25 additional telephone numbers and names. Numbers can be up to 24 digits long and names can be up to 15 characters.

Phonebook entries are stored in alphabetical order. You may wish to enter names with the last name first to maintain consistency with information stored through the Calling Number Display features of this telephone.

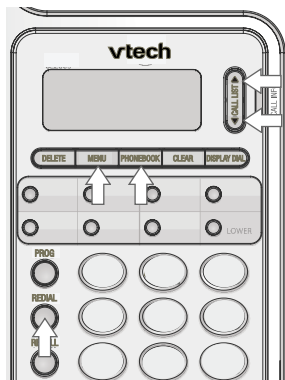
Press **CLEAR** at any time to exit the phonebook without saving changes and return to the idle screen.

Dial key	Characters by number of key presses				
	1	2	3	4	5
1	1				
2	A	B	C	2	
3	D	E	F	3	
4	G	H	I	4	
5	J	K	L	5	
6	M	N	O	6	
7	P	Q	R	S	7
8	T	U	V	8	
9	W	X	Y	Z	9
0	0				
*	*				
#	#				

i NOTE: Entries cannot be edited after the screen displays **STORED**.

Phonebook operation

Store numbers and names in the phonebook



1. Press **PHONEBOOK**. Then, press **CALL LIST ▲** or **CALL LIST ▼** to scroll to **STORE**.
2. Press **MENU** and the screen displays **ENTER NUMBER**.
3. Enter the telephone number (up to 24 digits) you want to store. Press **CALL LIST ▲** to backspace and make corrections.

-OR-

Press **REDIAL** to store the last number dialed (up to 24 digits).

4. Press **MENU**, and the screen displays **ENTER NAME**.
5. Use the character chart to enter a name (up to 15 characters). Press **CALL LIST ▲** to backspace and **CALL LIST ▼** to advance or add a space. The screen automatically returns to idle mode if you do not press a dial pad key within 15 seconds.
6. Press **MENU** to store the name and number.



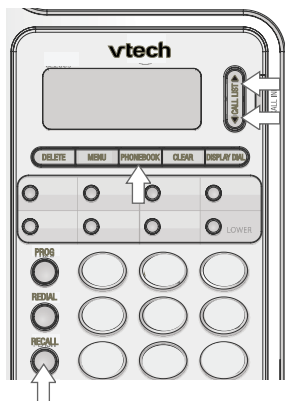
NOTE: If the number you entered is over 24 digits, the screen displays **ONLY 24 ALLOWED**. If the name you entered is over 15 characters, the screen displays **ONLY 15 ALLOWED**.

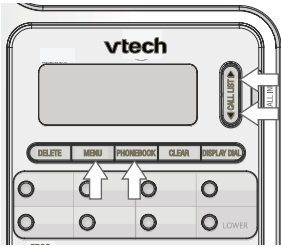
Store a pause or a flash in a phonebook number

While editing number, press **CALL LIST ▼** to store a pause in the dialing sequence (**P** displays). Press **RECALL** to store a flash in the dialing sequence for some special services (**F** displays).

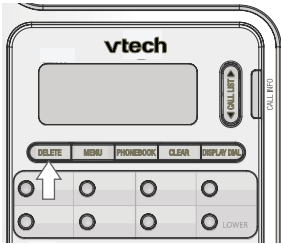
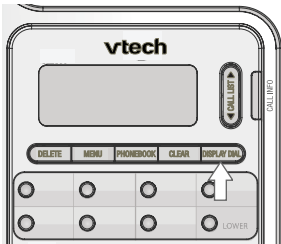


NOTE: To exit the phonebook at any time without saving changes, press **CLEAR**.





NOTE: When the telephone is idle, pressing 2-9 on the dial pad will also access the phonebook, as described in step 2 of **Review phonebook entries** on this page.



Phonebook operation

Store a call history number in the phonebook

1. Press **CALL LIST ▲** or **CALL LIST ▼** to scroll through the call history.
2. Press **PHONEBOOK** to store the displayed call information in the telephone phonebook.
3. Enter the name for the entry to be stored in the phonebook. Press **MENU**. The screen displays **STORED**.

Review phonebook entries

1. Press **PHONEBOOK**. Then, press **CALL LIST ▲** or **CALL LIST ▼** to scroll to **REVIEW**.
2. Press **MENU**, and the screen displays the first entry in the phonebook.
3. Press **CALL LIST ▲** or **CALL LIST ▼** to scroll through an alphabetical list of names stored in the telephone phonebook.

-OR-

Use the dial pad keys and the character chart to enter the first character of the name you want to view, then press **CALL LIST ▼** (if needed) to move to the desired name.

4. Press **PHONEBOOK** or **CLEAR** to exit.

Dial a phonebook number

1. Follow the instructions in **Review phonebook entries** to find the number you want to call.
2. When the entry you want is displayed, press **DISPLAY DIAL** to make the call. The speakerphone is activated.

-OR-

Press **DISPLAY DIAL**, then lift the handset to make the call.

Delete a phonebook entry

1. Follow the instructions in **Review phonebook entries** to find the number you want to delete.
2. When the number is displayed, press **DELETE** to delete the entry.



Calling Number Display operation

Calling Number Display information

This product has a Calling Number Display with call waiting feature that works with services from your telephone service provider.

Calling Number Display with call waiting lets you see who is calling before you answer the telephone, even when you are on another call.

You may need to change your telephone service to use this feature. Contact your telephone service provider if:

- You have both Calling Number Display and call waiting, but as separate services (you may need combined service).
- You have only Calling Number Display service, or only call waiting service.
- You do not subscribe to any Calling Number Display service, and you can use this product's other features without subscribing to either Calling Number Display or combined Calling Number Display with call waiting service.

There may be fees for Calling Number Display services, and they may not be available in all areas.

This product can provide information only if both you and the caller are in areas offering Calling Number Display service, and if both telephone service providers use compatible equipment.



Calling Number Display operation

Information about call history

If you subscribe to Calling Number Display service with your telephone service provider, this telephone stores all incoming calls with valid Calling Number Display information in the call history. Name, number, time and date can all be stored, if they are sent with the call. A call is assigned a number from 1 to 65. The most recent call will have the highest number. The call history number appears next to the telephone number on the display. New (missed) call information shows **NEW** in the display. A repeat call from the same number shows **REP** in the display.

If you answer a call before information appears on the screen, it will not be stored in the call history. Between the first and the second rings, the screen displays:

- The time and date of the call.
- The caller's position in the call history, which is displayed to the left of the telephone number.

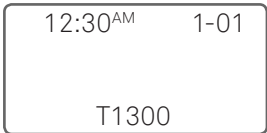
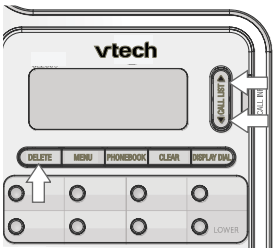
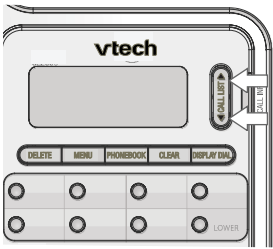
Call information is displayed for about 15 seconds.



NOTES:

- If you press **DELETE** while the telephone is ringing, or while you are on a call, the call information will not be stored in the call history.
- If you are using the display for setup or to review entries stored in the memory and a call comes in, press **CLEAR** while the telephone is ringing to see the information. If you are setting up the telephone, press **MENU** first to save the setup information. Even if the call information is not displayed, it will be stored in the call history.

Calling Number Display operation



Review call history

1. When the telephone is idle, press **CALL LIST ▲** or **CALL LIST ▼** to enter the call history.
2. Press **CALL LIST ▲** or **CALL LIST ▼** to scroll through the Calling Number Display entries. The screen displays **END OF LIST** when you have reached the end of the call history records.
3. Press **CLEAR** to exit and return to idle mode.

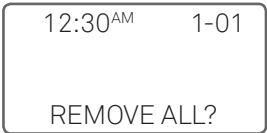
Remove call records

Remove a specific call record

1. Press **CALL LIST ▲** or **CALL LIST ▼** to display the call record you want to remove.
2. Press **DELETE**. The call record is removed.

Remove all call records

1. When the telephone is idle, press and hold **DELETE** until the screen displays (for approximately 3 seconds):



2. Press **DELETE** again to remove all calls. The screen will briefly display **DELETED** and then automatically return to idle mode.

NOTES:

- Once a call is removed from the call history, it cannot be retrieved.
- When there are no call records, the screen displays the model name **T1300** in idle mode.

Calling Number Display operation

Display dial

While you are reviewing the call history, you can dial a number displayed on the screen:

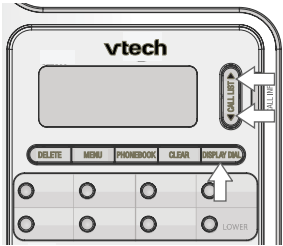
1. Lift the handset.

-OR-

Skip to step 2 to use the speakerphone.

2. Press **CALL LIST ▲** or **CALL LIST ▼** until the number you want to dial is displayed.
3. Press **DISPLAY DIAL**. The screen shows the number being called and the call is dialed automatically. If the screen displays **ERROR PRESENT** or **NO NUMBER**, the present number cannot be dialed.

 **NOTE:** You cannot use this feature to dial **PRIVATE** or **UNKNOWN** numbers.



Calling Number Display operation

The specific dialing options available for each call history record depends on the format of the original call.

Display screen messages

Displays	When
PPP	The other party is blocking the number information.
PRIVATE CALLER	The other party is blocking the name and number information.
UUU	Your telephone service provider is unable to receive information about this caller's number.
UNKNOWN CALLER	Your telephone service provider is unable to receive information about this caller's name and number.
ERROR PRESENT	The displayed Calling Number Display entry cannot be dialed.
NO NUMBER	The displayed Calling Number Display entry cannot be dialed.

Troubleshooting

If you have difficulty with your telephone, please try the suggestions below.

No dial tone.

- Make sure all plugs are connected properly. Inspect the telephone line cord connections at the wall jack and telephone. Also inspect the coiled handset cord connections at both ends.
- Unplug the telephone and connect it to another wall jack. If it still does not work and other telephones in your home are working, the problem is with this telephone.

Telephone does not ring.

- Make sure the **RINGER** switch is set to **LO** or **HI**.
- If there are several other telephones on the same line, try disconnecting some of the other telephones. Having too many telephones connected can also create problems such as low ringer volume or impaired sound quality during calls.

Incorrect time and date on incoming calls.

- If you subscribe to Calling Number Display service, your service provider sends the time with the Calling Number Display information. The time and date should be correct after receiving a call. If the time and date are not correct after receiving a call, report the problem to your service provider.
- If you do not have Calling Number Display service, please set the time and date manually .

CALL INFO light incorrectly flashing.

- Make sure the telephone line cord is connected properly.

Difficulty storing numbers in memory.

- Make sure you are pressing the correct sequence of keys for storing numbers.
- If you are interrupted by a recorded announcement asking you to hang up or by a loud buzzing noise, hang up and store the number without lifting the handset.

Screen is blank

- Make sure the batteries are correctly installed.
- Replace batteries with new batteries.

Screen displays ERR.

- The telephone has received incomplete or corrupted Calling Number Display information from the telephone service provider.

Troubleshooting

Calling Number Display isn't working.

- Calling Number Display is a subscription service. You must subscribe to this service from your telephone service provider for this feature to work on your telephone.
- If you subscribe to high-speed Internet service (DSL - digital subscriber line) through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack . The filter prevents noise and Calling Number Display problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.
- Your caller must be calling from an area that supports Calling Number Display.
- Both your and your caller's telephone service providers must use equipment that is compatible with Calling Number Display.

No Calling Number Display information while on a call.

- Make sure your telephone service provider provides Calling Number Display information while you are on a call. This is sometimes known as Calling Number Display on call waiting or type 2 Calling Number Display.
- The telephone cannot display the Calling Number Display information if another telephone on the same line is in use. Make sure all extensions are on hook.

Screen incorrectly displays LINE IN USE.

- Make sure the telephone line cord is connected properly.

No Calling Number Display information for some calls.

- The telephone cannot display or store the information while another telephone is using the same telephone line, whether this T1300 telephone is being used or not.

I cannot edit a phonebook entry.

- Editing phonebook entries is not available. You need to create a new entry.

Troubleshooting

I subscribe to a nontraditional telephone service that uses my computer to establish connections, and my telephone doesn't work.

- Make sure your computer is powered on.
- Make sure your Internet connection is working properly.
- Make sure that the software is installed and running for your nontraditional telephone service.
- Make sure to plug your USB telephone adapter into a dedicated USB port on your computer. Do not plug into a multiple port USB hub (USB splitter) that is not powered.
- In a few rare instances, the USB port on your computer may not have enough power. In these instances, try using a USB hub with its own external power supply.
- If you are using a firewall, it may prevent access to your nontraditional telephone service. Contact your service provider for more information.

Maintenance

Taking care of your telephone

- Your telephone contains sophisticated electronic parts, so it must be treated with care.

Avoid rough treatment.

- Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.

Avoid water

- Your telephone can be damaged if it gets wet. Do not handle it with wet hands. Do not install the telephone near a sink, bathtub or shower.

Electrical storms

- Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electric appliances during storms.

Cleaning your telephone

- Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or a mild soap.
- Do not use excess water or cleaning solvents of any kind.

Remember that electrical appliances can cause serious injury if used when you are wet or standing in water. If the telephone base should fall into water, DO NOT RETRIEVE IT UNTIL YOU UNPLUG THE TELEPHONE LINE CORD FROM THE WALL. Then, pull the unit out by the unplugged cord.

Important safety information



This symbol is to alert you to important operating or servicing instructions that may appear in this user's manual. Always follow basic safety precautions when using this product to reduce the risk of injury, fire, or electric shock.

Safety information

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Read and understand all the instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water (for example, near a bath tub, kitchen sink, swimming pool) or in humid areas.
5. Do not place this product in areas where proper ventilation is not possible. Slots and openings at the back or bottom of the telephone base and handset are provided for ventilation and to protect them from overheating. These openings must not be blocked at all times. Avoid placing the product on a soft surface such as a bed, sofa or rug.
6. Do not place this product near or over a radiator or heat register.
7. Do not insert objects of any kind into this product through the slots in the telephone base or handset because they may touch dangerous voltage points or create a short circuit
8. Do not spill liquid of any kind on the product.
9. Do not open the casing of this product otherwise there is a risk of electric shock. There are no user serviceable parts and you should contact TecHelp on 1300 369 193 should you experience any product difficulties.
10. Unplug this product from the wall outlet and contact TecHelp on 1300 369 193 under the following conditions:
 - If the product does not operate normally by following the operating instructions.
 - If the product has been dropped and the outer casing has been damaged.
 - If the product exhibits a distinct change in performance.
 - If the product has been exposed to rain or water.
11. Avoid using a telephone during an electrical storm. There is a remote risk of electric shock from lightning.
12. Do not use the telephone to report a gas leak in the vicinity of the leak.

Important safety information

13. Only put the handset of your telephone next to your ear when it is in normal talk mode.
14. Use only good AA alkaline batteries. Do not mix old and new batteries and do not mix alkaline, standard (carbonzinc) batteries.
15. Dispose of these batteries in a safe manner. Do not burn or puncture batteries as they could release caustic material which could cause injury.
16. Exercise care when handling batteries. Do not allow contact of conductive materials such as rings, bracelets, or keys with the batteries. The batteries may overheat and cause injuries.
17. Observe proper polarity orientation between the batteries and the metallic contacts.
18. Ensure you disconnect the telephone line cord from telephone wall socket before removing / replacing batteries.

Customer service & product warranty

IMPORTANT

Please retain this booklet with your sales receipt as proof of the date of purchase.

Customer Service

If you require assistance in operating this product please call the TechHelp Information Line on 1300 369 193 or contact VTech by e-mail at: tcpsupport_au@vtech.com.

If you are trying to access a Telephone Network Service and require assistance specifically related to the network service or would like to subscribe to the service, contact your service provider.

Voluntary Product Warranty

In addition to your Statutory Rights and subject to the conditions below, VTech warrants that this product will be free from any defect in materials or workmanship under conditions of normal use for a period of 12 months from date of purchase.

VTech do not warrant that the product will be free from defects if defects are caused by an accident, misuse, abuse, improper installation or operation, vermin infestations, lack of reasonable care, unauthorised modification, loss of parts, tampering or attempted repair by a person not authorised by VTech; or where the product has been damaged by lightning or a mains power surge.

Where a valid claim is made under this Voluntary Product Warranty, VTech will, at no cost to you, repair or replace the product within a reasonable time. Subject to your Statutory Rights, if your claim under this Voluntary Product Warranty is not valid, you may be charged a fee under this Voluntary Product Warranty for the service and for any direct costs associated with having the product delivered for service.

To make a claim under this Voluntary Product Warranty you must call the TechHelp Information Line on 1300 369 193 or contact VTech by e-mail at: tcpsupport_au@vtech.com where a Customer Service Representative will inform you of the product return process. You will need to ensure that:

You provide proof of purchase;

Your product is suitably packaged (original packaging is not required); and

You have included all components from the original purchase.

For your records

Date of purchase:

Place of purchase:

Serial number:

For Voluntary Product Warranty purposes proof of purchase is required so please keep your receipt.

The benefits conferred by this Voluntary Product Warranty are in addition to other rights and remedies that are available to you under law, which cannot be excluded. The processes for this Voluntary Product Warranty in no way limit your rights which arise as a result of your Statutory Rights.

This Voluntary Product Warranty is given by:

VTech Telecommunications (Australia) Pty Ltd ABN
70 136 672 627

Address: 24 Gilby Road, Mount Waverley 3149

IMPORTANT NOTE: THIS IS NOT A PRODUCT RETURN OR SERVICE ADDRESS – PLEASE CONTACT TECHHELP BY PHONE OR EMAIL FOR PRODUCT AND WARRANTY SUPPORT. NO LIABILITY WILL BE ACCEPTED BY VTECH FOR PRODUCTS RETURNED TO THIS ADDRESS UNDER THIS VOLUNTARY PRODUCT WARRANTY.

Phone number: 1300 369 193

Email address: tcpsupport_au@vtech.com

Statutory Rights

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Technical specifications

REN	0.43
Batteries	Four AA alkaline batteries
Operating temperature	32°F - 122°F
	0°C - 50°C



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FOR MORE INFORMATION CALL:
TECHELP ON 1300 369 193 OR
EMAIL: TCPSUPPORT_AU@VTECH.COM

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