RM5866HD RM5866-2HD

5" Smart Wi-Fi 1080p Pan & Tilt Monitor



For more support information

vtech Quick start guide







Congratulations

on purchasing your new VTech product. Before using this baby monitor, please read the Important safety instructions For support, shopping, and everything new at VTech, visit our website at www.vtechphones.com. In Canada, visit www.vtechcanada.com.

hat does HD Video Monitor do?

VTech 5" Smart Wi-Fi 1080p Pan & Tilt Monitor allows you to stay close to your baby when you are on the move or away. This monitor is Wi-Fi enabled, using your home wireless network to stream live video and audio through the 1080p baby unit and 5-inch color screen parent unit. It allows you to maintain a constant connection to your baby.

You can also monitor from your smartphone and mobile tablet. VTech 5" Smart Wi-Fi 1080p Pan & Tilt Monitor uses MyVTech Baby Pro app to let you instantly see and hear what's happening with your baby from anywhere in the world. The app can be downloaded from the App Store or the Google PlayTM Store.

IMPORTANT SAFETY INSTRUCTIONS

4. This product is intended as an aid. It is not a substitute for

This product is not intended for use as a medical monitor

b. Do not use this product near water. For example, do not use it next to a bath tub. wash bowl, kitchen sink, laundry tub or

CAUTION: Use only the battery provided. There may be a risk

of explosion if a wrong type of battery is used for the parent unit. The battery cannot be subjected to high or low extreme

oven, or mechanically crushing or cutting or the battery can

result in an explosion. Leaving the battery in an extremely

Use only the adapters included with this product. Incorrect

Power adapters information:

Rechargeable battery information:

V 5000mAh, 18.5Wh Lithium-ion battery

The power adapter is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed

10. For pluggable equipment, the socket-outlet (power adapter) shall be installed near the equipment and shall be easily

Do not use liquid or aerosol cleaners. Use a damp cloth fo

12. Do not cut off the power adapters to replace them with other

1. Unplug this product from the wall outlet before cleaning

13. Do not allow anything to rest on the power cords. Do not

install this product where the cords may be walked on or

14. This product should be operated only from the type of power

source indicated on the marking label. If you are not sure of

15. The equipment is to be supplied from an identified USB port

18. This product should not be placed in any area where prope

16. Do not overload wall outlets or use an extension cord.

complying with the requirements of Limited Power Source.

them from overheating, these openings must not be blocked

product should never be placed near or over a

by placing the product on a soft surface such as a bed, sofa

the type of power supply in your home, consult your dealer of

to hold the plug in place if it is plugged into a ceiling, under

Baby Unit Output: 5V DC 1000mA

Parent Unit Output: 5V DC 2A

VTech Telecommunications Ltd Model: VT07EUS05200

pter polarity or voltage can seriously damage the produc

used as such.

responsible and proper adult supervision and should not be

The applied nameplate is located at the bottom of the baby unit's base. 19. Never push objects of any kind into this product through When using your equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

or create a short circuit. Never spill liquid of any kind on the 20. To reduce the risk of electric shock, do not disassemble this Follow all warnings and instructions marked on the product. product, but take it to an authorized service facility. Opening or removing parts of the product other than specified access 3. CAUTION: Do not install the baby unit at a height above 6.5 doors may expose you to dangerous voltages or other risk Incorrect reassembling can cause electric shock when the

product is subsequently used.

ou should test the sound reception every time you turn on he units or move one of the components 2. Periodically examine all components

3. There is a very low risk of privacy loss when using certain electronic dévices, such as baby monitors, cordless telephones, etc. To protect your privacy, make sure the product has never been used before purchase, reset the baby monitor periodically by powering off and then powering on the units, and power off the baby monitor if you will not use it for some time.

temperature and low air pressure at high altitude during use storage or transportation. Disposal of battery into fire or a ho Children should be supervised to ensure that they do not play with the product. high temperature surrounding environment can result in an explosion or the leakage of flammable liquid of gas. Battery

. The small parts of this monitor can be swallowed by babies or small children. Keep these parts out of reach of children subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas. Dispose of used battery according to the information in **The RBRC seal**. The product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the

appliance by a person responsible for their safety. SAVE THESE INSTRUCTIONS

nishandling of the battery.

o not remove this tag.

Use and store the product at a temperature between 32°F and Burn hazard, fire hazard, explosion hazard associated with

Do not expose the product to extreme cold, heat or direct nlight. Do not put the product close to a heating source. Warning—Strangulation Hazard—Children have STRANGLED in cords. Keep this cord out of the reach of children (more than 3 ft (0.9m) away).

he reach of children (more than 3 ft (0.9m) away).

Never place the camera unit(s) inside the baby's crib or playpen. Never cover the camera unit(s) or parent unit with invithing such as a towel or a blanket. Other electronic products may cause interference with you camera unit. Try installing your camera unit as far away from these electronic devices as possible: wireless routers, radios

cellular telephones, intercoms, room monitors, televisions,

personal computers, kitchen appliances and cordless

Precautions for users of implanted cardiac pacemakers Cardiac pacemakers (applies only to digital cordless devices

Wireless Technology Research, LLC (WTR), an independent cardiac pacemakers. Supported by the U.S. Food and Drug stration, WTR recommends to physicians that:

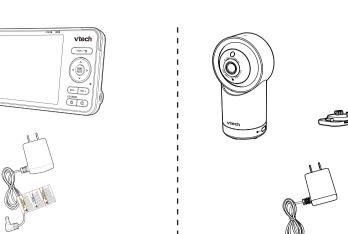
Should keep wireless devices at least six inches from the

Should NOT place wireless devices directly over the 7. Do not place this product on an unstable table, shelf, stand or WTR's evaluation did not identify any risk to bystanders with ventilation is not provided. Slots and openings in the back or bottom of this product are provided for ventilation. To protec Electromagnetic fields (EMF)

This VTech product complies with all standards regarding electromagnetic fields (EMF). If handled properly and according to the instructions in this user's manual, the product is safe to be used based on scientific evidence available today.

WHAT'S IN THE BOX

Your baby monitor package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.



1 set for RM5866HD

2 sets for RM5866-2HD

For mobile access:

MyVTech Baby Pro mobile app

Network	Wi-Fi
Wi-Fi router	2.4GHz 802.11 b/g/n
Internet connection	1.5 Mbps @ 720p or 2.5 Mbps @1080p upload bandwidth per baby unit

unit to the mobile app. Alternatively, you can download the mobile app from the App Store or

mobile device if you have not installed the app yet.

1. Press **MENU/SELECT** when the parent unit is idle.

2. Go to Connect Mobile Phone

Install MyVTech Baby Pro mobile app

monitor your areas remotely.

1. Browse the App Store 🙆 or the Google Play store 🕟.

DOWNLOAD APP FOR MOBILE ACCESS

Download the free **MyVTech Baby Pro** mobile app and install it to a

mobile device, then use your mobile device and the mobile app to

3. Scan the QR code in the parent unit to download the app into your

4. Follow the instructions in the mobile app to set up and pair your baby

- 2. Search for the mobile app with the keyword "myvtech baby pro".
- 3. Download and install the MyVTech Baby Pro mobile app to your mobile device.

Scan the QR codes on the right to get the app.

Google Play store.

• Make sure your mobile device meets the minimum requirement for the mobile app.

Minimum requirement

The mobile app is compatible with: Android[™] 6.0 or later; and

iOS 12 or later.

After installing the mobile app, follow the instructions in the mobile app and parent unit to set up and pair your baby unit.

In your mobile device:

- 1. Tap of to run the mobile app in your mobile device, and then create a user account. 2. We recommend that you use common webmail services, such as Google Gmail for
- registration of your user account. Check your email (and Spam folder), and activate your new camera account via the email link, then sign in to your account.
- 3. Follow the instructions in the mobile app to pair the camera. Tap oxdot , then **Add Camera** in the mobile app to get started.

OVERVIEW

Baby unit overview

- O- Night Light Control Key • Go to **Night Light** section to learn more.

in Wi-Fi router mode.

· Power it on or off.

LED indicator

Light sensor

Camera lens

Infrared LEDs

Microphone

Night Light

- Red is steadily on when the baby unit is connecting to the parent unit in direct mode.
- Green is steadily on when the baby unit is connected in Wi-Fi router mode.

• Allow you to see clearly in a dark environment.

· Red flashing slowly during video streaming in direct mode. · Green flashes slowly during video streaming

ON/OFF switch

Speaker

10 Temperature sensor

Wall mount slot

13 PAIR

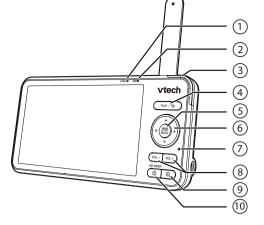
Press and hold for three seconds to enter

 Reset the baby unit to factory default. 1. Press and hold PAIR key until you hear a

beep sound 2. Release the **PAIR** key, and then press the PAIR key again five times until you hear another beep sound.

3. The baby unit will sound another beep when the reset completes. Then, the baby unit will reboot.

Parent unit overview



LINK LED light

 On when the parent unit is linked to the Flashes when the link to the baby unit

III LED light

- On when the parent unit is connected to AC power, and the battery is charging.
- Flashes when the parent unit battery is low and needs to be charged.

3 3- level sound indicator light Green: low sound level is detected by

- the baby unit. Green and amber: moderate sound
- level is detected by the baby unit. • Green, amber and red: high sound level is detected by the baby unit.

TALK / ✝⊃

 Press and hold to talk to the baby unit. • While in a sub-menu, press to exit.

MENU | SELECT

 Press to enter the main menu. While in a menu, press to choose an

item, or save a setting.

6 **\| \| \| \| \| \| Arrow keys** Press to navigate leftward, upward,

rightward or downward, within the main menu and sub-menus. While viewing a zoomed image, press

to move the image leftward, upward, rightward or downward.

VOL - | VOL +

Microphone

 Increase or decrease parent unit volume.

⊕ z_{oom}

- Press to zoom in/out. While in a sub-menu, press to view the
- 10 U Power | LCD ON/OFF

11 Antenna

12 Speaker

13 Power jack

14 RESET Force reboot the parent unit.

Options

Connect to home Wi-Fi network.

Reset settings to factory default.

Parent unit, baby unit 1 and baby unit 2

Parent unit, baby unit 1 and baby unit 2

The red icon on the baby unit or parent

Baby unit 1 and 2 are being viewed in

Patrol mode (*For RM5866-2HD only).

Baby unit 1 and 2 are being viewed in **Split** mode (*For **RM5866-2HD** only).

Motion detection alert is turned on.

Sound detection alert is turned on.

Melodies and soothing sounds are

Auto night light brightness is activated.

Temperature alert is turned on.

*For RM5866-2HD only) are connected to

(*For RM5866-2HD only) are connected to

Red bars indicate no connection.

each others directly.

home Wi-Fi network.

Night vision is turned on.

Night light is turned on.

Connect Mobile Phone.

Software Update.

General settings

Status icons

Direct mode

1 Router mode

15 Stand

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Phone: 1 (800) 595-9511 in the U.S. or 1 (800) 267-7377 in Canada Address: 9020 SW Washington Square Road - Ste 555 Tigard, OR 97223, United States Company: v lech Communications, inc. responsibility for any loss or claims by third parties that may arise through the use of this product. resulting from the use of this user's manual. Viech Communications, inc. and its suppliers assume no VTech Communications, Inc. and its suppliers assume no responsibility for any damage or loss

DISCLAIMER AND LIMITATION OF LIABILITY

Power requirement	Baby unit power adapter: Output: 5V DC, 1000mA. Parent unit power adapter: Output: 5V DC, 2A.
Nominal effective range	Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use.
	(IPS 1280x720 pixels)
ГСD	5" Color LCD
Channels	ΙΤ

Parent unit battery: 3.7V 5000mAh, 18.5Wh Lithium-ion battery

TECHNICAL SPECIFICATIONS

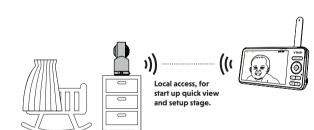
How the system works

local power company.

other unstable surfaces.

radiator or heat register.

Your baby monitor parent unit and baby unit connect to each other in Direct mode by default, which allows you to immediately stream video out of the box. It is NOT recommended to continue using Direct Mode connection after initial installation.



strength if your parent unit and oaby unit are far apart, or there are bstructing factors, such as internal walls, between them. You have to set up Router mode to connect the units via your home Wi-Fi network to improve ne connection between your parent unit and baby unit.

Mobile access

Connecting Wi-Fi to

enhance local access

You may experience reduced signa

Router mode

You are required to set up your monitor in **Router mode** to enjoy live video streaming via your parent unit with an enhanced connection. Router mode is the

Router mode uses your home Wi-Fi network to connect your video monitor. It supports live video streaming through the parent unit and

recommended mode for stable

smartphone app. If you want to stream live video remotely with your mobile device. download and install the MyVTech Baby Pro mobile app. With the mobile app, your Wi-Fi router (not included) provides Internet connectivity to your

HD video monitor system. It serves as a communicating channel between your baby unit and mobile device, allowing you to monitor and/or control your baby unit wherever you are. For more details, see **Download app for mobile access** section in this quick start guide. ■ Note:

When both parent unit and app are viewing the camera simultaneously,

the video quality will be optimised to deliver the best possible viewing result.

PROTECT YOUR PRIVACY AND ONLINE SECURITY

VTech cares about your privacy and peace of mind. That's why we've put together a list of industry-recommended best practices to help keep your wireless connection private and your devices protected when online. We recommend you carefully review and consider complying with the following tips.

Ensure your wireless connection is secure.

• Before installing a device, ensure your router's wireless signal is encrypted by selecting the "WPA2-PSK with AES" setting in your router's wireless security menu.

Change default settings. Change your wireless router's default wireless network name (SSID) to something unique. · Change default passwords to unique, strong passwords. A strong password:

- Is at least 10 characters long.

 Is complex. Does not contain dictionary words or personal information.

- Contains a mix of uppercase letters, lowercase letters, special characters and numbers. Keep your devices up to date.

• Download security patches from manufacturers as soon as they become available. This will ensure you always have the latest security updates.

• If the feature is available, enable automatic updates for future releases. Disable Universal Plug and Play (UPnP) on your router.

For more information on wireless connections and protecting your data, please review the

UPnP enabled on a router can limit the effectiveness of your firewall by allowing other

network devices to open inbound ports without any intervention or approval from you.

A virus or other malware program could use this function to compromise security for the

following resources from industry experts 1. Federal Communications Commission: Wireless Connections and Bluetooth Security Tips

2. U.S. Department of Homeland Security: Before You Connect a New Computer to the

4. Wi-Fi Alliance: Discover Wi-Fi Security -

http://www.wi-fi.org/discover-wi-fi/security.

www.us-cert.gov/ncas/tips/ST15-003. 3. Federal Trade Commission: Using IP Cameras Safely – https://www.consumer.ftc.gov/articles/0382-using-ip-cameras-safely.

www.fcc.gov/consumers/guides/how-protect-yourself-online.

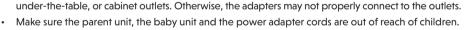
CONNECT, CHARGE AND POWER ON THE BABY MONITOR

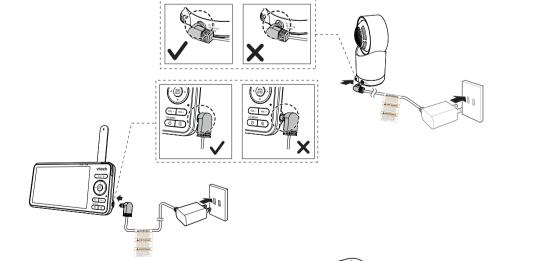
Download on the App Store Google Play

■ Notes

Connect the baby monitor

- · The rechargeable battery in the parent unit is built-in
- Use only the power adapters supplied with this product. Make sure the parent unit and the baby unit are not connected to the switch controlled electric outlets.
- Connect the power adapters in a vertical or floor mount position only. The adapters' prongs are not designed to hold the weight of the parent unit and the baby unit, so do not connect them to any ceiling,





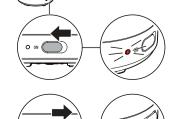
Slide the switch to **ON** to power on your baby unit.

When powering up, the baby unit's status LED turns on.

It will turn off after a while and keeps off. The status LED is set to off by default. If you want to keep the LED on, press **MENU**, then go to

> **Status LED** and turn it on.

Camera lens and surface may get warm during normal operation.



Charge the parent unit battery before use

The parent unit runs on rechargeable battery or AC power. To continuously monitor your baby, keep the parent unit connected to AC power.

• Before using the baby monitor for the first time, charge the parent unit battery for 12 hours. When the parent unit battery is fully charged, the battery icon becomes solid

• The standby time varies depending on your actual use.

The parent unit turns on automatically after connecting to the power socket, and the welcome screen appears. You can press **O Power** o turn the parent unit on or <u>press and</u> hold to turn it off.



The battery icon indicates the battery status (see the following table).

The screen displays 🛄 and 🗔 The 🞹 LED light flashes.	The battery has very little charge and may be used for only a short time.	Charge without interruption (about 30 minutes).
The battery icon becomes solid	The battery is fully charged.	To keep the battery charged, connect it to AC power when in use.



PARENT UNIT ICONS

Options

Monitoring mode (* For RM5866-2HD only) View baby units in Single mode.

· View baby units in Split screen.

Turn on or turn off night light.

· View baby units in Patrol mode.

Select a night light color. Adjust night light brightness Set a night light timer.

Select play all melodies, or play one of the five melodies and five soothing sounds.

Melodies and soothing sounds

You can also set the timer to stop playing after 15, 30 or 60 minutes, or playing non-stop.

Alerts - Sound, motion and temperature • Select the sound and motion

Adjust baby unit speaker volume.

sensitivity level. Turn on/off sound and motion detection alerts.

Select maximum and minimum temperature for alert range. Turn on/off temperature alert.

Turn on/off Auto Wake Up Parent unit settings

 Adjust parent unit screen brightness. Adjust Low Battery Alert Tone.

Adjust No Link Alert Tone. • Turn on/off Dim mode.



 Turn on/off Night Vision. • Turn on/off baby unit Status LED.

· Adjust baby unit speaker volume. Update baby unit security key.

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 □ 70°F °F Temperature is lower than 68°F.

Battery level indicator.

Temperature is within 68°F and 75°F. Temperature is higher than 75°F.

Saby unit: 2412 - 2462 MHz

After powering up your video monitor, the parent unit streams live video in direct mode. We recommend you follow the instructions on screen to set up home Wi-Fi network with your monitor for functionality enhancements and mobile access. See Auto software and firmware update and Download app for mobile access in this quick start guide.

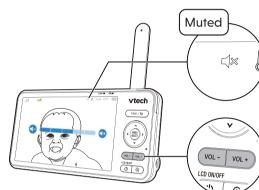
Press **MENU** on the parent unit to enter the main menu, choose a menu item, or save a setting. You can use the parent unit menu for advanced settings or operations, such as to play or stop the baby unit lullaby, or adjust the baby unit sound sensitivity.

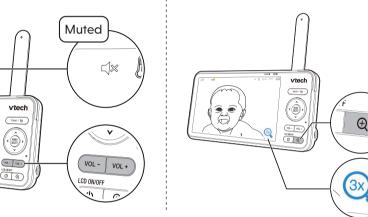
While in the menu:

- Press < | \ | \ | \ | \ | to scroll among the
- Press **SELECT** to select an item.
- Press TALK to return to the live video. • Press igoplus to go to the **Help & info** page.

Adjust speaker volume

Press VOL - | VOL + to adjust the parent unit speaker volume level received from the baby unit.





Talk to your baby via the baby unit

screen, speak to your parent unit

- 1. Press and hold the TALK key. 2. When the icon displays on
- Your voice is transmitted to the baby unit. When finished talking, release
- the **TALK** key to hear your baby

Turn on/off baby unit's status LED

Turn on or turn off the baby unit status LED indicator. Go to:



Turn on/off the parent unit screen

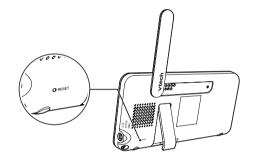
You can turn on or turn off the parent unit screen without powering off the unit. You will still hear sounds from the baby unit.

- Press **U|LCD ON/OFF** on the parent unit to turn off the screen.
- Press any key on the parent unit to turn the screen on again.

兴 TIP

RESET key at the back of the unit.

Insert a pin into the **RESET** hole on the back of the parent unit, and then press the key inside.



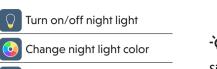
NIGHT LIGHT

You can control the night light remotely on the parent unit or directly on the baby unit.

On the parent unit:

1. Press **MENU**. 2. Press **<** or **>** to scroll to Night Liaht menu, then press **MENU** or **Y** to enter.

Press
 or
 to choose below options Turn on/off night light





Tap and hold: Adjust night light brightness

FOR RM5866-2HD ONLY

Adjust night light brightness

Set night light timer

Monitoring Modes

When more than one baby unit is paired to the parent unit, you can choose to view different baby units in three monitoring modes. Learn more about each below:



The screen displays images only from the selected baby unit in full screen.



the same time in split view.

Change the monitoring mode:

- Press **MENU** when the parent unit is idle
- mode options. Press **SELECT** to confirm.



The screen displays images from all paired baby units at

The screen displays a single cam view that transitions to a different baby unit every 10 seconds.

- . Press or to choose between Single 2, Split , and Patrol monitoring

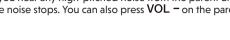
Test the sound level and position the baby monitor

Testing the sound level of the baby monitor

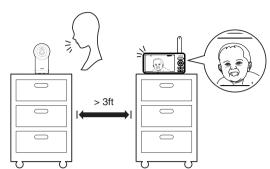
■ Note · This baby monitor is intended as an aid. It is not a substitute for proper adult supervision, and should not be used as such.

① CAUTION

For hearing protection, make sure the parent unit is more than 3 feet away from the baby unit. If you hear any high-pitched noise from the parent unit, move the parent unit further until the noise stops. You can also press **VOL** – on the parent unit to lower or mute the noise.

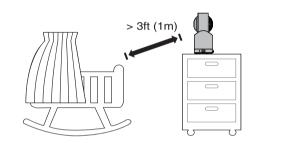


Increase the parent unit speaker volume if you cannot hear the sounds transmitted from the baby unit.



Positioning the baby monitor

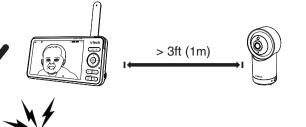
- Keep the baby unit out of the reach of your baby. Never place or mount the baby unit inside the baby's crib or playpen.
- 1. Place the baby unit more than 3 feet away 2. Adjust the angle of the baby unit to aim from your baby. at your baby.

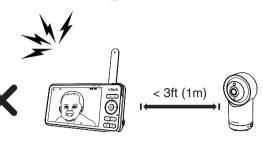




3. To avoid causing high-pitched screeching noise from your baby monitor:

- Make sure your baby unit and parent unit are more than 3 feet apart; OR
- Turn down the volume of your parent unit.

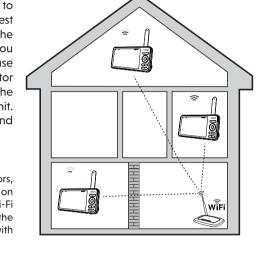




TEST THE LOCATION FOR THE BABY UNIT

If you plan to install your baby unit in a designated location, and use your home Wi-Fi network to connect your video monitor, you need to test which of your selected monitoring areas within the house have good Wi-Fi signal strength. After you have powered on your parent unit, you can use your parent unit's Wi-Fi signal strength indicator to assist in checking. Once you have identified the suitable location, you can install your baby unit. Adjust the distance between your baby unit and the Wi-Fi router if needed.

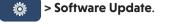
Depending on surroundings and obstructing factors, such as the effect distance and internal walls have on signal strength, you may experience reduced Wi-Fi signal. To improve the Wi-Fi signal strength, adjust the distance or direction of your parent unit. Check with



AUTO SOFTWARE AND FIRMWARE UPDATE

To ensure that your HD video monitor is always at its best performance, the Parent Unit will prompt a message and ask you to update its software and the Baby Unit's firmware when there are new versions available. Select "Now" to reboot the system, or switch off and on the Parent Unit later to reboot the system into the latest software.

To check if your device is running on the latest software, or to update your device software, go to:



Connect your HD video monitor with home Wi-Fi network

You must connect your video monitor to your secured home Wi-Fi network in order to receive the latest software and firmware updates. To set the Wi-Fi up, go to:



■ Note

Make sure the Baby Unit is on when you set up the Wi-Fi network

■ NEED HELP?

For instructions and guides to make the best use of your baby monitor, and for the latest information and support, check out our online help topics and FAQs. The online help page will also be updated periodically to reflect product system updates.

Use your smartphone or mobile device to access our online help. Go to https://help.vtechphones.com/RM5866HD

- or https://help.vtechphones.com/RM5866-2HD;
- Scan the QR code on the right. Launch the camera app or QR code scanner app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tap the notification to be redirected to the online help page.
- If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until the image is clear.

If you would like to contact us, visit

https://help.vtechphones.com/cs You can also call our Customer Support at 1-844-848-8324 (1-844-84-VTECH) [in US] or

1-888-211-2005 [in Canada] for help.

period ("Materially Defective Product")?

How long is the limited warranty period?

carry a 90-day replacement warranty.

This limited warranty does not cover.

What is not covered by this limited warranty?

fire, water or other liquid intrusion; or

service representative of VTech; or

with non-VTech accessories; or

antenna systems; or

item 2 below); or

take approximately 30 days.

refurbished Product of the same or similar design. We wil

The limited warranty period for the Product extends for

also applies to the replacement Product for a period of

either (a) 90 days from the date the replacement Product

is shipped to you or (b) the time remaining on the original

one-year warranty (90-day limited warranty on products

that are purchased as Refurbished*); whichever is longer

*Refurbished products purchased from our online store

Product that has been subjected to misuse, accident

abnormal operation or handling, neglect, inundation,

2. Product that has been damaged due to repair, alteration

caused by signal conditions, network reliability, or cable or

Product to the extent that the problem is caused by use

5. Product whose warranty/quality stickers, product serial

6. Product purchased, used, serviced, or shipped for repair

. Product returned without a valid proof of purchase (see

8. Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the

number plates or electronic serial numbers have been

removed, altered or rendered illegible; or

or modification by anyone other than an authorized

3. Product to the extent that the problem experienced is

shipping or other physical damage, improper installation

products purchased as Refurbished*). This limited warranty

ONE (1) YEAR from the date of purchase (90 days on

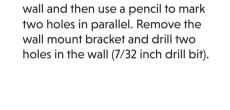


RM5866HD online help

RM5866-2HD online help

MOUNT THE BABY UNIT (OPTIONAL)

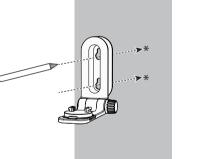
- Check for reception strength and camera angle of the baby unit before drilling the holes.
- The types of screws and plugs you need depend on the composition of the wall You may need to purchase the screws and plugs separately to mount your baby units.



Hold the baby unit, and then rotate the knob in anticlockwise direction. This will loosen the joint of the wall mount bracket.

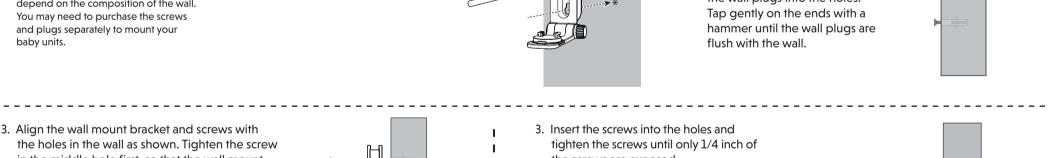
Tilt your baby unit up or down to adjust to your preferred angle. Then, rotate the knob in clockwise direction to tighten the joint

1. Place the wall mount bracket on a



2. If you drill the holes into a stud, go If you drill the holes into an

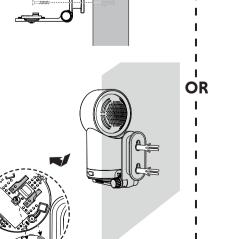
object other than a stud, insert the wall plugs into the holes. Tap gently on the ends with a hammer until the wall plugs are flush with the wall.



Align the wall mount bracket and screws with the holes in the wall as shown. Tighten the screw in the middle hole first, so that the wall mount bracket position is fixed. You can tighten the other screw in the top hole.

4. Place the baby unit on the wall mount bracket, and then slide it forward until it locks into place. Connect the power adapter to the baby unit and a power supply not controlled by a wall

5. You can maximize your baby unit's viewing angles by tilting the wall mount bracket.



3. Insert the screws into the holes and tighten the screws until only 1/4 inch of the screws are exposed.

4. Place the baby unit on the wall

locks into place.

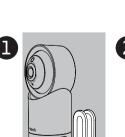
mount bracket, and then slide it

forward until it locks into place. Align

the holes on the wall mount bracket

with the screws on the wall, and slide

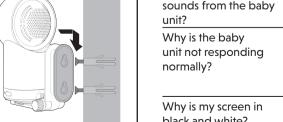
the wall mount bracket down until it



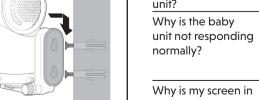












2. Wait a few minutes before connecting power back to the baby unit. normally? 3. Reboot the parent unit.

The baby unit has a light sensor that measures ambient light. When the ambient light is dim, such as during night time or in a dark room, the baby unit

Try the following (in the order listed) for a common cure:

1. Disconnect the power to the baby unit.

Other electronic products may cause interference with your baby unit. Try installing your baby unit as far away from these electronic devices as possible. Why can't I hear a

The parent unit speaker volume may be too low. Press VOL + on the parent unit sound/Why can't I hear to increase the volume.

higher level. For details, go to www.vtechphones.com for online help topics.



The RBRC seal on the lithium-ion battery indicates that VTech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada. The program provides a convenient alternative to placing used lithium-ion batteries into the trash or municipal waste, which may be illegal in your area.

VTech's participation makes it easy for you to drop off the spent product at local retailers participating in the program or at authorized VTech product service centers. Please call 1 (800) 8 BATTERY* for information on Li-ion battery recycling and disposa bans/restrictions in your area. VTech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources

The RBRC Seal and 1 (800) 8 BATTERY® are registered trademarks of Call2recycle, Inc.

FCC and IC regulations

This Class B digital apparatus complies with Canadian requirement:

FCC Part 15

NOTE: This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection agains harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio vision reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the erference by one or more of the following measures

Reorient or relocate the receiving antenna. Increase the separation between the equipment and receive

the user's authority to operate the equipment

connect the equipment into an outlet on a circuit different from that to which the receiver is connected. consult the dealer or an experienced radio/TV technician for help. WARNING: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired o ensure safety of users, the ECC has established criteria for the amount of radio frequency energy that can be safely absorbed by user or bystander according to the intended usage of the product. This product has been tested and found to comply with the F criteria. The baby unit shall be installed and used such that parts of all persons' body are maintained at a distance of approximately 8 in (20 cm) or more. The transmitter and antenna of the parent unit shall be held at least 1 in (2.5 cm) from your face.

Industry Canada

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1) This device may not cause interference. (2) This device must accept any interference, including interference that may cause undesired operation of the device. The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met. This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

RF radiation exposure statemen The product complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. The baby unit should be

installed and operated with a minimum distance of 8 in (20 cm) between the baby unit and all persons' body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. This equipment complies also with Industry Canada RSS-102 with respect to Canada's Health Code 6 for Exposure of Humans to RF Fields.

CALIFORNIA ENERGY COMMISSION BATTERY CHARGING TESTING MODE

This video monitor meets the California Energy Commission (CEC) regulations for energy consumption. Your video monitor is set up to comply with the energy-conserving standards right out of the box. Follow the instructions to install and charge the battery. The CEC battery charging testing mode is activated while charging. Even if the parent unit is paired to camera units, the CEC battery charging testing mode is activated while it is powered off and

FOR CETL COMPLIANCE ONLY

- a plaque signalétique appliquée est située au bas du socle de unité du bébé. tainie du bebe. Lorsque vous utilisez votre appareil, vous devriez toujours suivre certaines mesures de précaution de base afin de réduire les risque: d'incendie, d'électrocution et de blessures corporelles, dont ceux
- Observez toutes les instructions et mises en garde inscrites sur l'appareil.
- MISE EN GARDE: N'installez pas l'unité du bébé à une hauteur
- Ce produit a été conçu pour être un dispositif d'appoint seulement. Il n'est pas le remplacement d'une supervision responsable et adéquate par un adulte et ne devrait pas être utilisé comme telle. 5. Ce produit n'est pas conçu pour être utilisé en tant que moniteur médical.
- d'humidité, par exemple, près d'une baignoire, cuve à lessive, évier de cuisine, dans un sous-sol humide ni près d'une piscine, dans un soussol humide ou une douche. MISE EN GARDE: Utilisez uniquement la pile fournie. Un risque d'explosion pourrait survenir si un mauvais type de pile est utilisé pour l'unité du parent. La pile ne peut pas êt soumise à des températures extrêmes élevées ou basses el soumise a des températures extrêmes élevées ou basses et à une faible pression d'air à haute altitude pendant l'utilisation, l'entreposage ou le transport. L'élimination de la pile dans le feu ou dans un four chaud, ou l'écrasement ou le découpage nécanique de la pile peuvent entraîner une explosion. Laisser pile dans un environnement à température cute de la pile peuvent entraîner une explosion. evée peut entraîner une explosion ou la fuite d'un liquide un gaz inflammable. Une pile soumise à une pression d'air
- fuite de liquide ou de gaz inflammable. Eliminer la pile usagé conformément aux informations **du Sceau RBRC**. N'utilisez que les adaptateurs inclus avec ce produit. L'utilisation d'un adaptateur dont la polarité ou la tension serait inadéquate risque d'endommager sérieusement le produit et mettre votre sécurité en péril.

Sortie: 5 V CC 1000mA

- Informations sur les piles rechargeables OmAh. 18.5Wh Lithium-ion batteri
- Modèle: GSP806090-5Ah-3.7V-1S1P

 2. Lorsqu'ils sont branchés dans une prise de courant, les adaptateurs secteur ont été conçus pour être orientés correctement, soit à la verticale ou au plancher. Les broches n'ont pas été conçues pour supporter le poids du bloc d'alimentation et le maintenir en place si celuici est branché dans une prise au plafond, sous une table ou dans un meuble.

 3. Pour les appareils raccordés, la prise de courant (de l'adaptateur secteur) doit être installée près de l'équipement et doit être facilement accessible.
- Débranchez ce produit de la prise de courant avant de procéder au nettoyage. N'utilisez pas de nettoyants en aérosols. Utilisez un chiffon humide pour le nettoyer. Ne coupez pas les cordons d'alimentation pour remplacer les fiches, car ceci peut présenter un danger potentiel. Ne laissez aucun objet reposer ni appuyer sur le cordon d'alimentation. N'installez pas cet appareil dans un endroit où l'on risque d'écraser le cordon d'alimentation ou de le piétiner
- 14. Ne faites fonctionner cet appareil qu'avec le type d'alimentation indiqué sur l'étiquette. Si vous ne connaissez pas le type d'alimentation que vous possédez à votre domicile, consultez votre marchand ou votre compagnie locale d'électricité.
- L'équipement doit être fourni à partir d'un acquiescement gauche identifié d'USB aux conditions de la source d'énergie limitée 16. Ne surchargez pas les prises de courant murales ni les rallonges
- Ne placez pas cet appareil sur un chariot, meuble, trépied, support de montage ni table chancelants.
 Les trous et ouvertures du boîtier, situés à l'arrière de l'appareil ou sous celui-ci, servent à aérer l'appareil. Pour l'empêcher de surchauffer, ne bloquez sous aucun prétexte ces ouvertures et n'empêchez pas l'aération adéquate de l'appareil en le plaçant sur un lit, divan, tapis ou toute autre surface similaire. De même, ne le positionnez pas à proximité ni au-dessus d'une source de chaleur ou d'un calorifère. De plus, ne placez pas l'appareil dans 17. Ne placez pas cet appareil sur un chariot, meuble, trépied,

un endroit avant de vous assurer qu'il y ait une bonne circulation

- 9 air.
 9 Al'enfoncez jamais d'objets à travers les ouvertures de cet appareil, car ils pourraient entrer en contact avec des points de tension dangereux ou causer des courts-circuits qui peuvent dégénérer en incendies ou en risques d'électrocution. Ne renversez jamais de liquide dans ce produit.
- Afin de réduire les risques d'électrocution, ne démontez pas cet appareil, mais apportez-le dans un centre de service autorisé. L'ouverture du boîtier ou le retrait de toutes pièces que contient cet appareil, à l'exception de l'accès autorisé à certaines portes ou ouvertures, risque de vous exposer à des points de tensic dangereux ou d'autres dangers. Un remontage incorrect pet par la suite présenter des risques d'électrocution. ous devriez tester la réception chaque fois que vous mette: appareil en fonction.
- 6. N'utilisez pas cet appareil près de l'eau ni de toute autre source Il existe un très faible risque de perte de confidentialité avec certains appareils électroniques (autres écoute-bébés, téléphones sans fils etc.). Pour l'éviter, s'assurer que le produit n'a jamais été utilisé avant l'achat, réinitialiser l'unité de façon périodique, éteindre l'écoute-bébé quand il n'est pas en cours

xaminez les composantes afin de vérifier si celles-ci ne sont pas

Les enfants devraient être supervisés afin de vous assurer qu'ils ne jouent pas avec l'appareil. Les petites pièces de ce moniteur peuvent être avalées par les bébés ou les petits enfants. Veuillez tenir ces pièces hors de portée des enfants. e produit n'est pas conçu pour être utilisé par des personnes incluant des enfants) aux capacités physiques, sensorielles ou mentales réduites ou qui manquent d'expérience et de

ances, à moins qu'on leur ait donné suffisar

il par une personne responsable de leur sécurité

CONSERVEZ CES INSTRUCTIONS Utilisez et entreposez le produit à une température entre 0 $^{\circ}$ C (32 $^{\circ}$ F) et 40 $^{\circ}$ C (104 $^{\circ}$ F). Risque de brûlure, risque d'incendie, risque d'explosion associé la une mauvaise manipulation de la batterie.

- extrêmes, ainsi qu'à la lumière directe du soleil. Ne l'installez pas près d'une source de chauffage. Avertissement - Risque de strangulation - Les enfants se sont ETRANGLES dans des cordons. Sardez ce cordon hors de portée des enfants (à plus de 0,9 m). N'enlevez pas cette étiquette. Ne jamais placer le moniteur à l'intérieur du berceau ou du pard de bébé. Ne jamais couvrir le moniteur ou l'unité (s) portative de bebe. Ne jamais couvrir le moniteur ou l'unité (s) portative avec un article fet une serviette ou une couverture. D'autres produits électroniques peuvent causer des interférences auprès de votre caméra IP. Essayez d'installer votre caméra IP le plus loin possible de ces dispositifs électroniques : routeurs sans fil, radios, téléphones cellulaires, interphones, moniteurs de pièces, téléviseurs, ordinateurs personnels, appareils électriques de cuisine et téléphones sans fil.
- Stimulateurs cardiaques implantés dans l'organism Les simulateurs cardiaques (ne s'applique qu'aux dispositifs numériques sans fil):
- l'organisme 'Wireless Technology Research, LLC (WTR)', une irme de recherche indépendante, a mené une évaluation pluridisciplinaire des interférences entre les téléphones sans fil outratissipinale des inferences enne les telephones sans in ocrtatifs et les stimulateurs cardiaques implantés dans l'organism Appuyée par l'Administration des aliments et drogues (FDA) des États-Unis, la firme WTR recommande aux médecins: Avis aux détenteurs de stimulateurs cardiaques
- Vous devriez maintenir les dispositifs sans fil à au moins six pouces du simulateur cardiaque. Ils ne doivent PAS placer le téléphone sans fil directement su le stimulateur cardiaque, tel que dans une poche de chemise lorsque celui-ci est en marche.
- L'étude effectuée par l'organisme WRS n'a pas identifié de risque pour les détenteurs de simulateurs cardiaques causés par les gens qui utilisent dispositifs sans fil à proximité de ceux-ci. Champs électromagnétiques (EMF) Ce produit de VTech est conforme à toutes les normes se rapportant aux champs électromagnétiques (EMF) standard. Si vous le manipulez correctement en suivant les instructions de ce guide, son utilisation sera sécuritaire pendant de nombreuses années, selon les

LIMITED WARRANTY What does this limited warranty cover?

- The manufacturer of this VTech Product warrants to the To obtain warranty service in the USA, please visit ou website at www.vtechphones.com or call 1 (800) 595 holder of a valid proof of purchase ("Consumer" or "you' 9511. In Canada, go to www.vtechcanada.com or call that the Product and all accessories provided in the sales package ("Product") are free from defects in material 1 (800) 267-7377. and workmanship, pursuant to the following terms and NOTE: Before calling for service, please review the user's conditions, when installed and used normally and in
- manual a check of the Product's controls and features may accordance with the Product operating instructions. This save you a service call. limited warranty extends only to the Consumer for Product Except as provided by applicable law, you assume the risk urchased and used in the United States of America and of loss or damage during transit and transportation and are esponsible for delivery or handling charges incurred in the What will VTech do if the Product is not free from defects transport of the Product(s) to the service location. VTech in materials and workmanship during the limited warranty will return replaced Product under this limited warranty.

How do you get warranty service

VTech assumes no risk for damage or loss of the Product in During the limited warranty period, VTech's authorized service representative will replace at VTech's option, without charge, a Materially Defective Product. If we choose to What must you return with the Product to get warranty eplace the Product, we may replace it with a new or

Fransportation, delivery or handling charges are prepaid

dentifying the Product purchased (Product model) and

- 1. Return the entire original package and contents retain defective parts, modules, or equipment. Replacemen including the Product to the VTech service location along of the Product, at VTech's option, is your exclusive remedy. with a description of the malfunction or difficulty; and VTech will return the replacement Products to you in 2. Include a "valid proof of purchase" (sales receipt) working condition. You should expect the replacement to
 - the date of purchase or receipt; and 3. Provide your name, complete and correct mailing address, and telephone number

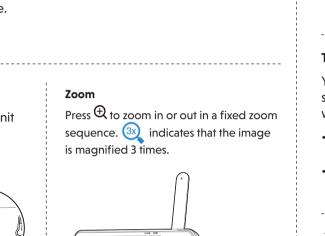
This warranty is the complete and exclusive agreemen

between vou and VTech. It supersedes all other written or oral communications related to this Product. VTech provide: no other warranties for this Product. The warranty exclusively describes all of VTech's responsibilities regarding the Product. There are no other express warranties. No one is you should not rely on any such modification. State/Provincia Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

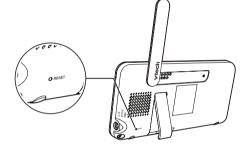
to one year from the date of purchase. Some states/ orovinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you In no event shall VTech be liable for any indirect, special. ncidental, consequential, or similar damages (includent but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation o exclusion may not apply to you.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritte warranty that the Product is fit for ordinary use) are limited

Please retain your original sales receipt as proof from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); o



You can reset the parent unit by pressing the



GENERAL PRODUCT CARE

To keep this product working well and looking good, follow these guidelines:

FREQUENTLY ASKED QUESTIONS

- \cdot Avoid placing it near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps). DO NOT expose it to direct sunlight or moisture.
- · Avoid dropping the product or treating it roughly. Clean with a soft damp cloth.
- · Make sure the parent unit and the baby unit are dry before you connect them to the mains again. · Clean the USB charging port of dust, dirt, and lint regularly.

and the adapters in a cool and dry place.

· DO NOT use cleaning spray or liquid cleaners.

STORAGE When you are not going to use the video monitor for some time, store the parent unit, the baby unit

· DO NOT immerse the parent unit and the baby unit in water and do not clean them under the tap.

Below are the questions most frequently asked about the video monitor Can I turn the parent unit display screen off but keep hearing

Yes, press U LCD ON/OFF on the parent unit to turn off the screen. The parent unit display will also dim automatically after being inactive for some time. In both instances, you will still be able to hear all sounds from the baby unit. Press any key to turn the screen back on.

black and white?

connection lost every

my baby crying?

activates its infrared LEDs, and displays the camera images in black and white Why does my baby unit The baby unit may have lost connection to the Wi-Fi router. Check your show offline? Why is the network and router settings.

You may have set a low sound sensitivity level. Set the sound sensitivity to a

THE RBRC SEAL