



vtech Quick start guide For more support information:









Congratulations

on purchasing your new VTech product. Before using this HD video monitor, please read Important safety instructions.

For support, shopping, and everything new at VTech, visit our website at www.vtechphones.com. In Canada, visit www.vtechcanada.com.

hat does HD Video Monitor do?

VTech 5-inch Smart Wi-Fi 1080p Pan and Tilt Monitor allows you to stay close to your baby when you are on the move or away.

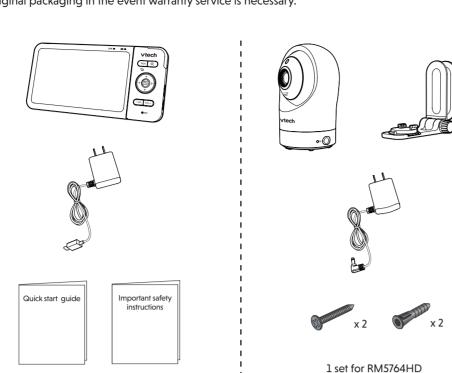
This monitor is Wi-Fi enabled, which uses your home wireless network to stream live video and audio through the HD baby unit and 5-inch color screen parent unit. It allows you to maintain a constant connection to your baby.

You can also monitor from your smartphone and mobile tablet.

VTech 5-inch Smart Wi-Fi 1080p Pan and Tilt Monitor uses MyVTech Baby 1080p app to let you instantly see and hear what's happening with your baby from anywhere in the world. The app can be downloaded from the App Store or the Google PlayTM Store, directly from your smartphone or mobile tablet.

WHAT'S IN THE BOX

Your HD video monitor package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.



2 sets for RM5764-2HD

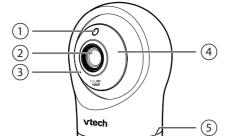
For mobile access:

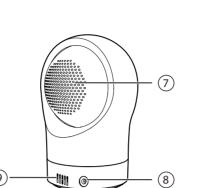
MyVTech Baby 1080p mobile app

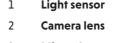
Network	Wi-Fi	
Wi-Fi router	2.4GHz 802.11 b/g/n	
Internet connection	1.5 Mbps @ 720p or 2.5 Mbps @1080p upload bandwidth per baby unit	

Baby unit overview

OVERVIEW











Allow you to see clearly in a dark



surrounding.

LED indicator · Orange is steady on when the baby unit is connecting to the parent unit directly

- in local mode. Green is steady on when the baby unit and parent unit are connecting to your home Wi-Fi network via the Wi-Fi router.
- Flashes orange slowly during video streaming in local mode.
- Flashes green slowly during video streaming via home Wi-Fi network.

ON

· Power on/off switch.

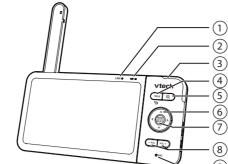
Slots for wall mounting

· Wall mount bracket is included in your package.

PAIR

- Reset the baby unit to factory default.
- 1. Press and hold PAIR key until you hear a beep sound.
- 2. Release the PAIR key, and then press the PAIR key again five times until you hear another beep sound.
- 3. The baby unit will sound another beep when the reset completes. Then, the baby unit will reboot.

Parent unit overview



LINK LED light

- On when the parent unit is linked to the
- Flashes when the link to the baby unit

2 LED light

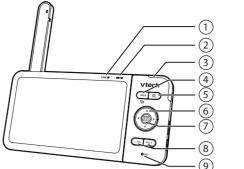
- On when the parent unit is connected to AC power, and the battery is charging.
- the parent unit is connected to AC
- detected by the baby unit. - VOL/ VOL + · Green and amber on when moderate
- Green, amber and red on when high sound level is detected by the baby

4 TALK / 5

- Press and hold to talk to the baby unit.
- · While in a submenu, press to exit.

5 ⊕

Press to zoom in/out



- baby unit

- disconnected from AC power, or when power and the battery is fully-charged.
- low and needs charging.

3 3- level sound indicator light

- Green on when low sound level is
- Increase or decrease parent unit's sound level is detected by the baby

main menu and submenus. While viewing image from the baby unit, press to pan the baby

Arrow keys

<. **^.** > or **V**

- unit leftward, upward, rightward or downward. Off when the parent unit is While viewing zoomed image, press to move the zoomed image leftward,
- upward, rightward or downward. • Flashes when the parent unit battery is MENU/SELECT

 Press to enter the main menu. • While in a menu, press to choose an

· Press to navigate leftward, upward,

rightward or downward, within the

item, or save a setting.

9 Microphone

- 10 Speaker 11 POWER / LCD ON/OFF
- 12 Power jack
- 13 RESET
- Force reboot the parent unit.
- 14 Antenna 15 Stand

HOW THE SYSTEM WORKS

The parent unit and the baby unit of your video monitor connect to each others in Direct mode by default, which allows you to stream live video right out of the box. Direct mode connection lets you stream live video from parent unit only.



渋 TIP

You may experience reduced signal strength if your parent unit and baby unit are far apart, or there are obstructing factors, such as internal walls, between them. Move the parent unit closer to the baby unit to improve the signal strength. You can also set up Router mode to connect via your home Wi-Fi network to improve the connection between your parent unit and baby unit.

Router mode

You can continue using your video monitor with **Direct mode** connection, or you can set up your monitor in Router mode connection.

Router mode uses your home Wi-Fi network to connect your video monitor. It supports streaming live video through parent unit and smartphone app.

We recommend that you set up your monitor in **Router mode** to enjoy streaming live video via your parent unit with better



(3)

Notes

quick start guide.

Your parent unit detects the connection signal strength. If you have connected your video monitor with your home Wi-Fi network, your parent unit automatically switches to direct or router mode - the one that

When both parent unit and app are viewing the camera simultaneously, the video quality will be optimised to deliver the best possible viewing result.

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Power requirement

ZhongShan Tianmao battery Co. Ltd. Parent unit battery: BP1763 (3.7V 2100mAh Lithium-ion battery) Rated output: 5V DC, 1000mA. VTech, VT05EUS05100

vary according to environmental conditions at the time of use. Maximum power allowed by FCC and IC. Actual operating range may Nominal effective range (IPS 1280x720 pixels) ГCD

Parent unit/Baby unit power adapters:

Saby unit: 2412 - 2462 MHz Frequency



PROTECT YOUR PRIVACY AND ONLINE SECURITY

VTech cares about your privacy and peace of mind. That's why we've put together a list of industry-recommended best practices to help keep your wireless connection private and your devices protected when online. We recommend you carefully review and consider

complying with the following tips. Ensure your wireless connection is secure.

- Before installing a device, ensure your router's wireless signal is encrypted by selecting the "WPA2-PSK with AES" setting in your router's wireless security menu.
- Change default settings. Change your wireless router's default wireless network name (SSID) to something unique.
- Change default passwords to unique, strong passwords. A strong password:
- Is at least 10 characters long.
- Is complex.
- Does not contain dictionary words or personal information. - Contains a mix of uppercase letters, lowercase letters, special characters and numbers.
- Keep your devices up to date. Download security patches from manufacturers as soon as they become available. This will ensure you always have the latest security updates.
- If the feature is available, enable automatic updates for future releases. Disable Universal Plug and Play (UPnP) on your router.
- UPnP enabled on a router can limit the effectiveness of your firewall by allowing other network devices to open inbound ports without any intervention or approval from you. A virus or other malware program could use this function to compromise security for the
- following resources from industry experts: 1. Federal Communications Commission: Wireless Connections and Bluetooth Security Tips

For more information on wireless connections and protecting your data, please review the

<u>www.fcc.gov/consumers/guides/how-protect-yourself-online</u>.

https://www.consumer.ftc.gov/articles/0382-using-ip-cameras-safely.

- 2. U.S. Department of Homeland Security: Before You Connect a New Computer to the Internet www.us-cert.gov/ncas/tips/ST15-003.
- 4. Wi-Fi Alliance: Discover Wi-Fi Security http://www.wi-fi.org/discover-wi-fi/security.

3. Federal Trade Commission: Using IP Cameras Safely –

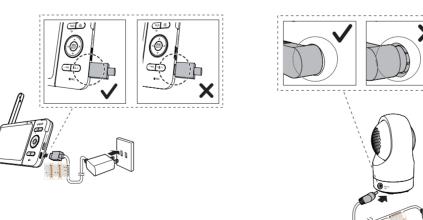


CONNECT, CHARGE AND POWER ON THE BABY MONITOR

Connect the baby monitor

- Notes
- The rechargeable battery in the parent unit is built-in.
- Use only the power adapters supplied with this product.
- Make sure the parent unit and the baby unit are not connected to the switch controlled electric outlets. Connect the power adapters in a vertical or floor mount position only. The adapters' prongs are not designed to hold the weight of the parent unit and the baby unit, so do not connect them to any ceiling,

under-the-table, or cabinet outlets. Otherwise, the adapters may not properly connect to the outlets. Make sure the parent unit, the baby unit and the power adapter cords are out of reach of children.



Slide the switch to **ON** to power on your baby unit.

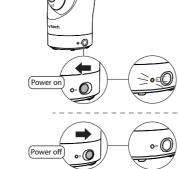
When powering up, the baby unit's status LED turns on. It will turn off after a while and keeps off. The status LED is set to off by default. If you want to

Camera lens and surface may get

warm during normal operation.

> Status LED and turn it on.

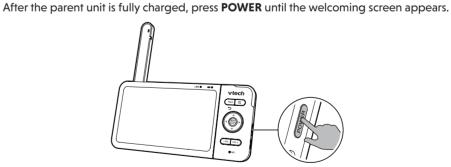
keep the LED on, press **MENU**, then go to



Charge the parent unit battery before use

The parent unit runs on rechargeable battery or AC power. To continuously monitor your baby, keep the parent unit connected to AC power. With the battery alone, the parent unit can cordlessly run for a short time only.

- Notes • Before using the baby monitor for the first time, charge the parent unit battery for 12 hours. When
- the parent unit battery is fully charged, the battery icon becomes solid **.....**. The standby time varies depending on your actual use.



The battery icon indicates the battery status (see the following table).

BATTERY INDICATORS	BATTERY STATUS	Action
The screen displays and and light flashes.	The battery has very little charge and may be used for only a short time.	Charge without interruption (about 30 minutes).
The battery icon becomes solid	The battery is fully charged.	To keep the battery charged, connectit to AC power when not in use.

Raise the parent unit antenna for better reception



■ PARENT UNIT ICONS

Melodies and soothing sounds

Options

View baby unit 1 or 2 in **Single**

View both baby units in Patrol

· View both baby units in Split

Select play all melodies, or play one of the five melodies and

stop playing after 15, 30 or 60

minutes, or playing non-stop

Select the sound and motion

• Turn on/off sound and motion

 Select maximum and minimum temperature for alert range.

• Turn on/off temperature alert.

• Turn on/off Auto Wake Up

Adjust parent unit screen

• Turn on/off dim mode.

Turn on/off Night Vision.

Update baby unit's security key.

four soothing sounds.

Alerts - Sound, motion and temperature

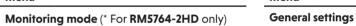
detection alerts.

function.

Parent unit settings

Baby unit settings

You can also set the timer to



Connect to home Wi-Fi network

Options

- Turn on/off Parent unit Wi-Fi
- Connect mobile phone.
- Turn on/off Low Battery Tone. Turn on/off No Link Alert.

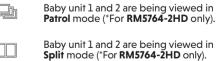
Status icons

Direct mode

Parent unit, baby unit 1 and baby unit 2 (*For RM5764-2HD only) are connected to each others directly.

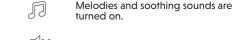


Parent unit, baby unit 1 and baby unit 2 (*For RM5764-2HD only) are connected to home Wi-Fi network.

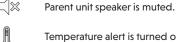


Night vision is turned on.

Motion alert is turned on. Sound detection alert is turned on



• Turn on/off baby unit's status LED. · Adjust baby unit's speaker



Temperature alert is turned on.



5" Color LCD Channels

After powering up your video monitor, the parent unit streams live video in direct mode. We recommend you follow the instructions on screen to set up home Wi-Fi network with your monitor for functionality enhancements and mobile access. See Auto software and firmware update and Download app for mobile access in this quick start guide.

Use the menu

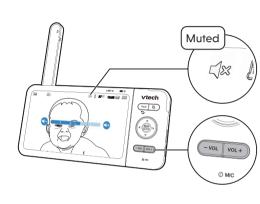
Press **MENU** on the parent unit to enter the main menu, choose a menu item, or save a setting. You can use the parent unit menu for advanced settings or operations, such as to play or stop lullaby, or adjust the motion and sound detection settings.

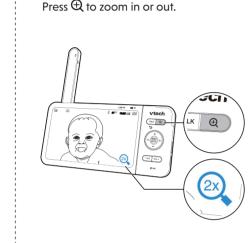
While in the menu:

- Press ∧, ∨, < or > to scroll among the menu options
- Press SELECT to select an item.
- Press TALK to return to the live video.
- Press 🕀 to go to the **Help & info** page.

Adjust speaker volume

Press -VOL / VOL+ to adjust your parent unit speaker volume. It determines the volume of sound transmitted from your baby unit.





Talk to your baby via the baby unit

- 1. Press and hold the TALK key. 2. When the icon displays on
- screen, speak to your parent unit. Your voice is transmitted to the 3. When finish talking, release
- the TALK key and hear your baby

Turn on/off baby unit's status LED

You may set the status LED indicator of your baby unit on or off. Go to



Turn on/off the parent unit screen

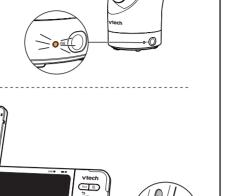
You can turn on or off the parent unit screen without powering off the parent unit. You can still hear sound from the baby unit.

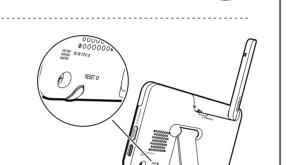
- Press POWER on the parent unit to turn off the screen.
- Press any keys on the parent unit to turn on the screen again



You can reset the parent unit by pressing the **RESET** key at the back of the unit.

Use a pin and insert it into the hole on the back of the parent unit, and then press the button inside



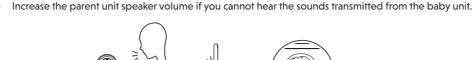


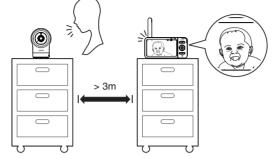
· This HD video monitor is intended as an aid. It is not a substitute for proper adult supervision, and should

Testing the sound level of the HD video monitor

① CAUTION

For hearing protection, make sure the parent unit is more than 3 metres away from the baby unit. If you hear any high-pitched noise from the parent unit, move the parent unit further until the noise stops. You can also press - VOL on the parent unit to lower or mute the noise.

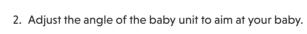


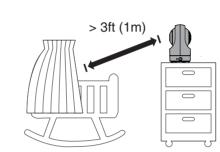


Positioning the HD video monitor

① CAUTION

- Keep the baby unit out of the reach of your baby. Never place or mount the baby unit inside the baby's crib or
- 1. Place the baby unit more than 1 metre away from

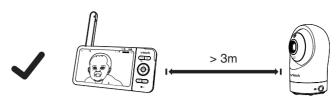


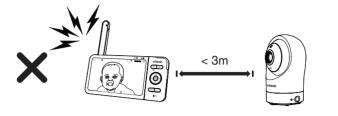




3. To avoid causing high-pitched screeching noise from your HD video monitor:

- Make sure your baby unit and parent unit are more than 3 metres apart; OR
- Turn down the volume of your parent unit.





AUTO SOFTWARE AND FIRMWARE UPDATE

To ensure that your HD video monitor is always at its best performance, the parent unit will prompt a message and ask you to update its software and the baby unit's firmware when there are new versions available.

Follow the instructions on the parent unit screen to update your HD video monitor. If you skip the updates, the parent unit and baby unit will be updated automatically when the parent unit is powered off, and then powered on again.

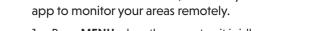
Connect your HD video monitor with home Wi-Fi network

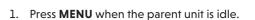
You must connect your video monitor to your secured home Wi-Fi network in order to receive the latest software and firmware updates. To set it up, go to



DOWNLOAD APP FOR MOBILE ACCESS

You can download the free **MyVTech Baby 1080p** mobile app and install it to a real-file.







- 3. Scan the QR code in the parent unit to download the app into your mobile device.
- 4. Follow the instructions in the mobile app to set up and pair your baby unit to the mobile app.

Alternatively, you can download the mobile app from the App Store or Google Play store.

Install MyVTech Baby 1080p mobile app

- 1. Browse the App Store \bigcirc or the Google Play store $\boxed{\triangleright}$.
- 2. Search for the mobile app with the keyword "myvtech baby 1080p".
- 3. Download and install the MyVTech Baby 1080p mobile app to your mobile device.

Scan the QR codes on the right to get the app.

· Make sure your mobile device meets the minimum requirement for the mobile app.





Minimum requirement

The mobile app is compatible with:

- Android[™] 5.0 or later; and
- iOS 8.0 or later.

After installing the mobile app, follow the instructions in the mobile app and parent unit to set up and pair your baby unit.

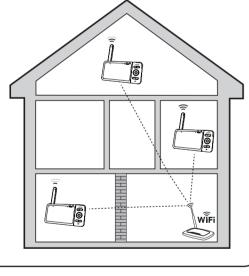
In your mobile device:

- 1. Tap to run the mobile app in your mobile device, and then create a camera account.
- 2. We recommend that you use common webmail services, such as Google Gmail for registration of your camera account. Check your email (and Spam folder), and activate your new camera account via the email link, then sign in to your account.
- 3. Follow the instructions in the mobile app to pair the camera. Tap + in the mobile app to

TEST THE LOCATION FOR THE BABY UNIT

If you plan to install your baby unit in a designated location, and use your home Wi-Fi network to connect your video monitor, you need to test which of your selected monitoring areas within the house have good Wi-Fi signal strength. After you have powered on your parent unit, you can use your parent unit's Wi-Fi signal strength indicator to assist in checking. Once you have identified the suitable location, you can install your baby unit. Adjust the distance between your baby unit and the Wi-Fi router if needed.

Depending on surroundings and obstructing factors, such as the effect distance and internal walls have on signal strength, you may experience reduced Wi-Fi signal. To improve the Wi-Fi signal strength, adjust the distance or direction of your parent unit. Check with your parent unit again.



■ NEED HELP?

FAQs will be updated periodically.

and for latest information and supports, go and check the online help topics and online FAQs.

Use your smartphone or mobile device to access our online help.

- https://help.vtechphones.com/rm5764-2hd; OR
- QR code scanner app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tap the notification to trigger the redirection of the online help.
- If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until it is clear.

If you would like to contact us, visit

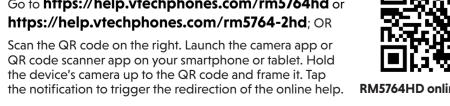
https://help.vtechphones.com/cs.

You can also call our Customer Support at 1-844-848-8324 (1-844-84-VTECH) [in US] or 1-888-211-2005 [in Canada] for help.



Driven by system updates, the software, online help topics, and online For operations and guides to help you using your HD video monitor,

• Go to https://help.vtechphones.com/rm5764hd or



RM5764HD online help



RM5764-2HD online help

MOUNT THE BABY UNIT (OPTIONAL)

- Check for reception strength and baby
- unit angle before drilling the holes. The types of screws and anchors you need depend on the composition of the wall. You may need to purchase the screws and anchors separately to mount your baby units.

Align the wall mount bracket and screws with

the holes in the wall as shown. Tighten the screw

in the middle hole first, so that the wall mount

bracket position is fixed. You can tighten the

4. Place the baby unit on the wall mount bracket,

and then slide it forward until it locks into place.

5. You can maximize your baby unit's viewing angles by tilting the wall mount bracket.

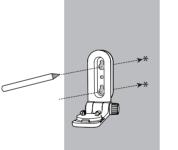
Connect the power adapter to the baby unit

and a power supply not controlled by a wall

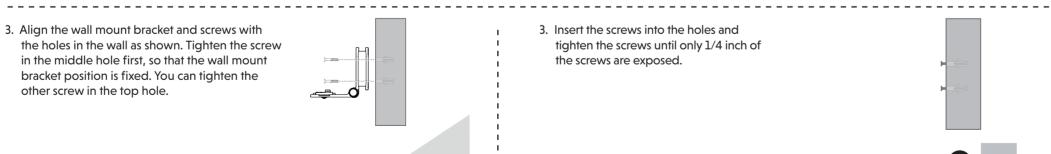
other screw in the top hole.

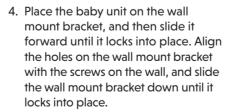
and secure the anale.

1. Place the wall mount bracket on a wall and then use a pencil to mark two holes in parallel. Remove the wall mount bracket and drill two holes in the wall (7/32 inch drill bit).

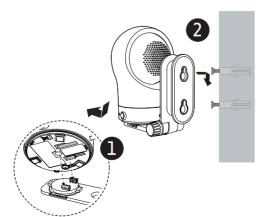


- 2. If you drill the holes into a stud, go to step 3.
- If you drill the holes into an object other than a stud, insert the wall anchors into the holes. Tap gently on the ends with a hammer until the wall anchors are flush with the wall.





the screws are exposed.



Hold the baby unit, and then rotate the knob in anticlockwise direction. This will loosen the joint of the wall mount bracket. Tilt your baby unit up or down to adjust to your preferred angle. Then, rotate the knob in clockwise direction to tighten the joint

❤ GENERAL PRODUCT CARE

To keep this product working well and looking good, follow these guidelines:

- · Avoid putting it near heating appliances and devices that generate electrical noise (for example,
- motors or fluorescent lamps). DO NOT expose it to direct sunlight or moisture.
- Avoid dropping the product or treating it roughly.
- Clean with a soft cloth.
- DO NOT immerse the parent unit and the baby unit in water and do not clean them under the tap.
- DO NOT use cleaning spray or liquid cleaners.
- · Make sure the parent unit and the baby unit are dry before you connect them to the mains again.

STORAGE

Why does the baby

is the connection lost

every now and then?

unit not respond

When you are not going to use the HD video monitor for some time, store the parent unit, the baby unit and the adapters in a cool and dry place.

^QA FREQUENTLY ASKED QUESTIONS

Below are the questions most frequently asked about the HD video monitor.

The parent unit's LCD display will dim automatically after being inactive for some Can I turn off the parent unit screen but time. Press MENU/SELECT will turn the LCD display back on. keep hearing sound from the baby unit?

Try the following (in the order listed) for common cure:

1. Disconnect the power to the baby unit.

normally? 2. Wait a few minutes before connecting power back to the baby unit. 3. Reboot the parent unit.

activates its infrared LEDs, and displays the camera view in black and white. Why does my baby The baby unit may lose the Internet connection. Check your network and the unit show offline? Why router setting.

ambient light is dim, such as during nighttime or in a dark room, the baby unit

Other electronic products may cause interference with your baby unit. Try

installing your baby unit as far away from these electronic devices as possible.

higher level. For details, go to **www.vtechphones.com** for online help topics.

Why is my screen in The baby unit has a light sensor that measures the ambient light. When the

The parent unit speaker volume may be too low. Press **VOL +** to increase the Why don't I hear a sound/Why can't I hear my baby cry? You may have set a low sound sensitivity level. Set the sound sensitivity to a

LIMITED WARRANTY

States of America and Canada.

What does this limited warranty cover? The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United

What will VTech do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")? During the limited warranty period, VTech's authorized service representative will repair or replace at VTech's option, without charge, a Materially Defective Product. If we repair the Product, we may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Repair or replacement of the Product, at VTech's option, is your exclusive remedy. VTech will return the repaired or replacement Products to you in working condition. You should expect the repair or replacement to take approximately 30 days.

How long is the limited warranty period? The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If VTech repairs or replaces a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to the repaired or replacement Product for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you

What is not covered by this limited warranty? This limited warranty does not cover:

or (b) the time remaining on the original one-year warranty; whichever is longe

- Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnorma operation or handling, neglect, inundation, fire, water or other liquid intrusion; or
- 2. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service 3. Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna
- 4. Product to the extent that the problem is caused by use with non-VTech accessories; or
- Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or

Product returned without a valid proof of purchase (see item 2 on the following part); or

8. Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit. To obtain warranty service in the USA, please visit our website at www.vtechphones.com or call 1-844-848-8324 (1-844-84-VTECH). In Canada, go to www.vtechcanada.com or call 1-888-211-2005.NOTE: Before calling for service, please review the user's manual - a check of the Product's controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTech will return repaired or replaced Product under this limited warranty. Transportation, delivery or handling charges are prepaid. VTech assumes no risk for damage or loss of the Product in transit. If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, VTech will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of Products that are not covered by this limited warranty.

What must you return with the Product to get warranty service?

Return the entire original package and contents including the Product to the VTech service location along with a
description of the malfunction or difficulty; and

2. Include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of

3. Provide your name, complete and correct mailing address, and telephone number. Other limitation:

This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral communications related to this Product. VTech provides no other warranties for this Product. The warranty exclusively describes all of VTech's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification. State/Provincial Law Rights: This warranty gives you specific legal rights, and you máy also have other fights, which vary from state to state or province to pro Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall VTech be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase.







