

PMX-S54x0

PMX-S5410

1-Line Cordless Phone

PMX-S5420

2-Line Cordless Phone

PMX-S5410 HC

1-Line Cordless Handset and Charger

PMX-S5420 HC

2-Line Cordless Handset and Charger

PMX-S5410 HC-S

1-Line Cordless Handset and Slim Charger

PMX-S5420 HC-S

2-Line Cordless Handset and Slim Charger

PMX-S5410-HID

1-Line Cordless Hidden Base

PMX-S5420-HID

2-Line Cordless Hidden Base

PMY-S44x0

PMY-S4410

1-Line Cordless Handset

PMY-S4420

2-Line Cordless Handset

PMY-C6011

Handset Charger

PMY-S4410 HC-S

1-Line Cordless Handset and Slim Charger

PMY-S4420 HC-S

2-Line Cordless Handset and Slim Charger

vtech®

User 's Guide

Important safety instructions

The applied nameplate is located at the bottom or rear of the product.

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. This product should be installed by a qualified technician.
2. This product should only connect to the host equipment and never directly to the network such as Public Switch Telephone Network (PSTN) or Plain Old Telephone Services (POTS).
3. Read and understand all instructions.
4. Follow all warnings and instructions marked on the product.
5. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
6. Do not use this product near water such as near a bathtub, washbowl, kitchen sink, laundry tub or swimming pool, or in a wet basement or shower.
7. Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
8. Slots and openings in the back or bottom of the telephone base and handset are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register. This product should not be placed in any area where proper ventilation is not provided.
9. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply on the premises, consult your dealer or local power company.
10. Do not allow anything to rest on the power cord. Do not install this product where the cord may be walked on.
11. Never push objects of any kind into this product through the slots in the telephone base or handset because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.
12. To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the telephone base or handset other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used.
13. Do not overload wall outlets and extension cords.
14. Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions:
 - When the power supply cord or plug is damaged or frayed.
 - If liquid has spilled onto the product.
 - If the product has exposed to rain or water.
 - If the product does not operate normally by following the operating instructions. Adjust only those controls covered by the operation instructions. Improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation.
 - If the product has been dropped and the telephone base and/or handset has been damaged.
 - If the product exhibits a distinct change in performance.
15. Avoid using a telephone (other than cordless) during an electrical storm. There is a remote risk of electric shock from lightning.
16. Do not use the telephone to report a gas leak in the vicinity of the leak. Under certain circumstances, a spark may be created when the adaptor is plugged into the power outlet, or when the handset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. The user should not plug the phone into a power outlet, and should not put a charged handset into the cradle, if the phone is located in an environment containing concentrations of flammable or flame-supporting gases, unless there is adequate ventilation. A spark in such an environment could create a fire or explosion. Such environments might include medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapor; etc.); a leak of natural gas; etc.
17. Only put the handset of your telephone next to your ear when it is in normal talk mode.
18. The power adaptor is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.
19. For pluggable equipment, the socket-outlet (power adaptor) shall be installed near the equipment and shall be easily accessible
20. Use only power supplies and rechargeable battery as indicated in this user guide. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.
21. In wall mounting position, make sure to mount the telephone base on the wall by aligning the eyelets with the mounting studs of the wall plate. Then slide the telephone base down on the mounting studs until it locks into place. Refer to the full instructions in Installation in this user guide.
22. This product should be mounted at a height of less than 2 meters.

Cautions

- Keep small metallic objects such as pins and staples away from the handset receiver;
- Risk of explosion if battery is replaced by incorrect type;
- Dispose of used batteries according to the instructions;
- Disconnect the telephone line before replacing batteries;
- For pluggable equipment, the socket-outlet (power adaptor) shall be installed near the equipment and shall be easily accessible;
- Avoid using the battery in the following conditions:-
 - High or low extreme temperatures that a battery can be subjected to during use, storage or transportation;
 - Low air pressure at high altitude;
 - Replacement of a battery with an incorrect type that can defeat a safeguard;
 - Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery that can result in an explosion;
 - Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas;
 - Extremely low air pressure that can result in an explosion or the leakage of flammable liquid or gas.

SAVE THESE INSTRUCTIONS

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Parts checklist

Items contained in the telephone package:

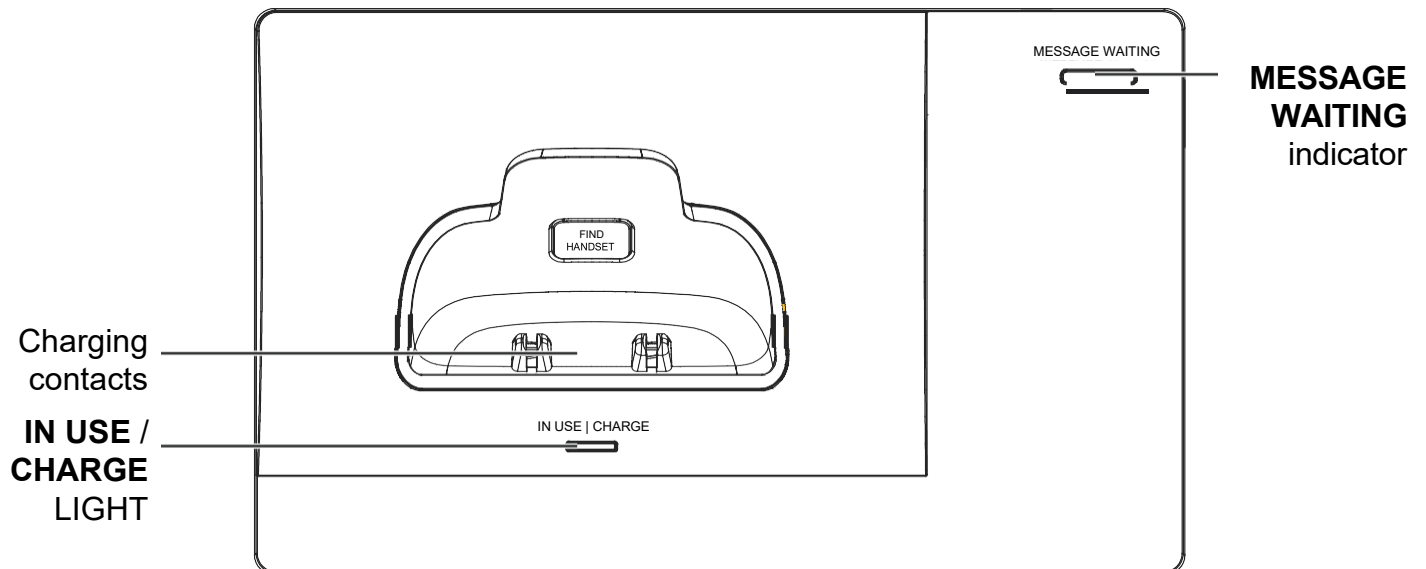
Model number	Parts included
PMX-S5410	Cordless Handset, Battery, Telephone Base, LAN Cable
PMX-S5420	Cordless Handset, Battery, Telephone Base, LAN Cable
PMX-S5410 HC	Cordless Handset, Battery, Charger, LAN Cable
PMX-S5420 HC	Cordless Handset, Battery, Charger, LAN Cable
PMX-S5410 HC-S	Cordless Handset, Battery, Slim Charger, LAN Cable
PMX-S5420 HC-S	Cordless Handset, Battery, Slim Charger, LAN Cable
PMX-S5410-HID	Hidden Base, LAN Cable
PMX-S5420-HID	Hidden Base, LAN Cable
PMY-S4410	Cordless Handset, Battery
PMY-S4420	Cordless Handset, Battery
PMY-C6011	Charger, LAN Cable
PMY-S4410 HC-S	Cordless Handset, Battery, Slim Charger, LAN Cable
PMY-S4420 HC-S	Cordless Handset, Battery, Slim Charger, LAN Cable

Telephone layout, Installation and Set up

Handset and telephone base



PMX-S5410
PMX-S5420

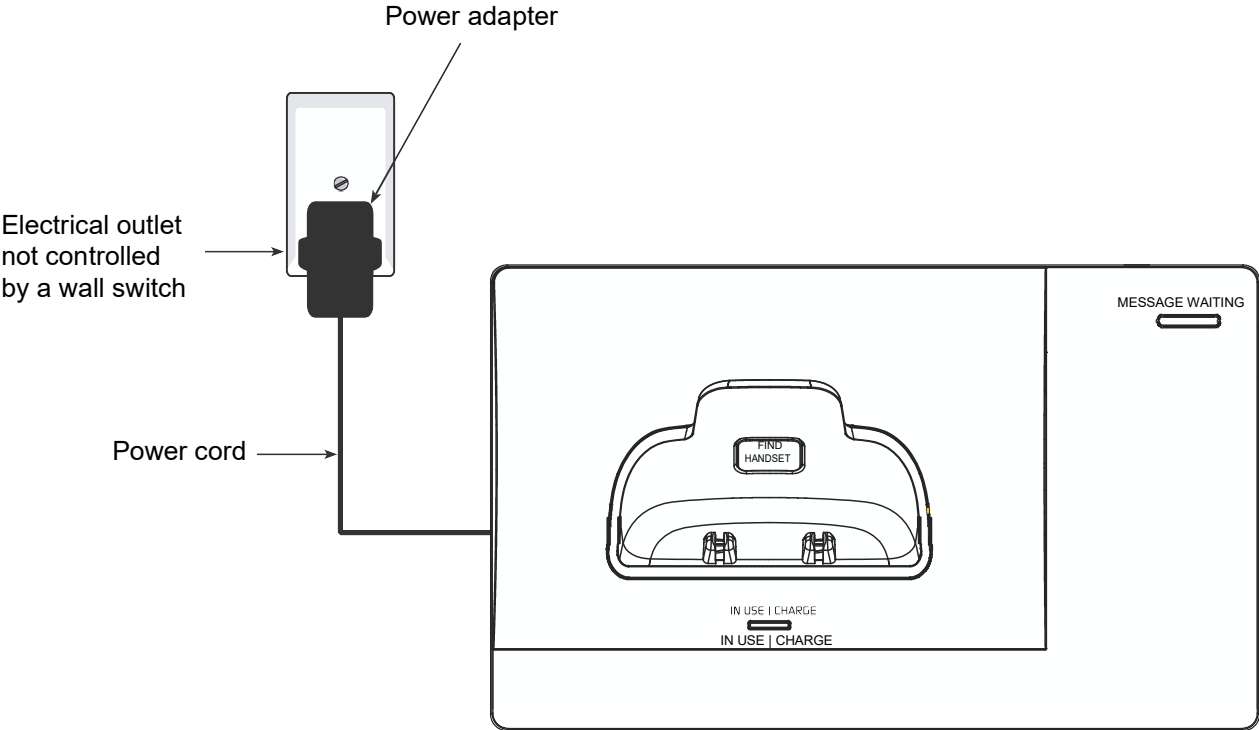


PMX-S5410 Telephone base
PMX-S5420 Telephone base

FIND HANDSET button:

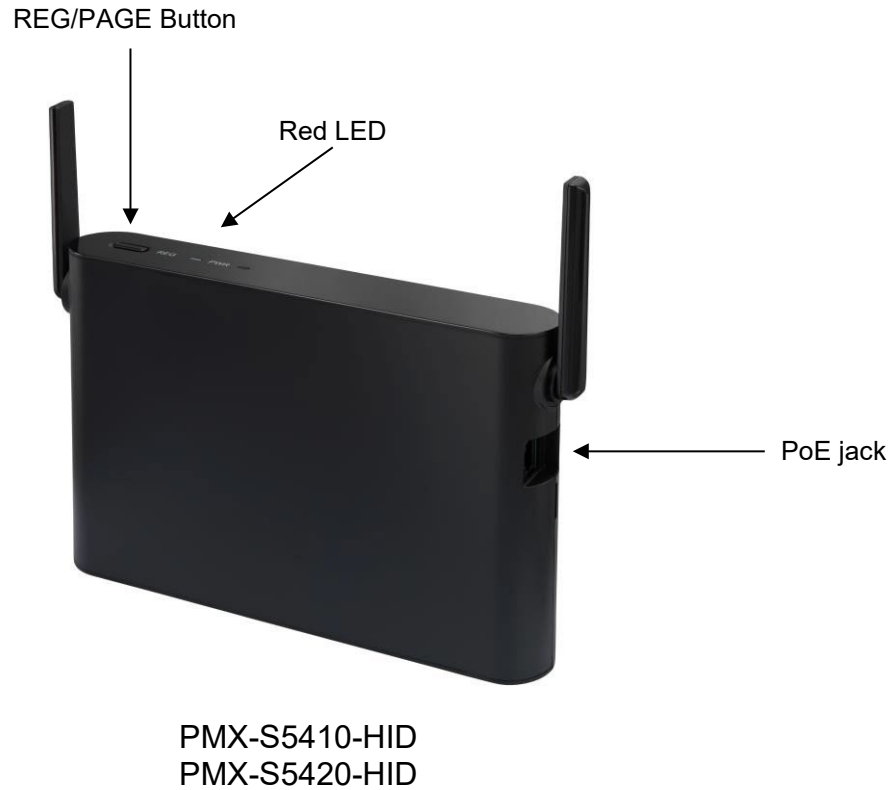
Press **FIND HANDSET** button in normal mode, all its registered handsets will ring.

Connect the telephone base



PMX-S5410 Telephone Base
PMX-S5420 Telephone Base

Hidden base



Power source:

PoE power supply or DC power adaptor. The DC power jack is at the back of the hidden base.

REG/Page button:

Find all handsets:

Press REG/Page button in normal mode, all its registered handsets will ring.

Register a handset:

Press REG/Page button for more than five seconds to put the hidden base into registration mode.

Light:

If a hidden base is connected and registered, the red LED will be off.

If a hidden base is disconnected or unregistered, the red LED will flash every second.

If a hidden base is in registration mode, the red LED will flash every two seconds.

Handset and charger



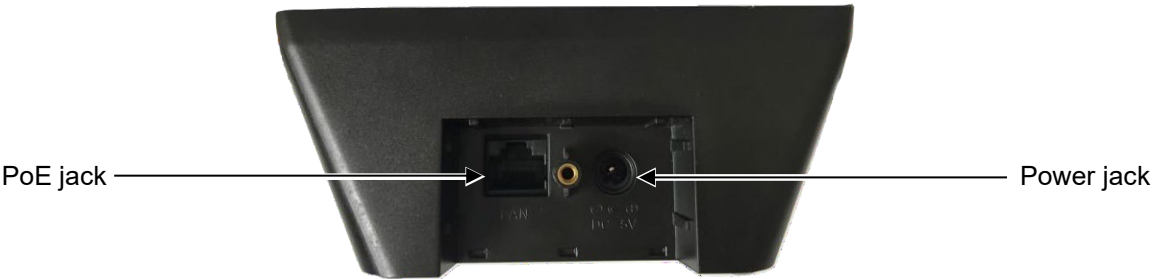
PMX-S5410 HC
PMX-S5420 HC



PMX-S5410 HC-S
PMX-S5420 HC-S



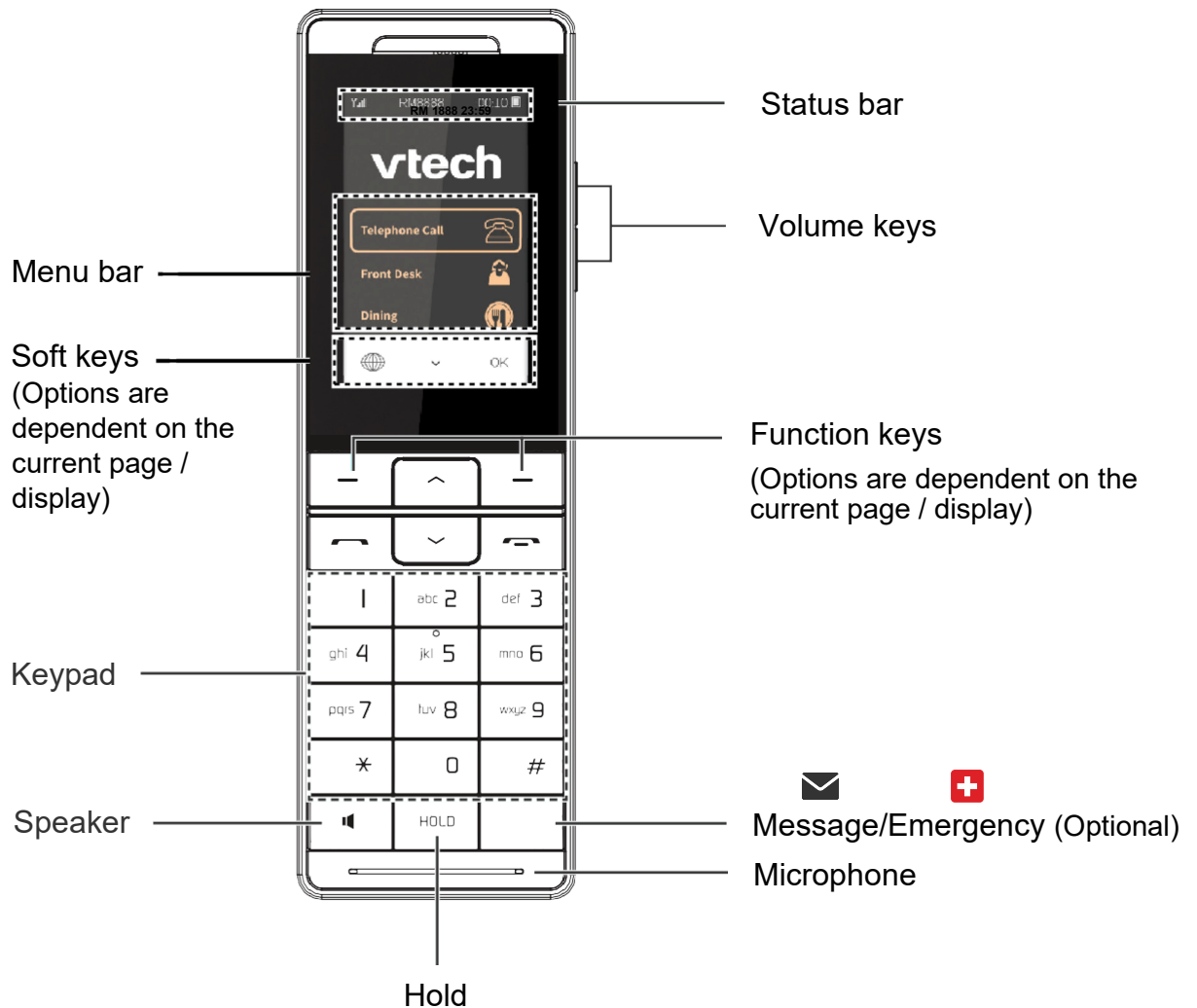
PMY-S4410 HC-S
PMY-S4420 HC-S



PMX Charger

To charge a handset, plug your handset to your charger. When a handset is being charged, the red LED on the charger will turn on.

Cordless handset



Install handset battery

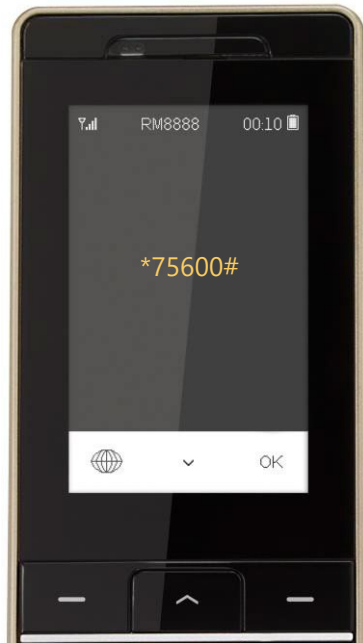
1. Insert the tip of a pen into the hole on the battery compartment cover, then slide open the battery compartment cover.
2. Insert the 3.7V, 950mAh Li-ion battery into the battery compartment.
3. Slide the battery compartment cover back until it securely clicks into place.

Caution

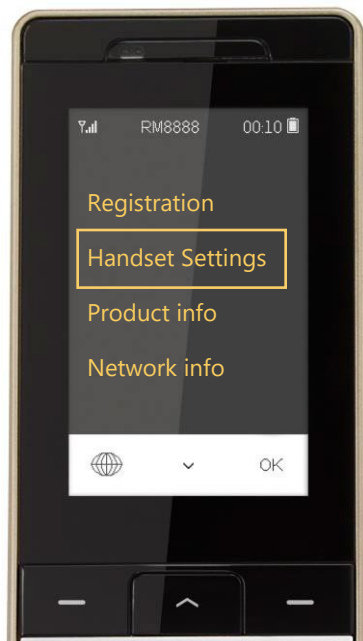
- Risk of explosion if a battery is an incorrect type.
- Disposal of used batteries according to the instructions.

Register handsets

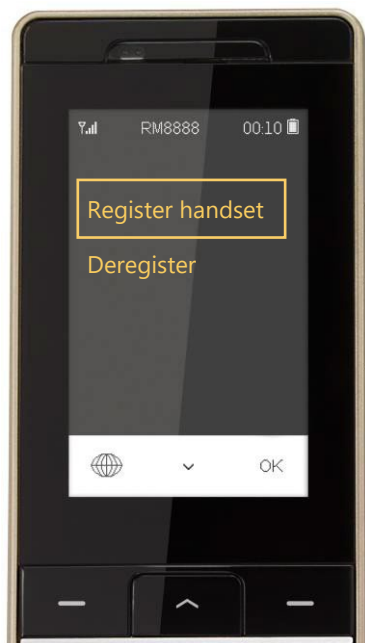
1. Register a handset on its base station:
Long press **FIND HANDSET** key for 5-6 seconds and then release to put base station into registration mode, **IN USE I CHARGE** LED on the base station will flash slowly for 3 minutes at the same time.
-OR-
Register a handset on its hidden base:
Press **REG/Page** button for more than five seconds to put the hidden base into registration mode.
2. Follow the following steps to register a handset to its base station on handset screen:
 - 1) Option 1: Press **Language** and input ***75600#** in idle mode to enter Administration Mode.
 - 2) Option 2: Input ***75600#** in idle mode, then long press **HOLD** key to enter Administration Mode.



- 3) Select Registration from the menu.



4) Select Register handset to begin pairing the handset with its base station in Registration Mode.



5) If registration is successful, an acknowledgement message will be shown.
If registration is not successful due to any interference (i.e. electromagnetic interference), eliminate the interference first and then repeat the steps above again until registration is successful.

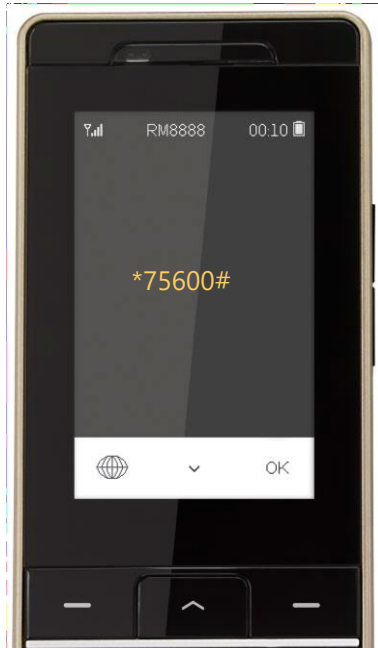


Note:

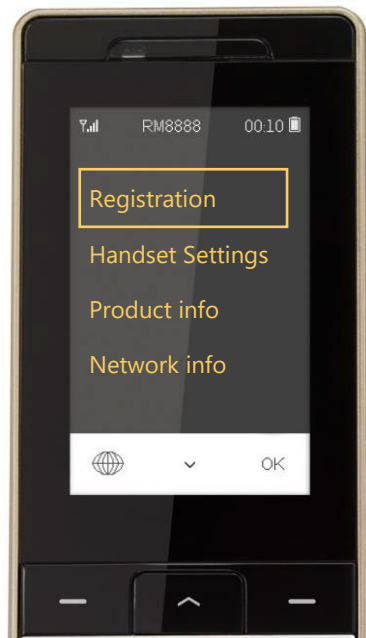
Please do not register two handsets simultaneously in the same area. Otherwise, either handset or both will be registered to a wrong base station, or their registration will fail due to mutual interference.

Deregister Handsets

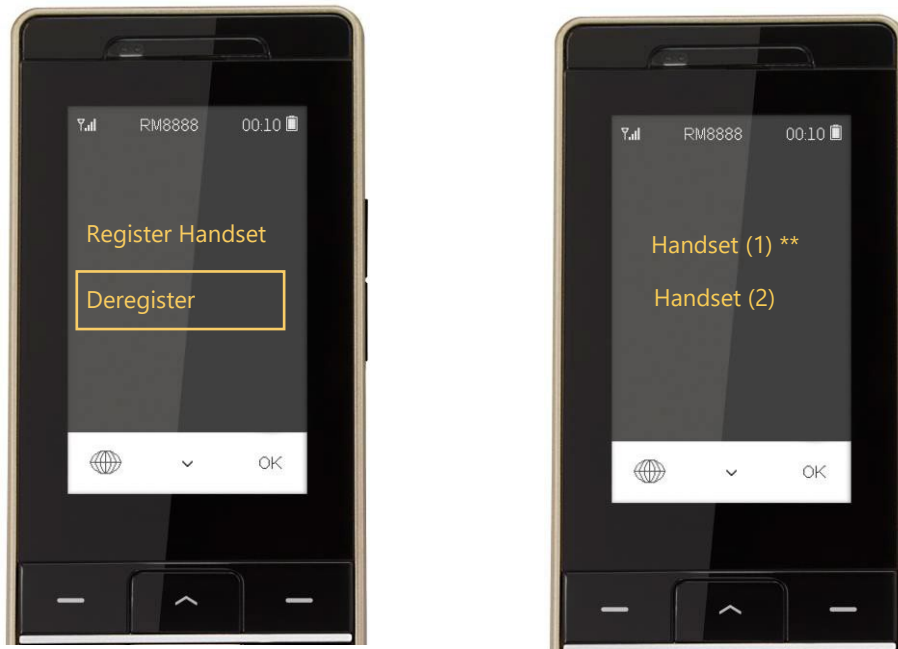
1. Deregister all the handsets on their base station.
 - 1) Long press **FIND HANDSET** key for >12 seconds and then release to put base station into Deregistration Mode. **IN USE I CHARGE** LED on the base station will flash quickly for 5 seconds at the same time.
 - 2) Press **FIND HANDSET** again within 5 seconds, **IN USE I CHARGE** LED on the base station will turn off and all the registered handsets to the base station will be deregistered.
2. Deregister a handset on handset screen.
 - 1) Input ***75600#** in idle mode, then long press **HOLD** key to enter Administration Mode.



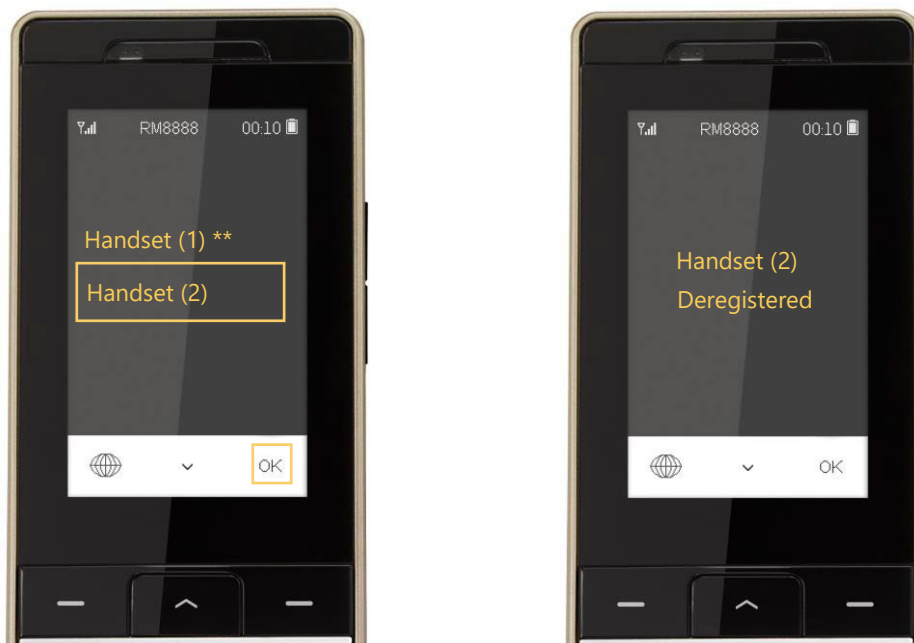
- 2) Select **Registration** from the menu.



- 2) Select **Deregister handset**, all the registered handsets to the base station will be listed on the handset screen, with itself marked with ******.



- 3) Select one and press **OK**. If deregistration is successful, an acknowledgement message will be shown on the screen.



Cordless handset operation

Set LCD language



1. When the phone is connected and powered on for the first time, you will see the welcome screen. Tap **Language** on the screen.
2. Tap to choose your desired LCD language. It will then open the main menu in the chosen language.

-OR-

Press  or  to choose your desired LCD language, and then tap **OK** to open the main menu in the chosen language.

Screen auto on/off (Screen saving mode)

Screen auto off:

- Screen brightness will dim automatically from 100% to 0% when the phone is idle.

Screen auto on:

- Screen brightness is resumed to 100% under the following conditions:
 - a. Handset is lifted from the charging cradle;
 - b. There is an in-coming call;
 - c. Any key on the handset is pressed;
 - d. Touch screen is tapped.

Answer a call

- When there is an incoming call, press  to answer the call.

Hold a call

- During a call, press the right soft key  or tap to choose **HOLD** to put the current call on hold.
- During a call, press the right soft key  or tap to choose to resume the call.

End a call

- When there is an incoming call, press  to end the call.

Adjust ring and speaker volume

- When ringing or during a call, press  or  on the handset to adjust the speaker volume.
-OR-
- When ringing or during a call, press **+** or **-** on the side of the handset to adjust the speaker volume.

Mute a call

To mute a call:

- During a call, press the left soft key  to choose **MUTE** to mute the handset microphone.

To end mute a call:

- During a call, press the left soft key  again to choose **MUTE** to resume the conversation.

Redial last number

- While in the home page, tap to choose **REDIAL** to directly redial the previously dial number.

Access voice message

When there is a new voice message, the  key flashes red, the red **MESSAGE WAITING** light on the telephone base also flashes.

- When  on the handset flashes red, press  to access voice messages.
-OR-
- Press  or  to choose **Voice Message**, then press **OK** to access the voice message page.

Make an emergency call

- Press  to dial the emergency telephone number.
Note: One emergency telephone number (e.g., police, fire, medical or your hotel's telephone number) is stored in the phone.

Speakerphone

To switch to the speakerphone mode during a call:

- Press  to switch from the earpiece mode to speakerphone mode.

To switch to the earpiece mode during a call:

- Press  to switch from the speakerphone mode to earpiece mode.

Switch between menu pages

1. While in the home page, tap  **Telephone call** on the screen.
2. Tap **OK** to confirm.

Telephone calls / Room-to-Room Call

1. While in the home page, tap **Telephone call** on the screen.
2. Tap to choose **Room to Room**.
3. Using the dialing keys to enter the room number.
4. Press  to dial the room number.

Telephone calls / Local Call

1. While in the home page, tap **Telephone call** on the screen.
2. Tap to choose **Local Call**.
3. Using the dialing keys to enter the local call number.
4. Press  to dial the local call number.

Telephone calls / IDD Call

1. While in the home page, tap **Telephone call** on the screen.
2. Tap to choose **International**.
3. Using the dialing keys to enter the IDD call number.
4. Press  to dial the IDD call number.

Hotel service / Concierge

1. While in the home page, tap **Hotel service** on the screen.
2. Tap **Concierge** to dial the Concierge number.

Hotel service / Message

1. While in the home page, tap **Hotel service** on the screen.
2. Tap **Message** to retrieve messages.

Hotel service / In-room dining

1. While in the home page, tap **Hotel service** on the screen.
2. Tap **In-RM Dining** to dial the in-room dining number.

Dining / Restaurant

1. While in the home page, tap **Dining** on the screen.
2. Tap to choose your desired restaurant from the list.
3. Tap **OK** to review the details of the chosen restaurant.
4. Tap **Call** to directly dial the number of the chosen restaurant.

Appendix

Troubleshooting

If you have difficulty with the telephones, please try the suggestions below. For customer service, call +44 (0)1942 26 5195 or email vtech@corpteluk.com.

FOR CORDLESS TELEPHONE

QUESTION	SUGGESTIONS
1. The telephone does not work at all.	• Make sure the Cat-5 network cable is plugged into the  NET port of the Telephone base and the network wall jack with Power over Ethernet (PoE). • Make sure the battery is installed and charged correctly. For optimum daily performance, return the cordless handset to the handset charger after use. • Unplug the Cat-5 network cable from the network wall jack. Wait for approximately 15 seconds, then plug it back in. • Charge the battery in the cordless handset for up to 11 hours. • If the battery is completely depleted, charge the battery for at least 30 minutes before use. • Remove the battery and then install it again. If that still does not work, it may be necessary to purchase a new battery. • Disconnect the Telephone base from the network wall jack and connect a different working SIP telephone. If the other SIP telephone does not work, the problem is probably in the wiring or network server. Check your SIP server settings. Refer to the SIP Phone Configuration Guide for details.

QUESTION	SUGGESTIONS
2. I cannot dial out.	• Try all the above suggestions. • A prefix may be required for dialling some internal or external calls. Refer to the SIP Phone Configuration Guide for details. • Check your SIP server settings. If other SIP telephones in your hotel are having the same problem, the problem is in the wiring or network server. Contact your telephone service provider (charges may apply).
3. The Speed Dial key does not work at all.	• The Speed Dial key may not be properly programmed. Refer to the SIP Phone Configuration Guide for details.
4. The telephone cannot register to the SIP network server.	• Make sure your network is providing Power over Ethernet (PoE). • Make sure the initialisation and system registration process completes. • Disconnect the Cat-5 network cable from the network wall jack and connect it back into the network wall jack with Power over Ethernet (PoE) to start the initialisation and system registration process again.
5. The LOW BATTERY icon  or the EXTREMELY LOW BATTERY icon  appears at the top of the cordless handset screen.	• Place the cordless handset in the handset charger for recharging. • Remove the battery and then install it again, and use it until fully depleted. Then charge the cordless handset in the handset charger for up to 11 hours. • If the above measures do not correct the problem, replace the battery.

QUESTION	SUGGESTIONS
6. The battery does not charge in the cordless handset or the battery does not accept charge.	• Make sure the cordless handset is placed in the handset charger correctly. The battery charging light should be on. • Remove the battery and then install it again. Charge it for up to 11 hours. • If the cordless handset is in the handset charger but the battery charging light is not on, refer to The battery charging light is off below. • If the battery is completely depleted, charge the cordless handset for at least 30 minutes before use. • If the above measures do not correct the problem, replace the battery.
7. The battery charging light is off.	• Clean the charging contacts on the cordless handset and/or handset charger each month with a pencil eraser or a dry non-abrasive fabric. • Make sure the Cat-5 network cable is plugged in correctly and securely. • Unplug the Cat-5 network cable. Wait for 15 seconds before plugging it back in.

QUESTION	SUGGESTIONS
8. The telephone does not ring when there is an incoming call.	• Make sure the ringer volume is turned up on the cordless handset. • Make sure the Cat-5 network cable is plugged into the  NET port of the Telephone base and the network wall jack with Power over Ethernet (PoE). • The cordless handset may be too far from the Telephone base. Move it closer to the Telephone base. • Check your SIP server or telephone administrative settings. Refer to the SIP Phone Configuration Guide for details. • If other SIP telephones in your hotel are having the same problem, the problem is in the wiring or network server. Contact your telephone service provider (charges may apply). • Other electronic products such as HAM radios and other DECT phones can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices. • The Cat-5 network cable may be defective. Install a new Cat-5 network cable. • Remove the battery and then install it again. Then place the cordless handset in the handset charger. Wait for the handset to synchronise with the Telephone base. Allow up to one minute for this to take place.

QUESTION	SUGGESTIONS
9. The cordless handset beeps and is not performing normally.	• Make sure the Cat-5 network cable is plugged into the  NET port of the Telephone base and the network wall jack with Power over Ethernet (PoE). • Check your SIP server or telephone administrative settings. Refer to the SIP Phone Configuration Guide for details. • Disconnect the Telephone base from the network wall jack and connect a different working SIP telephone. If the other SIP telephone has the same problem, the problem is in the wiring or network server. Contact your telephone service provider (charges may apply). • Other electronic products such as HAM radios and other DECT phones can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.
10. There is interference during a telephone conversation, or the call fades in and out when I am using the cordless handset.	• The cordless handset may be out of range. Move the handset closer to the Telephone base or adjust the setting of RF transmission power. Refer SIP Phone Configuration Guide for details. • Other electronic products such as HAM radios and other DECT phones can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices. • If other SIP telephones in your hotel are having the same problem, the problem is in the wiring or network server. Contact your telephone service provider (charges may apply).

QUESTION	SUGGESTIONS
11. I hear other calls when using the telephone.	• Disconnect the Telephone base from the network wall jack and connect a different working SIP telephone. Check your SIP server settings. If calls are still not clear, the problem is probably in the wiring or network server. Contact your telephone service provider (charges may apply).
12. I hear noise on the cordless handset and the keys do not work.	• Make sure the Cat-5 network cable is plugged in correctly and securely. • Unplug the Cat-5 network cable. Wait for 15 seconds before plugging it back in.
13. Common cure for electronic equipment.	• If the telephone is not responding normally, put the cordless handset in the handset charger. If it does not fix the problem, try the following (in the order listed): A. Disconnect the power to the Telephone base. B. Disconnect the battery on the cordless handset. C. Wait a few minutes before connecting power to the Telephone base. D. Install the battery again and then place the cordless handset in the handset charger. E. Wait for the cordless handset to synchronise with the Telephone base. Allow up to one minute for this to take place.

Appendix

VTech Hospitality Limited Warranty Program

VTech Telecommunications Limited, the manufacturer of VTech Hospitality Product ("Product"), warrants to the holder of a valid proof of purchase ("end user" or "you") that the Product and all accessories provided by VTech in the Product's package are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product's operating instructions. The limited warranty extends to the end user of this Product and applies only if such Product is purchased through a local distributor /dealer.

During the limited warranty period, VTech's authorised service representative will repair or replace, at VTech's option, without charge, a Product that is not free from defects in materials and workmanship. If VTech's authorised service representative repairs the Product, new or refurbished replacement parts may be used. If the Product is replaced, it may be replaced with a new or refurbished Product of the same or similar design. Repair or replacement of Product, at VTech's option, is the exclusive remedy.

The limited warranty period for the Product begins on the date that the end user takes possession of the Product. This limited warranty also applies to repaired or replacement Products for a period of either: (a) 90 days from the date the repaired or replacement Product is shipped to you; or (b) the time remaining on the original limited warranty as described above; whichever is longer.

This limited warranty does not cover:

1. Product or parts that have been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or
2. Product that has been damaged due to repair, alteration or modification by anyone other than an authorised service representative of VTech; or
3. Product to the extent that the problem experienced is caused by signal conditions, network reliability or cable or antenna systems; or
4. Product to the extent that the problem is caused by use with non-VTech accessories; or
5. Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or
6. Product purchased, used, serviced, or shipped for repair from outside the local dealer / distributor, or used for non-approved commercial or institutional purposes (including but not limited to Products used for rental purposes); or
7. Product returned without valid proof of purchase; or
8. Charges or costs incurred by the end user, and risk of loss or damage, in removing and shipping the Product, or for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.
9. Line cords or coil cords, plastic overlays, connectors, power adapters and batteries, if the Product is returned without them. VTech will charge the end user at then-current prices for each of the missing items.
10. NiCd, NiMH or Li-ion handset batteries, or power adapters, which, under all circumstances, are covered by a one (1) year warranty only.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of Product(s) to the service location. VTech's authorised service representative will return repaired or replaced product under this limited warranty to you, transportation, delivery and handling charges prepaid. VTech assumes no risk for damage or loss of the Product in transit.

If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, VTech will notify you and will request that you authorise the cost of repair and return shipping costs for the repair of Products that not covered by this limited warranty. You must pay for the cost of repair and return shipping costs for the repair of Products that are not covered by this limited warranty.

OTHER LIMITATIONS

This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral communications related to this Product. VTech provides no other warranties for this Product, whether express or implied, oral or written, or statutory. The warranty exclusively describes all of VTech's responsibilities regarding the Product. No one is authorised to make modifications to this warranty and you should not rely on any such modification.

VTech's liability to end user hereunder shall not exceed the purchase price of the Product. In no event shall VTech be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the product, or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some local dealers / distributors do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you also have other rights which vary from local dealer / distributor to local dealer / distributor.

Maintenance

TAKING CARE OF YOUR TELEPHONE

Your telephone contains sophisticated electronic parts, so it must be treated with care.

AVOID ROUGH TREATMENT

Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.

AVOID WATER

Your telephone can be damaged if it gets wet. Do not use the handset outdoors in the rain, or handle it with wet hands. Do not install the Telephone base near a sink, bathtub or shower.

ELECTRICAL STORMS

Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms.

CLEANING YOUR TELEPHONE

Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or mild soap. Do not use excess water or cleaning solvents of any kind.

Disclaimer and Limitation of Liability

VTech Telecommunications Limited and its suppliers assume no responsibility for any damage or loss resulting from the use of this user's manual. VTech Telecommunications Limited and its suppliers assume no responsibility for any loss or claims by third parties that may arise through the use of this product. VTech Telecommunications Limited and its suppliers assume no responsibility for any damage or loss caused by deletion of data as a result of malfunction, dead battery, or repairs. Be sure to make backup copies of important data on other media to protect against data loss.

REMEMBER THAT ELECTRICAL APPLIANCES CAN CAUSE SERIOUS INJURY IF USED WHEN YOU ARE WET OR STANDING IN WATER. IF THE TELEPHONE BASE SHOULD FALL INTO WATER, DO NOT RETRIEVE IT UNTIL YOU UNPLUG THE POWER CORD AND/OR TELEPHONE LINE CORD FROM THE WALL. THEN REMOVE THE TELEPHONE BY THE UNPLUGGED CORDS.

European Directives

This equipment is compliant with 2014/53/EU (RED) and 2011/65/EU (ROHS).

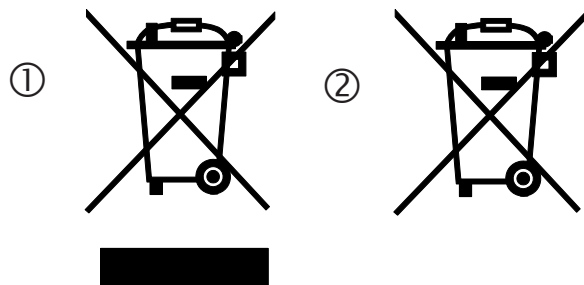
Declaration of Conformity

The Declaration of Conformity may be obtained from: www.vtechhotelphones.com.



Disposal of batteries and product

These symbols (①, ②) on the products, packaging, and/or accompanying documents mean that used electrical and electronic products and batteries must not be mixed with general household waste.



For proper treatment, recovery and recycling of old products and batteries, please take them to applicable collection points in accordance with your national legislation.

By disposing of them correctly, you will help to save valuable resources and prevent any potential negative effects on human health and the environment.

For more information about collection and recycling, please contact your local municipality. Penalties may be applicable for incorrect disposal of this waste, in accordance with national legislation.

PRODUCT DISPOSAL INSTRUCTIONS FOR BUSINESS USERS

If you wish to discard electrical and electronic equipment, please contact your dealer or supplier for further information.

INFORMATION ON DISPOSAL IN OTHER COUNTRIES OUTSIDE THE EUROPEAN UNION

These symbols (①, ②) are only valid in the European Union. If you wish to discard these items, please contact your local authorities or dealer and ask for the correct method of disposal.

NOTE FOR THE BATTERY SYMBOL

This symbol (②) might be used in combination with a chemical symbol. In this case it complies with the requirement set by the Directive for the chemical involved.

Technical specifications

Frequency control	Crystal controlled PLL synthesizer																																
Transmit frequency (United Kingdom)	Handset: 1881.792-1897.344 MHz. Telephone base: 1881.792-1897.344 MHz																																
Transmit frequency (European Union)	Handset: 1881.792-1897.344 MHz. Telephone base: 1881.792-1897.344 MHz																																
	 <table><tr><td>BE</td><td>BG</td><td>CZ</td><td>DK</td><td>DE</td><td>EE</td><td>IE</td><td>EL</td></tr><tr><td>ES</td><td>FR</td><td>HR</td><td>IT</td><td>CY</td><td>LV</td><td>LT</td><td>LU</td></tr><tr><td>HU</td><td>MT</td><td>NL</td><td>AT</td><td>PL</td><td>PT</td><td>RO</td><td>SI</td></tr><tr><td>SK</td><td>FI</td><td>SE</td><td>NO</td><td>IS</td><td>LI</td><td>CH</td><td>TR</td></tr></table>	BE	BG	CZ	DK	DE	EE	IE	EL	ES	FR	HR	IT	CY	LV	LT	LU	HU	MT	NL	AT	PL	PT	RO	SI	SK	FI	SE	NO	IS	LI	CH	TR
BE	BG	CZ	DK	DE	EE	IE	EL																										
ES	FR	HR	IT	CY	LV	LT	LU																										
HU	MT	NL	AT	PL	PT	RO	SI																										
SK	FI	SE	NO	IS	LI	CH	TR																										
	In all EU member states, operation of 5150-5350 MHz is restricted to indoor use only.																																
Channels	10																																
Nominal effective range	Actual operating range may vary according to environmental conditions at the time of use.																																
 Power requirement	Telephone base • PoE IEEE 802.3af Class 2 (48V) • Ethernet: 1 Gigabit Ethernet Switch • If PoE is unavailable, use only the supplied power adapter specified below (sold separately). • Input: 100-240 V AC, 50/60 Hz • Output: 5 V DC, 2 A • Model/region: - EU: VT07EEU05200 - UK: VT07EUK05200 - AU: VT07EAU05200 • Manufacturer: VTech Telecommunications Limited • Model/region: - EU: S012CDV0500200 - UK: S012CDB0500200 - AU: S012CDS0500200 • Manufacturer: Ten Pao Industrial Co., Ltd. Use only the supplied network cable or power adapter specified above for the telephone base. Handset battery • 3.7 V 1000 mAh Li-ion Battery • Model Number: 523450AR1000 • Manufacturer: Yiyang Corun Battery Co., Ltd. • 3.7V 950mAh Li-ion Battery • Model Number: SCD530-1 • Manufacturer: Shenzhen BYD Lithium Battery Company Ltd. Use only the supplied battery specified above for the handset.																																



Power requirement

Charger power adapter

- PoE IEEE 802.3af Class 2 (48V)
- Ethernet: 1 Gigabit Ethernet Switch
- If PoE is unavailable, use only the supplied power adapter specified below (sold separately).
 - Input: 100–240 V AC, 50/60 Hz
 - Output: 5 V DC, 2 A
 - Model/region:
 - EU: VT07EEU05200
 - UK: VT07EUK05200
 - AU: VT07EAU05200
 - Manufacturer: VTech Telecommunications Limited
 - Model/region:
 - EU: S012CDV0500200
 - UK: S012CDB0500200
 - AU: S012CDS0500200
 - Manufacturer: Ten Pao Industrial Co., Ltd.

Use only the supplied network cable or power adapter specified above for the charger.

Message waiting signal

SIP messaging RFC 3261



Specifications are subject to change without notice.
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PMX-S54x0_PMY-S44x0_UG_EU-UK-AU_9OCT2025