Congratulations

on purchasing your new VTech product. Before using this telephone, please read Important safety instructions.

To protect our environment and conserve natural resources, this Abridged user’s manual provides you with the basic installation and use instructions. A limited set of features are described in abbreviated form.

Please refer to the online Complete user’s manual for a full set of installation and operation instructions at www.vtechphones.com.

Register online to get an additional 3-month warranty!

Go to www.vtechphones.com to register your product for enhanced warranty support and latest VTech product news.

Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association. Used under license.

Parts checklist

Your telephone package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.
Battery installation
Install the battery as shown below.

1. Slide the battery compartment cover towards the center of the handset until it clicks into place.
2. Place the battery with the label "THIS SIDE UP" facing up and the wires inside the battery compartment.
3. Slide the battery compartment cover towards the center of the handset until it clicks into place.
4. Place the handset in the telephone base or charger to charge.

CHARGE light remains on when charging.

If the handset will not be used for a long time, disconnect and remove the battery to prevent possible leakage.

IMPORTANT:
Check for a dial tone by pressing #/HOME. If you hear a dial tone, the installation is successful.

If you do not hear a dial tone:
• Make sure the installation procedures described above are properly done.
• It may be a wiring problem. If you have changed your telephone service to digital service from a cable company or a VoIP service provider, the telephone line may need to be rewired to allow all existing telephone jacks to work. Contact your cable/VoIP service provider for more information.

Telephone base and charger installation
Install the telephone base and charger as shown below.

- Use only the power adapters and batteries supplied with this product. To order a replacement, visit our website at www.vtechphones.com or call 1 (800) 595-9511. In Canada, go to www.vtechcanada.com or call 1 (800) 267-7377.
- Even if you do not subscribe to any conventional telephone service, you can still use the cell line alone without plugging in a telephone line cord.
- If you subscribe to telephone service from a cable company or a VoIP service provider, contact your cable/VoIP service provider for more information.

- A DSL filter (not included) is required if you have DSL high-speed Internet service. The DSL filter must be plugged into the telephone wall jack.

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Battery charging

Once you have installed the battery, the screen indicates the battery status (see the table below). For best performance, keep the handset in the telephone base or charger when not in use. The battery is fully charged after 12 hours of continuous charging.

<table>
<thead>
<tr>
<th>Battery indicators</th>
<th>Battery status</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>The screen is blank, or shows Put in charger and flashes.</td>
<td>The battery has no charge or very little charge. The handset cannot be used.</td>
<td>Charge without interruption (at least 30 minutes).</td>
</tr>
<tr>
<td>The screen shows Low battery and flashes.</td>
<td>The battery has enough charge to be used for a short time.</td>
<td>Charge without interruption (at least 30 minutes).</td>
</tr>
<tr>
<td>The screen shows HANDSET X.</td>
<td>The battery is charged.</td>
<td>To keep the battery charged, place it in the telephone base or charger when not in use.</td>
</tr>
</tbody>
</table>

**Note**: If you place the handset in the telephone base or charger without plugging in the battery, the screen displays NO BATTERY.

Tabletop to wall mount installation

The telephone comes ready for tabletop use. Follow the steps below to mount your telephone on a wall.

1. If you have already installed the telephone for tabletop use, unplug the telephone line cord from the telephone wall jack, and unplug the telephone base power adapter from the wall outlet. Remove the telephone line cord and the power adapter cord from the grooves.

2. Route the telephone line cord through the rectangular hole on the wall mount bracket and plug it into the telephone wall jack. Route the power cord out of the telephone base and plug it into an electrical outlet not controlled by a wall switch.

3. Position the lower portion grooves on the telephone base to the lower portion tabs (marked B) on the wall mount bracket. Make sure the upper portion grooves of the telephone base are above the upper portion tabs (marked A) on the wall mount bracket. Push the telephone base down until it clicks securely in place.

4. Align the holes on the bracket with the standard wall plate and slide the bracket down until it locks securely. Bundle the telephone line cord and power adapter cord neatly with twist ties.
Handset overview

**CHARGE light**
On when the handset is charging.

**VOLUME/CID**
- Review the directory when the phone is not in use.
- Increase the listening volume during a call.
- Scroll up while in a menu, or in the directory, caller ID log or redial list.
- Move the cursor to the right when entering numbers or names.

**/CELL**
- Make or answer a cell call.
- Answer an incoming cell call when you hear a call waiting alert.

**/HOME/FLASH**
- Make or answer a home call.
- Answer an incoming home call when you hear a call waiting alert.

**1**
- Press repeatedly to add or remove 1 in front of the caller ID log entry before dialing or saving it to the directory.
- Press and hold to set or dial your voicemail number.

- Switch to tone dialing temporarily during a call.

**MUTE/DELETE**
- Make or answer a call using the handset speakerphone.
- During a call, press to switch between the speakerphone and the handset.

**REDIAL/PAUSE**
- Press repeatedly to review the redial list.
- Press and hold to insert a dialing pause while entering a number.

**MENU/SELECT**
- Show the menu.
- While in a menu, press to select an item, or save an entry or setting.

**OFF/CANCEL**
- Hang up a call.
- Silence the ringer temporarily while the handset is ringing.
- Press and hold to erase the missed call indicator while the phone is not in use.
- Press to return to the previous menu, or press and hold to return to idle mode, without making changes.

**Dialing keys**
- Enter numbers or characters.
- Press repeatedly to show other dialing options when reviewing a caller ID log entry.
- Press and hold to set and turn on the quiet mode, or turn it off.

**H/DIAL**
- Press repeatedly to show other dialing options when reviewing a caller ID log entry.
- Press and hold to set or dial your voicemail number.

**Make or answer a call using the handset speakerphone.**

**During a call, press to switch between the speakerphone and the handset.**

**REDIAL/PAUSE**
- Press repeatedly to review the redial list.
- Press and hold to insert a dialing pause while entering a number.

**Telephone base overview**

**/CELL**
- On when the telephone base is paired and connected with a Bluetooth device.
- Alternates when the telephone base is in discoverable mode.

**FIND HANDSET**
- Press to page all system handsets.

**1 and 2 lights**
- On when the telephone base is paired and connected with a Bluetooth device.
- Alternates when the telephone base is in discoverable mode.

**IN USE light**
- Flashes when there is an incoming call, or another telephone sharing the same line is in use.
- On when the handset is in use.
Bluetooth

To use a Bluetooth enabled cell phone with your DS6511, you must first pair and connect your Bluetooth cell phone(s) with the telephone base. All DS6511 handsets can be used to make or answer calls on the cell line. Bluetooth wireless technology operates within a short range (a maximum of approximately 30 feet). When you pair a Bluetooth cell phone to the telephone base, place your Bluetooth cell phone closer to the telephone base to maintain sufficient signal strength. For optimal performance, keep your cell phone within 15 feet of the telephone base while using the cell line.

Pair and connect your first Bluetooth cell phone
1. Press and hold #1/#2 on the telephone base for about four seconds. The #1/#2 light blinks.
2. Turn on the Bluetooth feature of your cell phone. Once your cell phone finds your VTech phone (VTech DS6511), press the appropriate key on your cell phone to continue the pairing process.
   • Your cell phone may prompt you to enter the PIN of the telephone base. The default PIN of the telephone base is 0000.

Download directory
1. Press MENU when the phone is not in use.
2. Scroll to Bluetooth then press SELECT.
3. Scroll to Download dir then press SELECT.
4. Scroll to select the desired cell phone, then press SELECT.
   For Android and Blackberry cell phones, you may also download your cell phone directory to your DS6511 via the VTech Contact Share application. Go to www.vtechphones.com/apps/contact_share for application download.

Using the handset menu
1. Press MENU when the phone is not in use.
2. Press or until the screen displays the desired feature menu.
3. Press SELECT to enter that menu.
   • To return to the previous menu, press CANCEL.
   • To return to idle mode, press and hold CANCEL.

Telephone settings
Default settings are indicated by asterisks(*)

<table>
<thead>
<tr>
<th>Settings menu</th>
<th>Description</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>LCD language</td>
<td>Set the screen display language.</td>
<td>English* Français Español</td>
</tr>
<tr>
<td>Voicemail #</td>
<td>Set the voicemail number for speed dial.</td>
<td>Voicemail #</td>
</tr>
<tr>
<td>Clr voicemail</td>
<td>Turn off the voicemail indicators (see the note below).</td>
<td>Reset VM Icon?</td>
</tr>
<tr>
<td>Key tone</td>
<td>Turn an audible beep on or off whenever a key is pressed.</td>
<td>Key tone:On* Key tone:Off</td>
</tr>
<tr>
<td>Home area code</td>
<td>Enter your home area code if you dial only seven digits for local calls.</td>
<td>Home area code</td>
</tr>
<tr>
<td>Dial mode</td>
<td>Set the telephone to be touch-tone or pulse dialing.</td>
<td>Touch-tone* Pulse</td>
</tr>
</tbody>
</table>

Use the Clr voicemail feature when the telephone indicates there is new voicemail but there is none. For example, when you have accessed your voicemail while away from home. The Clr voicemail feature only turns off the indicators; it does not delete your voicemail messages. As long as you have new voicemail messages, your telephone service provider continues to send the signal that turns on the indicators.
The following are some of the telephone features you may wish to set. Refer to Telephone settings in the online Complete user’s manual for detailed instructions on setting all telephone features.

Ringer volume
You can adjust the ringer volume level, or turn the ringer off.
1. Press MENU when the handset is not in use.
2. Scroll to #Ringers then press SELECT.
3. Scroll to choose #Home volume or #Cell volume, then press SELECT.
4. Press + or - to adjust the volume, then press SELECT to save.

If the handset ringer volume is set to off, that handset is silenced for all incoming calls except paging tone.

Quiet mode
You can turn on the quiet mode for a period of time. During this period, all tones (except paging tone) and call screening are muted.
1. Press and hold #quiet when the handset is not in use.
2. Use the dialing keys (0-9) to enter the duration, then press SELECT to save.
• To turn off the quiet mode, press and hold #quiet when the handset is not in use.

Set date and time
If you subscribe to caller ID service, the day, month and time are set automatically with each incoming call. You can also set the date and time manually.
1. Press MENU when the handset is not in use.
2. Scroll to Set date/time, then press SELECT.
3. Use the dialing keys (0-9) to enter the month, date and year, then press SELECT.
4. Use the dialing keys (0-9) to enter the hour and minute.
5. Press + or - to choose AM or PM, then press SELECT to save.

Voicemail indicators
If you subscribe to voicemail service offered by your telephone service provider, New voicemail and ? appear on the handsets when you have new voicemail messages. Contact your telephone service provider for more information and assistance about using your voicemail service. Refer to Clear voicemail indicators in the online Complete user’s manual on how to clear the voicemail indicators.

Telephone operation

Make a home call
• Press #/HOME or 1, and then dial the telephone number.

Make a cell call
1. Press #/CELL. Scroll to select the desired cell phone when necessary, then press SELECT.
2. Enter the telephone number and then press #/CELL to dial.

While using the cell line, place your cell phone closer to the telephone base, and make sure that there are no physical obstacles between the telephone base and the cell phone, such as large furniture or thick walls.

Answer a home/cell call
• For a home line call, press #/HOME, 1 or any dialing key.
• For a cell line call, press #/CELL, 1 or any dialing key.

End a home/cell call
• Press OFF or put the handset to the telephone base or charger.

Speakerphone
• During a call, press 1 to switch between speakerphone and normal handset use.

Volume
• During a call, press VOLUME/+ or VOLUME/- to adjust the listening volume.

The handset earpiece volume setting and speakerphone volume setting are independent.

Mute
The mute function allows you to hear the other party but the other party cannot hear you.
1. During a call, press MUTE. The handset displays Muted.
2. Press MUTE again to resume the conversation.
Call waiting
When you subscribe to call waiting service from your telephone service provider, you hear an alert tone if there is an incoming call while you are on another call.

- For a home call, press FLASH to put the current call on hold and take the new call, or switch back and forth between calls.
- For a cell call, press /CELL to put the current call on hold and take the new call, or switch back and forth between calls.

Temporary ringer silencing
When the telephone is ringing, you can temporarily silence the ringer of the handset without disconnecting the call. The next call rings normally at the preset volume.

- Press OFF or MUTE on the handset. displays and Ringer muted displays briefly.

Temporary tone dialing
If you have pulse (rotary) service only, you can switch from pulse to tone dialing temporarily during a call.

1. During a call, press .
2. Use the dialing keys to enter the relevant number. The telephone sends touch-tone signals.
3. The telephone automatically returns to pulse dialing mode after you end the call.

Find handset
Use this feature to find all system handsets.

To start paging:
- Press FIND HANDSET on the telephone base. All idle handsets ring and display ** Paging **.

To end paging:
- Press FIND HANDSET again on the telephone base.
- Press /HOME, /CELL, CANCEL or any dialing key on the handset.
- Place the handset in the telephone base or charger.

Redial list
Each handset stores the last 10 telephone numbers dialed.

To review and dial a number from the redial list:
1. Press REDIAL when the handset is not in use.
2. Press or REDIAL repeatedly until the desired entry displays.
3. Press /HOME or /CELL to dial.

To delete a redial entry:
When the desired redial entry displays, press DELETE.

Join a call in progress
You can use up to two system handsets at a time on a home line call. You can buy additional expansion handsets (DS6501/DS6501-12/DS6501-15/DS6501-16) for this telephone base. You can register up to five handsets to the telephone base.

- When a handset is on a call, press /HOME or /CELL on another handset to join the call.
- Press OFF to exit the call. The call continues until all handsets hang up.

Transfer a call
While on an outside call, you can transfer the call from one handset to another.
1. During a call, press MENU.
2. Press or to scroll to Transfer, then press SELECT. Use the dialing keys to enter a destination handset number.
3. To answer the call on the destination handset, press /HOME, /CELL or .

Intercom
Use the intercom features for conversations between two handsets.
1. Press MENU on your handset when not in use.
2. Press or to scroll to Intercom, then press SELECT. Use the dialing keys to enter a destination handset number.
3. To answer the intercom call, press /HOME, /CELL or on the destination handset.
4. To end the intercom call, press OFF or place the handset back in the telephone base or charger.
Answer an incoming call during an intercom call
If you receive an incoming call during an intercom call, there is an alert tone.

- To answer a home call, press  #/HOME. The intercom call ends automatically.
- To end the intercom call without answering the outside call, press OFF. The intercom call ends and the telephone continues to ring.
- To answer a cell call, press OFF to end the intercom call. The telephone continues to ring. Then press #/CELL.

Directory
The directory can store up to 200 entries and are shared by all system handsets.

To add a directory entry:
1. Press MENU when the phone is not in use.
2. Scroll to Directory then press SELECT twice.
3. Enter the number.
   - Use the dialing keys to enter the number (up to 30 digits).
   - OR-
   - Copy a number from the redial list by pressing REDIAL. Then press \_< or \_> to move the cursor to the left or right.
4. Press SELECT to move to the name.
5. Use the dialing keys to enter the name (up to 15 characters). Additional key presses show other characters of that particular key.
6. Press SELECT to save.

While entering numbers and names, you can:
- Press DELETE to erase a digit or character.
- Press and hold DELETE to erase the entire entry.
- Press \_< or \_> to move the cursor to the left or right.
- Press and hold PAUSE to insert a dialing pause (for entering phone numbers only).
- Press 0 to add a space (for entering names only).

To review and dial from the directory:
Entries are sorted alphabetically.
1. Press # when the phone is not in use.
2. Scroll to browse through the directory, or use the dialing keys to start a name search.
3. When the desired entry appears, press #/HOME or #/CELL to dial.

To edit a directory entry:
1. When the desired entry displays, press SELECT.
2. Use the dialing keys to edit the number, then press SELECT.
3. Use the dialing keys to edit the name, then press SELECT to save.

To delete a directory entry:
1. When the desired entry displays, press DELETE.
2. When the screen displays Delete contact?, press SELECT.

To delete all directory entries:
1. Press MENU when the phone is not in use.
2. Scroll to Directory then press SELECT.
3. Scroll to Del all conts then press SELECT.
4. When the screen displays Delete all?, press SELECT.

Speed dial
You can copy up to 9 directory entries into the speed dial locations (0 and 2-9) so that you can dial these numbers via the home line using fewer keys than usual.

To assign a speed dial entry:
1. Press MENU when the phone is not in use.
2. Scroll to Directory then press SELECT.
3. Scroll to Speed dial, then press SELECT.
4. Scroll to a desired speed dial location, then press SELECT.
5. Scroll to a desired directory entry, then press SELECT to save.

To dial a speed dial entry:
- Press and hold a dialing key (0 or 2-9) to dial the number stored in the corresponding location.

To delete a speed dial entry:
When the desired entry displays, press DELETE, then press SELECT.
Caller ID
This product supports caller ID services provided by most telephone service providers. Depending on your service subscription, you may see the caller’s name, number, date and time of calls that are sent by your telephone service provider after the first or second ring.

Caller ID log
The caller ID log stores up to 50 entries. If you answer a call before the caller information appears, it will not be saved in the caller ID log.

• The handset displays **XX missed calls** when there are calls that have not been reviewed in the caller ID log.
• If you want to erase the missed call indicator, press and hold CANCEL on the idle handset.

To review and dial a number in the caller ID log:
1. Press CID when the phone is not in use.
2. Scroll to browse through the caller ID log. When the desired entry appears:
   • Press #/DEL repeatedly to show different dialing options.
   • Press 1 repeatedly if you need to add or remove 1 in front of the phone number.
3. Press */HOME, # or */CELL to dial the displayed number.

To save a caller ID log entry to the directory:
1. When the desired caller ID log entry displays, press SELECT.
2. Use the dialing keys to modify the number, then press SELECT.
3. Use the dialing keys to modify the name, then press SELECT to save.

To delete a caller ID log entry:
• When the desired caller ID log entry displays, press DELETE.

To delete all caller ID log entries:
• Press MENU when the phone is not in use. Scroll to **Caller ID log** and then press SELECT. Scroll to **Del all calls** and then press SELECT twice.

Expand your telephone system
You can add new handsets (DS6501/DS6501-12/DS6501-15/DS6501-16, purchased separately) to your telephone system. Your telephone base supports a maximum of five handsets.

For more details, refer to the user’s manual that comes with your DS6501/DS6501-12/DS6501-15/DS6501-16 new handset.

Troubleshooting
If you have difficulty with your telephone, please try the suggestions below.
For customer service, visit our website at www.vtechphones.com or call 1 (800) 595-9511. In Canada, go to www.vtechcanada.com or call 1 (800) 267-7377.

I cannot add and connect my cell phone to the telephone base.
• Make sure you have cellular coverage.
• Make sure that your cell phone is compatible with your DS6511. Check the Bluetooth compatibility list at www.vtechphones.com.
• Make sure the Bluetooth function of your cell phone is turned on. See the user’s manual of your cell phone for more information.
• Make sure that your Bluetooth cell phone is not connected to any other Bluetooth device.
• To connect your cell phone, make sure that your cell phone is connected and active on the device list.
• Remove VTech DS6511 from your cell phone’s handsfree device history list (see the user’s manual of your cell phone for more information).
• Carefully follow the pairing instructions on page 5 and make sure that your cell phone is not connected to any other Bluetooth device.
• Turn off your cell phone, then turn it on again.
• For some cell phones, you must authorize VTech DS6511 device in your cell phone’s Bluetooth feature. See the user’s manual of your cell phone for more information.
• Manually connect your cell phone to VTech DS6511. Refer to the user’s manual of your cell phone for more information.
• Reset the telephone base. Unplug the unit’s electrical power. Wait for approximately 15 seconds, then plug it back in. Repeat the above suggestions.

I cannot find VTech DS6511 on my cell phone.
• Make sure that the telephone base is in discoverable mode.
• Make sure that you manually set your cell phone to search for devices.
• Remove VTech DS6511 from your cell phone’s handsfree device history list (see the user’s manual of your cell phone).
• Turn off your cell phone, then turn it on again.
• Reset the telephone base. Unplug the unit’s electrical power. Wait for approximately 15 seconds, then plug it back in. Repeat the above suggestions.
I don't know how to search for or add new devices on my cell phone.

- Most cell phones have the Bluetooth feature in the connection or setup menus. Please refer to the user's manual of your cell phone.
- In general, press the menu key on your cell phone, then look for the Bluetooth menu in the settings or connection menu. In the Bluetooth menu, select the option to search for or add new devices.

The PIN on the telephone base does not work.

- Make sure you enter the correct PIN. The default PIN is 0000.

Can the DS6511 help the poor cell phone reception in my house?

- If your cell phone has poor reception in your home, the DS6511 cannot improve the reception. However, if there is a location in your house with better reception, you can leave your cell phone at that location while you use the DS6511 cell line. In order for this to work, the telephone base must be within 30 feet of the cell phone.

My telephone does not work at all.

- Make sure the battery is installed and charged correctly. For optimum daily performance, return the handset to the telephone base or charger after use.
- Make sure the power adapter is securely plugged into an outlet not controlled by a wall switch.
- Make sure the telephone line cord is plugged firmly into the telephone base and the wall jack.
- Unplug the electrical power to the telephone base. Wait for approximately 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and telephone base to synchronize.
- Charge the battery in the handset for up to 12 hours.
- If the battery is completely depleted, charge the handset for at least 30 minutes before use.
- Remove the battery and then install it again. If that still does not work, it may be necessary to purchase a new battery.
- Disconnect the telephone base from the telephone wall jack and plug in a working telephone. If the other telephone does not work, the problem is probably in the wiring or telephone service. Contact your telephone service provider.

The display shows No line. I cannot get a dial tone.

- Try all the suggestions above.
- If the previous suggestions do not work, disconnect the telephone base from the telephone jack and connect to a different phone. If there is no dial tone on that phone either, the problem is in your wiring or telephone service. Contact your telephone service provider.
- Your line cord may be defective. Try installing a new line cord.
- If you have changed your telephone service to digital service from a cable company or a VoIP service provider, the telephone line may need to be rewired to allow all existing telephone jacks to work. Contact your service provider for more information.

I cannot dial out.

- Try all the above suggestions.
- Make sure there is a dial tone before dialing. It is normal if the handset takes a second or two to synchronize with the telephone base before producing a dial tone. Wait an extra second before dialing.
- If other telephones in your home are having the same problem, the problem is in the wiring or telephone service. Contact your telephone service provider (charges may apply).
- Eliminate any background noise. Mute the cordless handset before dialing, or dial from another room in your home with less background noise.
- If you have changed your telephone service to digital service from a cable company or a VoIP service provider, the telephone line may need to be rewired to allow all existing telephone jacks to work. Contact your service provider for more information.

The display shows To register HS... and ...see manual alternately. The handset does not work at all.

- The handset is deregistered from the telephone base.
  1. Place the handset in the telephone base to register it back. The handset shows Registering... then Registered and you hear a beep when the registration process completes. This process takes about 90 seconds to complete.
  2. If registration fails, the handset displays Failed. Try the registration process again.

I accidentally changed the LCD language to French or Spanish, and I don't know how to change it back to English.

- While the phone is not in use, press MENU, then enter #tone 364 #at to reset the LCD language to English.
- While the phone is on a call, press MENU, then enter #tone 364 #at to reset the LCD language to English. Then the call ends.
Common cure for electronic equipment.
• If the telephone is not responding normally, put the cordless handset in the telephone base. If this does not fix the problem, do the following (in the order listed):
  1. Disconnect the power to the telephone base.
  2. Disconnect the battery on the cordless handset.
  3. Wait a few minutes before connecting power to the telephone base.
  4. Reinstall the battery and put the cordless handset in the telephone base.
  5. Wait for the cordless handset to synchronize with the telephone base. Allow up one minute for this to take place.

Important safety instructions
When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:
  1. Read and understand all instructions.
  2. Follow all warnings and instructions marked on the product.
  3. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
  4. Do not use this product near water such as near a bath tub, wash bowl, kitchen sink, laundry tub or swimming pool, or in a wet basement or shower.
  5. Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
  6. Avoid placing the telephone system in places with extreme temperature, direct sunlight, or other electrical devices. Protect your phone from moisture, dust, corrosive liquids and fumes.
  7. Slots and openings in the back or bottom of the telephone base and handset are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug, or tight against the wall. The product should never be placed near or over a radiator or heat register.
  8. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home or office, consult your dealer or local power company.
  9. Do not allow anything to rest on the power cord. Do not install this product where the cord may be walked on.
  10. Never push objects of any kind into this product through the slots in the telephone base or handset because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.
  11. To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility for opening or removal of parts of the telephone base or handset other than specified access doors.
  12. The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.
  13. Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions:
     • When the power supply cord or plug is damaged or frayed.
     • If liquid has been spilled onto the product.
     • If the product has been exposed to rain or water.
     • If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operation instructions. Improper adjustment of other controls may result in damage and may require extensive work by a qualified technician to restore the product to normal operation.
     • If the product has been dropped and the telephone base and/or handset has been damaged.
     • If the product exhibits a distinctive change in performance.
  14. Avoid using a telephone (other than cordless) during an electrical storm. There is a remote risk of electric shock from lightning.
  15. Do not use the telephone to report a gas leak in the vicinity of the leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the handset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. The user should plug the phone into a power outlet, and should not put a charged handset into the cradle, if the phone is located in an environment containing concentrations of flammable or flammable gas, unless there is adequate ventilation. A spark in such an environment could create a fire or explosion. Such environments might include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapors; etc.); a leak of natural gas; etc.
  16. Only put the handset of your telephone next to your ear when it is in normal talk mode.
  17. The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

SAVE THESE INSTRUCTIONS

Battery
• CAUTION: Use Only Supplied Battery.
• Do not dispose of the battery in a fire. Check with local waste management codes for special disposal instructions.
• Do not open or mutilate the battery. Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
• Exercise care in handling batteries in order not to create a short circuit with conductive materials.
• Store the battery provided with this product only in accordance with the instructions and limitations specified in this manual.

Precautions for users of implanted cardiac pacemakers
Cardiac pacemakers (applies only to digital cordless telephones):
Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the strength between portable wireless telephones and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

Pacemaker patients
• Patients should keep wireless telephones at least six inches from the pacemaker.
• Should NOT place wireless telephones directly over the pacemaker, such as in a breast pocket, when it is turned ON.
• Should use the wireless telephone at the ear opposite the pacemaker. WTR’s evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless telephones. WTR’s evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless telephones.

Operating range
This cordless telephone operates with the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and telephone base can communicate over only a certain distance - which can vary with the locations of the telephone base and handset, the weather, and the layout of your home office. When the handset is out of range, the handset displays Out of range or no power at base.
If there is a call while the handset is out of range, it may not ring, or if it does ring, the call may not connect when you press HOME. Move closer to the telephone base, then press HOME to answer the call.
If the handset is still out of range after a few minutes, the phone may be out of range. To improve reception, move closer to the telephone base.

11
Eco mode
This power conserving technology reduces power consumption for optimal battery performance. The Eco mode activates automatically whenever the handset is synchronized with the telephone base.

Maintenance
Taking care of your telephone
Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.
Avoid rough treatment
Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.
Avoid water
Your telephone can be damaged if it gets wet. Do not use the handset outdoors in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.
Electrical storms
Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms.
Cleaning your telephone
Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or mild soap. Do not use excess water or cleaning solvents of any kind.

About cordless telephones
• Privacy: The same features that make a cordless telephone convenient create some limitations. Telephone calls are transmitted between the telephone base and the cordless handset by radio waves, so there is a possibility that the cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless handset. For this reason, you should not think of cordless telephone conversations as being as private as those on corded telephones.
• Electrical power: The telephone base of this cordless telephone must be connected to a working electrical outlet. The electrical outlet should not be controlled by a wall switch. Calls cannot be made if the telephone base is unplugged, switched off or if the electrical power is interrupted.
• Potential TV interference: Some cordless telephones operate at frequencies that may cause interference to televisions and VCRs. To minimize or prevent such interference, do not place the telephone base of the cordless telephone near or on top of a TV or VCR. If interference is experienced, move the cordless telephone farther away from the TV or VCR often reduces or eliminates the interference.
• Rechargeable batteries: Exercise care in handling batteries in order not to create a short circuit with conducting material such as rings, bracelets, and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.
• Nickel-metal hydride rechargeable batteries: Do not burn or puncture the battery. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.

The RBRC® seal
The RBRC® seal on the nickel-metal hydride battery indicates that VTech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada.

FCC, ACTA and IC regulations
FCC Part 15
This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this telephone.
To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user’s body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more.

This Class B digital apparatus complies with Canadian requirement: CAN ICES-3 (B)/NMB-3(B).
FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format US:AAAEQ##TXXXX. This identifier must be provided to your telephone service provider or a qualified technician if requested. The Ringer Equivalence Number (REN) for this terminal equipment is 0.1. The REN is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five (5.0) or less. For more information, please contact your telephone service provider.

Privacy of communications may not be ensured when using this telephone. The term “IC:” before the certification/registration number signifies that the Industry Canada technical specifications were met.

Operation is subject to the following two conditions: () this device may not cause harmful interference, and (2) this device must accept any interference, including interference that may cause undesired operation. Suitable operation may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five.

This product meets the applicable Industry Canada technical specifications.

For C-UL compliance only

Mesures de sécurité importantes

Afin de réduire les risques d’incendie, de blessures corporelles ou d’électrocution, suivez toujours ces mesures préventives de base lorsque vous utilisez votre téléphone :

Afin de réduire les risques d’incendie, de blessures corporelles ou d’électrocution, suivez toujours ces mesures de sécurité importantes:

1. Ne surchargez pas les prises de courant et les rallonges
2. Ne déposez rien sur le cordon d'alimentation. Installez cet appareil dans un endroit sécuritaire, là où personne ne pourra trébucher sur la ligne d'alimentation ni le cordon téléphonique modulaire.
3. Ne déposez pas d'objets à travers les fentes et ouvertures de cet appareil, car ils pourraient toucher des points de tension dangereux ou court-circuiter des pièces, ce qui constituerait un risque d'électrocution lors d'une utilisation ultérieure de l'appareil. Débranchez l'appareil avant de procéder au nettoyage. Utilisez un chiffon humide et doux.
4. Ne déposez pas cet téléphone sur un chariot, support ou table chancelants. L'appareil pourrait tomber et être sérieusement endommagé.
5. Protégez votre téléphone contre les sources d’humidité, la poussière, les vapeurs et les liquides corrosifs.
6. Veillez à brancher cet appareil aux prises murales correctement polarisées et de tension nominale de 120 volts. N'utilisez pas de transformateurs avec cet appareil.
7. Lorsque l’air de l’appareil est doté de fentes et d’ouvertures d’aération situées à l’arrière ou en dessous. Afin d’empêcher la surchauffe, ces ouvertures ne doivent pas être obstruées en plaçant l’appareil sur un lit, divan, tapis ou autre surface similaires. Ne placez pas cet appareil à proximité d’un élément de chauffage ni d’une plinthe électrique. De plus, ne l’installez pas dans une unité murale ou un cabinet fermé qui ne possède pas d’aération adéquate.
8. Ne placez pas cet appareil sur un réfrigérateur ou d’autre appareil qui génère de la chaleur.
9. Lisez et comprenez bien toutes les instructions.
10. Si le produit affiche une nette diminution de sa performance.
11. Si le produit a été échappé et que le socle et/ou le combiné a été endommagé.
12. Si l’appareil a été exposé à une source d’humidité telle que la pluie ou l’eau.
13. Si du liquide a été échappé dans l’appareil.
14. Si du liquide a été échappé et que le socle et/ou le combiné a été endommagé.
15. Si le produit fonctionne pas normalement en respectant les instructions de fonctionnement.
16. Si du liquide a été échappé et que le socle et/ou le combiné a été endommagé.
17. Si le produit affiche une nette diminution de sa performance.
18. Si du liquide a été échappé et que le socle et/ou le combiné a été endommagé.
19. Si du liquide a été échappé et que le socle et/ou le combiné a été endommagé.
20. Si le produit est endommagé et que l’usine et/ou le combiné a été endommagé.
21. Si le produit affiche une nette diminution de sa performance.
15. N'utilisez pas le téléphone pour rapporter une fuite de gaz à proximité de la fuite. En certaines circonstances, une flammelette pourrait être provoquée lorsqu'un adaptateur est branché à une prise de courant, ou lorsque le combiné est déposé sur le socle. Ceci est un événement commun associé à l'utilisation d'un téléphone sans fil. L'utilisation du combiné sans fil à proximité d'une fuite de gaz pourrait défoncer le sol de courant, et ne devrait pas déposer le combiné chargé sur le socle, si le téléphone se trouve à proximité d'une fuite de gaz. Naviguer à proximité des fuites de gaz industriels (dissolvants de nettoyage, des vapeurs d’essence, etc.), une fuite de gaz naturel, etc.

16. Ne placez que le combiné de votre téléphone près de votre oreille lorsqu'en mode de conversation.

A propos des téléphones sans fil

Certains téléphones sans fil figurent sur la liste des appareils émettant du rayonnement non ionisant qui pourraient potentiellement causer des interférences avec certains stimulateurs cardiaques. Pour plus de détails sur ce sujet, veuillez consulter la section "Avis aux détenteurs de stimulateurs cardiaques" ci-dessous.

Limited warranty

What does this limited warranty cover?

The Limited Warranty applies to the Product (as defined below) to the extent that the problem experienced is caused by signal conditions, network reliability, or the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year limited warranty period ("Materially Defective Product")?

How long is the limited warranty period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If VTech acknowledges that the Product is Materially Defective within this period, VTech will repair or replace the Materially Defective Product at its discretion and expense. After the first year, the Product will be considered "as is" and VTech will not replace or repair the Product.

What does this limited warranty cover?

What is not covered by this limited warranty?

This limited warranty does not cover:

•  Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech; or

•  Product to the extent that the problem experienced is caused by signal conditions, network reliability, or any circumstances beyond VTech’s control.

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•  Product to the extent that the problem experienced is caused by signal conditions, network reliability, or any circumstances beyond VTech’s control.
4. Product to the extent that the problem is caused by use with non-VTech accessories; or
5. Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or
6. Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or
7. Product returned without a valid proof of purchase (see item 2 below); or
8. Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

How do you get warranty service?
To obtain warranty service in the USA, please visit our website at www.vtechphones.com or call 1 (800) 595-95.11 In Canada, go to www.vtechcanada.com or call 1 (800) 267-7377.

NOTE: Before calling for service, please review the user’s manual - a check of the Product’s controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTech will return repaired or replaced Product under this limited warranty. Transportation, delivery or handling charges are prepaid. VTech assumes no risk for damage or loss of the Product in transit. If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, VTech will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of Products that are not covered by this limited warranty.

What must you return with the Product to get warranty service?
1. Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty; and
2. Include a “valid proof of purchase” (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
3. Provide your name, complete and correct mailing address, and telephone number.

Other limitations
This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral communications related to this Product. VTech provides no other warranties for this Product. The warranty exclusively describes all of VTech’s responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. In no event shall VTech be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase.

Technical specifications

<table>
<thead>
<tr>
<th>Transmit frequency</th>
<th>Handset: 1921.536-1928.448 MHz</th>
</tr>
</thead>
<tbody>
<tr>
<td>Telephone base</td>
<td>1921.536-1928.448 MHz</td>
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<tr>
<td>Channels</td>
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<td>Nominal effective range</td>
<td>Maximum power allowed by FCC and IC. Actual operating range may vary according to environment conditions at the time of use.</td>
</tr>
<tr>
<td>Power requirements</td>
<td>Handset: 2.4V Ni-MH battery</td>
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<tr>
<td></td>
<td>Telephone base: 6V DC @ 400mA</td>
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<td>Charger: 6V AC @ 300mA</td>
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<td>Memory</td>
<td>Handset directory:</td>
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<td>200 memory locations; up to 30 digits and 15 characters</td>
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<tr>
<td></td>
<td>Handset caller ID log:</td>
</tr>
<tr>
<td></td>
<td>50 memory locations; up to 24 digits and 15 characters</td>
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