vtech®

Quick start guide
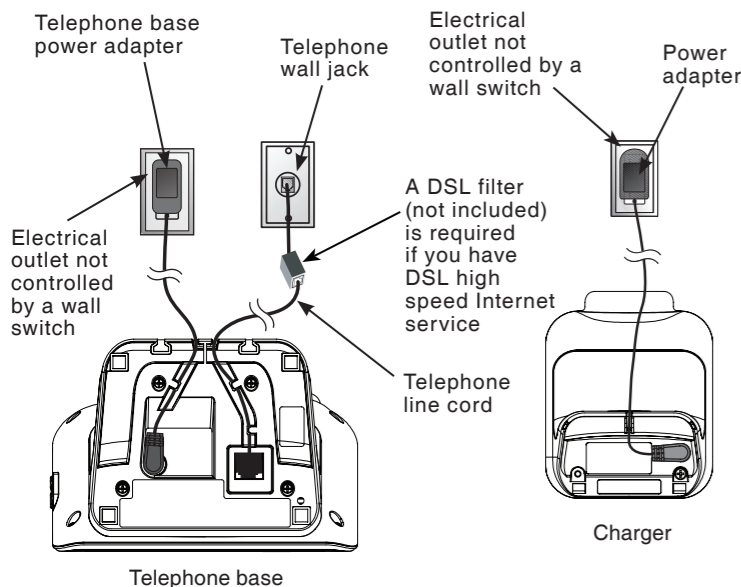## DS6472-6

Introduction

This quick start guide provides you with the basic installation and use instructions. A limited set of features are described in abbreviated form.

Please refer to the user's manual for complete installation and operation instructions.
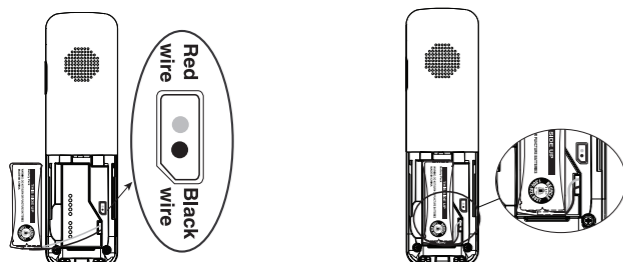
Telephone base and charger installation

Install the telephone base and chargers as shown below.

Telephone base power adapter

Telephone wall jack

Electrical outlet not controlled by a wall switch

Power adapter

Electrical outlet not controlled by a wall switch

A DSL filter (not included) is required if you have DSL high speed Internet service
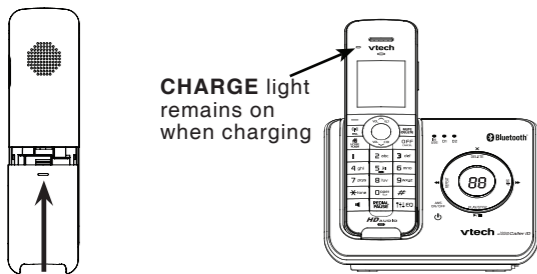
Telephone line cord

Charger

Telephone base

Handset battery installation and charging

Install the battery as shown below. Once you have installed the battery, you may be able to make and receive short calls. For best performance, charge the handset battery continuously for at least 16 hours.

1. Plug the battery connector securely into the socket inside the handset battery compartment, matching the color-coded label.

2. Place the battery with the label **THIS SIDE UP** facing up and the wires inside the battery compartment.
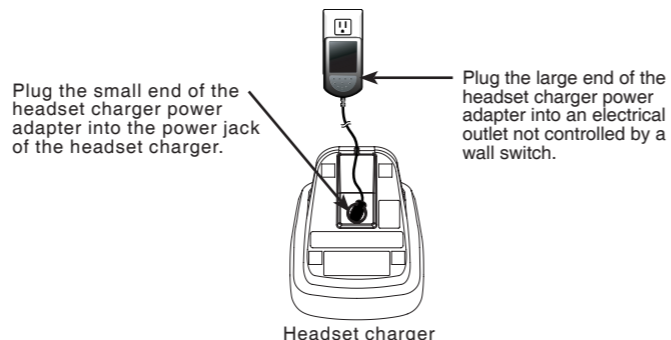
Red wire
Black wire

3. Slide the battery compartment cover towards the center of the handset until it clicks into place.

4. Place the handset in the telephone base or charger to charge.

CHARGE light remains on when charging

Headset charger installation

Install the headset charger as shown below.

Plug the small end of the headset charger power adapter into the power jack of the headset charger.

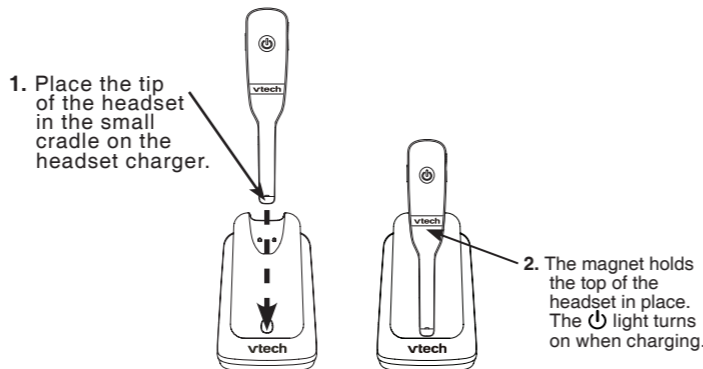Plug the large end of the headset charger power adapter into an electrical outlet not controlled by a wall switch.
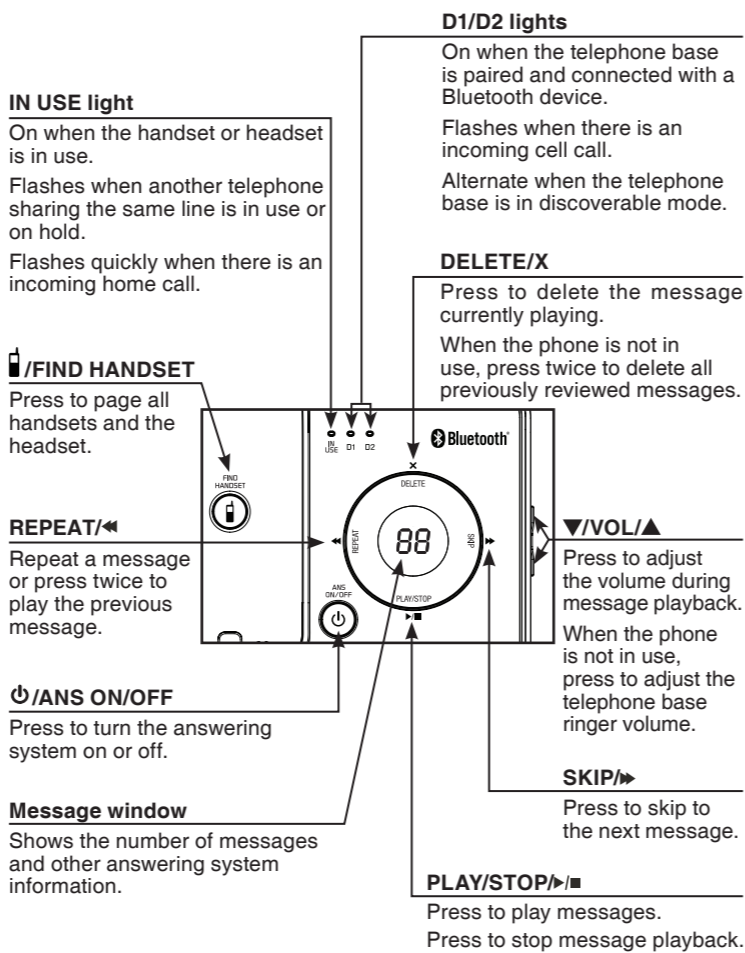
Headset charger

Power on the headset

Power on the headset before use. Place the headset in the headset charger or press and hold ⏻ for two seconds. The ⏻ light flashes three times in blue and you hear three beeps when the headset is being powered on.
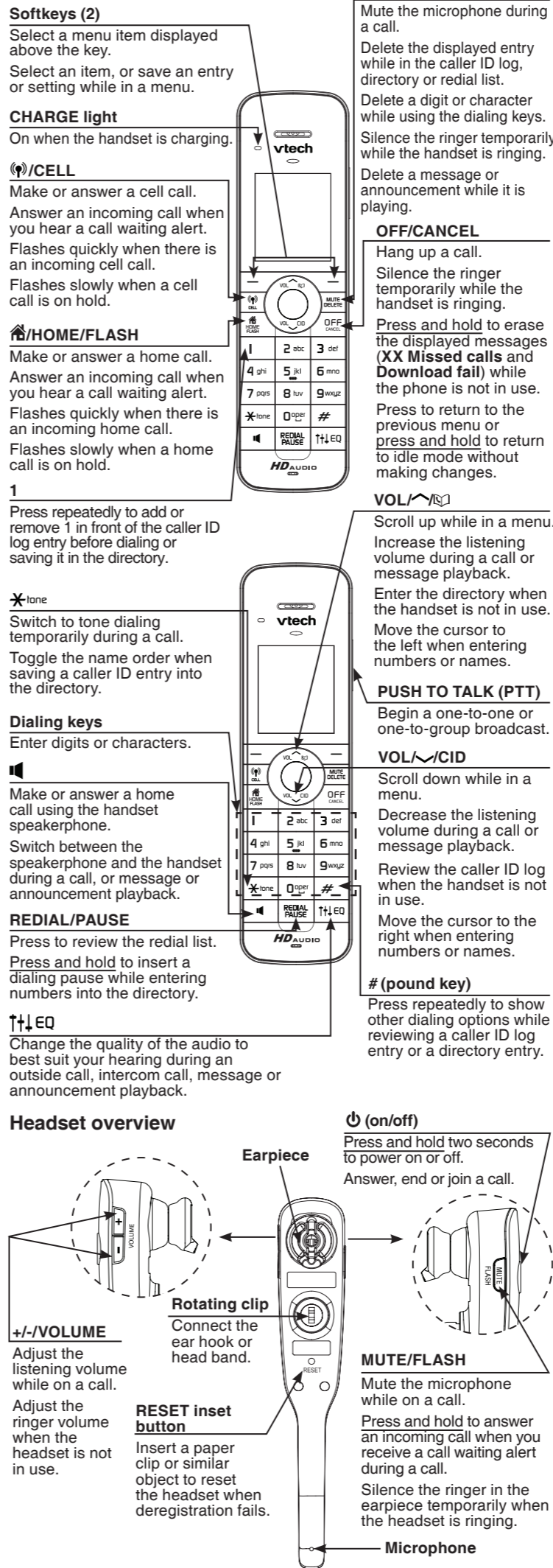
Headset charging

Charge the headset as shown below. If the ⏻ light does not turn on while charging, you need to charge the headset without interruption for at least 15 minutes to give the headset enough charge to use for a short time. For best performance, charge the headset continuously for at least three hours.

1. Place the tip of the headset in the small cradle on the headset charger.

2. The magnet holds the top of the headset in place. The ⏻ light turns on when charging.

Telephone base overview

IN USE light
On when the handset or headset is in use.
Flashes when another telephone sharing the same line is in use or on hold.
Flashes quickly when there is an incoming home call.

▮/FIND HANDSET
Press to page all handsets and the headset.

REPEAT/◀◀
Repeat a message or press twice to play the previous message.

⏻/ANS ON/OFF
Press to turn the answering system on or off.

Message window
Shows the number of messages and other answering system information.

D1/D2 lights
On when the telephone base is paired and connected with a Bluetooth device.
Flashes when there is an incoming cell call.
Alternate when the telephone base is in discoverable mode.

DELETE/X
Press to delete the message currently playing.
When the phone is not in use, press twice to delete all previously reviewed messages.

▼/VOL/▲
Press to adjust the volume during message playback.
When the phone is not in use, press to adjust the telephone base ringer volume.

SKIP/▶▶
Press to skip to the next message.

PLAY/STOP/▶/▐
Press to play messages.
Press to stop message playback.

Handset overview

Softkeys (2)
Select a menu item displayed above the key.
Select an item, or save an entry or setting while in a menu.

CHARGE light
On when the handset is charging.

(♠)/CELL
Make or answer a cell call.
Answer an incoming call when you hear a call waiting alert.
Flashes quickly when there is an incoming cell call.
Flashes slowly when a cell call is on hold.

🏠/HOME/FLASH
Make or answer a home call.
Answer an incoming call when you hear a call waiting alert.
Flashes quickly when there is an incoming home call.
Flashes slowly when a home call is on hold.

1
Press repeatedly to add or remove 1 in front of the caller ID log entry before dialing or saving it in the directory.

✱tone
Switch to tone dialing temporarily during a call.
Toggle the name order when saving a caller ID entry into the directory.

Dialing keys
Enter digits or characters.

◀▮
Make or answer a home call using the handset speakerphone.
Switch between the speakerphone and the handset during a call, or message or announcement playback.

REDIAL/PAUSE
Press to review the redial list.
Press and hold to insert a dialing pause while entering numbers into the directory.

⬆▮⬇EQ
Change the quality of the audio to best suit your hearing during an outside call, intercom call, message or announcement playback.

MUTE/DELETE
Mute the microphone during a call.
Delete the displayed entry while in the caller ID log, directory or redial list.
Delete a digit or character while using the dialing keys.
Silence the ringer temporarily while the handset is ringing.
Delete a message or announcement while it is playing.

OFF/CANCEL
Hang up a call.
Silence the ringer temporarily while the handset is ringing.
Press and hold to erase the displayed messages (**XX Missed calls** and **Download fail**) while the phone is not in use.
Press to return to the previous menu or press and hold to return to idle mode without making changes.

VOL/⌃🗐
Scroll up while in a menu.
Increase the listening volume during a call or message playback.
Enter the directory when the handset is not in use.
Move the cursor to the left when entering numbers or names.

PUSH TO TALK (PTT)
Begin a one-to-one or one-to-group broadcast.

VOL/⌄/CID
Scroll down while in a menu.
Decrease the listening volume during a call or message playback.
Review the caller ID log when the handset is not in use.
Move the cursor to the right when entering numbers or names.

 # (pound key)
Press repeatedly to show other dialing options while reviewing a caller ID log entry or a directory entry.

Headset overview

Earpiece

+/-/VOLUME
Adjust the listening volume while on a call.
Adjust the ringer volume when the headset is not in use.

Rotating clip
Connect the ear hook or head band.

RESET inset button
Insert a paper clip or similar object to reset the headset when deregistration fails.

⏻ (on/off)
Press and hold two seconds to power on or off.
Answer, end or join a call.

MUTE/FLASH
Mute the microphone while on a call.
Press and hold to answer an incoming call when you receive a call waiting alert during a call.
Silence the ringer in the earpiece temporarily when the headset is ringing.

Microphone

Using the menu

To enter the handset menu:
1. Press **MENU** when the telephone is not in use.
2. Press ⌄ or ⌃ until the screen displays the desired feature menu.
3. Press **SELECT** to enter that menu.
- To return to the previous menu, press **OFF/CANCEL**.
- To return to idle mode, press and hold **OFF/CANCEL**.

Telephone settings

Default settings are indicated by asterisks (*).

Screen display	Function	Options
LCD language	Set the screen display language.	English* Franşais Español
Voice language	Set the language used for the answering system's voice prompts and voice announce caller ID.	English* Franşais
Display alerts	Edit the settings for display alerts on the idle screen.	Missed calls Voicemail No line Download fail
CID time sync	Enable the date and time to be set by incoming caller ID information.	On* Off
Rename handset	Change the name for each handset.	HANDSET____
Key tone	Adjust the key tone volume or turn it off.	.▮▮* Off
Dial mode	Set the telephone to be tone or pulse dialing.	Tone* Pulse
Annc Caller ID	Enable the telephone base and/or the handsets to announce the incoming caller ID information	On* Off

Set date and time

To set the date and time manually:
1. Press **MENU** on the handset when it is not in use.
2. Scroll to highlight **Set date/time**, then press **SELECT**.
3. Use the dialing keys (**0-9**) to enter the month, date and year. Press **SET** to proceed.
4. Use the dialing keys (**0-9**) to enter the hour and minute. Press **SET** to proceed.
5. Scroll to choose **AM** or **PM**, then press **SET** to save.

Ringer volume (telephone base)
- Press ▲/VOL or ▼/VOL on the side of the telephone base to adjust the ringer volume when the telephone is not in use.

Ringer volume (handset)
You can adjust the ringer volume or turn it off.
1. Press **MENU** on the handset when it is not in use.
2. Scroll to highlight **Ringers**, then press **SELECT**.
3. Scroll to highlight **Ringer volume**, then press **SELECT**.
4. Scroll to highlight the desired line, then press **SELECT**.
5. Scroll to adjust the ringer volume or press **OFF** to turn off the ringer. Press **SET** to save.

Ringer volume (headset)
Press +/-/VOLUME on the side of the headset when it is not in use.

Telephone operation

Make a call
1. Press 🏠/HOME/FLASH or ◀▮, and then dial the telephone number.
2. Press ⏻ on the headset to join the call.
-OR-
1. Press (♠)/CELL, then enter the telephone number. Then press **DIAL**.
2. Press ⏻ on the headset to join the call.
-OR-
1. Predial by first dialing the telephone number and then press 🏠/HOME/FLASH, ◀▮, or (♠)/CELL.
2. Press ⏻ on the headset to join the call.

Answer a call

To answer a home call:
- Press ⏻ on the headset.
- Press 🏠/HOME/FLASH or 🔊.

To answer a cell call:
- Press 📶/CELL.

End a call
- Press ⏻ on the headset or place the headset in the headset charger.
- Press OFF/CANCEL or put the handset in the telephone base or charger.

Redial list
Each handset stores the last 10 telephone numbers dialed.

To review and dial numbers from the redial list:
1. Press REDIAL/PAUSE when the handset is not in use.
2. Press ⌄, ⌃ or REDIAL/PAUSE repeatedly until the desired entry displays.
3. Press 🏠/HOME/FLASH, 🔊, or 📶/CELL to dial.

To delete a redial entry:
When the desired redial entry displays, press MUTE/DELETE.

Intercom
Use the intercom feature for conversations between two system handsets.
- Only one intercom call can be established with two handsets at a time.
- If there is an incoming call while the originating handset is making an intercom request, the intercom request will be ended.

To initiate an intercom call:
When the handset is not in use, press MENU. Scroll to Intercom, then press SELECT.
- If you have more than two handsets, scroll or use the dialing keys to select the destination handset.

To answer an intercom call:
Press 🏠/HOME/FLASH or 🔊 on the destination handset or press ⏻ on the headset.

To end an intercom call:
- Press OFF/CANCEL, END or place the handset back in the telephone base or charger.
- Press ⏻ or place the headset in the headset charger.

Push-to-talk (PTT)
You can directly broadcast messages from one handset to the speakerphone of one or multiple handsets. Press and hold PUSH TO TALK to begin two-way communication.

When the connection is made, both the caller and the destination handsets display Press and hold [PTT] to talk and beep once. Only one handset can talk at a time. To do so, press and hold PUSH TO TALK.

Directory
Your phone has a home directory and up to four directories downloaded from cell phones. The home directory stores up to 200 entries and each downloaded directory stores up to 1,500 entries.

To add a directory entry:
1. Press MENU when the handset is not in use.
2. Scroll to Directory, then press SELECT.
3. Press OPTION to select Home.
4. Scroll to Add contact, then press SELECT.
5. Use the dialing keys to enter the number (up to 30 digits).
   -OR-
   Copy a number from the redial list by pressing REDIAL/PAUSE and then press ⌄, ⌃ or REDIAL/PAUSE repeatedly to select a number. Press INSERT to copy the number.
6. Press NEXT.
7. Scroll to the desired label, then press NEXT.
8. Use the dialing keys to enter the name (up to 15 characters). Additional key presses show other characters of that particular key.
9. Press SAVE to store the entry.

While entering names and numbers, you can:
- Press MUTE/DELETE to backspace and erase a digit or character.
- Press and hold MUTE/DELETE to erase the entire entry.
- Press and hold REDIAL/PAUSE to insert a dialing pause (for entering phone numbers only).
- Press ⌄ or ⌃ to move the cursor to the right or left.
- Press 0 to add a space (for entering names only).

To review and dial from the directory:
Entries are sorted alphabetically.
1. Press VOL/⌄✉ when the handset is not in use.
2. Scroll to highlight the desired directory, then press REVIEW.
3. Scroll to browse through the directory, or use the dialing keys to start a name search.
4. When the desired entry appears, press 🏠/HOME/FLASH, 🔊 or 📶/CELL to dial.

To edit a directory entry:
1. When the desired entry displays, press EDIT.
2. Use the dialing keys to edit the number, then press NEXT.
3. Scroll to the desired label, then press NEXT.
4. Use the dialing keys to edit the name.
5. Press SAVE.

To delete a directory entry:
1. When the desired entry displays, press MUTE/DELETE.
2. When the screen displays Delete contact? and the name of the entry, press YES.

To remove a downloaded directory:
1. When the desired downloaded directory is chosen, press OPTION.
2. Scroll to Remove dir, then press SELECT.
3. Press YES.

Speed dial
You can copy up to 10 directory entries into the speed dial locations so that you can dial these numbers using fewer keys than usual.

To store a speed dial entry:
1. Press MENU when the handset is not in use.
2. Scroll to Directory, then press SELECT.
3. Scroll to Speed dial, then press REVIEW.
4. Scroll to a desired speed dial location, then press ASSIGN.
5. Scroll to a desired directory, then press REVIEW.
6. Select the desired entry, then press ASSIGN.

To dial a speed dial entry:
- Press and hold a desired speed dial key (0-9) when the handset is not in use, then press 🏠/HOME/FLASH, 🔊 or 📶/CELL to dial.

To delete a speed dial entry:
1. When the desired entry displays, press MUTE/DELETE.
2. Press YES.

Caller ID
This product supports caller ID services provided by most telephone service providers. Depending on your service subscription, you may see the caller's name, number, date and time of calls that are sent by your telephone service provider after the first or second ring.

Caller ID log
The caller ID log stores up to 50 entries. If you answer a call before the caller information appears, it will not be saved in the caller ID log.
- The handset displays XX Missed calls when there are calls that have not been reviewed in the caller ID log.
- If you want to erase the missed call indicators, press and hold OFF/CANCEL on the idle handset.

To review and dial a number in the caller ID log:
1. Press VOL/⌄/CID when the handset is not in use.
2. Scroll to the desired line (home or cell), then press REVIEW.
3. Scroll to browse through the caller ID log. When the desired entry appears:
   - Press # (pound key) repeatedly to show different dialing options.
   - Press 1 repeatedly if you need to add or remove 1 in front of the telephone number.
4. Press 🏠/HOME/FLASH, 🔊 or 📶/CELL to dial the displayed number.

To save a caller ID log entry to the directory:
1. When the desired caller ID log entry displays, press SAVE.
2. Use the dialing keys to modify the number if necessary.
3. Press NEXT to move on.
4. Scroll to the desired label, then press NEXT.
5. Use the dialing keys to modify the name if necessary.
6. Press SAVE to store the entry.

To delete caller ID log entries:
- **Delete one entry:** When the desired caller ID log entry displays, press MUTE/DELETE.
- **Delete all entries:** Press VOL/⌄/CID when the handset is not in use. Scroll to the desired line (home or cell), then press ERASE. Press YES.

About answering system and voicemail
Your telephone has separate indicators for two different types of voice messages: those left on the built-in answering system and those left at your telephone service provider's voicemail. Each alerts you to new messages separately.
- If XX New messages and ☎ display on the handsets and the message window on the telephone base flashes, there are messages recorded on the built-in answering system.
  The total recording time is approximately 11 minutes. It can record and store up to 99 messages and the recording time of each message depends on the message length you set.
- If New Voicemail and ✉ display on the handsets, your telephone service provider is indicating that it has new voicemail for you. Contact your telephone service provider for more information on how to access your voicemail.

Answering system settings
Default settings are indicated by asterisks (*).

Screen display	Function	Options
Call screening	Set whether you hear the callers while they are leaving messages to you.	On* Off
# of rings	Set the number of times the telephone rings before the answering system answers.	6; 5; 4*; 3; 2; Toll saver
Remote code	Set a two-digit security code to access the answering system remotely from any touch-tone telephone.	19*
Msg alert tone	Set to alert you when you have new messages.	On Off*
Recording time	Set the recording time for each incoming message.	3 minutes* 2 minutes 1 minute

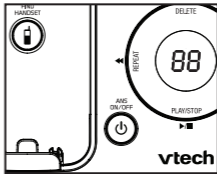## Answering system operation

Turn the answering system on or off
The answering system must be turned on to answer and record messages. When it is turned on, the ⏻/ANS ON/OFF light on the telephone base turns on and ANS ON displays on the handsets.
- Press ⏻/ANS ON/OFF on the telephone base to turn the built-in answering system on or off.

Record your own announcement
You can use the preset announcement to answer calls, or replace it with your own recorded announcement. It can be up to 90 seconds in length.
1. Press MENU when the handset is not in use.
2. Scroll to Answering sys. Press SELECT twice.
3. Press RECORD. The system announces, "Record after the tone. Press STOP when you are done."
4. After the tone, speak towards the handset microphone. Press STOP when finished.
5. The answering system automatically plays back the newly recorded announcement, then returns to the previous menu.

Message playback

To play messages at the telephone base:
Press PLAY/STOP/▶/■ when the telephone is not in use.

Options during playback:
- Press ▲/VOL or ▼/VOL to adjust the speaker volume.
- Press SKIP/▶▶ to skip to the next message.
- Press REPEAT/◀◀ to repeat the message currently playing. Press REPEAT/◀◀ twice to listen to the previous message.
- Press DELETE/X to delete the current message. The system advances to the next message.
- Press PLAY/STOP/▶/■ to stop.

Delete all old messages

To delete all old messages at the telephone base:
Press DELETE/X twice when the telephone is not in use.

Call screening

To screen at the telephone base:
If the answering system and call screening are on, the announcement and the incoming message broadcast at the telephone base when a call is answered by the answering system.

Options while a message is being recorded:
- Press ▲/VOL or ▼/VOL on the telephone base to adjust the call screening volume.
- Press PLAY/STOP/▶/■ to temporarily turn on or off call screening.

Call intercept
If you want to talk to the person whose message is being recorded, press 🏠/HOME/FLASH or 🔊 on the handset.

Access the answering system remotely
1. Dial your telephone number from any touch-tone telephone.
2. When the system plays your announcement, enter the two-digit remote code. The preset code is 19.
3. You can enter one of the following remote commands.

Command	Function
1	Play all messages.
2	Play new messages.
3	Delete the playing message (during playback).
33	Delete all old messages.
4	Repeat the current message (during playback).
44	Play the previous message.
5	Stop.
*5	Hear a list of remote commands.
6	Skip to the next message (during playback).
*7	Record an announcement.
8	End the call.
0	Turn the answering system on or off.

4. Hang up or press 8 to end the call.

IMPORTANT!
If you have difficulty with your telephone, please refer to the user's manual for a full set of installation and operation instructions. For customer service, visit our website at www.vtechphones.com or call 1 (800) 595-9511. In Canada, go to www.vtechcanada.com or call 1 (800) 267-7377.

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