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warranty support and the latest VTech  
product news.

## DM1111 DM1111-2 Enhanced Range Digital Audio Monitor



**vtech®**  
User's manual

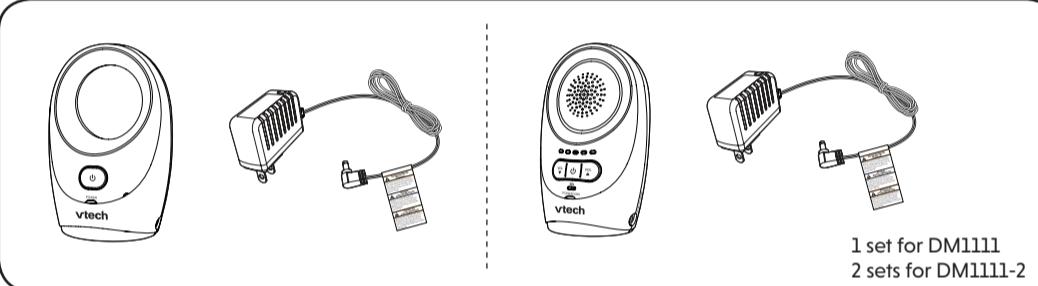
## CONGRATULATIONS

on purchasing your new VTech product. Before using this product, please read **Important safety instructions**.

This manual has all the feature operations and troubleshooting necessary to install and operate your new VTech product. Please review this manual thoroughly to ensure proper installation and operation of this innovative and feature-rich VTech product.

For support, shopping, and everything new at VTech, visit our website at [www.vtechphones.com](http://www.vtechphones.com).

## WHAT'S IN THE BOX



1 set for DM1111  
2 sets for DM1111-2



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Specifications are subject to change without notice.



Document order number: 91-010894-03-100  
All rights reserved. 11/18 DM1111-X-CB-A40  
This manual contains important information about the safe use of this product. Please read it carefully before using the product.

## TECHNICAL SPECIFICATIONS

Please retain your original sales receipt as proof of purchase.

In case of damage or loss of this product, some states/provinces do not allow the exclusion of limitation of liability for incidental or consequential damages, so the above limitation of exclusion may not apply to you.

by third parties. Liability for the use of this product, resulting from the use of other products/provisions or accessories equipment, the cost of substitute equipment, and claims

for repair or replacement or for any incidental, special, indirect or consequential damages (including but not limited to lost

allowable damages) arising from the sale of this product. Some states/provinces do not

allow the limitation on how long an implied warranty lasts; so the above limitation may not apply to you, in which case the implied warranty continues for as long as the product is used.

that the producer is liable for ordinary use are limited to the date of purchase. Some states/provinces do not

allow limitations on how long an implied warranty continues. Some states/provinces do not

allow the producer to limit the remedies available to a consumer for his/her product. The law may vary.

These warranties, implied warranties, including those of merchantability and fitness for a particular purpose, and warranties against defects in title, are limited to the date of purchase.

This warranty gives you specific legal rights, and you may also have other rights. Please refer to the laws of your state or province for a detailed explanation of your rights.

To make modifications to this product, you must obtain express written consent from the producer. There is no other written or verbal agreement between you and the producer.

This warranty is limited to the period of time during which the producer provides no other warranties for this product. If the producer provides no other warranties, the warranty extends only to the period of time during which the producer provides no other warranties for this product.

This warranty does not cover damage resulting from misuse, negligence, accident, or damage caused by normal wear and tear.

3. Provide your name, complete mailing address, and telephone number.

4. Indicate a "full proof of purchase" (sales receipt) defining the product purchased (product model) and the date of purchase.

5. Retain the entire original packaging including the product to the service location along with a copy of the bill of lading.

The producer or repairer will not pay for the cost of repair and return shipping costs for

the repair of products that are not covered by this limited warranty.

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# BABY MONITOR LIGHTS AND TONES

## Baby unit light

### POWER

#### POWER light

- Lights off when the baby unit is off.
- Lights on in green when the baby unit is on.

## Parent unit lights

### POWER / LINK

#### POWER / LINK light

- Lights off when the parent unit is off.
- Lights on in green when the parent unit is on and linked to the baby unit.
- Flashes in green when there is no link between the baby unit and parent unit, or when the parent unit is out of range from the baby unit.

### Visual sound indicator

The visual sound indicator has two functions. One is to show the sound level detected by the baby unit. The other one is to show the volume level during speaker volume setting.

### Sound level detected by the baby unit

- One to three green lights indicate a moderate sound level detected by the baby unit.
- Additional red lights indicate a higher sound level detected by the baby unit (e.g. baby crying loudly).

### Speaker volume level

- One to three green lights indicate **Level 1 to Level 3** of the speaker volume setting.
- Additional red lights indicate **Level 4 to Level 5** of the speaker volume setting.

### Flashes in red when the battery is low.

## Parent unit alert tones

### Low battery tone

- Beeps twice every 10 minutes when the battery is low.

### Out of range tone

- Beeps three times every 30 seconds when there is no link between the baby unit and parent unit, or when the parent unit is out of range from the baby unit.

## GENERAL PRODUCT CARE

To keep this product working well and looking good, follow these guidelines:

- Avoid putting it near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose it to direct sunlight or moisture.
- Avoid dropping the product or treating it roughly.
- Clean with a soft cloth.
- DO NOT immerse the parent unit and the baby unit in water and do not clean them under the tap.
- DO NOT use cleaning spray or liquid cleaners.
- Make sure the baby unit and parent unit are dry before you connect them to the mains again.

- Make sure the baby unit and the adapter cord are always out of reach of the baby, at least 3 feet (1 meter) away from the baby or crib, to avoid a possible strangulation hazard.
- Never place the baby unit(s) inside the baby's crib or playpen. Never cover the baby unit(s) or parent unit with anything such as a towel or a blanket.
- Never cover the baby unit or parent unit(s) with anything such as a towel or a blanket.
- Other electronic products may cause interference with your baby monitor. Try installing your baby monitor as far away from these electronic devices as possible: wireless routers, radios, cellular telephones, intercoms, room monitors, televisions, personal computers, kitchen appliances and cordless telephones.

### Precautions for users of implanted cardiac pacemakers

Cardiac pacemakers (applies only to digital cordless devices):

Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless devices and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

### Pacemaker patients

- Should keep wireless devices at least six inches from the pacemaker.
- Should NOT place wireless devices directly over the pacemaker, such as in a breast pocket, when it is turned ON.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless devices.

### Electromagnetic fields (EMF)

This VTech product complies with all standards regarding electromagnetic fields (EMF). If handled properly and according to the instructions in this user's manual, the product is safe to be used based on scientific evidence available today.

## FCC AND IC REGULATIONS

### FCC Part 15

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**WARNING:** Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. Caution: This Transmitter must be installed to provide a separation distance of at least 20cm from all persons. The transmitter and antenna of the parent unit shall be held at least 1 in (2.5 cm) from your face.

This Class B digital apparatus complies with Canadian requirement:

CAN ICES-3 (B)/NMB-3(B)

### Industry Canada

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.

This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

### FCC RF radiation exposure statement

Caution: This Transmitter must be installed to provide a separation distance of at least 20cm from all persons. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment complies also with Industry Canada RSS-102 with respect to Canada's Health Code 6 for Exposure of Humans to RF Fields.

## STORAGE

When you are not going to use the baby monitor for some time, store the parent unit, the baby unit and the adapters in a cool and dry place.

## FREQUENTLY ASKED QUESTIONS

Below are the questions most frequently asked about the baby monitor. If you cannot find the answer to your question, visit our website at [www.vtechphones.com](http://www.vtechphones.com), or contact 1 (800) 595-9511 for customer service.

Why doesn't the <b>POWER</b> light on the baby unit turn on when I switch on the units?	Perhaps the baby unit is not connected to the power supply. Connect the baby unit to power supply. The baby unit turns on.
Why doesn't the <b>POWER</b> / <b>LINK</b> light on the parent unit turn on when I switch on the units?	Perhaps the battery of the parent unit is empty and the parent unit is not connected to power supply. Connect the parent unit to power supply; or insert two new AAA alkaline batteries into the parent unit. The parent unit turns on and establishes connection with the baby unit.
Why does the baby monitor not respond normally?	Try the following (in the order listed) for common cure: <ol style="list-style-type: none"><li>1. Make sure that both baby unit and parent unit are on. Disconnect the power from the baby unit and the parent unit.</li><li>2. Remove the batteries from the parent unit.</li><li>3. Connect the baby unit to the power supply again. The baby unit turns on.</li><li>4. Connect the parent unit to the power supply again; or insert two new AAA alkaline batteries. The parent unit turns on.</li><li>5. Wait for the parent unit to synchronize with the baby unit. Allow up to one minute for this to take place.</li><li>6. Press ▾ or ▾ to adjust the speaker volume on the parent unit.</li></ol>
Why does the baby monitor produce a high-pitched noise?	The units may be too close to each other. Make sure the parent unit and the baby unit at least 6.5 feet / 2 meters away from each other.
Why don't I hear a sound/ Why can't I hear my baby cry?	Make sure that both baby unit and parent unit are on. If you see the visual sound indicators light up, but there is no sound, then you may have muted the volume or set it to a lower level. Adjust the volume to a higher level. If the visual sound indicators do not light up, and you cannot hear any sound, it is because the baby sound is too low for the baby unit to detect. This is normal. Place the baby unit at least 6.5 feet / 2 meters away from your baby.
Why does the parent unit beep?	The parent unit beeps three times every 30 seconds when the baby unit is out of range. Move the parent unit closer to the baby unit (but not less than 6.5 feet / 2 meters). If the parent unit is powered by batteries, the parent unit beeps twice every 10 minutes and the <b>BB</b> light flashes in red when the battery is low. Replace with two new AAA alkaline batteries.
Why does the parent unit <b>BB</b> light flash?	If the parent unit is powered by batteries, the parent unit beeps twice every 10 minutes and the <b>BB</b> light flashes in red when the battery is low. Replace with two new AAA alkaline batteries, or remove the batteries, and connect the parent unit to the power supply.
How come the battery backup power depleted so quickly?	Alkaline batteries are recommended. If you use other kind of batteries, the performance of the baby monitor varies. This is an AC powered baby monitor. The two AAA alkaline batteries are for backup power use, and there is no battery recharging from the parent unit. Do not mix old and new batteries. Do not mix alkaline, standard (Carbon-Zinc) or rechargeable (Ni-Cad, Ni-Mh, etc) batteries.
Why can't I establish a connection? Why is the connection lost every now and then? Why are there sound interruptions?	The baby unit may be out of range. Move the parent unit closer to the baby unit (but not less than 6.5 feet / 2 meters). Other electronic products may cause interference with your baby monitor. Try installing your baby monitor as far away from these electronic devices as possible.

## OPERATING RANGE

This product operates with the maximum power allowed by the Federal Communications Commission (FCC). Even so, the baby unit and the parent unit can communicate over only a certain distance - which can vary with the locations of the baby unit, the parent unit, the weather, and the layout of your home. When the parent unit is out of range, it will beep three times every 30 seconds and enter searching mode. To improve reception, move closer to the baby unit (but not less than 6.5 feet / 2 meters).

## IMPORTANT SAFETY INSTRUCTIONS

When using your equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

- Follow all warnings and instructions marked on the product.
- Adult setup is required.
- This product is not a substitute for adult supervision of the infant. Supervising the infant is the parent's or caregiver's responsibility. This product could cease operating, and therefore you should not assume it will continue working properly for any given period of time. Further, this is not a medical device and should not be used as such. This product is intended to assist you in supervising your baby.
- Do not use this product near water. For example, do not use it next to a bath tub, wash bowl, kitchen sink, laundry tub or swimming pool, or in a wet basement or shower.
- CAUTION:** Use only alkaline batteries (not included). There may be a risk of explosion if a wrong type of battery is used for the parent unit. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.
- Use only the adapters included with this product. Incorrect adapter polarity or voltage can seriously damage the product.  
Baby unit power adapter: Input: 100-120V AC 60 Hz; output: 6V DC 400 mA  
Parent unit power adapter: Input: 100-120V AC 60 Hz Output: 6V DC 400mA.
- The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.
- For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.
- Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- Unplug the power cords before replacing batteries.
- Do not cut off the power adapters to replace them with other plugs, as this causes a hazardous situation.
- Do not allow anything to rest on the power cords. Do not install this product where the cords may be walked on or crimped.
- This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home, consult your dealer or local power company.
- Do not overload wall outlets or use an extension cord.
- Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
- This product should not be placed in any area where proper ventilation is not provided. Slots and openings in the back or bottom of this product are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register.
- Never push objects of any kind into this product through the slots because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.
- To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the product other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used.
- You should test the sound reception every time you turn on the units or move one of the components.
- Periodically examine all components for damage.
- Be aware of possible loss of privacy while using public airwaves. Conversations may be picked up by other nursery monitors, cordless phones, scanners, etc.
- Children should be supervised to ensure that they do not play with the product.
- The product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

### SAVE THESE INSTRUCTIONS

#### Cautions

- Use and store the product at a temperature between 32°F and 104°F.
- Do not expose the product to extreme cold, heat or direct sunlight. Do not put the product close to a heating source.
- Batteries should not be exposed to excessive heat such as bright sunshine or fire.

## FOR CETL COMPLIANCE ONLY

### Mesures de sécurité importantes

Lorsque vous utilisez votre appareil, vous devriez toujours suivre certaines mesures de précaution de base afin de réduire les risques d'incendie, d'électrocution et de blessures corporelles, dont ceux qui suivent :

- Observez toutes les instructions et mises en garde inscrites sur l'appareil.
- L'installation par un adulte est requise.
- Ce produit ne remplace pas la surveillance adulte du nourrisson. La supervision du nourrisson est la responsabilité du parent ou de la personne qui s'occupe de l'enfant. Ce produit pourrait cesser de fonctionner et, par conséquent, vous ne devriez pas présumer qu'il continuera de fonctionner correctement pendant une période de temps donnée. De plus, il ne s'agit pas d'un instrument médical et ne devrait pas être utilisé comme tel. Ce produit est destiné à vous aider à superviser votre bébé.
- N'utilisez pas cet appareil près de l'eau ni de toute autre source d'humidité, par exemple, près d'une baignoire, cuve à lessive, évier de cuisine, dans un sous-sol humide ni près d'une piscine, dans un sous-sol humide ou une douche.
- MISE EN GARDE :** Il peut y avoir un risque d'explosion si vous utilisez le mauvais type de bloc-piles pour l'unité du parent. N'inclinez pas les piles. Celles-ci risqueraient d'explorer.
- N'utilisez que les adaptateurs inclus avec ce produit. L'utilisation d'un adaptateur dont la polarité ou la tension serait inadéquate risque d'endommager sérieusement le produit et mettre votre sécurité en péril.
- Adaptateur de l'unité du bébé: Entrée 100-120V AC 60 Hz; Sortie : 6V DC 400 mA  
Adaptateur de l'unité du parent: Entrée 100-120V AC 60 Hz; Sortie : 6V DC 400 mA
- Lorsqu'ils sont branchés dans une prise de courant, les adaptateurs secteur ont été conçus pour être orientés correctement, soit à la verticale ou au plancher. Les broches n'ont pas été conçues pour supporter le poids du bloc d'alimentation et le maintenir en place si celui-ci est branché dans une prise au plafond, sous une table ou dans un meuble.
- Pour les PRODUITS À BRANCHER À UNE PRISE DE COURANT, la prise de courant doit être installée près du produit, afin d'assurer une accessibilité sécuritaire à la prise de courant.
- Débranchez ce produit de la prise de courant avant de procéder au nettoyage. N'utilisez pas de nettoyants en aérosols. Utilisez un chiffon humide pour le nettoyer.
- Débranchez les cordons d'alimentation avant de remplacer le bloc-piles.
- Ne coupez pas les cordons d'alimentation pour remplacer les fiches, car cela peut présenter un danger potentiel.
- Ne laissez aucun objet reposer ni appuyer sur le cordon d'alimentation. N'installez pas cet appareil dans un endroit où l'on risque d'écraser le cordon d'alimentation ou de le piéter.
- Ne faites fonctionner cet appareil qu'avec le type d'alimentation indiqué sur l'étiquette. Si vous ne connaissez pas le type d'alimentation que vous possédez à votre domicile, consultez votre marchand ou votre compagnie locale d'électricité.
- Ne surchargez pas les prises de courant murales ni les rallonges électriques.
- Ne placez pas cet appareil sur un chariot, meuble, trépied, support de montage ni table chancelante.
- Trous et ouvertures du boîtier, situés à l'arrière de l'appareil ou sous celui-ci, servent à aérer l'appareil. Pour l'empêcher de surchauffer, ne bloquez sous aucun prétexte ces ouvertures et n'empêchez pas l'aération adéquate de l'appareil en le plaçant sur un lit, divan, tapis ou toute autre surface similaire. De même, ne le positionnez pas à proximité ni au-dessus d'une source de chaleur ou d'un calorifère. De plus, ne placez pas l'appareil dans un endroit devant de vous assurer qu'il y a une bonne circulation d'air.
- N'enfoncez jamais d'objets à travers les ouvertures de cet appareil, car ils pourraient entrer en contact avec des points de tension dangereux ou causer des courts-circuits qui peuvent dégénérer en incendies ou en risques d'électrocution. Ne renversez jamais de liquide dans ce produit.
- Afin de réduire les risques d'électrocution, ne démontez pas cet appareil, mais apportez-le dans un centre de service autorisé. L'ouverture du boîtier ou le retrait de toutes pièces qui contiennent cet appareil, à l'exception de l'accès autorisé à certaines portes ou ouvertures, risque de vous exposer à des points de tension dangereux ou d'autres dangers. Un remontage incorrect peut par la suite présenter des risques d'électrocution.
- Vous devriez tester la réception chaque fois que vous mettez l'appareil en fonction.
- Examinez les composantes afin de vérifier si celles-ci ne sont pas endommagées.
- Soyez avisé de la perte de la confidentialité lorsque vous utilisez les ondes publiques. Les conversations peuvent être entendues par d'autres moniteurs de bébé, des téléphones sans fil, des scanners, etc.
- Les enfants devraient être supervisés afin de vous assurer qu'ils ne jouent pas avec l'appareil.
- Le produit n'est pas conçu pour être utilisé par des personnes (incluant des enfants) aux capacités physiques, sensorielles ou mentales réduites ou qui manquent d'expérience et de connaissances, à moins qu'on leur ait donné suffisamment de supervision ou d'instructions relativement à l'utilisation de l'appareil par une personne responsable de leur sécurité.

### CONSERVEZ CES INSTRUCTIONS</h