

# Abridged user's manual CS6199-4/CS6199-42

# **DECT 6.0 cordless telephone**









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#### Introduction

To help protect the environment, this **Abridged user's manual** provides you with basic installation and use instructions. A limited set of features are described in abbreviated form.

Please refer to the online **User's manual** for a full set of installation and operation instructions at **www.vtechphones.com**.

Before using this VTech product, please read **Important safety instructions** on page 10 of this user's manual.

# Parts checklist

Your telephone package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.



Handsets (4)



Chargers and charger adapters (3)



Telephone base



Telephone line cord



Telephone base power adapter



Battery compartment covers (4)



Batteries (4)



Abridged user's manual

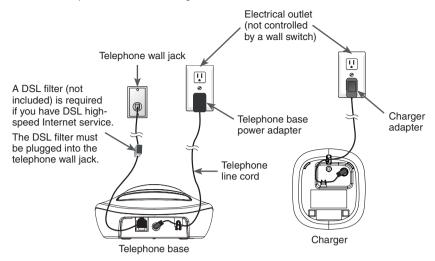


Quick start guide



# Telephone base and charger installation

Install the telephone base and charger as shown below.



note

Use only the power adapters and batteries supplied with this product. To order replacements, visit our website at www.vtechphones.com or call 1 (800) 595-9511. In Canada, go to www.vtechcanada.com or call 1 (800) 267-7377.

#### CAUTION:

If you subscribe to telephone service from a cable company or a VoIP service provider, contact your cable/VoIP service provider for more information.

# **Battery installation**

Install the battery as shown below.

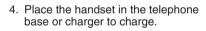
1. Insert the battery connector securely into the socket.

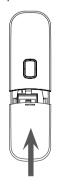


Place the battery with the label THIS SIDE UP facing up and the wires inside the battery compartment.



Slide the battery compartment cover towards the center of the handset until it clicks into place.







# IMPORTANT:

Check for a dial tone by pressing TALK. If you hear a dial tone, the installation is successful.

# If you do not hear a dial tone:

- Make sure the installation procedures described above are properly done.
- It may be a wiring problem. If you have changed your telephone service to digital service
  from a cable company or a VoIP service provider, the telephone line may need to be
  rewired to allow all existing telephone jacks to work. Contact your cable/VoIP service
  provider for more information.

# **Battery charging**

Once you have installed the battery, the screen indicates the battery status. For best performance, keep the handset in the telephone base or charger when not in use. The battery is fully charged after 11 hours of continuous charging.

Battery indicators	Battery status	Action
The screen is blank, or displays <b>Put in charger</b> and () flashes.	The battery has no or very little charge. The handset cannot be used.	Charge without interruption (at least 30 minutes).
The screen displays Low battery and [] flashes.	The battery has enough charge to be used for a short time.	Charge without interruption (about 30 minutes).
The screen displays HANDSET X.	The battery is charged.	To keep the battery charged, place it in the telephone base or charger when not in use.

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# Handset overview

#### **₩/A/VOLUME**

- Review the directory when the phone is not in use.
- Increase the listening volume during a call or message playback.
- Scroll up while in a menu, or in the directory, caller ID log or redial list.
- Move the cursor to the right when entering numbers or names.

### REDIAL/PAUSE

- Press repeatedly to review the redial list.
- Press and hold to insert a dialing pause while dialing or entering a number.

# TALK /FLASH

- Make or answer a call.
- Answer another incoming call during a call.

#### **⋈**1

- Press repeatedly to add or remove 1 in front of the caller ID log entry before dialing or saving it to the directory.
- Press and hold to set or dial your voicemail number.

# TONE X

 Switch to tone dialing temporarily during a call.

#### **(**)

- Make or answer a call using the handset speakerphone.
- During a call, press to switch between the speakerphone and the handset.

# Dialing keys

- · Enter numbers or characters.
- Answer an incoming call.

# MENU/SELECT

- · Show the menu.
- While in a menu, press to select an item, or save an entry or setting.

#### OFF/CANCEL

- Hang up a call.
- Silence the ringer temporarily while the handset is ringing.
- Press and hold to erase the missed call indicator while the phone is not in use.
- Press to return to the previous menu, or <u>press and hold</u> to return to idle mode, without making changes.

#### CID/▼/VOLUME

- Review the caller ID log when the phone is not in use.
- Decrease the listening volume during a call or message playback.
- Scroll down while in a menu, or in the directory, caller ID log or redial list.
- Move the cursor to the left when entering numbers or names.

# QUIET#

- Press and hold to set and turn on the quiet mode, or turn it off.
  - Press repeatedly to show other dialing options when reviewing a caller ID log entry.

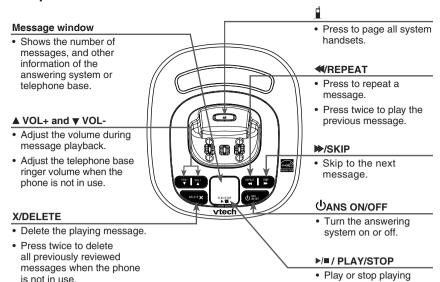
#### INT

 Start an intercom conversation or transfer a call.

# MUTE/DELETE

- Mute the microphone during a call.
- Delete digits or characters while using the dialing keys.
- Silence the ringer temporarily while the handset is ringing.
- Delete the displayed entry while in the directory, caller ID log or redial list.

# Telephone base overview



messages.

# Using the menu

- 1. Press **MENU** when the phone is not in use.
- 2. Press ▼ or ▲ until the screen displays the desired feature menu.
- 3. Press SELECT.
- · To return to the previous menu, press CANCEL.
- · To return to idle mode, press and hold CANCEL.

# Telephone settings

Default settings are indicated by asterisks (\*).

Settings menu	Description	Options
LCD language	Set the screen display language.	English* Français Español
Voicemail #	Set the speed dial voicemail number.	Voicemail #
Clr voicemail	Turn off the voicemail indicators (see the note below).	Reset VM Icon?
Key tone	Set whether the handset beeps whenever a key is pressed.	Key tone:On* Key tone:Off
Home area code	Set the home area code so that the caller ID log stores only seven digits for local telephone numbers.	Home area code
Dial mode	Set the telephone to be touch-tone or pulse dialing.	Touch-tone* Pulse

note

Use the **CIr voicemail** feature when the telephone indicates there is new voicemail but there is none. For example, when you have accessed your voicemail while away from home. The **CIr voicemail** feature only turns off the indicators; it does not delete your voicemail messages. As long as you have new voicemail messages, your telephone service provider continues to send the signal that turns on the indicators.

The following are some of the telephone features you may wish to set. Refer to **Telephone settings** in the online Complete user's manual for complete instructions on setting all telephone features.

#### Set date and time

If you subscribe to caller ID service, the day, month and time are set automatically with each incoming call. You can also set the date and time manually.

- Press MENU when the handset is not in use.
- 2. Scroll to \$Set date/time and then press SELECT.
- Use the dialing keys (0-9) to enter the month (MM), date (DD) and year (YY). Then press SELECT.
- Use the dialing keys (0-9) to enter the hour (HH) and minute (MM). Then press ▼ or ▲ to choose AM or PM.
- 5. Press SELECT.

# Ringer volume (handset)

You can adjust the ringer volume level, or turn the ringer off.

- 1. Press MENU when the handset is not in use.
- Scroll to \$Ringers and then press SELECT twice.
- Press ▲ or ▼ to sample each volume level, then press SELECT.



When the ringer volume is set to **Off**, the handset still rings when you press  $\vec{l}$  on the telephone base.

# **Telephone operation**

#### Make a call

Press TALK or ■ and then dial the telephone number.

#### Answer a call

Press TALK, ■ ) or any dialing key.

#### End a call

· Press OFF or put the handset to the telephone base or charger.

#### Speakerphone

During a call, press 

) to switch between speakerphone and normal handset use.



#### Volume

#### Mute

The mute function allows you to hear the other party but the other party cannot hear you.

- 1. During a call, press MUTE. The screen displays Muted.
- Press MUTE again to resume the conversation. The screen displays Microphone on briefly.

#### Call waiting

When you subscribe to call waiting service from your telephone service provider, you hear an alert tone if there is an incoming call while you are already on a call.

- Press FLASH to put the current call on hold and take the new call.
- Press FLASH at any time to switch back and forth between calls.

# Temporary ringer silencing

When the telephone is ringing, you can temporarily silence the ringer of that handset without disconnecting the call. The next call rings normally at the preset volume.

Press OFF or MUTE, then A displays and Ringer muted displays briefly.

# Temporary tone dialing

If you have pulse (rotary) service only, you can switch from pulse to touch-tone dialing temporarily during a call.

- During a call, press TONE
   <del>X</del>.
- Use the dialing keys to enter the relevant number. The telephone sends touch-tone signals. It automatically returns to pulse dialing mode after you end the call.

# Find handset

Use this feature to find all system handsets.

# To start paging:

 Press on the telephone base. All idle handsets ring and display \*\* Paging \*\*.

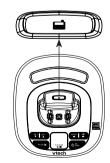
# To end paging:

- Press 

  on the telephone base.
- Place the handset in the telephone base or charger.



Do not <u>press and hold</u> for more than four seconds. It may lead to handset deregistration. If **To register HS...** and **...see manual** displays alternately on the handset, refer to **Troubleshooting** to register the handset to the telephone base.



#### **Redial list**

Each handset stores the last 10 telephone numbers dialed. When there are already 10 entries, the oldest entry is deleted to make room for the new entry.

#### To review and dial a number from the redial list:

- 1. Press **REDIAL** when the phone is not in use.
- 2. Press ▼, ▲ or REDIAL repeatedly until the desired entry displays.
- Press → or to dial.

#### To delete a redial entry:

When the desired redial entry displays, press **DELETE**.

# Join a call in progress

You can use up to two system handsets at a time on an outside call.

- When a handset is on a call, press → or on another handset to join the call.
- Press OFF or place the handset in the telephone base or charger to exit the call. The call continues until both handsets hang up.

#### Intercom

Use the intercom features for conversations between two handsets.

- Press INT on your handset when not in use. Use the dialing keys to enter a
  destination handset number.
- To answer the intercom call, press TALK, ■), INT or any dialing key on the destination handset.
- To end the intercom call, press OFF or place the handset back in the telephone base or charger.

#### Answer an incoming call during an intercom call

If you receive an outside call during an intercom call, there is an alert tone.

- To answer the outside call, press TALK. The intercom call ends automatically.
- To end the intercom call without answering the outside call, press OFF. The
  intercom call ends and the telephone continues to ring.

# Call transfer using intercom

Use the intercom feature to transfer an outside call to another system handset.

- 1. During a call, press INT. Use the dialing keys to enter a destination handset number.
- 3. From this intercom call, you have the following options:
  - You can let the destination handset join you on the outside call in a three-way conversation. <u>Press and hold INT</u> on the originating handset.
  - You can transfer the call. Press OFF, or place your handset back in the telephone base or charger. Your handset displays Transferred. The destination handset then automatically connects to the outside call.
  - You can press INT to switch between the outside call (Outside call displays) and the intercom call (Intercom displays).
  - The destination handset can end the intercom call by pressing OFF, or by
    placing the handset back in the telephone base or charger. The outside call
    continues with the originating handset.

# **Directory**

The directory can store up to 50 entries which are shared by all system handsets.

# To add a directory entry:

1. Enter the number (up to 30 digits) when the phone is not in use then press **SELECT**. Then go to Step 3.

-OR-

When the phone is not in use, press **MENU** then scroll to **†Directory**, and then press **MENU** twice.

2. Use the dialing keys to enter the number (up to 30 digits).

-OR-

Copy a number from the redial list by pressing **REDIAL** and then press **▼**, **▲** or **REDIAL** repeatedly to select a number. Press **SELECT** to copy the number.

- 3. Press SELECT to move on to enter the name.
- Use the dialing keys to enter the name (up to 15 characters). Additional key presses show other characters of that particular key.
- 5. Press **SELECT** to store the entry.

While entering names and numbers, you can:

- Press DELETE to backspace and erase a digit or character.
- Press and hold DELETE to erase the entire entry.
- Press ▼ or ▲ to move the cursor to the left or right.
- Press and hold PAUSE to insert a dialing pause (for entering numbers only).
- Press 0 to add a space (for entering names only).

#### To review and dial a number from the directory:

Entries are sorted alphabetically.

- Press when the phone is not in use.
- Scroll to browse through the directory, or use the dialing keys to start a name search.
- 3. When the desired entry appears, press → or to dial.

# To edit a directory entry:

- 1. When the desired entry displays, press SELECT.
- 2. Use the dialing keys to edit the number, then press SELECT.
- 3. Use the dialing keys to edit the name, then press SELECT.

#### To delete a directory entry:

- 1. When the desired entry displays, press **DELETE**.
- 2. When the handset displays Delete contact?, press SELECT.

# Speed dial

You can copy up to nine directory entries into the speed dial locations (0 and 2-9) so that you can dial these numbers more quickly.

## To assign a speed dial entry:

- 1. Press **MENU** when the phone is not in use.
- Scroll to Directory, then press SELECT.
- 3. Scroll to **\$Speed dial**, then press **SELECT**.
- 4. Scroll to a desired speed dial location, then press SELECT.
- 5. Scroll to a desired directory entry, then press SELECT.

#### To dial a speed dial entry:

 Press and hold a dialing key (0 or 2-9) to dial the number stored in the corresponding location.

# To delete a speed dial entry:

- 1. Press **MENU** when the phone is not in use.
- 2. Scroll to **Directory**, then press **SELECT**.
- 3. Scroll to **♦Speed dial**, then press **SELECT**.
- Scroll to a desired speed dial location, then press DELETE. The handset displays Clear SD #X? Then press SELECT.

#### Caller ID

This product supports caller ID services provided by most telephone service providers. Depending on your service subscription, you may see the caller's name, number, date and time of calls that are sent by your telephone service provider after the first or second ring.

#### Caller ID log

The caller ID log stores up to 50 entries. If you answer a call before the caller ID information displays, it will not be saved in the caller ID log.

- The handset displays XX missed calls when you have incoming calls that have not been answered.
- If you want to erase the missed call indicator, press and hold CANCEL on the
  idle handset.

# To review and dial a number in the caller ID log:

- 1. Press CID when the phone is not in use.
- 2. Scroll to browse through the caller ID log. When the desired entry appears:
  - · Press # repeatedly to show different dialing options.
  - Press 1 repeatedly if you need to add or remove 1 in front of the telephone number.
- 3. Press → or to dial.

# To save a caller ID log entry to the directory:

- 1. When the desired caller ID log entry displays, press SELECT.
- 2. Use the dialing keys to modify the number, if necessary. Then press SELECT.
- 3. Use the dialing keys to modify the name, if necessary. Then press SELECT.

# To delete caller ID log entries:

- Delete an entry: When the desired caller ID log entry displays, press DELETE.

# About answering system and voicemail

Your telephone has separate indicators for two different types of voice messages: those left on the built-in answering system and those left at your telephone service provider's voicemail. Each alerts you to new messages differently.

- If XX new messages displays on the handsets and the message window on the telephone base flashes, there are messages recorded on the built-in answering system. It can record and store up to 99 messages, depending on the length of each message. Each message can be up to 3 minutes in length. The total storage capacity for the announcement, messages and memos is approximately 14 minutes.
- If and New voicemail display on the handsets, your telephone service provider is indicating that it has new voicemail for you. Contact your telephone service provider for more information on how to access your voicemail.

# Answering system settings

Default settings are indicated by asterisks (\*).

Settings menu	Description	Options
Call screening	Set whether you hear the callers while they are leaving messages to you.	Screening: On* Screening: Off
# of rings	Set the number of times the telephone rings before the answering system answers.	3*; 2; Toll saver; 6; 5; 4;
Remote code	Set a two-digit security code to access the answering system remotely from any touchtone telephone.	19*
Msg alert tone	Set whether the telephone beeps every 10 seconds to alert you of new messages.	Tone: Off* Tone: On
Recording time	Set the recording time for each incoming message.	3 minutes* 2 minutes 1 minute

# Set number of rings

You can set the answering system to answer an incoming call after two, three, four, five or six rings; or toll saver. If you choose toll saver, the answering system answers a call after two rings when you have new messages, or after four rings when you have no new messages.

- Press MENU when the phone is not in use.
- Scroll to \$Answering sys and then press SELECT.
- Scroll to ♦Ans sys setup and then press SELECT.
- 4. Scroll to **♦# of rings** and then press **SELECT**.
- 5. Press ▼ or ▲ to choose ♦6, ♦5, ♦4, ♦3, ♦2 or ♦Toll saver and then press SELECT.

#### Record your own announcement

You can use the preset announcement to answer calls, or replace it with your own recorded announcement. The announcement can be up to 90 seconds in length.

- 1. Press **MENU** when the phone is not in use.
- Scroll to \$Answering Sys then press SELECT twice.
- 3. The handset announces, "To play, press 2. To record, press 7." Then press 7 to record.
- 4. The handset announces, "Record after the tone. Press 5 when you are done." After the tone, speak towards the handset microphone.
- 5. Press 5 when done.

# Answering system operation

### Turn the answering system on or off

The answering system must be turned on to answer and record messages.

 Press **ONOFF** on the telephone base to turn the built-in answering system on or off.

#### Message playback at the telephone base

Press ▶/**■/PLAY** when the phone is not in use.

Options during playback:

- Press ▲VOL+ or ▼VOL- to adjust the speaker volume.
- Press ►/SKIP to skip to the next message.
- Press «/REPEAT to repeat the message currently playing. Press «/REPEAT twice to listen to the previous message.
- Press X/DELETE to delete the current message. The system advances to the next message.
- Press ►/■/STOP to stop.

# Delete all messages at the telephone base

Press X/DELETE twice when the phone is not in use.

# Call intercept

# Expand your telephone system

You can add new cordless handsets (**CS6109**, purchased separately) to your telephone base. Your telephone base supports a maximum of 5 handsets. For more details, refer to the user's manual that comes with your **CS6109** new handset.

# **Troubleshooting**

If you have difficulty with your telephone, please try the suggestions below.

For customer service, visit our website at www.vtechphones.com or call 1 (800) 595-9511. In Canada, go to www.vtechcanada.com or call 1 (800) 267-7377.

# My telephone does not work at all.

- Make sure the battery is installed and charged correctly. For optimum daily performance, return the handset to the telephone base or charger after use.
- Make sure the power adapter is securely plugged into an outlet not controlled by a wall switch.
- Make sure the telephone line cord is plugged firmly into the telephone base and the wall jack.
- Unplug the electrical power to the telephone base. Wait for approximately 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and telephone base to synchronize.
- Charge the battery in the handset for up to 11 hours.
- If the battery is completely depleted, charge the handset for at least 30 minutes before use.
- Remove the battery and then install it again. If that still does not work, it may be necessary to purchase a new battery.

### The display shows No line. I cannot hear the dial tone.

- Disconnect the telephone line cord from your telephone and connect it to another telephone. If there is no dial tone on that other telephone either, then the telephone line cord may be defective. Try installing a new telephone line cord.
- If changing telephone line cord does not help, the wall jack (or the wiring to this wall jack) may be defective. Contact your telephone service provider.
- You may be using a new cable or VoIP service, the existing telephone jacks in your home may no longer work. Contact your service provider for solutions.

# The display shows To register HS... and ...see manual alternately. The handset does not work at all.

 The handset is deregistered from the telephone base. Place the handset in the telephone base to register it back. The handset shows **Registered** and you hear a beep when the registration process completes. This process takes about 90 seconds to complete.

#### I cannot dial out.

- Try all the above suggestions.
- Make sure there is a dial tone before dialing. It is normal if the handset takes a second or two to synchronize with the telephone base before producing a dial tone. Wait an extra second before dialing.
- If other telephones in your home are having the same problem, the problem is in the wiring or telephone service. Contact your telephone service provider (charges may apply).
- Eliminate any background noise. Mute the cordless handset before dialing, or dial from another room in your home with less background noise.

#### The answering system does not answer after the correct number of rings.

- Make sure the answering system is on. When the answering system is on, the **ON/OFF** light on the telephone base should be lit and **ANS ON** should display on the handsets.
- If toll saver is selected, the number of rings changes to two when there are new messages waiting.
- If the memory is full or if the answering system is off, the answering system answers after 10 rings.
- In some cases, the answering system is affected by the ringing system used by your telephone service provider.
- If you subscribe to voicemail service, change the number of rings so that your answering system answers before your voicemail answers. To determine how many rings activate your voicemail, please contact your telephone service provider.

If there is a fax machine connected to the same telephone line, try disconnecting
the fax machine. If that solves the problem, consult your fax machine
documentation for information on compatibility with answering systems.

# The answering system does not record messages.

- · Make sure the answering system is on.
- When the answering machine memory is full, it does not record new messages until some old messages are deleted.
- If you subscribe to voicemail service, change the number of rings so that your answering system answers before your voicemail answers. To determine how many rings activate your voicemail, please contact your telephone service provider.
- If there is a fax machine connected to the same telephone line, try disconnecting
  the fax machine. If that solves the problem, consult your fax machine
  documentation for information on compatibility with answering systems.

# The messages on the answering system are incomplete.

- If a caller leaves a very long message, part of it may be lost when the answering system disconnects the call after the preset recording time.
- If the memory on the answering system becomes full during a message, the answering system stops recording and disconnects the call.
- If the caller's voice is very soft, the answering system may stop recording and disconnect the call.

# I have accidentally set my LCD language to Spanish or French, and I don't know how to change it back to English.

- While the phone is not in use, press MENU once then enter X364#.
- While on a call, press MENU once then enter X364#. Then press OFF to exit the menu.

#### Common cure for electronic equipment.

- If the telephone is not responding normally, put the cordless handset in the telephone base. If it does not respond, try the following (in the order listed):
  - 1. Disconnect the power to the telephone base.
  - Disconnect the battery on the cordless handset.
  - 3. Wait a few minutes before connecting power to the telephone base.
  - 4. Install the battery again and place the cordless handset in the telephone base.
  - Wait for the cordless handset to synchronize with the telephone base. Allow up to one minute for this to take place.

#### Important safety instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

- 1. Read and understand all instructions.
- 2. Follow all warnings and instructions marked on the product.
- Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- 4. Do not use this product near water such as near a bath tub, wash bowl, kitchen sink, laundry tub or a swimming pool, or in a wet basement or shower.
- Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
- 6. Slots and openings in the back or bottom of the telephone base and handset are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register. This product should not be placed in any area where proper ventilation is not provided.
- This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home or office, consult your dealer or local power company.
- Do not allow anything to rest on the power cord. Do not install this product where the cord may be walked on.
- Never push objects of any kind into this product through the slots in the telephone base or handset because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.
- 10.To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the telephone base or handset other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used.
- 11.Do not overload wall outlets and extension cords.
- 12. Unplug this product from the wall outlet and refer servicing to an authorized

service facility under the following conditions:

- When the power supply cord or plug is damaged or frayed.
- · If liquid has been spilled onto the product.
- · If the product has been exposed to rain or water.
- If the product does not operate normally by following the operating
  instructions. Adjust only those controls that are covered by the operation
  instructions. Improper adjustment of other controls may result in damage
  and often requires extensive work by an authorized technician to restore the
  product to normal operation.
- If the product has been dropped and the telephone base and/or handset has been damaged.
- If the product exhibits a distinct change in performance.
- 13. Avoid using a telephone (other than cordless) during an electrical storm. There is a remote risk of electric shock from lightning.
- 14.Do not use the telephone to report a gas leak in the vicinity of the leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the handset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. The user should not plug the phone into a power outlet, and should not put a charged handset into the cradle, if the phone is located in an environment containing concentrations of flammable or flame-supporting gases, unless there is adequate ventilation. A spark in such an environment could create a fire or explosion. Such environments might include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapors; etc.); a leak of natural gas; etc.
- 15.Only put the handset of your telephone next to your ear when it is in normal talk mode.
- 16. The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

# SAVE THESE INSTRUCTIONS

# Precautions for users of implanted cardiac pacemakers

Cardiac pacemakers (applies only to digital cordless telephones):

Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless telephones and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

#### Pacemaker patients

- Should keep wireless telephones at least six inches from the pacemaker.
- Should NOT place wireless telephones directly over the pacemaker, such as in a breast pocket, when it is turned ON.
- Should use the wireless telephone at the ear opposite the pacemaker.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless telephones.

### Operating range

This cordless telephone operates with the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and telephone base can communicate over only a certain distance - which can vary with the locations of the telephone base and handset, the weather, and the layout of your home or office.

When the handset is out of range, the handset displays **Out of range or no pwr at base**.

If the handset moves out of range during a telephone conversation, there may be interference. To improve reception, move closer to the telephone base.

#### ECO mode

This power conserving technology reduces power consumption for optimal battery performance. The ECO mode activates automatically whenever the handset is synchronized with the telephone base.

# Maintenance

# Taking care of your telephone

Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.

#### Avoid rough treatment

Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.

#### Avoid water

Your telephone can be damaged if it gets wet. Do not use the handset outdoors in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

#### Electrical storms

Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms.

# Cleaning your telephone

Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or mild soap. Do not use excess water or cleaning solvents of any kind.

Remember that electrical appliances can cause serious injury if used when you are wet or standing in water. If the telephone base should fall into water, DO NOT RETRIEVE IT UNTIL YOU UNPLUG THE POWER CORD AND TELEPHONE LINE CORD FROM THE WALL. Then remove the telephone by the unplugged cords.

# About cordless telephones

- Privacy: The same features that make a cordless telephone convenient create some limitations. Telephone calls are transmitted between the telephone base and the cordless handset by radio waves, so there is a possibility that the cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless handset. For this reason, you should not think of cordless telephone conversations as being as private as those on corded telephones.
- Electrical power: The telephone base of this cordless telephone must be
  connected to a working electrical outlet. The electrical outlet should not be
  controlled by a wall switch. Calls cannot be made from the cordless handset if
  the telephone base is unplugged, switched off or if the electrical power
  is interrupted.
- Potential TV interference: Some cordless telephones operate at frequencies
  that may cause interference to televisions and VCRs. To minimize or prevent
  such interference, do not place the telephone base of the cordless telephone
  near or on top of a TV or VCR. If interference is experienced, moving the
  cordless telephone farther away from the TV or VCR often reduces or eliminates
  the interference.
- Rechargeable batteries: Exercise care in handling batteries in order not to create a short circuit with conducting material such as rings, bracelets, and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.
- Nickel-metal hydride rechargeable batteries: Dispose of these batteries in a safe manner. Do not burn or puncture the battery. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.

# The RBRC® seal

The RBRC® seal on the nickel-metal hydride battery indicates that VTech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada.

The RBRC® program provides a convenient alternative to placing used nickel-metal hydride batteries into the trash or municipal waste, which may be illegal in your area.

VTech's participation in RBRC® makes it easy for you to drop off the spent battery at local retailers participating in the RBRC® program or at authorized VTech product service centers. Please call **1 (800) 8 BATTERY®** for information on Ni-MH battery recycling and disposal bans/restrictions in your area. VTech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.



RBRC<sup>®</sup> and 1 (800) 8 BATTERY<sup>®</sup> are registered trademarks of the Rechargeable Battery Recycling Corporation.

# FCC, ACTA and IC regulations

#### FCC Part 15

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
  - Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this telephone.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more.

This Class B digital apparatus complies with Canadian requirement: CAN ICES-3 (B)/NMB-3(B)

#### FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format US:AAAEQ##TXXXX. This identifier must be provided to your telephone service provider upon request.

The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See the installation instructions in the user's manual.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, please contact your telephone service provider.

This equipment may not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone service provider or a qualified installer.

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the **Limited warranty**.

If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone service provider is required to notify you if such changes are planned.

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:

Remain on the line and briefly explain the reason for the call before hanging up. Perform such activities in off-peak hours, such as early morning or late evening.

#### **Industry Canada**

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Privacy of communications may not be ensured when using this telephone.

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.

The Ringer Equivalence Number (REN) for this terminal equipment is 1.0. The REN is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five.

This product meets the applicable Industry Canada technical specifications.

# For C-UL compliance only

#### Mesures de sécurité importantes

Afin de réduire les risques d'incendie, de blessures corporelles ou d'électrocution, suivez toujours ces mesures préventives de base lorsque vous utilisez votre téléphone :

- 1. Lisez et comprenez bien toutes les instructions.
- 2. Observez toutes les instructions et mises en garde inscrites sur l'appareil.
- Débranchez ce téléphone de la prise murale avant de le nettoyer. N'utilisez pas de nettoyeurs liquides ni en aérosol. N'utilisez qu'un chiffon doux et légèrement humecté.
- 4. N'utilisez pas ce produit près de l'eau, tel que près d'un bain, d'un lavabo, d'un évier de cuisine, d'un bac de lavage ou d'une piscine, ou dans un sous-sol humide ou sous la douche.
- Ne déposez pas ce téléphone sur un chariot, support ou table chancelants.
   L'appareil pourrait tomber et être sérieusement endommagé.
- 6. Le boîtier de l'appareil est doté de fentes et d'ouvertures d'aération situées à l'arrière ou en dessous. Afin d'empêcher la surchauffe, ces ouvertures ne doivent pas être obstruées en plaçant l'appareil sur un lit, divan, tapis ou autre surface similaires. Ne placez pas cet appareil à proximité d'un élément de chauffage ni d'une plinthe électrique. De plus, ne l'installez pas dans une unité murale ou un cabinet fermé qui ne possède pas d'aération adéquate.
- Ne faites fonctionner cet appareil qu'avec le type d'alimentation indiqué sur les étiquettes de l'appareil. Si vous ne connaissez pas le voltage de votre maison, consultez votre marchand ou votre fournisseur d'électricité.
- Ne déposez rien sur le cordon d'alimentation. Installez cet appareil dans un endroit sécuritaire, là où personne ne pourra trébucher sur la ligne d'alimentation ni le cordon téléphonique modulaire.
- N'insérez jamais d'objets à travers les fentes et ouvertures de cet appareil, car ils pourraient toucher à des points de tension dangereux ou court-circuiter des pièces, ce qui constituerait un risque d'incendie ou d'électrocution. N'échappez pas de liquides dans l'appareil.
- 10. Afin de réduire les risques d'électrocution, ne démontez pas l'appareil, mais apportez-le plutôt à un centre de service qualifié s'il doit être réparé. En enlevant le couvercle, vous vous exposez à des tensions dangereuses ou autres dangers similaires. Un remontage inadéquat peut être à l'origine d'une électrocution lors d'une utilisation ultérieure de l'appareil. Débranchez l'appareil avant de procéder au nettoyage. Utilisez un chiffon humide et doux.
- 11. Ne surchargez pas les prises de courant et les rallonges.
- 12. Débranchez cet appareil de la prise de courant et communiquez avec le département de service à la clientèle de VTech dans les cas suivants:
  - Lorsque le cordon d'alimentation est endommagé ou écorché.
  - Si du liquide a été échappé dans l'appareil.
  - Si l'appareil a été exposé à une source d'humidité telle que la pluie ou l'eau.
  - Si le produit ne fonctionne pas normalement en respectant les instructions de fonctionnement. Réglez uniquement les commandes indiquées dans le les instructions de fonctionnement. Les réglages incorrects des autres commandes pourraient provoquer un dommage qui pourrait exiger un travail exhaustif de la part d'un technicien autorisé afin de rétablir le fonctionnement normal de l'appareil.
  - Si le produit a été échappé et que le socle et/ou le combiné a été endommagé.
  - Si le produit affiche une nette diminution de sa performance.
- 13. Évitez d'utiliser un téléphone (autre qu'un sans fil) pendant un orage. Les éclairs peuvent être à l'origine d'une électrocution.
- 14. N'utilisez pas le téléphone pour rapporter une fuite de gaz à proximité de la fuite. En certaines circonstances, une flammèche pourrait être provoquée lorsque l'adaptateur est branché à une prise de courant, ou lorsque le combiné est déposé sur le socle. Ceci est un événement commun associé à la fermeture d'un circuit électrique. L'utilisateur ne devrait pas brancher le téléphone à une prise de courant, et ne devrait pas déposer le combiné chargé sur le socle, si le téléphone se trouve à proximité d'un endroit comportant des concentrations de gaz inflammables, à moins que la ventilation soit adéquate. Une flammèche dans un tel endroit pourrait provoquer un incendie ou une explosion. De tels environnements peuvent comprendre: des endroits où l'on utilise de l'oxygène médical sans ventilation adéquate; des gaz industriels (dissolvants de nettoyage, des vapeurs d'essence, etc.); une fuite de gaz naturel, etc.
- 15. Ne placez que le combiné de votre téléphone près de votre oreille lorsqu'en mode de conversation.
- 16. Ces adaptateurs ont été conçus pour être orientés en position verticale ou montés au sol. Les broches ne sont pas conçues pour maintenir l'adaptateur en place si celui-ci est barnché dans une prise au plafond ou sous une table/ armoire.

# **CONSERVEZ CES INSTRUCTIONS**

#### Pile

- MISE EN GARDE : N'utilisez que la pile incluse.
- Ne jetez pas la pile au feu. Vérifiez les instructions spécifiques de mise aux rebus auprès des autorités locales.
- N'ouvrez pas et ne mutilez pas la pile. L'électrolyte qui s'en échapperait est corrosif et pourrait causer des brûlures ou des blessures aux yeux ou à la peau. L'électrolyte est toxique si avalé.
- Soyez prudents lorsque vous manipulez les piles afin d'éviter les courts-circuits provoqués par des matériaux conducteurs.

 Rechargez la pile incluse avec cet appareil, selon les instructions et limites spécifiées dans ce guide d'utilisation.

#### Stimulateurs cardiaques implantés dans l'organisme

Les simulateurs cardiaques (s'applique uniquement aux téléphones numériques sans fil):

L'organisme 'Wireless Technology Research, LLC (WTR)', une firme de recherche indépendante, a mené une évaluation pluridisciplinaire des interférences entre les téléphones sans fil portatifs et les stimulateurs cardiaques implantés dans l'organisme. Appuyée par l'Administration des aliments et drogues (FDA) des États-Unis, la firme WTR recommande aux médecins:

#### Avis aux détenteurs de stimulateurs cardiaques

- Ils doivent tenir le téléphone sans fil à une distance d'au moins six pouces du stimulateur cardiaque.
- Ils ne doivent PAS placer le téléphone sans fil directement sur le stimulateur cardiaque, tel que dans une poche de chemise, lorsque celui-ci est en marche.
- Ils doivent utiliser le téléphone sans fil en l'appuyant sur l'oreille qui se trouve dans la direction opposée au stimulateur cardiaque.

L'étude effectuée par l'organisme WRS n'a pas identifié de risque pour les détenteurs de simulateurs cardiaques causés par les gens qui utilisent un téléphone sans fil à proximité de ceux-ci.

# À propos des téléphones sans fil

- Alimentation électrique: Les mêmes caractéristiques qui constituent des avantages pour les téléphones sans fil affichent également des restrictions. Les appels téléphoniques sont transmis entre le combiné sans fil et le socle par le biais d'ondes radio; il y a donc la possibilité que vos conversations téléphoniques sans fil soient interceptées par des équipements de réception radio se trouvant dans la portée du combiné sans fil. Pour cette raison, vous ne devez pas percevoir les communications téléphoniques sans fil comme étant aussi confidentielles.
- Alimentation électrique: Le socle de ce téléphone sans fil doit être branché à une prise électrique fonctionnelle. La prise électrique ne doit pas être contrôlée par un interrupteur mural. Les appels ne pourront pas être effectués du combiné sans fil si le socle est débranché ou mis hors tension ou si le courant est coupé.
- Possibilité d'interférences aux téléviseurs: Certains téléphones sans fil
  fonctionnent sur des fréquences pouvant causer des interférences aux téléviseurs
  et aux magnétoscopes. Pour réduire ou prévenir de telles interférences, ne placez
  pas le socle du téléphone sans fil près ou sur un téléviseur ou magnétoscope.
   S'il y a présence de parasites, il est conseillé d'éloigner le téléphone sans fil du
  téléviseur ou du magnétoscope afin de réduire possiblement les interférences.
- Piles rechargeables: Manipulez les piles avec soin afin de ne pas les courtcircuiter avec des bagues, bracelets ou clés. Les piles ou le conducteur peut surchauffer et causer des blessures. Respectez la polarité adéquate entre la pile et le chargeur.
- Les bloc-piles rechargeables à l'hydrure métallique de nickel: Jetez ces blocs-piles de manière écologique et sécuritaire. Ne les incinérez pas et ne les percez pas. Tel que les autres piles de ce type, elles pourraient dégager une matière toxique qui peut causer des blessures corporelles si elles sont brûlées ou percées.

# **Limited warranty**

#### What does this limited warranty cover?

The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.

# What will VTech do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?

During the limited warranty period, VTech's authorized service representative will repair or replace at VTech's option, without charge, a Materially Defective Product. If we repair the Product, we may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Repair or replacement of the Product, at VTech's option, is your exclusive remedy. VTech will return the repaired or replacement Products to you in working condition. You should expect the repair or replacement to take approximately 30 days.

# How long is the limited warranty period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If VTech repairs or replaces a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to the repaired or replacement Product for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year warranty; whichever is longer.

# What is not covered by this limited warranty?

This limited warranty does not cover:

 Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or

- Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech; or
- Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems; or
- Product to the extent that the problem is caused by use with non-VTech accessories; or
- Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or
- Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or
- 7. Product returned without a valid proof of purchase (see item 2 below); or
- Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

#### How do you get warranty service?

To obtain warranty service in the USA, please visit our website at www.vtechphones.com or call 1 (800) 595-9511. In Canada, go to www.vtechcanada.com or call 1 (800) 267-7377.

**NOTE**: Before calling for service, please review the user's manual - a check of the Product's controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTech will return repaired or replaced Product under this limited warranty. Transportation, delivery or handling charges are prepaid. VTech assumes no risk for damage or loss of the Product in transit. If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, VTech will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of Products that are not covered by this limited warranty.

# What must you return with the Product to get warranty service?

- Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty; and
- 2. Include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
- Provide your name, complete and correct mailing address, and telephone number.

#### Other limitations

This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral communications related to this Product. VTech provides no other warranties for this Product. The warranty exclusively describes all of VTech's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province. Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall VTech be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

# Please retain your original sales receipt as proof of purchase.

# **Technical specifications**

Frequency control	Crystal controlled PLL synthesizer
Transmit frequency	Handset: 1921.536-1928.448 MHz Telephone base: 1921.536-1928.448 MHz
Channels	5
Nominal effective range	Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use.
Power requirements	Handset: 2.4V Ni-MH battery Telephone base: 6V DC @ 400mA Charger: 6V AC @ 300mA
Memory	Handset directory: 50 memory locations; up to 30 digits and 15 characters Handset caller ID log: 50 memory locations; up to 24 digits and 15 characters



