Go to www.vtechphones.com to register your product for enhanced warranty support and the latest VTech product news.

anther

GHI4 JKL5 MNO

PORS TUV 8

CS5129	CS5129-28
CS5129-15	CS5129-26
CS5129-16	CS5129-3
CS5129-2	CS5129-4
	CS5129-5
_	

BHI4 JKL 5 MNO

FOR57 TUV 8 WITZ 9

TONE ¥ (0110 011

DECT 6.0 cordless telephone



on purchasing your new VTech product. Before using this telephone, please read **Important** safety instructions.

Congratulations

This abridged user's manual provides you with basic installation and use instructions. A limited set of features are described in abbreviated form. Please refer to the online user's manual for a full

set of installation and operation instructions at www.vtechphones.com.



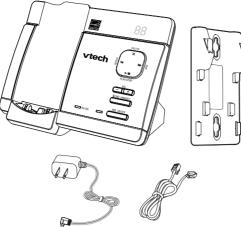
logo have reduced noise and nterference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association. Used under license

elephones identified with this

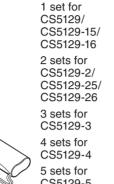
The ENERGY STAR[®] program (www.energystar.gov) ecognizes and encourages the use of products that save energy and help protect our environment. We are proud to mark this product with the ENERGY STAR® label indicating it meets the latest energy efficiency guidelines.



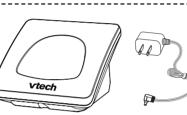
Your telephone package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary

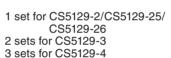


1 set for CS5129/ CS5129-15/ CS5129-16



CS5129-5





4 sets for CS5129-5

- Make sure the installation procedures described above are properly done.
- changed your telephone service to digital service from a cable company or a VoIP service provider, the telephone line may need to be rewired to allow all existing telephone jacks to work. Contact your cable/VoIP service

Operating range

SELECT.

Español

- SELECT
- 5. Press SELECT.

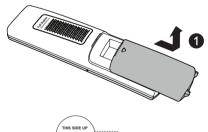
- number. The telephone sends touch-tone signals. It automatically returns to pulse dialing mode after you end the call.

	vtech	
Abridged ι	user's manua	3

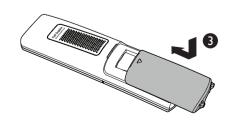
Install the battery

Install the battery as shown below.

- Use only supplied battery. Charge the battery provided with this product only in accordance with the instructions and limitations specified in this manual.
- If the handset will not be used for a long time, disconnect and remove the battery to preven possible leakage.







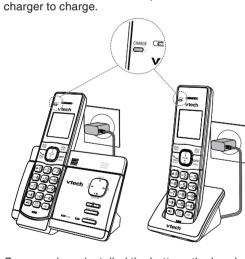
Check the battery level

After you have installed the battery, check the battery level on the handset screer

- If the battery icon is [], [] or [], then go to Before use section to set the date and time and set the answering system through voice
- If the screen is blank, or [] flashes, then the battery needs to be charged. Go to Charge the battery section before you do any setting or operation.

Charge the battery

Place the handset in the telephone base or the



Once you have installed the battery, the handset LCD display indicates the battery status (see the table below)

RNOTES

- Press CANCEL or place the handset in the charger will bypass the set date and time, and voice guide. For best performance, keep the handset in the
- telephone base or charger when not in use. • The battery is fully charged after 12 hours of continuous charging.
- If you place the handset in the telephone base or the charger without plugging in the battery, the screen displays **No battery**.

Battery indicators	Battery status	Action
The screen is blank, or displays Put in charger and () flashes.	The battery has no or very little charge. The handset cannot be used.	Charge without interruption (at least 30 minutes).
The screen displays Low battery and () flashes.	The battery has enough charge to be used for a short time.	Charge without interruption (about 30 minutes).
The screen displays HANDSET X.	The battery is charged.	To keep the battery charged, place it in the telephone base or charger

when not in

use.

Fo manually set the date and time and the answering system, refer to Configure your elephone and Set your built-in answering system sections

To manually initiate the voice guide, refer to Voice guide under Set your built-in answering system section

efore use

After you install your telephone or power returns following a power outage and battery depletion, the handset will prompt you to set the date and time, and the answering system through voice

Set date and time

RNOTE

- Make sure you set the date and time including the year correctly; otherwise the answering sys loes not announce the correct day of the week for your recorded messages time stamp.
- . Use the dialing keys (0-9) to enter the month (MM), date (DD) and year (YY). Then press SELECT
- 2. Use the dialing keys (0-9) to enter the hour (**HH**) and minute (**MM**). Then press $\mathbf{\nabla}$ or $\mathbf{\Delta}$ to choose AM or PM.
- 3. Press SELECT to save.

After the setting for the date and time, the handset will display Voice guide to ... and set up Ans sys? alternatively.

Set answering system through voice guide

This feature assists you to do the basic setup of the answering system. You can follow the voice guide to record your own announcement, set the number of rings and the message alert tone.

- 1. Press SELECT to start the voice guide for the answering system setup. You hear the voice prompt "Hello! This voice guide will assist you with the basic setup of your answering
- 2. Setup your answering system by inputting the designated numbers as instructed in the voice auide.

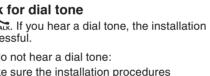
Press TALK. If you hear a dial tone, the installation is successful.

- If you do not hear a dial tone:
- It may be a wiring problem. If you have

This cordless telephone operates with the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and telephone base can communicate over only a certain distance - which can vary with the locations of the telephone base and handset, the weather, and the layout of your home or office.

When the handset is out of range, the handset displays Out of range or no pwr at base.

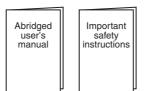
If there is a call while the handset is out of range it may not ring, or if it does ring, the call may not connect well when you press TALK. Move closer to the telephone base, then press TALK to answer the call. If the handset moves out of range during a telephone conversation, there may be interference. To improve reception, move closer to the telephone base.



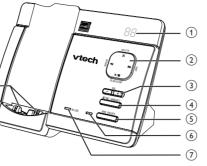
Check for dial tone

- 3. Press SELECT.
- CANCEL

provider for more information.



phone base overview



1 - Message window

SKIP

3--VOL+

2 – **KREPEAT** · Repeat a message. Press twice to play the previous message

Skip to the next message

× DELETE Delete the playing message

 Press twice to delete all old messages PLAY/STOP Play messages

Stop playing messages

· Adjust the listening volume. · Adjust the telephone base ringer volume.

4 – FIND HANDSET

· Page all system handsets

- 5 ANS ON/OFF
- Turn on or off the answering system
- 6 ANS ON/OFF light • On if the answering system is on.
- 7 IN USE light
- · Flashes when there is an incoming call, or
- another telephone sharing the same line is in use. • On when the telephone is in use, or the answering system is answering a call.
- 8 Charging pole

Use the handset menu 1. Press MENU when the phone is not in use.

2. Press ▼ or ▲ until the screen displays the desired feature menu.

- To return to the previous menu, press
- To return to idle mode, press and hold CANCEL.

Configure your telephone

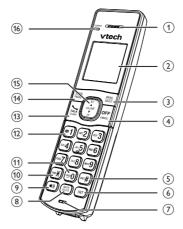
Set language

- The LCD language is preset to English. You can select English, French or Spanish to be used in all screen displays
- 1. Press MENU when the handset is not in use. 2. Scroll to Settings, then press SELECT twice. 3. Scroll to choose English, Français or
- 4. Press **SELECT** to save your setting.
- Set date and time
- Make sure you set the date and time including the year correctly; otherwise the answering system does not announce the correct day of the week for your recorded messages time stamp. 1. Press **MENU** on the handset when not in use. 2. Scroll to Set date/time and then press
- 3. Use the dialing keys (0-9) to enter the month (MM), date (DD) and year (YY). Then press
- 4. Use the dialing keys (0-9) to enter the hour (HH) and minute (MM). Then press ▼ or ▲ to choose AM or PM.

Temporary tone dialing

If you have pulse (rotary) service only, you can switch from pulse to touch-tone dialing temporarily during a call. 1. During a call, press TONEX 2. Use the dialing keys to enter the relevant

landset overview



Handset earpiece

- 2 LCD display -MENU/SELECT
- Show the menu.
- While in a menu, press to select an item, or save an entry or setting

4-OFF/CANCEL Hang up a call

- Return to the previous menu or idle mode without making changes
- Delete digits while predialing. • Silence the handset ringer temporarily while the phone is ringing.
- · Erase the missed call indicator while the handset is not in use.

5 – QUIET

 Turn on or off the quiet mode. · Show other dialing options when reviewing a caller ID log entry.

6 – **INT**

 Press to start an intercom conversation or transfer a call (for multi-handset models only)

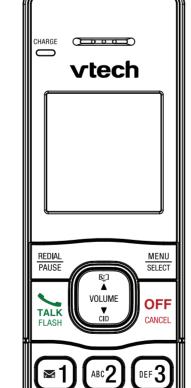
7 – Microphone 8-MUTE/DELETE

- Mute the microphone during a call. Silence the handset ringer temporarily while the
- phone is ringing · Delete the displayed entry while reviewing the phonebook, caller ID log, call block list or redial
- Delete digits or characters when entering numbers or names.

- Make or answer a call using the handset
- During a call, press to switch between the speakerphone and the handset earpiece.

lephone operations

Handset control key panel:

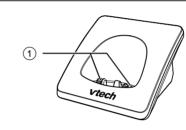




- 10 TONE ¥
- · Switch to tone dialing temporarily during a call. 11 – ^{oper} 🛈
- · Press to add a space when entering names. 12 – 🖂 1
- Press repeatedly to add or remove 1 in front of the caller ID log entry before dialing or saving it to the phoneb
- Press and hold to set or dial your voicemail
- 13 **TALK/FLASH** Make or answer a call
- Answer an incoming call when you receive a call waiting alert.
- 14-REDIAL/PAUSE · Review the redial lis
- Insert a dialing pause while dialing or entering numbers into the phonebook.
- 15 🖾 🛦 / VOLUME
- Review the phonebook when the phone is not in use.
- Scroll up while in a menu, or in the phonebook. caller ID log or redial list.
- Move the cursor to the right when entering numbers or names. • Increase the listening volume during a call or
- message playback.
- VOLUME/▼CID
- Review the caller ID log when the telephone is not in use. · Scroll down while in a menu, or in the
- phonebook, caller ID log or redial list.
- · Move the cursor to the left when entering numbers or names.
- Decrease the listening volume during a call or message playback.
- 16 CHARGE light

On when the handset is charging

Charger overview



1 – Charging pole

Make a call

- number
- Answer a call • Press TALK, () or any of the dialing keys.
- End a call
- Press **OFF** or put the handset back in the telephone base or charger.
- Speakerphone
- During a call, press **◄**)) on the handset to switch between speakerphone and handset earpiece

Volume

• During a call, press ▲/VOLUME/▼ to adjust the listening volume.

- The mute function allows you to hear the other party but the other party cannot hear you.
- 1. During a call, press MUTE. The handset displays Muted
- 2. Press MUTE again to resume the conversation. The handset displays Microphone on briefly.

handset models only)

outside call.

Call waiting

are already on a call.

and take the new call.

and display ** Paging **.

forth between calls.

Find handset

To start paging:

Join a call in progress (for multiple

You can use up to four handsets at a time on an

When a handset is already on a call, press TALK

place it in the telephone base or charger. The

or **◄**)) on another handset to join the call.

• To exit the call, press OFF on the handset or

When you subscribe to call waiting service from

your telephone service provider, you hear an

alert tone if there is an incoming call while you

• Press FLASH to put the current call on hold

Use this feature to find the system handset.

Press FIND HANDSET on the telephone

base when not in use. All idle handsets ring

Press FLASH at any time to switch back and

call continues until all handsets hang up.

You can choose to connect the telephone base for desktop usage or wall mounting.

Use only the adapters provided.

Connect

PNOTES

by wall switches

Connect the charger

Transfer a call

handset to another.

necessary

the outside call.

honebook

-OR-

entrv

-0R-

to copy the number.

of that particular key.

5. Press SELECT to save.

digit or character.

or right.

Display icons overview

┝╽┝╽

NEW

ECO

To end paging:

on the handset.

base.

charger.

deregistratior

Redial list

for the new entry

3. Press TALK to dial.

DELETE.

charger.

intercom call

continues to ring.

ercom

between two handsets

desired entry displays

Delete a redial list entry

-OR-

-OR-

Press FIND HANDSET at the telephone

• Press TALK, **()**, **OFF** or any of the dialing keys

• Place the handset in the telephone base or

• Do not press and hold FIND HANDSET for

Each handset stores the last 10 telephone

Review and dial a redial list entry

1. Press **REDIAL** when the handset is not in

2. Press ▼, ▲ or **REDIAL** repeatedly until the

When the desired redial entry displays, press

Use the intercom features for conversations

handset number if necessary.

1. Press INT on your handset when not in use.

Use the dialing keys to enter a destination

2. To answer the intercom call, press TALK, (1),

INT or any dialing key on the destination

3. To end the intercom call, press **OFF** or place

the handset back in the telephone base or

Answer an incoming call during an

• To answer the outside call, press TALK. The

To end the intercom call without answering

the outside call, press OFF. The telephone

If you receive an incoming call during an

intercom call, there is an alert tone.

intercom call ends automatically.

numbers dialed. When there are already 10

entries, the oldest entry is deleted to make room

more than four seconds. It may lead to handset

ANS ON

The battery icon flashes when the

pattery is low and needs charging

The battery icon animates when the

The battery icon becomes solid when

the battery is fully charged.

The handset ringer is turned off.

There are new voicemail received

from your telephone service provide

There are new caller ID log entries.

The answering system is turned on.

playing and total number of new/old

The message number currently

essages recorded.

The ECO mode activates

automatically to reduce powe

consumption when the handset is

within range from the telephone

battery is charging.

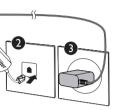
Make sure the electrical outlets are not controlled

The adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

If you subscribe to digital subscriber line (DSL) high-speed Internet service through your telephone line, make sure you install a DSL filter (not included) between the telephone line cord and telephone wall jack. Contact your DSL service provider for more information



Connect the telephone base





While on an outside call, you can use the intercom feature to transfer the call from one

1. Press **INT** on your handset during a call. The current call is put on hold. Use the dialing keys to enter a destination handset number if

2. To answer the intercom call, press 👬 🔍 or any dialing key on the destination handset. You can now have a private conservation before transferring the call.

3. Press **OFF** on your originating handset, or place it back in the telephone base or charger Your originating handset displays Line in use. The destination handset is then connected to

The phonebook can store up to 50 entries, which are shared by all handsets. Each entry may consist of a telephone number up to 30 digits, and a name up to 15 characters.

Add a phonebook entry

1. Enter the number when the phone is not in use. Press MENU, then go to Step 3.

Press MENU when the phone is not in use then press $\mathbf{\nabla}$ or \mathbf{A} to scroll to **Phonebook**. Press **SELECT** twice to choose **Add new**

2. Use the dialing keys to enter the number.

Copy a number from the redial list by pressing **REDIAL** and then press $\mathbf{\nabla}$, \mathbf{A} or **REDIAL** repeatedly to select a number. Press **SELECT**

3. Press SELECT to move on to enter the name. 4. Use the dialing keys to enter the name. Additional key presses show other characters

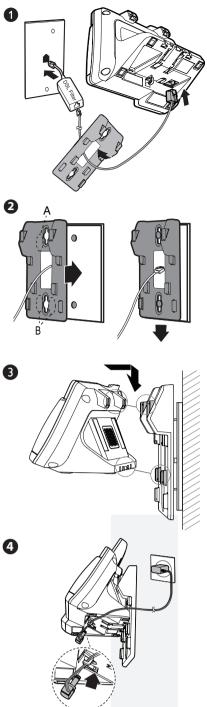
While entering names and numbers, you can: • Press **DELETE** to backspace and erase a

• Press and hold **DELETE** to erase the entire

Press ▼ or ▲ to move the cursor to the left

Press and hold PAUSE to insert a dialing pause (for entering numbers only). • Press 0 to add a space (for entering names





Review a phonebook entry Entries are sorted alphabetically.

1. Press 9 when the phone is not in use.

2. Scroll to browse through the phonebook, or use the dialing keys to start a name search.

Delete a phonebook entry

- When the desired entry displays, press DELETE.
- 2. When the handset displays Delete entry? press SELECT.

Edit a phonebook entry

- 1. When the desired entry displays, press SELECT.
- 2. Use the dialing keys to edit the number, then press SELECT.
- 3. Use the dialing keys to edit the name, then press SELECT.

Dial a phonebook entry

• When the desired entry appears, press TALK or ■) to dial.

Caller ID

If you subscribe to caller ID service, information about each caller appears after the first or second ring. If you answer a call before the caller saved in the caller ID log.

The caller ID log stores up to 30 entries. Each entry has up to 24 digits for the phone number and 15 characters for the name.

If the telephone number has more that 15 digits, only the last 15 digits appear. If the name has more than 15 characters, only the first 15 characters are shown and saved in the caller ID

Review a caller ID log entry

1. Press CID when the phone is not in use. 2. Scroll to browse through the caller ID log.

Missed call indicator

When there are calls that have not been reviewed in the caller ID log, the handset displays XX missed calls.

Each time you review a caller ID log entry marked NEW, the number of missed calls decreases by one.

When you have reviewed all the missed calls, the missed call indicator no longer displays.

If you do not want to review the missed calls one by one, press and hold CANCEL on the idle handset to erase the missed call indicator. All the entries are then considered old.

Dial a caller ID log entry

When the desired entry appears, press TALK or to dial.

Save a caller ID log entry to the phonebook

- I. When the desired caller ID log entry displays, press SELECT.
- 2. Press SELECT to choose To Phonebook 3. Use the dialing keys to edit the number, if
- necessary. Then press **SELECT**. 4. Use the dialing keys to edit the name, if
- necessary. Then press SELECT.

Delete the caller ID log entries

- When the desired caller ID log entry displays, press DELETE.
- To delete all caller ID log entries
- 1. Press **MENU** when the phone is not in use. 2. Scroll to **Caller ID log** and then press
- SELECT 3. Scroll to Delete all then press SELECT twice.

Call block

If you have subscribed to caller ID service, you can set the telephone to block unknown calls and certain undesired calls. The call block list can store up to 20 entries.

Block unknown calls

- Press MENU when the handset is not in use 2. Scroll to Call block and then press SELECT. 3. Scroll to choose Calls w/o num, and then
- press SELECT. 4. Scroll to choose **Unblock** or **Block**, and then press SELECT to save.

- Add a call block list entry 1. Press MENU when the handset is not in use.
- 2. Scroll to Call block and then press SELECT.
- 3. Press SELECT to choose Block list.
- 4. Scroll to choose Add new entry, and then press SELECT
- 5. Use the dialing keys to enter the number (up to 30 diaits).
- 6. Press SELECT to move on to enter the name 7. Use the dialing keys to enter the name (up to 15 characters). Additional key presses show
- other characters of that particular key. 8. Press SELECT to save.

Review call block list

- 1. Press MENU when the handset is not in use
- 2. Scroll to Call block and then press SELECT.
- 3. Press SELECT to choose Block list. 4. Press SELECT to choose Review.

Retrieve voicemail from telephone service

Voicemail is a feature available from most telephone service providers. It may be included with your telephone service, or may be optional. Fees may apply

Retrieve voicemail

When you received a voicemail, the handset displays M and New voicemail. To retrieve you typically dial an access number provided by your telephone service provider, and then enter a security code. Contact your telephone service provider for instructions on how to configure the voicemail settings and listen to messages.

PNOTE

 After you have listened to all new voicemail messages, the indicators on the handset turn off automatically.

Set your voicemail number

You can save your access number on each handset for easy access to your voicemail. After you saved the voicemail number, you can press and hold Market to retrieve voicemail.

. Press MENU when the phone is not in use 2. Scroll to Settings and then press SELECT.

- 3. Scroll to **Voicemail #** and then press
- SELECT.
- 4. Use the dialing keys to enter the voicemail number (up to 30 digits)
- 5. Press **SELECT** to save.

Turn off the new voicemail indicators

If you have retrieved your voicemail while away from home, and the handset still displays the new voicemail indicators, use this feature to turn off the indicators.

- This feature turns off the indicators only, it does not delete your voicemail messages
- Press MENU when the phone is not in use. 2. Scroll to **Settings** and then press **SELECT**.
- 3. Scroll to Clr voicemail and then press SELECT.

- Edit a call block list entry 1. When the desired entry displays, press
- SELECT 2. Use the dialing keys to edit the number, and then press SELECT.
- 3. Use the dialing keys to edit the name, and then press **SELECT** to save.

Save a caller ID log entry to call block list

- 1. When the desired caller ID log entry displays, press SELECT. 2. Scroll to **To Call block**, and then press
- SELECT
- 3. Use the dialing keys to edit the number, and then press SELECT. 4. Use the dialing keys to edit the name, and
- then press **SELECT** to save.
- Delete a call block list entry • When the desired call block list entry displays, press DELETE.

Mute first ring

Your telephone rings once for blocked calls. You can choose to mute the first ring for all incoming calls, so that there will be no ring for blocked

- calls. By default, the first ring is set to **On**. 1. Press MENU when the handset is not in use.
- 2. Press 7464# on the handset. 3. Press ▼ or ▲ to choose First ring:On to
- keep the first ring, or **First ring:Off** to mute the first ring.
- 4. Press **SELECT** to save.

ONOTE

If you have muted the first ring, you will hear one ring less before the answering system and voicemail answer the incoming calls.

Sound settings

Key tone

- You can turn the key tone on or off.
- 1. Press MENU when the handset is not in use. 2. Scroll to **Settings** and then press **SELECT**.
- 3. Scroll to choose **Key tone**, then press SELECT
- 4. Press ∇ or \blacktriangle to choose **On** or **Off**, then press SELECT to save.

Ringer tone

- You can choose from different ringer tones for each handset
- Press MENU when the handset is not in use 2. Scroll to Ringers and then press SELECT.
- 3. Scroll to choose **Ringer tone**, then press SELECT

Expand your telephone system

You can add new handsets (CS5109), cordless headsets (IS6200) or speakerphones (MA3222 or AT&T TL80133) to your telephone system. All accessories are sold separately. Your telephone base supports a maximum of five devices. For more details, refer to the user's manual that comes with your new device.

ECO mode

This power conserving technology reduces power consumption for optimal battery performance. The ECO mode activates automatically whenever the handset is synchronized with the telephone base

General product care

Taking care of your telephone

Your cordless telephone contains sophisticated electronic parts, so it must be treated with care Avoid rough treatment

Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.

Avoid wate

Your telephone can be damaged if it gets wet. Do not use the handset outdoors in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

Electrical storms

Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms.

Cleaning your telephone

Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a dry non-abrasive cloth. Do not use dampened cloth or cleaning solvents of any kind. Press ▼ or ▲ to sample each ringer tone, then press SELECT to save.

About the built-in answering

system and voicemail service

For message recording, your telephone has a

built-in answering system, and it also supports

service provider (subscription is required, and

voicemail service offered by your telephone

The main differences between them are:

Messages are

elephone base

our message

will not be

deleted

automatically

ou have to

delete you

nessades

nanually.

When you

eceived nev

he handset

the message

window on the

telephone ba

To retrieve

nessages

wo ways:

usually there

Press ▶/■ o

base; or

Access

code.

The answering

The answering

system does

not announce

the correct day

messages time

The messages

on the answering

of the week

for recorded

system are

incomplete.

l accidentallv

set my LCD

language to

French, and I

don't know how

to change it back

Spanish or

to English.

stamp.

svstem does

not record

messages.

the telephon

remotely wit

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isplays **XX new**

messages, and

messages

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rovided by

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leleted after a

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Contact your

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eceived new

nessages, the

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When you

and New

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To retrieve

nessages, you

need an access

umber and/

or a passcode

your telephone

ervice provide

provided by

Make sure the answering

system is on. When the

ANS ON should display

on the handset and the

telephone base.

When the answering

machine memory is ful

it does not record new

messages until some old

voicemail service, change

the number of rings so

system answers before

vour voicemail service

answers. To determine ho

voicemail service, contact

many rings activate your

vour telephone service

Make sure you have set

Configure your telephone

The maximum length for a

message is three minutes.

If a caller leaves a very

long message, i.e., more

than three minutes, part

of it may be lost when

the answering system

disconnects the call.

If the memory on the

becomes full during a

message, the answering

system stops recording

and disconnects the call

While the handset is not in

use, press MENU and ther

enter ¥364# to change the

handset LCD language

back to English.

answering system

the date and time. See

provider

section.

that your answering

messages are deleted.

If you subscribe to

answering system is on.

nay be

fee may apply).

Storage

Method

to retrieve

messages

- **O**NOTE
 - If you turn off the ringer volume, you will not hear ringer tone samples.

Telephone base ringer volume

Press -VOL+ on the telephone base to adjust the ringer volume when the telephone base is not in use.

When you set the ringer volume to zero, the base ringer is off. The telephone base announces, Base ringer is off."

Handset ringer volume

telephone base.

Press – VOL

Quiet mode

turns on automatically.

You can adjust the handset ringer volume level, or turn the ringer off

- Press MENU when the handset is not in use. 2. Scroll to **Ringers** and then press **SELECT**
- 3. Press $\mathbf{\nabla}$ or \mathbf{A} to sample each volume level,

When the ringer volume is set to Off, the handset

still rings when you press FIND HANDSET at the

then press **SELECT** to save.

Temporary ringer silencing

normally at the preset volume.

To silence the handset ringer:

When the telephone is ringing, you can

disconnecting the call. The next call rings

Press CANCEL or MUTE. The handset

You can turn on the quiet mode for a period of

tone) and call screening are muted. When you

turn on the quiet mode, the answering system

time. During this period, all tones (except paging

1. <u>Press and hold</u> **QUIET#** on the handset when

2. Use the dialing keys to enter the duration, and

• To turn off the quiet mode, press and hold

Frequently asked questions

1 (800) 595-9511 for customer service. In

www.vtechphones.com or call

I (800) 267-7377.

My telephone

does not work

The display

dial tone.

The display

and **...see**

manual

register HS.

alternately. The

handset does

not work at all

shows To

shows **No line**

cannot hear th

at all.

Below are the questions most frequently asked

about the cordless telephone. If you cannot find

the answer to your question, visit our website at

Canada, go to www.vtechcanada.com or call

Make sure the telephone

base is installed properly

and battery is installed

and charged correctly.

performance, return the

handset to the telephone

Disconnect the telephone

elephone and connect it to

another telephone. If there

is no dial tone on that othe

elephone either, then the

elephone line cord may be

defective. Try installing a

new telephone line cord.

If changing the telephone

the wall jack (or the wiring

to this wall jack) may be

efective. Contact you

elephone service provide

You may be using a new

cable or VoIP service, the

existing telephone jacks in

your home may no longer

work. Contact your service

provider for solutions.

leregistered from the

Place the handset in the

You hear a beep when

the registration process

completes. This process

takes about 60 seconds.

elephone base to register

The handset is

elephone base.

ine cord does not help.

For optimum daily

ne cord from your

base after use.

QUIET # on the handset when idle.

displays **Ringer muted** and X_{Δ} .

To silence the telephone base ringer:

then press **SELECT** to save.

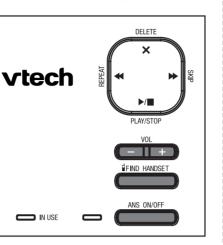
temporarily silence the ringer without

Set your built-in answering system

The answering system can record and store up to 99 messages. Each message can be up to three minutes in length. The total storage capacity for the announcement, messages and memos is approximately 23 minutes. The actual recording time depends on individual message characteristics.

Your answering system allows you to set your announcement, to save and delete messages, activate call screening, to set number of rings before pick up, and to access remotely.

Telephone base control key panel:



Turn the answering system on or off The answering system must be turned on to answer and record messages.

To turn on or off with the telephone base: • Press ANS ON/OFF to turn the built-in answering system on or off.

- To turn on or off with the handset: 1. Press MENU when the phone is not in use. 2. Scroll to Answering sys and then press
- SELECT. 3. Scroll to Answer on/off and then press
- 4. Press ▼ or ▲ to choose **On** or **Off** and then press SELEC

SELECT

imited warranty.

What does this limited warranty cover? The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of

America and Canada What will VTech do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?

During the limited warranty period, VTech's authorized service representative will repair or replace at VTech's option, without charge a Materially Defective Product. If we repair the Product, we may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules or equipment. Repair or replacement of the Product. at VTech's option, is your exclusive remedy. VTech will return the repaired or eplacement Products to you in working condition. You should expect the repair or replacement to take approximately 30 days

How long is the limited warranty period? The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If VTech repairs or replaces a Materially Defective Product under the terms of this limited warranty, this limited warranty also

applies to the repaired or replacement Product or a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year warranty; whichever is longer. What is not covered by this limited warranty?

This limited warranty does not cover: Product that has been subjected to misuse.

accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion;

2. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech: 3. Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems; 4. Product to the extent that the problem is

caused by use with non-VTech accessories 5. Product whose warranty/guality stickers. product serial number plates or electronic serial numbers have been removed, altered or

- rendered illegible: 6. Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or
- institutional purposes (including but not limited to Products used for rental purposes)
- 7. Product returned without a valid proof of
- purchase (see item 2 below); or
- Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

How do you get warranty service?

To obtain warranty service in the USA, please visit our website at www.vtechphones.com or call 1 (800) 595-9511. In Canada, go to www.vtechcanada.com or call 1 (800) 267-7377 **NOTE**: Before calling for service, please review the user's manual - a check of the Product's controls and features may save you a service call Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTech will return repaired or replaced Product under this limited warranty. Transportation, delivery or handling charges are prepaid. VTech assumes no risk for damage or loss of the Product in transit If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty. VTech will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of Products that are not covered by this limited warranty.

What must you return with the Product to get warranty service?

- 1. Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty; and
- 2. Include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
- 3. Provide your name, complete and correct mailing address, and telephone number.
- Other limitations

This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral communications related to this Product. VTech provides no other warranties for this Product. The warranty exclusively describes all of VTech's responsibilities regarding

Set number of rings

You can set the answering system to answer an incoming call after two, three, four, five or six rings; or toll saver. If you choose toll saver, the answering system answers a call after two rings when you have new messages, or after four rings when you have no new messages

- 1. Press **MENU** when the phone is not in use.
- 2. Scroll to Answering sys and then press SELECT.
- 3. Scroll to **Ans sys setup** and then press SELECT.
- 4. Scroll to # of rings and then press SELECT. 5. Press ▼ or ▲ to choose 6, 5, 4, 3, 2 or Toll saver and then press SELECT.

· If you have muted the first ring, you will hear one ring less before the answering system answers the incoming calls. Set message alert tone

When the message alert tone is set to on, and there is at least one new message, the telephone base beeps every 10 seconds. The message alert tone is preset to off

- 1. Press **MENU** when the phone is not in use. 2. Scroll to **Answering sys** and then press SELECT.
- 3. Scroll to Ans sys setup and then press SELECT.
- 4. Scroll to **Msg alert tone** and then press SELECT.
- 5. Press \triangledown or \blacktriangle to choose **On** or **Off** and then press SELECT.

Voice guide

This feature is an alternative way for you to do the basic setup of the answering system. You can follow the voice guide to record your own announcement, set the number of rings and the message alert tone

- 1. Press MENU when the phone is not in use. 2. Scroll to **Answering sys** and then press SELECT.
- 3. Scroll to **Voice guide** and then press SELECT. You hear the voice prompt "Hello! This voice guide will assist you with the basic setup of your answering system.
- 4. Setup your answering system by inputting designated numbers as instructed in the voice quide.

Use your built-in answering /stem

New message indication

When there are new answering system messages, the handset displays XX new messages, and the message window on the telephone base flashes.

If the message alert tone is turned on, the telephone base beeps every 10 seconds when there are messages that have not been reviewed.

Message playback

To playback messages at the telephone base: Press ▶/■ when the phone is not in use.

- Options during playback:
- Press VOL+ to adjust the listening volume.
- Press >/SKIP to skip to the next message. Press **«/REPEAT** to repeat the playing
- message. Press **«/REPEAT** twice to listen to the previous message • Press X/DELETE to delete the playing
- message. The system advances to the next message.
- Press ▶/■/STOP to stop.
- To playback messages with a handset:
- Press MENU when the phone is not in use,
- and then press SELECT.
- Options during playback:
- Press ▲/VOLUME/▼ to adjust the listening volume.
- Press 6 to skip to the next message. • Press 4 to repeat the playing message. Press
- 4 twice to listen to the previous message. • Press 3 to delete the playing message. The
- system advances to the next message • Press **OFF** to stop the playback.

Delete all messages

You can only delete old (reviewed) messages You cannot delete new messages until you review them. You cannot retrieve deleted messages

To delete all messages with the telephone base

- Press X/DELETE twice when the phone is not in use.
- To delete all messages with a handset:
- 1. Press MENU when the phone is not in use.
- 2. Scroll to **Answering sys** and then press
- Scroll to Delete all old and then press SELECT.

Technica	l specifications
Frequency control	Crystal controlled PLL synthesizer
Transmit frequency	Handset: 1921.536-1928.448 MHz Telephone base: 1921.536-1928.448 MHz
Channels	5
Nominal effective range	Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use.
Power requirements	Handset: 2.4V Ni-MH battery Telephone base: 6V DC @ 400mA Charger: 6V DC @ 400mA
Memory	Phonebook: 50 memory locations; up to 30 digits and 15 characters Caller ID log: 30 memory locations; up to 24 digits and 15 characters Call block: 20 entries

Enter one of the following remote commands.		
Command	Description	
1	Play all messages.	
2	Play only new messages.	
3	Delete the current message (during playback).	
33	Delete all old messages.	
4	Repeat the current message (during playback).	
5	Stop.	
*5	Hear a list of remote commands.	
6	Skip to the next message (during playback).	
*7	Record a new announcement.	
8	End the call.	
0	Turn the answering system on or off.	

Remote access

tone telephone.

Remote access code

00 to **99**.

SELECT

SELECT.

SELECT.

SELECT

SELECT.

the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification. State/Provincial Law Rights: This warranty gives

you specific legal rights, and you may also have other rights, which vary from state to state or province to province. Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one vear from the date of purchase. Some states/ provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may

not apply to you. In no event shall VTech be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some

states/provinces do not allow the exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply

Please retain your original sales receipt as proof of purchase.

Default announcement

5. Press 5 when done.

twice

volume.

ONOTE

Play the announcement

current announcement

Options during playback:

The telephone is preset with a greeting that

announcement, or replace it with your own.

message after the tone." You can use this preset

The announcement can be up to 90 seconds in

2. Scroll to **Answering sys** then press **SELECT**

3. The handset announces, "To play, press 2. To

tone. Press 5 when you are done." After the

tone, speak towards the handset microphone.

record, press 7." Then press 7 to record.

4. The handset announces, "Record after the

1. Press MENU when the phone is not in use.

3. The handset announces, "To play, press 2.

Press ▲/VOLUME/▼ to adjust the listening

1. Press **MENU** when the phone is not in use.

2. Scroll to Answering sys then press SELECT

3. The handset announces, "To play, press 2. To

announcement, the answering system answers

record. press 7." Then press 3 to delete your

• Press 5 or OFF to stop at any time.

own recorded announcement.

After you deleted your own recorded

calls with the default announcement

Delete the announcement

2. Scroll to Answering sys then press SELECT

To record, press 7." Then press 2 to play the

1. Press MENU when the phone is not in use.

answers calls with "Hello, please leave a

Record your own announcement

A two-digit security code is required to access the answering system remotely from any touchtone telephone. The preset code is 19. You can use this preset code, or set your own. 1. Dial your telephone number from any touch-

2. When the system plays your announcement enter the two-digit security code.

3. Enter one of the following remote commands

4. Hang up or press 8 to end the call.

You can set your own remote access code from

1. Press **MENU** when the phone is not in use. 2. Scroll to Answering sys and then press

3. Scroll to Ans sys setup and then press

4. Scroll to Remote code and then press

5. Press the dialing keys (0-9) to enter the code, or $\mathbf{\nabla}$ or $\mathbf{\Delta}$ to select from **00** to **99**, then press

Use the built-in answering system and voicemail service

You can use your answering system and voicemail service together by setting your answering system to answer before voicemai service answers as described below. To learn how to program your voicemail settings, contact vour telephone service provider.

If you are on a call, or if the answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message

Set your answering system to answer calls at least two rings earlier than your voicemail service is set to answer. For example, if your voicemail service answers after six rings, set your answering system to answer after four rings Some voicemail service providers may program the delay before answering calls in seconds instead of rings. In this case, allow six seconds per ring when determining the appropriate setting.

