

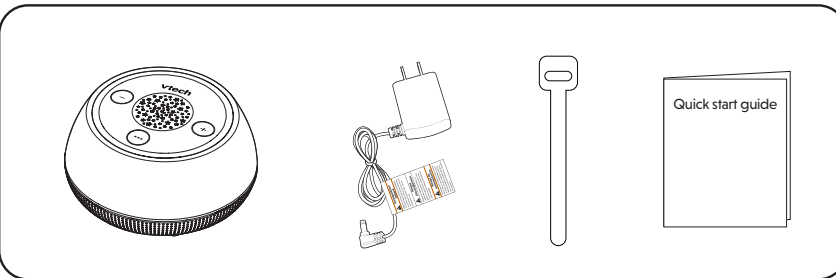
Go to www.vtechphones.com to register your product for enhanced warranty support and latest VTech product news.



TECHNICAL SPECIFICATIONS

Frequency	2402 - 2480 MHz
Channels	79
Nominal effective range	Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use.
Power requirements	Soother power adapter: Input: AC 100 - 240V ~ 50/60Hz 0.5A; Output: 5V DC 1.5A Non user-replaceable built-in battery: Li-on 3.6V, 2600mAh, 9.36Wh

WHAT'S IN THE BOX



BC8213 Baby Sleep Soother

IMPORTANT SAFETY INSTRUCTIONS

The applied nameplate is located at the bottom of the soother's base.

When using your equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

- Follow all warnings and instructions marked on the product.
- Adult setup is required.
- This product is intended as an aid. It is not a substitute for responsible and proper adult supervision and should not be used as such.
- This product is not intended for use as a medical monitor.
- Do not use this product near water. For example, near to a bath, sink, swimming pool or shower.
- CAUTION:** Use only the built-in battery provided. There may be a risk of explosion if a wrong type of battery is used for the soother. The battery cannot be subjected to high or low extreme temperature and low air pressure at high altitude during use, storage or transportation. Disposal of battery in fire or a hot oven, or mechanically crushing or cutting the battery can result in an explosion. Leaving the battery in an extremely high temperature surrounding environment can result in an explosion or the leakage of flammable liquid of gas. Battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas. Dispose of used battery according to the information in **The RBRC seal**.
- Use only the adapter included with this product. Incorrect adapter polarity or voltage can seriously damage the product.

Power adapter information:
Input: 100-240V~50/60Hz 0.5A Output: 5V DC 1.5A
VTech Telecommunications Ltd.
Model: VT07EUS05150

Rechargeable battery information:
Zhuhai Great Power Energy Co., Ltd.
Li-ion battery, 3.6V, 2600mAh, 9.36Wh;
Model: ICR18650-2.6Ah-3.6V-1S1P

- The power adapter is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling.
- Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- Do not modify the power adapter or replace with other adapter, as this causes a hazardous situation.
- Do not allow anything to rest on the power cords. Do not install this product where the cords may be walked on or crimped.
- This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home, consult your retailer or electricity supply provider.
- Do not overload wall outlets.
- Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
- This product should not be placed in any area where proper ventilation is not provided. Slots and openings in the back or bottom of this product are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat source.
- Never insert objects into apertures on the product as dangerous voltages exist inside.
- Never spill liquid of any kind on the product.
- To reduce the risk of electric shock, do not disassemble this product. Disassembling or removing parts of the product may expose you to dangerous voltages or other risks.

- Periodically examine all components for damage.
- There is a very low risk of privacy loss when using certain electronic devices, such as baby monitors, cordless telephones, etc. **To protect your privacy, make sure the product has never been used before purchase, reset the soother periodically by powering off and then powering on the units, and power off the soother if you are not intending to use it for some time.**
- Children should be supervised to ensure that they do not play with the product.
- The product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Baby Sleep Soother is a class III product.

This product is for indoor use only.

Warning: The light sources used in the Soother are not user-replaceable. When the lights eventually reach end of life, the complete Soother will need to be replaced.

SAVE THESE INSTRUCTIONS

- Cautions**
- Use and store the product at a temperature between 0°C (32°F) and 40°C (104°F).
 - Mishandling batteries can cause burn, fire or explosion hazards.
 - Do not expose the product to extreme cold, heat or direct sunlight. Do not put the product close to a heating source.
 - Warning—Strangulation Hazard—** Children have STRANGLED in cords. Keep this cord out of the reach of children (more than 3 ft (0.9m) away). Do not remove warning label on the adapter cord.
 - Never place the soother inside the baby's cot or playpen. Never cover the soother with anything such as a towel or a blanket.
 - Other electronic products may cause interference with your soother. Try installing your soother as far away from these electronic devices as possible: wireless routers, radios, cellular telephones, intercoms, room monitors, televisions, personal computers, kitchen appliances and cordless telephones.

Precautions for users of implanted cardiac pacemakers
Cardiac pacemakers (applies only to digital cordless devices): Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless devices and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

- Pacemaker patients**
- Should keep wireless devices at least six inches from the pacemaker.
 - Should NOT place wireless devices directly over the pacemaker, such as in a breast pocket, when it is turned ON.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless devices.

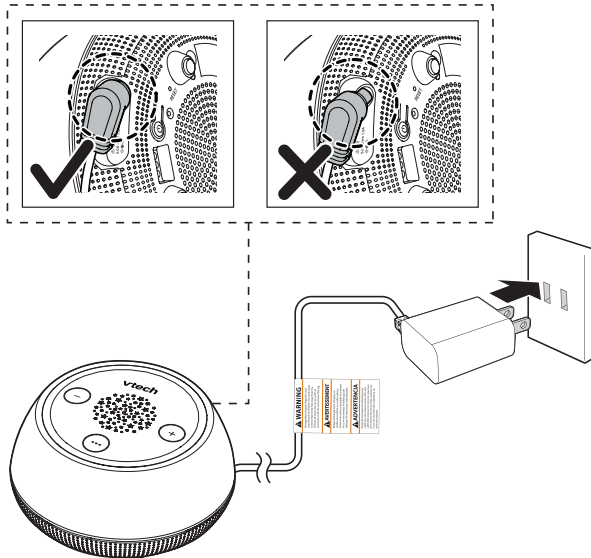
Electromagnetic fields (EMF)
This VTech product complies with all standards regarding electromagnetic fields (EMF). If handled properly and according to the instructions in this user's manual, the product is safe to be used based on scientific evidence available today.

1 CONNECT AND CHARGE THE SOOTHER

NOTES

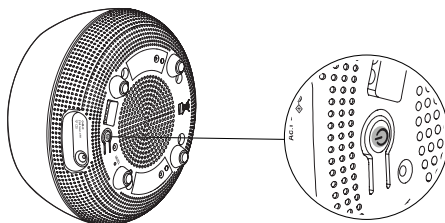
- The rechargeable battery in the soother is built-in.
- Only use the power adapter supplied with this product.
- Make sure the soother is not connected to an electronically controlled electric power outlet.
- Connect the power adapter in a vertical or floor mount position only. The adapter prongs are not designed to hold the weight of the soother, so do not connect it to any ceiling. Otherwise, the adapter may not properly connect to the outlet.
- Make sure the soother and the power adapter cord are out of reach of children.

Connect the power adapter to the soother and an AC outlet, then the soother powers on automatically.



2 POWER ON THE SOOTHER

Press the **Power** switch to power your soother on when the soother is not connected to the power supply.



3 BEFORE USE

Positioning the soother

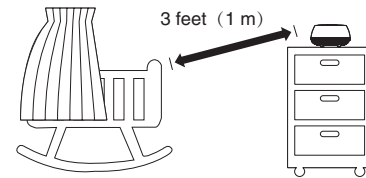
- Place the soother more than 3 feet (1 meter) away from your baby.

CAUTION

- Keep the soother out of the reach of your baby. Never place the soother inside the baby's cot or playpen.

NOTE

- To avoid interference from other electronic devices, place your soother at least 3 feet (1 meter) away from devices such as wireless routers, microwaves, cell phones and computers.
- Do not insert the soother in the same socket as these devices.



4 DOWNLOAD THE APP

Download MyVTech Soother App for more premium features

Download **MyVTech Soother App** to your mobile device from Apple Store or Google

Play store to gain full access of features and conveniently control your soother. Put advanced functions to action, like customizing a routine, with just a few taps of the finger.

With **MyVTech Soother App**, you can pamper your baby.

TIP

- Make sure your mobile device meets the minimum requirement for the mobile app.

NOTE

- The mobile app is compatible with:
- Android™ 6.0 or later; and
 - iOS 12 or later.

Step 1

Install MyVTech Soother App

- Browse the App Store or the Google Play store.
- Search for the mobile app with the keyword **"MyVTech Soother"**.
- Download and install the **MyVTech Soother App** to your mobile device.

-OR-

Scan the QR code below to install the app.



Step 2

Connect both devices via Bluetooth

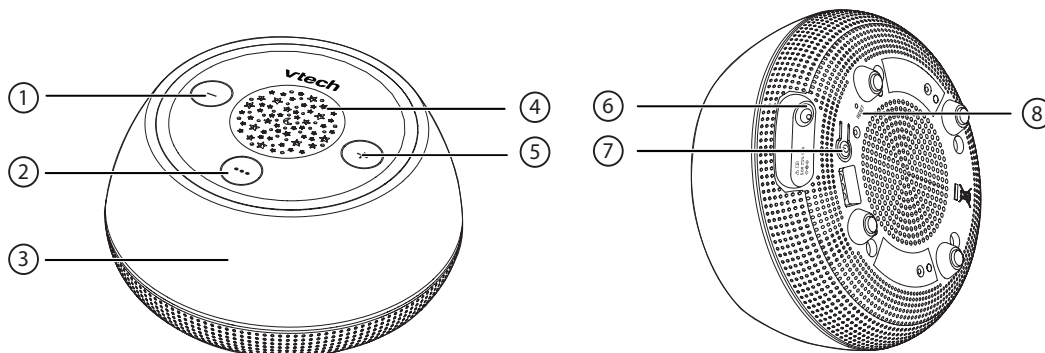
Follow the instructions in the mobile app to set up and pair your soother.

- Tap the app icon to run the mobile app in your mobile device, and set your mobile device to Bluetooth discoverable mode.
- Soother will start searching nearby device automatically after being powered on.
- Select **V-Hush Mini** under the list of available devices and wait for a while for the pairing process.

NOTES

- Make sure your soother is powered on before pairing.
- Place your mobile phone near the soother for better connection.

4 OVERVIEW



1 - VOLUME

- Press to lower the soother speaker volume.

2 ●●●

Magic key

3 Night light

4 Glow-on-the-ceiling night light projector

5 + VOLUME

- Press to increase the soother speaker volume.

6 Power jack

7 On/Off switch / Bluetooth pairing key

- Press to turn on or turn off the soother.
- Press and hold for 5 seconds to enter the Bluetooth pairing mode.

8 RESET key

APP FEATURES

CUSTOMIZED
NIGHT LIGHT
COLOR

NAP TIMER &
CUSTOMIZED
ROUTINE

TODDLER LOCK

CUSTOMIZED
FAVORITE
MODE

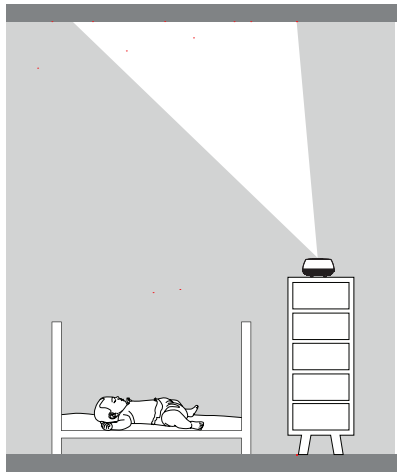
ALARM

SLEEP
TRAINING TIPS

USE THE SOOTHER

★ Glow-on-the-ceiling night light projector

The projection light is located on the top of the soother. Use **MyVTech Soother App** to turn on and select a light color to soothe your little baby.



Scan the QR code for more app instructions.

●●● Magic Key

Several functions can be performed using the **Magic key** ●●● located on the top of the soother.

Operations

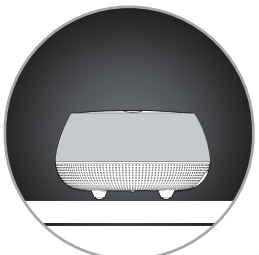
- Tap once: start and resume the soother to its previous settings;
- Tap twice: go to the next favorite mode;
- Tap and hold: adjust the night light brightness level;
- Tap once again: turn off the soother.

Favorite mode

Favorite mode is used to customize the night light color, brightness and effects, sound and volume, and projection effects. You can set the favorite modes in **MyVTech Soother App**.

Night light

With the night light, the soother can illuminate a soft hue to calm your baby in a dark room. You can control the brightness level of its glow directly on the soother and adjust the night light color remotely in **MyVTech Soother App**.



✂ Audio streaming from your mobile device

The soother is able to function as a Bluetooth speaker after pairing with a mobile device via Bluetooth so you can play your own music from your mobile device through the soother.

Connect your device with the soother via Bluetooth audio

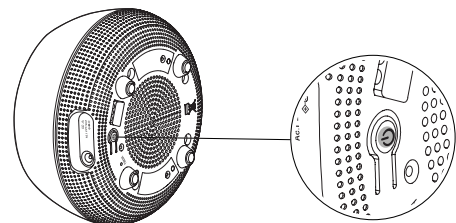
To use a Bluetooth enabled mobile device with your soother, you must pair and connect your Bluetooth mobile device with the soother, **which is a different connection from the separate MyVTech Soother App Bluetooth connection**. Before you begin, make sure that your Bluetooth enabled mobile device is not connected to any other Bluetooth device.

NOTE

- If the app sounds are played while streaming music, the app sounds take priority. Increasing the volume from the app will increase the music streaming volume when stopping the app sounds.

On the soother

- Press and hold the Bluetooth pairing key  for 5 seconds to enter Bluetooth pairing mode.

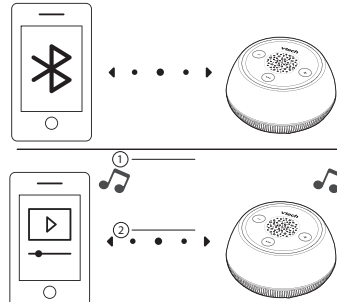
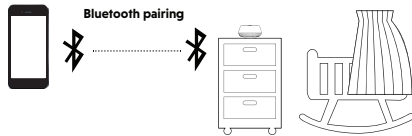


On your device

- Set your mobile device to discoverable mode before pairing.
- Place your mobile device next to the soother during the whole pairing process.
- Select **"V-Hush Mini Speaker"** under the device list.

NOTE

- After the soother enters the Bluetooth pairing mode, the blue light on the soother will continue to fade in and out until it is connected to a device.

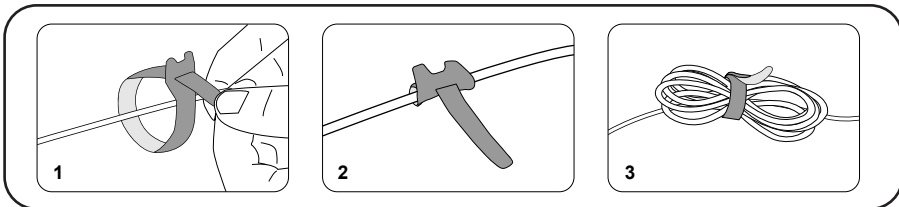


GENERAL PRODUCT CARE

To keep this product working well and looking good, follow these guidelines:

- Avoid placing it near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose it to direct sunlight or moisture.
- Avoid dropping the product or treating it roughly.
- Clean with a soft damp cloth.
- DO NOT immerse the soother in water and do not clean it under running water.
- DO NOT use cleaning spray or liquid cleaners.
- Make sure the soother is dry before you connect it to the mains again.

CABLE MANAGEMENT



NEED HELP?

- For more guides to help you operate your soother, check out the latest online help topics and FAQs by going to <https://help.vtechphones.com/BC8213>
- Alternatively, you can scan the QR code on the right.
- Search for the model - BC8213
- You can also call our Customer Support at 1-844-848-8324 (1-844-84-VTECH) [in US] or 1-888-211-2005 [in Canada] for help.



DISCLAIMER AND LIMITATION OF LIABILITY

VTech Communications, Inc. and its suppliers assume no responsibility for any damage or loss resulting from the use of this user's manual. VTech Communications, Inc. and its suppliers assume no responsibility for any loss or claims by third parties that may arise through the use of this product.

Company: VTech Communications, Inc.

Address: 9020 SW Washington Square Road - Ste 555 Tigard, OR 97223, United States

Phone: 1 (800) 595-9511 in the U.S. or 1 (800) 267-7377 in Canada



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App Store is a trademark of Apple Inc., registered in the U.S. and other countries.

IOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license.

FCC AND IC REGULATIONS

FCC Part 15

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The soother shall be installed and used such that parts of all persons' body are maintained at a distance of approximately 8 in (20 cm) or more.

This Class B digital apparatus complies with Canadian requirement: CAN ICES-3 (B)/NMB-3(B)

Industry Canada

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1) This device may not cause interference. (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.

This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

RF radiation exposure statement

The soother complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. The soother should be installed and operated with a minimum distance of 8 in (20 cm) between the soother and all persons' body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. This equipment complies also with Industry Canada RSS-102 with respect to Canada's Health Code 6 for Exposure of Humans to RF Fields.

THE RBRC SEAL



The RBRC seal on the lithium-ion battery indicates that VTech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada. The program provides a convenient alternative to placing used lithium-ion batteries into the trash or municipal waste, which may be illegal in your area.

VTech's participation makes it easy for you to drop off the spent product at local retailers participating in the program or at authorized VTech product service centers. Please call **1 (800) 8 BATTERY** for information on Li-ion battery recycling and disposal bans/restrictions in your area. VTech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

The **RBRC Seal** and **1 (800) 8 BATTERY** are registered trademarks of Call2recycle, Inc.

CALIFORNIA ENERGY COMMISSION BATTERY CHARGING TESTING MODE

This video monitor meets the California Energy Commission (CEC) regulations for energy consumption. Your video monitor is set up to comply with the energy-conserving standards right out of the box.

Follow the instructions to install and charge the battery. The CEC battery charging testing mode is activated while charging.

Even if the parent unit is paired to camera units, the CEC battery charging testing mode is activated while it is powered off and charging.

FOR CETL COMPLIANCE ONLY

La plaque signalétique appliquée est située au bas du socle de l'unité du bébé.

Lorsque vous utilisez votre appareil, vous devriez toujours suivre certaines mesures de précaution de base afin de réduire les risques d'incendie, d'électrocution et de blessures corporelles, dont ceux qui suivent:

- Observez toutes les instructions et mises en garde inscrites sur l'appareil.
 - L'installation par un adulte est requise.
 - MISE EN GARDE:** N'installez pas l'unité du bébé à une hauteur supérieure à 2 mètres.
 - Ce produit a été conçu pour être un dispositif d'appoint seulement. Il n'est pas le remplacement d'une supervision responsable et adéquate par un adulte et ne devrait pas être utilisé comme telle.
 - Ce produit n'est pas conçu pour être utilisé en tant que moniteur médical.
 - N'utilisez pas cet appareil près de l'eau ni de toute autre source d'humidité, par exemple, près d'une baignoire, cuve à lessive, évier de cuisine, dans un sous-sol humide ni près d'une piscine, dans un sous-sol humide ou une douche.
 - MISE EN GARDE:** N'utilisez que la pile fournie. Il peut y avoir un risque d'explosion si un mauvais type de pile est utilisé pour le dispositif apaisant. La pile ne peut pas être soumise à des températures extrêmes élevées ou basses et à une faible pression atmosphérique à haute altitude pendant son utilisation, son entreposage ou son transport. Le fait de jeter la pile dans au feu ou dans un four chaud, ou d'écraser ou de couper mécaniquement la pile peut entraîner une explosion. Le fait de laisser la pile dans un environnement à température extrêmement élevée peut entraîner une explosion ou une fuite de liquide ou de gaz inflammable. Une pile soumise à une pression d'air extrêmement basse peut provoquer une explosion ou une fuite de liquide ou de gaz inflammable. Mettez au rebut la pile usagée conformément aux informations figurant dans la section **Le sceau RBRC**.
 - N'utilisez que les adaptateurs inclus avec ce produit. L'utilisation d'un adaptateur dont la polarité ou la tension serait inadéquate risque d'endommager sérieusement le produit et mettre votre sécurité en péril.
- Informations sur les adaptateurs électriques :**
Sortie : 5 V CC 1,5 A
VTech Telecommunications Ltd.
Modèle : VT07EUS05150
- Informations sur les piles rechargeables :**
3,6V, 2600mAh, 9,36Wh Lithium-Ion batterie
Zhuhai Great Power Energy Co., Ltd.
Modèle : ICR18650-2.6Ah-3.6V-1S1P
- Lorsqu'ils sont branchés dans une prise de courant, les adaptateurs secteur ont été conçus pour être orientés correctement, soit à la verticale ou au plancher. Les broches n'ont pas été conçues pour supporter le poids du bloc d'alimentation et le maintenir en place si celui-ci est branché dans une prise au plafond, sous une table ou dans un meuble.
 - Pour les appareils raccordés, la prise de courant (de l'adaptateur secteur) doit être installée près de l'équipement et doit être facilement accessible.
 - Débranchez ce produit de la prise de courant avant de procéder au nettoyage. N'utilisez pas de nettoyeurs en aérosols. Utilisez un chiffon humide pour le nettoyer.
 - Ne coupez pas les cordons d'alimentation pour remplacer les fiches, car ceci peut présenter un danger potentiel.
 - Ne laissez aucun objet reposer ni appuyer sur le cordon d'alimentation. N'installez pas cet appareil dans un endroit où l'on risque d'écraser le cordon d'alimentation ou de le piétiner.
 - Ne faites fonctionner cet appareil qu'avec le type d'alimentation indiqué sur l'étiquette. Si vous ne connaissez pas le type d'alimentation que vous possédez à votre domicile, consultez votre marchand ou votre compagnie locale d'électricité.
 - Ne surchargez pas les prises de courant murales ni les rallonges électriques.
 - Ne placez pas cet appareil sur un chariot, meuble, trépied, support de montage ni table chancelants.
 - Les trous et ouvertures du boîtier, situés à l'arrière de l'appareil ou sous celui-ci, servent à aérer l'appareil. Pour l'empêcher de surchauffer, ne bloquez sous aucun prétexte ces ouvertures et n'empêchez pas l'aération adéquate de l'appareil en le plaçant sur un lit, divan, tapis ou toute autre surface similaire. De même, ne le positionnez pas à proximité ni au-dessus d'une source de chaleur ou d'un calorifère. De plus, ne placez pas l'appareil dans un endroit avant de vous assurer qu'il y ait une bonne circulation d'air.

- N'enfoncez jamais d'objets à travers les ouvertures de cet appareil, car ils pourraient entrer en contact avec des points de tension dangereux ou causer des courts-circuits qui peuvent dégénérer en incendies ou en risques d'électrocution. Ne renversez jamais de liquide dans ce produit.
- Afin de réduire les risques d'électrocution, ne démontez pas cet appareil, mais apportez-le dans un centre de service autorisé. L'ouverture du boîtier ou le retrait de toutes pièces que contient cet appareil, à l'exception de l'accès autorisé à certaines portes ou ouvertures, risque de vous exposer à des points de tension dangereux ou d'autres dangers. Un remontage incorrect peut par la suite présenter des risques d'électrocution.
- Vous devriez tester la réception chaque fois que vous mettez l'appareil en fonction.
- Examinez les composants afin de vérifier si celles-ci ne sont pas endommagées.
- Il existe un très faible risque de perte de confidentialité avec certains appareils électroniques (autres écoute-bébés, téléphones sans fils etc.). Pour l'éviter, s'assurer que le produit n'a jamais été utilisé avant l'achat, réinitialiser l'unité de façon périodique, éteindre l'écoute-bébé quand il n'est pas en cours d'utilisation.
- Les enfants devraient être supervisés afin de vous assurer qu'ils ne jouent pas avec l'appareil.
- Les petites pièces de ce moniteur peuvent être avalées par les bébés ou les petits enfants. Veuillez tenir ces pièces hors de portée des enfants.
- Le produit n'est pas conçu pour être utilisé par des personnes (incluant des enfants) aux capacités physiques, sensorielles ou mentales réduites ou qui manquent d'expérience et de connaissances, à moins qu'on leur ait donné suffisamment de supervision ou d'instructions relativement à l'utilisation de l'appareil par une personne responsable de leur sécurité.

CONSERVEZ CES INSTRUCTIONS

Mises en garde

- Utilisez et entreposez le produit à une température entre 0° C (32° F) et 40° C (104° F).
- Risque de brûlure, risque d'incendie, risque d'explosion associé à une mauvaise manipulation de la batterie.
- N'exposez pas cet appareil à des froids ou des chaleurs extrêmes, ainsi qu'à la lumière directe du soleil. Ne l'installez pas près d'une source de chauffage.

Avertissement - Risque de strangulation

- Les enfants se sont ÉTRANGLÉS dans des cordons. Gardez ce cordon hors de portée des enfants (à plus de 0,9 m). N'enlevez pas cette étiquette.
- Ne jamais placer le moniteur à l'intérieur du berceau ou du parc de bébé. Ne jamais couvrir le moniteur ou l'unité (s) portative avec un article tel une serviette ou une couverture.
- D'autres produits électroniques peuvent causer des interférences auprès de votre caméra IP. Essayez d'installer votre caméra IP le plus loin possible de ces dispositifs électroniques : routeurs sans fil, radios, téléphones cellulaires, interphones, moniteurs de pièces, téléviseurs, ordinateurs personnels, appareils électriques de cuisine et téléphones sans fil.

Stimulateurs cardiaques implantés dans l'organisme

Les stimulateurs cardiaques (ne s'applique qu'aux dispositifs numériques sans fil):

L'organisme "Wireless Technology Research, LLC (WTR)", une firme de recherche indépendante, a mené une étude pluridisciplinaire des interférences entre les téléphones sans fil portatifs et les stimulateurs cardiaques implantés dans l'organisme. Appuyée par l'Administration des aliments et drogues (FDA) des États-Unis, la firme WTR recommande aux médecins:

Avais aux détenteurs de stimulateurs cardiaques

- Vous devriez maintenir les dispositifs sans fil à au moins six pouces du stimulateur cardiaque.
- Ils ne doivent PAS placer le téléphone sans fil directement sur le stimulateur cardiaque, tel que dans une poche de chemise, lorsque celui-ci est en marche.

L'étude effectuée par l'organisme WRS n'a pas identifié de risque pour les détenteurs de stimulateurs cardiaques causés par les gens qui utilisent des dispositifs sans fil à proximité de ceux-ci.

Champs électromagnétiques (EMF)

Ce produit de VTech est conforme à toutes les normes se rapportant aux champs électromagnétiques (EMF) standard. Si vous le manipulez correctement en suivant les instructions de ce guide, son utilisation sera sécuritaire pendant de nombreuses années, selon les meilleures évidences scientifiques dont nous disposons aujourd'hui.

LIMITED WARRANTY

What does this limited warranty cover?

The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.

What will VTech do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?

During the limited warranty period, VTech's authorized service representative will replace at VTech's option, without charge, a Materially Defective Product. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Replacement of the Product, at VTech's option, is your exclusive remedy. VTech will return the replacement Products to you in working condition. You should expect the replacement to take approximately 30 days.

How long is the limited warranty period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase (90 days on products purchased as Refurbished"). This limited warranty also applies to the replacement Product for a period of either (a) 90 days from the date the replacement Product is shipped to you or (b) the time remaining on the original one-year warranty (90-day limited warranty on products that are purchased as Refurbished"); whichever is longer.

*Refurbished products purchased from our online store carry a 90-day replacement warranty.

What is not covered by this limited warranty?

This limited warranty does not cover:

- Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or
- Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech; or
- Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems; or
- Product to the extent that the problem is caused by use with non-VTech accessories; or
- Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or
- Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or
- Product returned without a valid proof of purchase (see item 2 below); or
- Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

How do you get warranty service?

To obtain warranty service in Canada, go to www.vtechcanada.com or call 1 (800) 267-7377.

NOTE: Before calling for service, please review the user's manual - a check of the Product's controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTech will return replaced Product under this limited warranty. Transportation, delivery or handling charges are prepaid. VTech assumes no risk for damage or loss of the Product in transit.

What must you return with the Product to get warranty service?

- Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty; and
- Include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
- Provide your name, complete and correct mailing address, and telephone number.

Other limitations

This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral communications related to this Product. VTech provides no other warranties for this Product. The warranty exclusively describes all of VTech's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification. State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall VTech be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase.



Specifications are subject to change without notice.
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