

The VTech Advantage



Established in 1976, VTech is the world's largest supplier of residential phones. With a global workforce of over 20,000 employees across 15 countries and regions, VTech maintains R&D centres, manufacturing operations, and sales subsidiaries throughout the Americas, Europe, and Asia.



You rely on quality technology to fuel your business. That's why we design our phones with durable materials that stand the test of time.



VTech introduces the first hotel phones in specific models made from recycled plastic bottles. This material not only exhibits good chemical resistance and well-balanced properties, but also complies with the RoHS regulations.



From the front of the house, to the back of the house, VTech has you covered. Choose from award-winning devices and experience the benefits of using a single company to easily and effectively manage every part of your property's communication needs.



VTech offers an innovative and diverse product portfolio in the hospitality market. Our telecommunication products, compatible with both hosted and opensource platforms, elevate the experience of home and business users through the latest advancements in technology and design.



Our Hospitality phones are made from antibacterial plastic, protecting the devices against germs and microorganisms from degrading the plastic.

The VTech Difference



Dedicated technical team for system architecture and product design

- Engineering
- R&D
- Product Design
- Technical Support

20,000+ employees including ~1,400 R&D professionals

R&D centres in:

- Hong Kong
- Mainland China
- Germany
- US
- Canada

World-Class Hardware & Software

- Expertise in SIP DECT and wireless technology
- Expertise in Software; VTech Admin tool
- Capability to integrate with hotel PMS for enhancing services to guests
- Fail-over solution

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VTech Hospitality offers a wide range of guest room phones - perfect for today's modern hotel rooms.



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Guest Room Phones



VTech Hospitality offers a wide range of guest room phones - perfect for today's modern hotel rooms. When you choose VTech, you're also choosing world-class service and support, green standards and antibacterial phones backed by 46 years of telecom experience. Select from next gen analogue and SIP models, the latest features and customizable face plates.



Styles complement a variety of interiors and properties - from the luxury resort to the short-stay motel



Guests feel right at home with intuitive, modern features, including cordless handsets, speakerphones and more



Smaller footprints mean more space on the nightstand



Providing the best in Wideband HD audio, ensuring crystal clear sound quality *



5-year Sustainability Plan 2025 supporting the 17 Sustainable Development Goals (SDGs) developed by the United Nations



These phones come with the very best in security options as well as a preinstalled certificate to enable secure provisioning of the phone without manual intervention





A2100//S2100-X

- Lobby phone
- Analogue or SIP
- Ringdown



A2210/S2210-X

- Feature-rich
- Analogue or SIP
- Large space for logo and dial instruction
- Up to 10 service keys on base



CTM-A2411-BATT/CTM-S2411-X

- Feature-rich
- Global DECT & 2.4GHz
- Analogue or SIP
- Large space for logo and dial instruction
- Up to 10 service keys on base
- 3 service keys on handset



A2211-SPK/S2211-SPK

- Petite phone
- Analogue or SIP
- Up to 10 service keys
- Speakerphone on base



CTM-A2315/CTM-A2315-SPK

- Petite phone
- Analogue
- 4 service keys on handset
- Speakerphone on handset (CTM-A2315-SPK)



CTM-S2315/CTM-S2315W

- Petite phone
- 4 service keys on handset
- Wi-Fi connection available (CTM-S2315W)



- Petite phone
- Global DECT
- Analogue or SIP

CTM-A2415/CTM-S2415W

- Speakerphone on base and handset
- 4 service keys on both handset and base
- Wi-Fi connection available (CTM-S2415W)



A1310

- Bathroom phone
- Dialling keys on handset

A1313

- Bathroom phone
- Dialling keys on handset
- 3 service keys on handset

Bespoke Models



Sophisticated rooms phones for luxury hotels



PMX-S5410

- Global DECT
- 3" touchscreen colour display
- Menu-driven MMI with hotel logo on front
- Scrolling list of maximum 15 speed dials on display



PMY-S4420 + PMX-S5420 HID

- Global DECT
- 3" touchscreen colour display
- Menu-driven MMI with hotel logo on front
- Scrolling list of maximum 15 speed dials on



RB-A1/RB-S1

- Recessed bathroom speakerphone
- Analogue or SIP
- Metallic front panel
- 8.6 x 4.7 x 2.1 in (219 x 119 x 53 mm)

RB-A1-RAL

- Bathroom speakerphone
- Analogue
- Metallic front panel
- 4 keys on phone
- 8.6 x 4 x 1.3 in (218 x 102 x 32 mm)

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Next Gen Corded Models



VTech room phones - keeping you and your guests in touch, in style



NG-A3211

- Very small footprint 4.3" x 5.7" x 7.2" (10.9cm x 14.6cm x 18.2cm)
- Feature-rich
- Analogue
- Speakerphone on base
- 2 feature keys on base: Mute and Hold
- Up to 10 service keys on base
- Magnetic hook switch
- Customisable handset rear section
- Line-powered, no battery required



NG-A3212

- Very small footprint 1.7" x 4.8" x 7.2" (8.2cm x 12.1cm x 18.3cm)
- Feature-rich
- Analogue
- Speakerphone on base
- 1 feature key on base: Mute
- Up to 10 service keys
- · Magnetic hook switch
- Customisable handset rear section
- Line-powered, no battery required



NG-A3311

• Very small footprint - 2.1" x 5.7" x 7.2" (5.3cm x 14.6cm x 18.2cm)

VTech room phones - keeping you and your guests in touch, in style

- TrimStyle phone
- Analogue
- Dialling keys on handset
- Speakerphone on handset
- 4 service keys on handset
- Magnetic hook switch
- Customisable handset rear section
- Line-powered, no battery required



NG-A3100

- Very small footprint 1.7" x 4.8" x 7.2" (8.2cm x 12.1cm x 18.3cm)
- Lobby phone
- Analogue
- Ringdown
- · Magnetic hook switch
- Customisable handset rear section
- Line-powered, no battery required



NG-S3211/NG-S3211W

- Very small footprint 4.3" x 5.7" x 7.2" (10.9cm x 14.6cm x 18.2cm)
- Feature-rich
- SIP
- Speakerphone on base
- Up to 10 service keys on base
- Magnetic hook switch
- Customisable handset rear section
- Power over Ethernet (PoE)
- Wi-Fi connection available (NG-S3211W)



NG-S3212

- Very small footprint 1.7" x 4.8" x 7.2" (8.2cm x 12.1cm x 18.3cm)
- Feature-rich
- SIP
- Speakerphone on base
- 1 feature key on base: Mute
- Up to 10 service keys on base
- Magnetic hook switch
- Customisable handset rear section
- Power over Ethernet (PoE)



NG-S3311

- Very small footprint 2.1" x 5.7" x 7.2" (5.3cm x 14.6cm x 18.2cm)
- TrimStyle phone
- SIP
- Dialling keys on handset
- Speakerphone on handset
- 4 service keys on handset
- Magnetic hook switch
- Customisable handset rear section
- Power over Ethernet (PoE)



NG-S3100

- Very small footprint 1.7" x 4.8" x 7.2" (8.2cm x 12.1cm x 18.3cm)
- Lobby phone
- SIP
- Ringdown
- · Magnetic hook switch
- Customisable handset rear section
- Power over Ethernet (PoE)

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Clear communication, cordless freedom, sleek modern design



NG-A3411

- Very small footprint 4.3" x 5.7" x 7.2" (10.9cm x 14.6cm x 18.2cm)
- Feature-rich
- Analogue
- Speakerphone on base and handset
- Up to 10 service keys on base
- 4 service keys on handset
- · Magnetic hook switch
- · Customisable handset rear section
- Backup battery on base matches handset battery
- Power adaptor for handset charger and line-powered for base



NG-A3412

- Very small footprint 1.7" x 4.8" x 7.2" (8.2cm x 12.1cm x 18.3cm)
- Feature-rich
- Analogue
- Speakerphone on base and handset
- Up to 10 service keys on base
- 4 service keys on handset
- Magnetic hook switch
- Customisable handset rear section
- Backup battery on base matches handset battery
- Power adaptor for handset charger and line-powered for base



Clear communication, cordless freedom, sleek modern design

NG-A3112

- Very small footprint 2.1" x 5.7" x 7.2" (5.3cm x 14.6cm x 18.2cm)
- TrimStyle phone
- Analogue
- Dialling keys on handset
- Speakerphone on handset
- 4 service keys on handset
- Customisable handset rear section
- Power adaptor for handset charger and line-powered for base





CTM-A2116 (CTM-A2116 Base + NGC-C3416HC) CTM-S2116 (CTM-S2110 + NGC-C3416HC)

NGC-C3416HC (NGC-C5106 + C5016)

CTM-A2116 / CTM-S2116

- 2.8-inch (7.11cm) colour display and extra slim LCD frame on handset
- Ultra small footprint and compact design
- Analogue or SIP
- Menu-driven MMI with hotel logo on front page
- Scrolling list of maximum 10 speed dials on display
- Speakerphone on handset
- Visual message waiting indicator on LCD
- 3 service hard keys on handset (Message, Emergency and Front Desk)
- Illuminated dial pad on handset
- Power adaptor for handset charger and PoE/line-powered for base





NG-S3411/NG-S3411W

- Very small footprint 4.3" x 5.7" x 7.2" (10.9cm x 14.6cm x 18.2cm)
- Feature-rich
- SIP
- Speakerphone on base and handset
- Up to 10 service keys on base
- 4 service keys on handset
- Magnetic hook switch
- Backup battery on base matches handset battery
- Wi-Fi connection available (NG-S3411W)
- Power adaptor for handset charger and PoE/line-powered for base

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NG-S3412

- Very small footprint 1.7" x 4.8" x 7.2" (8.2cm x 12.1cm x 18.3cm)
- Feature-rich
- SIP
- Speakerphone on base and handset
- Up to 10 service keys on base
- 4 service keys on handset
- Magnetic hook switch
- Backup battery on base matches handset battery
- Wi-Fi connection available (NG-S3411W)
- Power adaptor for handset charger and PoE/line-powered for base



NG-S3112

- Very small footprint 2.1" x 5.7" x 7.2" (5.3cm x 14.6cm x 18.2cm)
- TrimStyle phone
- SIP
- Dialling keys on handset
- Speakerphone on handset
- 4 service keys on handset
- Customisable handset rear section
- Power adaptor for handset charger and PoE for base



NG-S3111

- 2.8-inch (7.11cm) colour display and extra slim LCD frame on handset
- Very small footprint 3.3" x 4.3" x 7.6" (8.3cm x 11cm x 19.4cm)
- SIP
- Menu-driven MMI with hotel logo on front page
- Scrolling list of maximum 10 speed dials on display
- Speakerphone on handset
- Visual message waiting indicator on LCD
- 3 service hard keys on handset (Message, Emergency and Front Desk)
- Illuminated dial pad on handset
- Power adaptor for handset charger and PoE for base

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Guest Room Phone Colour Options

Contemporary Models





Bespoke Models







Next Gen Models











Blue/Black

Additional colours available upon request

Guest Room Phone Certifications

Compatible with all major PBXs:

Alcatel Lucent Enterprise, Avaya, Broadsoft, Cisco, Epygi, Mitel, NEC, Siemens, and Phonesuite

EMEA & APAC Sales Support

Europe / Middle East / Africa / Russia / India

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